CARMEN WHEELER

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PROFESSIONAL SUMMARY

Junior Full Stack Web Developer with a background in customer service and fraud management, recently trained in the MERN and PERN stacks. Skilled in building responsive, user-friendly applications with React and TypeScript, and translating business logic into scalable, functional code. Strong focus on problem-solving, collaboration, and continuous learning in fast-paced, real-world project environments.

TECHNICAL SKILLS

Languages: JavaScript (ES6+), TypeScript, Python, SQL, HTML5, CSS3
Frameworks & Libraries: React, Vite, Node.js, Express.js, Apollo Client, Tailwind CSS
Databases: MongoDB, Mongoose, PostgreSQL, Sequelize
Testing & DevOps: Cypress (Component & E2E), GitHub Actions, Render, Netlify
Tools & Platforms: Git, VS Code, Postman, Insomnia, Microsoft Copilot, OpenAI API
Other: JWT Authentication, RESTful APIs, GraphQL, Agile Workflow

PROJECTS

- **Codezilla – Gamified Coding Challenge App**

Interactive turn-based game where users battle coding-themed villains using real-time coding questions.
- Led backend and AI integration using OpenAI API with fallback logic and difficulty-based prompt generation.
- Built and styled reusable React components with sound, narration, and modal-driven UI using TypeScript.
- Implemented dynamic gameplay using GraphQL, JWT, and MongoDB.
GitHub: https://github.com/OutsideofemiT/Codezilla.git

- **Kanban Board – Task Management App**

Full-stack PERN app with drag-and-drop ticket organization and user authentication.
- Secured protected routes using JWT and session expiration logic.
- Built sortable/filterable board UI with React, TypeScript, and TailwindCSS.
- Deployed backend to Render with PostgreSQL and frontend to Netlify.
GitHub: https://github.com/OutsideofemiT/Kanban_14.git

- **Book Search Engine – MERN + GraphQL**

Refactored RESTful API to GraphQL using Apollo Server and Client.
- Used JWT for user login and book saving functionality.

- Migrated legacy app structure to support GraphQL queries and mutations.
GitHub: https://github.com/OutsideofemiT/Book_Search_Engine.git

- **CI/CD Pipeline with Cypress Testing**

Implemented GitHub Actions pipeline to run Cypress tests on PR and deploy on merge.
- Configured component and end-to-end testing for React app using Cypress.
- Created video walkthrough and markdown docs to explain pipeline flow.
GitHub: https://github.com/OutsideofemiT/CI_CD.git

PROFESSIONAL EXPERIENCE

- **Senior Processing Associate – Fraud Manager Escalations, Genpact (Oct 2019 – May 2024)**

    - Handled fraud escalations and determined appropriate actions based on policy.
    - Coordinated with internal teams and external banks to resolve alerts.
    - Assisted call center agents and resolved high-risk cases.
    - Tracked fraud activity and updated records for audit compliance.

- **Chat Support Specialist, Genpact (Jun 2019 – Oct 2019)**

    - Provided live customer support via chat and documented solutions.
    - Promoted additional services based on customer needs.
    - Acted as a subject matter expert for product troubleshooting.

- **Recruiter & Onboarding Coordinator, Menzies Aviation (Feb 2018 – Aug 2018)**

    - Managed new hire onboarding, verifications, and orientation scheduling.
    - Coordinated with hiring managers and improved recruitment workflow.

- **Verification Specialist, Stevens Transport (Jan 2017 – Aug 2017)**

    - Screened applicants for DOT compliance and hiring criteria.
    - Managed follow-ups for incomplete records and ensured data accuracy.

EDUCATION

AI Engineering for Developers – DataCamp--Currently Enrolled

Full Stack Web Development Certificate, Southern Methodist University –-May 2025

Psychology, DePaul University, Chicago, IL—Coursework 2005-2008

Clinical Massage Therapy Certification, Soma Institute, Chicago, IL— October 2000