Participant 1

Task 1: Join a Challenge from the Home Screen

Observations:

- Clicked "Join Challenge" but received no confirmation.

- Confused by the title "10K Training Challenge" vs. the goal of 12 runs.

- Thought the leaderboard was just a static image.

Participant Quotes:

- "I clicked it but nothing told me I joined."

- "Why is it called 10K if I'm doing 12 runs?"

- "I didn't realize this leaderboard was updating."

Pain Points:

- No feedback after joining

- Mismatch between challenge name and goal

- Leaderboard looks non-interactive

Fixes:

- Change button to "Joined" or "Challenge Active"

- Rename challenge or update goal for clarity

- Add "Live Leaderboard" label or hover effect

Task 2: Explore an Active Challenge Page

Observations:

- Button still showed "Join Challenge — Earn 500 Points" after joining

- Unsure about the points

- Not listed on leaderboard despite joining

- Unclear if progress is by runs or distance

Participant Quotes:

- "If I joined, why is this still here?"

- "You need to remove the awarding of point elsewhere"

- "Am I not on the leaderboard because I haven't started?"

Pain Points:

- Button doesn't reflect joined status

- Reward system unclear

- Leaderboard criteria unclear

Fixes:

- Replace button with "Challenge Active" or "View Progress"

- Clarify point system separately (maybe on the home screen): "Earn 500 points upon completion"

- Note: "Leaderboard updates once activity begins"

Participant 2

Task 1: Join a Challenge from the Home Screen

Observations:

- Joined easily but asked about joining multiple challenges

- Thought "View Progress" showed all activity, not just challenge-specific

Participant Quotes:

- "Can I join more than one challenge?"

- "Is this progress for all my workouts?"

Pain Points:

- No info on multiple challenge participation

- "View Progress" too general

Fixes:

- Add note: "You can join multiple challenges"

- Rename button to "Challenge Progress"

Task 2: Explore an Active Challenge Page

Observations:

- Rules were readable but text-heavy

- Missed difficulty label at first

- Tried clicking progress bar expecting a breakdown

Participant Quotes:

- "Can this part be more visual?"

- "I didn't notice the difficulty level"

- "I thought I could click the progress bar"

Pain Points:

- Text format hard to skim

- Difficulty label not prominent

- Progress bar looks clickable but isn't

Fixes:

- Use bullet points or icons for rules

- Move difficulty label near top

- Add hover/click feedback to progress bar

Summary of Recommendations

State Feedback

- Update interface after joining: change button and provide confirmation

Wording and Structure

- Use clear challenge names and goals

- Rename vague buttons like "View Progress"

- Clarify point rewards

Clarity and Navigation

- Make leaderboard and progress bar clearly interactive

- Reformat rules for easier reading

- Show difficulty level more clearly