

EMPLOYMENT/VOLUNTEER HISTORY

**Computing Support Assistant at
York University- North York, ON,
September 2021 to present**

- Helping customers with tech problems in person and over the phone
- Resetting passwords and 2 factor authentication for customers with the correct identification
- Identifying the customer's problems and finding solutions based on training or personal computer knowledge
- Communicating with coworkers and managers

**Cashier at Walmart - Toronto, ON
July 2018 to April 2019**

- Quickly and accurately scanned items
- Answer customer questions
- Correctly collect and count cash and change
- Operating scanners, scales, cash registers, and other electronics
- Following all store procedures regarding coupons, gift cards, or the purchase of specific items
- Helping customers even if they were uncooperative

**Cashier at Grocery Checkout -
North York, ON, September 2019 to
March 2020**

- Quickly learned to use the new computer system
- Multitasked the cash register, stocking items, and cleaning shop
- Disposing of cardboard and garbage

**MedVent at 1st Markham MedVents
(Volunteer) - Richmond Hill, ON,
September 2017 to January 2019**

- Tends to patient's needs and comfort them
- Maintains professionalism under pressure
- Worked in pairs to patrol large areas

EDUCATIONAL HISTORY

York University (BA for Information Technology) - Toronto, ON, September 2019 - Present

Skill & Abilities

- Fast learner and problem solver
- Works well under pressure
- Friendly and social
- Strong team member
- Knowledgeable about computers and technology
- Proficient in Java
- Have experience in Python, C++, Javascript, CSS, HTML, PHP, and Linux