

SPU Admission Chatbot

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01

Project Goal

Primary Objectives

- Create an intelligent chatbot for Syrian Private University (SPU) students.
- Answer complex questions about courses, prerequisites, admission requirements, fees, and academic policies.
- Handle Arabic-English mixed content seamlessly.
- Provide instant, accurate responses based on official university documents.

Specific Goals

- Process complex university documents (course catalogs, study plans, regulations).
- Preserve course relationships (AIFC.3.04 + AIFC.3.05 → AIEC.5.02).
- Support multiple faculties (AI Engineering, Medicine, Pharmacy, Business Admin).
- Achieve fast response times for student queries.



02

Environment & Architecture

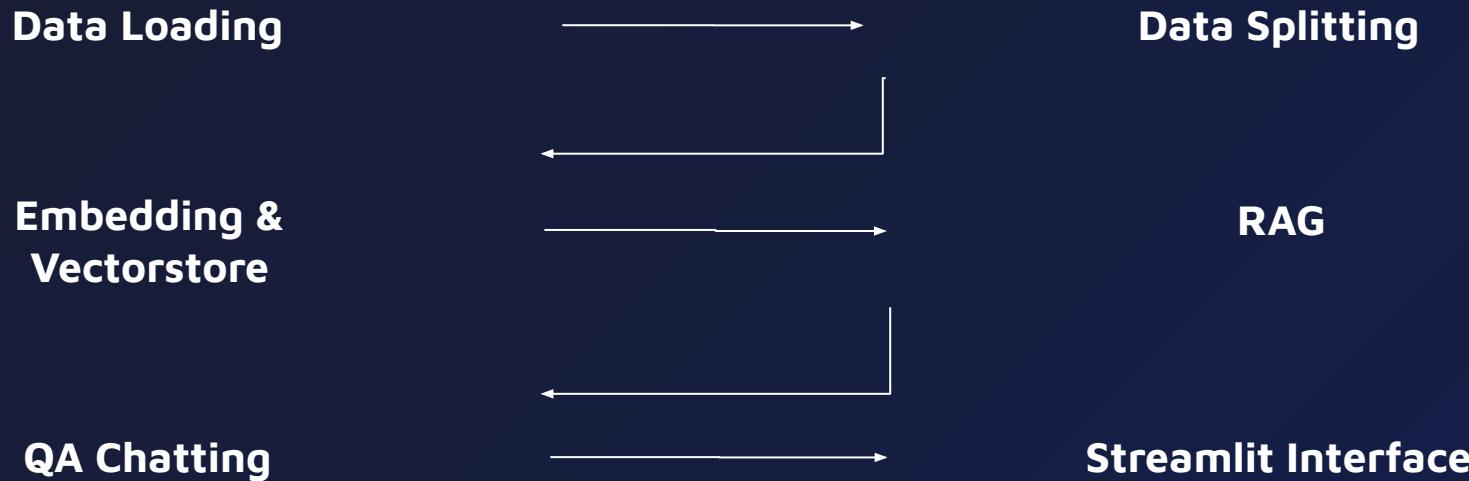
Environment Choice

- **Containerization:** Isolated services, easy deployment, consistent environment
- **Microservices:** Each component runs independently, scalable
- **Cross-platform:** Works on any system with Docker

Architecture Components

- **Data Loading Service**
- **Data Splitting Service**
- **Embedding & Vectorstore Service**
- **RAG Service**
- **QA Chatting Service**
- **Streamlit Interface**

Architecture Diagram



A blue smartphone is shown from a side-on perspective, tilted slightly. A wireframe cube surrounds a stylized white brain, which is positioned above the phone's screen. The background is a dark blue gradient with glowing blue circular particles.

03

Solutions & Demo Results

Demo Results

Successful Feature

- **Fast Response Times:** Queries answered in seconds
- **Arabic-English Support:** Mixed language queries handled correctly
- **Course Information:** Accurate answers about prerequisites, credits
- **University Policies:** Exam systems, admission requirements accessible
- **Multi-Faculty Support:** AI Engineering, Medicine, Pharmacy, Business Admin

Sample Queries Handled

- "What are prerequisites for AIFC.5.01?"
- "اشرح نظام الامتحانات في القرار 21"
- "What is the tuition fee for International students?"

Solution Flowchart

User asks a question



Query Embedding

**Vector search in
Qdrant**



**Retrieve relevant
documents**

Generate answer



Return to use



04

Performance Key Achievements

Technical Success



Fast RAG System

Optimized for university document queries



VLM Integration

Enhanced document processing capabilities



Arabic Support

Full Arabic-English mixed language handling



Scalable Architecture

Docker-based microservices

Practical Values



Student Assistant

Instant answers to complex university questions



Administrative Efficiency

Reduces manual query handling



Multi-Faculty Coverage

Serves all major university departments



05

Future Enhancement

Future Enhancement

Official University Integration

Deploy system directly on SPU's official website

Enhanced Speed

Further optimize response times and model loading

Advanced Arabic Data Processing

Implement more sophisticated Arabic NLP techniques

User Feedback Integration

Improve system based on user interactions



06

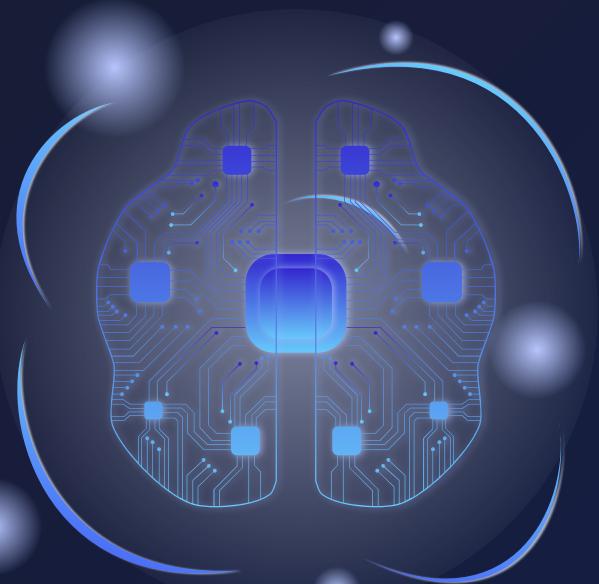
Conclusion

Project Summary

- Achieved fast, accurate university chatbot
- Handled complex Arabic-English documents
- Created scalable, containerized solution

Impact

- **Enhanced Student Experience:** Instant access to university information
- **Demonstrated RAG Effectiveness:** For Arabic academic content



THANK YOU!!