

# **CHYPHALLA Oudomreach**

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I am passionate about tech, hardware and curious about everythings related to tech. I have honed valuable skills relevant to my field while working in the insurance industry with System Admin, Database Admin, Infra, Helpdesk, Software Support, Web Maintenance also involved with management work on new system, new features. Currently improving myself in programming.

#### **EXPERIENCE**

01-Feb-2022 - 31-June 2023

Officer, Management Information Technology, Forte Life Assurance

- Maintenance Web Application
  - o Implement a functional on webpage using JavaScript
  - Web Design
  - o Create new feature on CMS web application
- Install Software and hardware Provide overall support to all users in internal and other system application
- Support both internal users and saler with Channel Portal, Core System
- Setup workstation for new staff and backup everything for staff resigns
- Manage company's workstation, IT assets and inventory updating
- Involve with new Service and Company's various system, Administrator network and internet services
- Manage Ticket on JIRA and Track process flow with vendor
- Testing new features regarding with new products
- FortiGate monthly reports
- Working with all department on products data reports

#### **EDUCATION**

July 2018 - May 2022

BACHELOR DEGREE in Computer Science & Engineering, Royal University of Phnom Penh

- Web Development
- School Project
  - o Complaint Management System
  - o Linux Server Configuration
- GPA: 3.26

March 2018

General English Program, American Intercon Institute

July 2017

High School Graduated, Toun Fa High School

## **SKILLS**

Basic: HTML, CSS, JavaScript, PHP, NodeJS, ReactJS, Tailwind CSS, MySQL, mongoDB, Github Others: Overall Support, PC Hardware, Software Support, Manual Testing

### **ABOUT ME**

Github: <a href="https://github.com/Oudomreach">https://github.com/Oudomreach</a>

Portfolio: https://oudomreach.aithub.io/Portfolio-V2/