# Owusu Bonsu

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# **Objective**

Hard-working, goal oriented, Computer Science student at Georgia State University. Currently seeking a role in front-end web development where I can apply my knowledge of creating and designing web applications.

## Education

# BACHELOR OF COMPUTER SCIENCE | AUG 2017-DEC 2021 | GEORGIA STATE UNIVERSITY

- Major: Computer Science
- Concentration: Computer Software Systems
- Major GPA: 3.4
- Relevant coursework: Principles of Computer Science I & II, Web Programming, System Level Programming, Computer Organization & Programming, Math Models for Computer Science

## Experience

## TECHNICAL ADVISOR | APPLE INC. | FEBRUARY 2019 - JANUARY 2021

- Provide In-depth troubleshooting and advanced technical support for multiple devices and operating systems
- Work in a virtual environment
- Multitask navigating support articles while actively listening to and interacting with customers
- · Remain knowledgeable about new releases and latest technological advancements
- Maintained over a 90% customer satisfaction score

# **Projects**

### **SPOTIFY PLAYLIST ANALYST**

- Personal project that takes a user's Spotify playlist and returns data about the songs the playlist is composed of
- Uses both Spotify's API and Last.FM's API

### **PUBLIC TO-DO LIST**

- To-Do list application with Firebase integration
- Use Realtime Database to update page whenever a to-do item is added or updated

#### Skills

- HTML/CSS
- JavaScript
  - o React, React Native, ES6, NodeJS
- RESTful API
- UI Frameworks
  - o Bootstrap, Material-UI
- Version Control (Git)

- Responsive Design, mobile-first websites
- Firebase
  - Authentication, Realtime
    Database, Firestore
- Ability to work effectively in a team
- Can understand new concepts easily