

Garage Appointment Booking Policy

To ensure efficient and fair service for all customers, our garage operates under the following appointment booking policies. Please review them carefully before scheduling your visit.

1. Booking an Appointment

- Appointments can be made online, by phone, or in person.
- A minimum of 24 hours' notice is required for all standard service bookings.
- Emergency repairs may be accepted based on technician availability.

2. Confirmation

- All appointments must be confirmed via email or SMS before arrival.
- Unconfirmed appointments may be released to other customers after 12 hours.

3. Cancellations and Rescheduling

- Please cancel or reschedule at least 12 hours before your appointment.
- Repeated no-shows may require a deposit for future bookings.

4. Arrival and Check-in

- Arrive at least 10 minutes before your appointment time.
- Provide your booking reference and vehicle details at the reception desk.

5. Payment and Estimates

- Initial diagnostics may incur a small fee, deductible from the final service charge.
- Full payment is required upon completion of service unless otherwise arranged.

Thank you for choosing our garage. We appreciate your cooperation in helping us serve you better.