

CARMEN WHEELER

 972.748.1215 |  carmenwh33l3r@gmail.com |  [Portfolio](#)
 LinkedIn: linkedin.com/in/carmendwheeler |  GitHub: github.com/OutsideofemiT

PROFESSIONAL SUMMARY

Full Stack Web Developer with a background in customer service and fraud management, trained in the MERN and PERN stacks. Skilled in developing responsive, user-friendly applications with a focus on problem-solving, team collaboration, and continuous learning. Adept at transitioning business logic into scalable, functional code using modern JavaScript frameworks and back-end technologies.

TECHNICAL SKILLS

Languages: JavaScript (ES6+), TypeScript, Python, SQL, HTML5, CSS3

Frameworks & Libraries: React, Vite, Node.js, Express.js, Apollo Client, Tailwind CSS

Databases: MongoDB, Mongoose, PostgreSQL, Sequelize, MySQL

Testing & DevOps: Cypress (Component & E2E), GitHub Actions, Render, Netlify

Tools & Platforms: Git, VS Code, Postman, Insomnia, Microsoft Copilot, OpenAI API

Other: JWT Authentication, RESTful APIs, GraphQL, Agile Workflow

PROJECTS

- **Codezilla – Gamified Coding Challenge App**

Interactive turn-based game where users battle coding-themed villains using real-time coding questions.

- Led backend and AI integration using OpenAI API with fallback logic and difficulty-based prompt generation.
- Built and styled reusable React components with sound, narration, and modal-driven UI using TypeScript.
- Implemented dynamic gameplay using GraphQL, JWT, and MongoDB.

GitHub: <https://github.com/OutsideofemiT/Codezilla.git>

- **Kanban Board – Task Management App**

Full-stack PERN app with drag-and-drop ticket organization and user authentication.

- Secured protected routes using JWT and session expiration logic.
- Built sortable/filterable board UI with React, TypeScript, and TailwindCSS.
- Deployed backend to Render with PostgreSQL and frontend to Netlify.

GitHub: https://github.com/OutsideofemiT/Kanban_14.git

- **Book Search Engine – MERN + GraphQL**

Refactored RESTful API to GraphQL using Apollo Server and Client.

- Used JWT for user login and book saving functionality.

- Migrated legacy app structure to support GraphQL queries and mutations.

GitHub: https://github.com/OutsideofemiT/Book_Search_Engine.git

- **CI/CD Pipeline with Cypress Testing**

Implemented GitHub Actions pipeline to run Cypress tests on PR and deploy on merge.

- Configured component and end-to-end testing for React app using Cypress.
- Created video walkthrough and markdown docs to explain pipeline flow.

GitHub: https://github.com/OutsideofemiT/CI_CD.git

PROFESSIONAL EXPERIENCE

- **Senior Processing Associate – Fraud Manager Escalations, Genpact (Oct 2019 – May 2024)**
 - - Handled fraud escalations and determined appropriate actions based on policy.
 - - Coordinated with internal teams and external banks to resolve alerts.
 - - Assisted call center agents and resolved high-risk cases.
 - - Tracked fraud activity and updated records for audit compliance.
- **Chat Support Specialist, Genpact (Jun 2019 – Oct 2019)**
 - - Provided live customer support via chat and documented solutions.
 - - Promoted additional services based on customer needs.
 - - Acted as a subject matter expert for product troubleshooting.
- **Recruiter & Onboarding Coordinator, Menzies Aviation (Feb 2018 – Aug 2018)**
 - - Managed new hire onboarding, verifications, and orientation scheduling.
 - - Coordinated with hiring managers and improved recruitment workflow.
- **Verification Specialist, Stevens Transport (Jan 2017 – Aug 2017)**
 - - Screened applicants for DOT compliance and hiring criteria.
 - - Managed follow-ups for incomplete records and ensured data accuracy.

EDUCATION

Full Stack Web Development Bootcamp, Southern Methodist University –Certification May 2025

Psychology, DePaul University, Chicago, IL

Clinical Massage Therapy Certification, Soma Institute, Chicago, IL—CMT Certification