# **Oussema Jaouadi**

# DevOps & Site Reliability Engineer

oussama.jaouadi@insat.ucar.tn | linkedin.com/in/oussema-jaouadi | github.com/OussemaJaouadi | oussemajaouadi.github.io/portfolio

#### Education

#### National Institute of Applied Science and Technologies (INSAT)

Masters of Engineering in Computer Networks & Telecommunications

Sep 2019 - Jun 2025

Tunis, Tunisia

Relevant Coursework: Web Development, Distributed systems, DevOps, System Design and Microservices, CyberSecurity, UML, Linux Administration, Big Data, Networking, Algorithms and Data Structures, Object Oriented Programming

## **Experience**

Calgra Group 🔗

Dec 2024 - Present Remote/UK

SRE Engineer

- Spearheaded Docker Swarm reliability engineering with failover strategies ensuring 100% uptime during peak football match traffic
- Engineered Al-powered event workflows using RabbitMQ/background workers processing real-time predictions for mobile applications
- o Transformed CI/CD pipelines via GitHub Actions on Hetzner infrastructure, accelerating deployments while ensuring environment parity
- Cultivated engineering talent through internship mentorship and code review standards that elevated team output quality

Keywords: SRE, Docker Swarm, CI/CD, GitHub Actions, RabbitMQ, AI

Piterion Group &

Feb 2024 - Aug 2024

- DevOps Intern

  Ariana, Tunisia

  Revolutionized Joomla/Camunda deployments through Ansible automation, eradicating manual errors and slashing setup time
- Pioneered internal web tool for automated Joomla content generation, replacing error-prone manual processes
- o Orchestrated infrastructure migration between Docker Swarm/Kubernetes to optimize scalability-cost balance

Keywords: DevOps, Docker, Kubernetes, Ansible, Helm

Trustable 🔗

CyberSecurity Intern

Jul 2023 - Sep 2023

Tunis. Tunisia

- o Optimized Docker Swarm configurations to reduce container resource usage, focusing on RAM and CPU efficiency
- o Designed and implemented custom connectors for the OpenCTI Threat Intelligence platform
- o Implemented real-time collection of threat intelligence data, including vulnerabilities, malware, and APTs

Keywords: Cybersecurity, Threat Intelligence, Python, Bash, Docker, Docker Swarm, OpenCTI

## **Projects**

### DevOps Academic Project &

Dec 2023

 $\textbf{Keywords:} \ \mathsf{GitLab} \ \mathsf{CI/CD}, \ \mathsf{Kubernetes}, \ \mathsf{Flask}, \ \mathsf{ArgoCD}, \ \mathsf{Prometheus}$ 

- o Designed production-grade Flask API with MongoDB persistence and multi-environment deployment architecture
- Instituted GitOps workflow via GitLab CI/CD + ArgoCD, eliminating manual deployment errors
- Instrumented Prometheus/Grafana monitoring to track API performance and reliability metrics

# Cybersecurity Training Platform &

Jun 2023

Keywords: Flask, OWASP, Nmap, Burpsuite

- o Crafted OWASP Top 10 vulnerability simulation platform for security training
- Executed security assessments using Nmap, Burpsuite and Python testing automation
- o Integrated robust error handling and monitoring ensuring training session reliability

## **Technical Skills**

- Platforming: AWS, Azure, Hetzner, Terraform, Helm, Docker Swarm, Kubernetes
- Site Reliability: CI/CD, Prometheus, Grafana, Elastic, Fluentd, SAST, DAST, RBAC, Ansible, GitHub Actions
- Web Development: Node.is, Express, NestJS, Flask, Angular, React, PostgreSQL, MongoDB, Redis
- Programming: Python, TypeScript, Go, Java, C++
- AI/ML: BERT, LLMs (Gemini, OpenRouter, Mistral)
- Security: Secure Coding, Penetration Testing, Infrastructure Security

# Languages

Arabic: Native Proficiency English: Professional Fluency French: Professional Fluency