

# Owen Sanchez

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## Education

### **Hackensack High School, Hackensack, NJ**

High School Diploma, June 2018

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## Relevant Experience

### **Best Buy, Paramus, NJ**

*Geek Squad Consultation Agent* (2019 - 2021)

- Experience in Microsoft Office, including Word, Excel, and PowerPoint
- Provided expert knowledge and troubleshooting on the sales floor
- Delivered excellent customer service, addressing inquiries and resolving issues
- Sold Total Tech Support memberships, assisting customers with technology needs

### **ShopRite, Paramus, NJ**

*Deli Associate* (June 2018 - 2019)

- Performed overnight stocking and managed inventory to ensure product availability
- Communicated with and served customers, ensuring high-quality service
- Prepared food and maintained cleanliness of work equipment
- Assisted managers with department duties and operations

### **AMC Theaters, Paramus, NJ**

*Associate* (March 2017 - February 2018)

- Prepared food and handled concession stand operations
  - Sold loyalty cards and promoted membership benefits
  - Delivered exceptional customer service in a fast-paced environment
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## Skills & Interests

**Technical Skills:** Customer Service, Sales, Troubleshooting, Problem Solving, Inventory Management, Microsoft Office, Retail Operations

**Interests:** Technology, Game Development, Coding, Music, Computer Building