

ONLINE VIDEO RENTAL STRATEGY PLAN

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INSIGHTS AND OBJECTIVES

Insights:

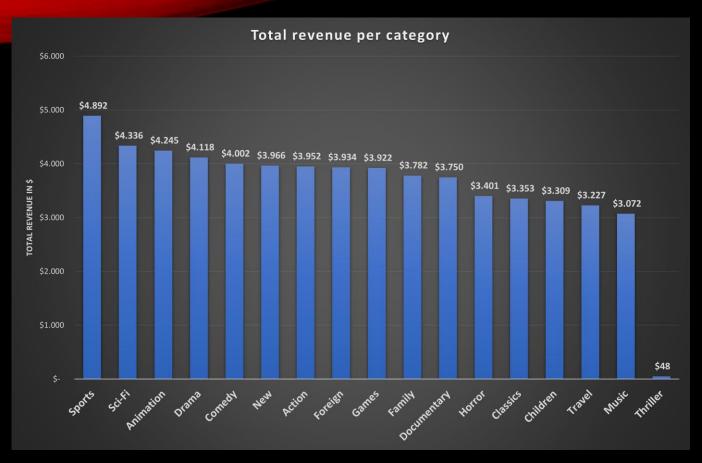
Facing harsh competition from streaming services providers, with the main competitors being Amazon Prime and Netflix, our rental rates have dropped significantly.

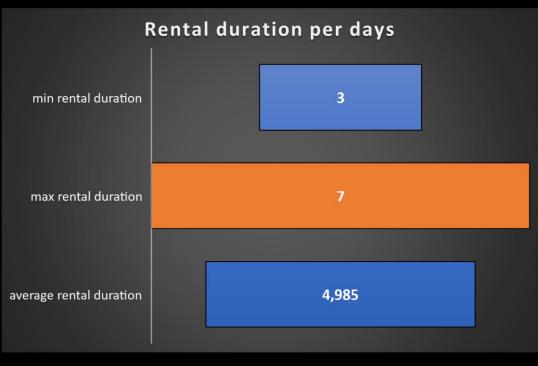
Our goal is now to launch our online rental service to stay competitive on the market.

Main questions

- Which categories contributed to the most/least revenue gain?
- What was the average rental rate duration for all movies?
- Which countries are Rockbuster's customers based in?
- Where are the customers with the high lifetime value based?
- Do sales figures vary between geographic regions?

TOTAL REVENUE PER CATEGORY AND RENTAL DURATION

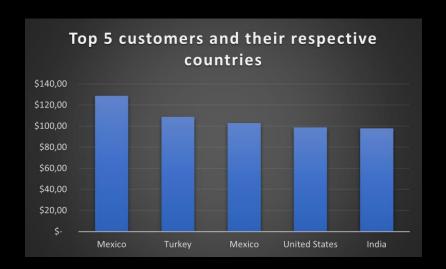




- Sports, Sci-Fi, Animation, Drama & Comedy are the category that generated the most revenue. Thriller is the least favorite category
- On average, people rented our movies for more than 5 days, with a maximum of 7 days.

NUMBER OF CUSTOMERS AND TOTAL SALES PER COUNTRY





- India, China and the USA are the countries with the most customers, and the ones that generate the highest revenue
- Our high value customers are based mainly in Mexico, Turkey, the USA and India

Click here to visualize the map on Tableau



CONCLUSION AND NEXT STEPS

Conclusion

- Most of our customers reside in India, China, USA and Japan, with Asia being our primary market
- Consequently, the majority of our revenue is generated in these countries
- The categories of movies also significantly influence the revenue potential for our planned online rental service

Next steps and advice

- Entering the Asian market first would be the most straightforward approach due to the large customer base. With the brand already being relatively well-known, implementing a simple brand strategy would be easier.
- Proposing a subscription model or different pricing based on the average rental days could bring beneficial results.
- Lastly, offering discounts to our high-value customers could positively impact the brand's image.



THANK YOU. FEEL FREE TO ASK ANY QUESTIONS

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