

# Owusu Bonsu

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Atlanta, GA | OwusuBonsu@gmail.com | linkedin.com/in/Owusu-Bonsu

## Objective

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Hard-working, goal oriented, Computer Science student at Georgia State University. Currently seeking a role in front-end web development where I can apply my knowledge of creating and designing web applications.

## Education

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**BACHELOR OF COMPUTER SCIENCE | AUG 2017-DEC 2021 | GEORGIA STATE UNIVERSITY**

- Major: Computer Science
- Concentration: Computer Software Systems
- Major GPA: 3.4
- Relevant coursework: Principles of Computer Science I & II, Data Structures, Web Programming, System Level Programming, Computer Organization & Programming, Math Models for Computer Science, Algorithms

## Experience

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**TECHNICAL ADVISOR | APPLE INC. | FEBRUARY 2019 - JANUARY 2021**

- Provide In-depth troubleshooting and advanced technical support for multiple devices and operating systems
- Work in a virtual environment
- Multitask navigating support articles while actively listening to and interacting with customers
- Remain knowledgeable about new releases and latest technological advancements
- Maintained over a 90% customer satisfaction score

### **SPOTIFY PLAYLIST ANALYST**

- Personal project that takes a user's Spotify playlist and returns data about the songs the playlist is composed of
- Makes use of both Spotify's API and Last.FM's API
- Concepts used include API calls, OAuth authentication, React hooks, asynchronous functions, and conditional rendering

## Skills

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| <ul style="list-style-type: none"><li>• HTML/CSS</li><li>• Javascript<ul style="list-style-type: none"><li>◦ ES6</li><li>◦ React</li><li>◦ NodeJS</li></ul></li><li>• Version Control (Git)</li></ul> | <ul style="list-style-type: none"><li>• Responsive Design, mobile-first websites</li><li>• CLI</li><li>• Attention to detail</li><li>• Determination</li></ul> |
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