

Owusu Bonsu

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Objective

Hard-working, goal oriented, Computer Science student at Georgia State University. Currently seeking a role in front-end web development where I can apply my knowledge of creating and designing web applications.

Education

BACHELOR OF COMPUTER SCIENCE | AUG 2017-DEC 2021 | GEORGIA STATE UNIVERSITY

- Major: Computer Science
- Concentration: Computer Software Systems
- Major GPA: 3.4
- Relevant coursework: Principles of Computer Science I & II, Data Structures, Web Programming, System Level Programming, Computer Organization & Programming, Math Models for Computer Science, Algorithms

Experience

TECHNICAL ADVISOR | APPLE INC. | FEBRUARY 2019 - JANUARY 2021

- Provide In-depth troubleshooting and advanced technical support for multiple devices and operating systems
- Work in a virtual environment
- Multitask navigating support articles while actively listening to and interacting with customers
- Remain knowledgeable about new releases and latest technological advancements
- Currently maintain over a 90% customer satisfaction score

SPOTIFY PLAYLIST ANALYST

- Personal project that takes a user's Spotify playlist and returns data about the songs the playlist is composed of
- Makes use of both Spotify's API and Last.FM's API
- Concepts used include API calls, OAuth authentication, React hooks, asynchronous functions, and conditional rendering

Skills

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| <ul style="list-style-type: none">• HTML/CSS• Javascript<ul style="list-style-type: none">◦ ES6◦ React◦ NodeJS• Version Control (Git) | <ul style="list-style-type: none">• Responsive Design, mobile-first websites• CLI• Attention to detail• Determination |
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