

A handbook developed by the Global Experience Office at Worcester Polytechnic Institute for students going to a residential project site:



Silicon Valley MQP B'24
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The Global School Worcester Polytechnic Institute

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### Introduction

Silicon Valley, a region of California in the San Francisco Bay area, is home to many dynamic companies in the computer industry and related high-tech fields. Students at the Silicon Valley project center have opportunities to work with companies such as eBay, Disney Interactive, NVIDIA, Juniper Networks, and others. During their stay in Silicon Valley, students can also explore area attractions including theme parks, vineyards, gardens, sporting arenas, shopping centers, and more. Silicon Valley is home to San Jose, the third largest city in California, and provides a gateway to both urban and natural points of interest.

# Important Dates

Students must arrive on or before the posted arrival date and stay through the posted departure date of the project.

Arrival Date: October 19, 2024

Arrival Time: Check-in available starting at 4pm

**Departure Date:** December 15, 2024

# Arrival Information

### **Travel to Silicon Valley**

San Jose (SJC) and San Francisco (SFO) are reasonably convenient to the housing, and ground transportation to the apartments is available from both airports.

### **Travel to Accommodation**

Airport Pickup Included:	No
Ground Transportation Options:	Uber, Lyft, Taxi
Estimated Ground Transportation Costs:	\$25-\$100 (depending on airport)

# Housing

Students will be housed at the Flats at Cityline complex in Sunnyvale View, California. The apartment complex is located within walking distance of shops, restaurants, and public transportation.

Students will be housed in a two-bedroom/two-bathroom apartment (4 students per apartment) and in one-bedroom apartments (2 students per apartment). All apartments are completely furnished, include all necessary kitchen / cooking / serving utensils, and include phone, cable TV service, and high-speed Internet. Cleaning service is provided every two weeks, though students are required to keep their apartments clean in between service. Laundry can be done with the in-unit washer and dryer. Apartment leases include use of the fitness center and other building amenities. Any charges for damage or extra cleaning required when the apartments are vacated will be billed back to the students in the apartments. Students may want to consider purchasing renters' insurance.

### **Housing Address**

Flats at Cityline 350 W McKinley Ave Sunnyvale, CA 94086

### **Contact Information**

(833) 493-8972

# **Mailing Address & Instructions**

Flats at Cityline

Attn: Your name & apartment number

350 W McKinley Ave Sunnyvale, CA 94086

Housing Type:	Apartment
Housing Size:	199 units
Expected Roommate layout:	Double
Shared Common Areas:	Kitchen, bathroom, living room
Bedding & Linens provided:	Towels & Sheets
Laundry Facilities Available:	Washer and dryer in unit
Cleaning Services Provided:	Yes, every two weeks
Cooking Amenities:	Stovetop, oven, microwave, refrigerator
Utensils:	Yes
Potable Water:	Yes
Meals Included:	None
Internet Connection:	Wireless, high-speed internet
Heating/Air Conditioning:	Yes
Smoke Free Property:	Yes
Alcohol Free Property:	No
Storage Space Available:	Yes
Safe available for valuables:	No
Additional Amenities:	Fitness center

# **Housing Maintenance, Housekeeping, and Internet Problems**

Contact Synergy Housing 24/7 at 800-600-1115 or <a href="mailto:services@synergyhousing.com">services@synergyhousing.com</a>.

### **Sample Housing Photos**



Typical bedroom



Typical living room



Typical kitchen

# Workspace

The apartment complex has several conference rooms, equipped with a conference table, chairs and large screen TV for projection, that can be reserved for use by residents.

# **Money Matters**

Expect the same practices as in Massachusetts - most vendors will accept credit/debit cards, some vendors (e.g.,farmers' market, food vendors) may only accept cash. ATM use and tipping standards are the same as in Massachusetts.

### **Communication**

### **Telephones**

The housing provided for the Silicon Valley Projects Program will be set up with both local phone, cable TV and high-speed Internet service. WPI assumes no responsibility for any phone bills or other "fee for service" arrangements in student apartments.

Since the apartment telephones will not have long distance service, students will only be able to make long-distance calls by using a calling card or credit card, by calling collect, or by calling a toll-free number.

# Travel/Transportation

### Travel in Silicon Valley and to/from Sponsor Office/Work Location

The project sites are either within walking distance of the housing, accessible by Caltrain, the commuter rail system, can be reached by bicycle or ride-sharing.

- Caltrain <a href="http://www.caltrain.com/">http://www.caltrain.com/</a>
- •VTA (busses and Light Rail) <a href="http://www.vta.org/">http://www.vta.org/</a>

# **Packing Tips**

### **Climate Information**

The weather will most likely be in the 50s and 60s, with some days in the 70s at the start of the program. Some years there is significant rain.

#### **Work Attire**

The usual dress at the project sites is casual. Students should bring at least one set of formal business attire, for possible interviews, interactions with clients, and the final presentations. In addition, students will wear formal attire to the WPI Alumni reception.

#### **Weekend Attire**

Clothing that is suitable in and around Worcester will be suitable in Silicon Valley.

### **Toiletries/Necessities**

Grocery stores and pharmacies are near the housing complex; however you might pack enough toothpaste, shampoo, etc. for a few days in case you do not immediately go to a store.

# **Emergency Contact Numbers**

\*\*\*In a medical emergency, contact local emergency services or go to the nearest medical facility\*\*\*

As soon as possible, contact an on-site advisor and/or ISOS.

You will receive your advisor's contact information once on-site. When you call, inform your advisor or ISOS of the nature of the emergency, your location, phone number, the location of the students and other advisors, and all relevant details available to you.

If you do not reach a live person immediately or get a call back in 15 minutes, then call the **WPI Police** to inform them of your emergency: **+1 (508) 831-5555** 

### **Local Emergency Services**

Severe emergency requiring ambulance, fire,	Phone: 911
police (911 equivalent)	

#### **Local Contact**

Lane Harrison	Email: <u>ltharrison@wpi.edu</u>
Project advisor	Phone: 980-200-8363

### **Emergency Meeting Point/Group Assembly Point**

Sunnyva	le View	Cal Tra	ain sta	tion	121 W Evelyn Ave, Sunnyvale, CA 94086

### **GEO Duty Officer Contact Information**

Emergency Phone Number:	+1 (508) 769-0117
Email address:	geodutyofficer@wpi.edu

#### **U.S. Mental Health Crisis Hotline**

For mental health emergencies, call or text:	Phone: 988
(works like 911 for mental health)	

### **U.S. National Sexual Assault Hotline**

RAINN: Rape, Abuse, & Incest National Network	https://rainn.org
*Phone and online chat available 24/7	1-800-656-4673