

# Mahak Patel ( UX Engineer )

2645 Kipling Ave, Etobicoke, Toronto, ON M9V 3S6

+1 (365) 883-0338 | [mahakpateluiux@gmail.com](mailto:mahakpateluiux@gmail.com) | <https://mahakpatel.wixstudio.io/portfolio>

## Summary

---

As an experienced UX designer with a background in banking interface designs, I have created multiple interfaces for **Citi Bank** and worked at **Accenture**. I excel in user research, interaction design, and usability testing, focusing on solving real problems and enhancing usability. Eager to contribute to the company's growth, I am passionate about using my skills to support and advance the organization's goals.

## Skills & Abilities

---

- **Design Tools:** Figma (High Proficiency), Figjam, Miro, WordPress, Wix
- **UX/UI Design:** Ideation, Prototyping, Low to High Fidelity Designs, Pixel-Perfect Designs, Rapid Iteration, Micro animations, Accessibility Guidelines
- **User Research:** UX Research, A/B Testing, User Testing, Persona Development, Journey Mapping
- **Collaboration Tools:** Jira, Slack, Trello
- **Programming:** HTML, CSS, JavaScript
- **Soft Skills:** Attention to Detail, Problem-Solving, Creativity, Teamwork, Communication (Verbal and Written)

## Work Experience

---

**User Experience Designer ( Part-Time )** at **CanSTEM Education Private School** ( Feb 2024 - Present)

- Redesigned the existing website and improved service design, addressing service issues.
- Conducted user research and developed personas and aligning design strategies with project goals.

**User Experience Designer ( Full Time )** at **Accenture Private Ltd.** ( Jan 2021 - Dec 2023)

- Enhanced **Citi Bank** projects with optimized banking interfaces, wireframes, and prototypes using Figma.
- Conducted user research and developed personas and aligning design strategies with project goals.

## Education Qualification

---

**Humber College ( North Campus )** Currently Enrolled

User Experience (UX) Design

**Bachelor of Engineering (BE) in Information Technology** ( Aug 2016 - Aug 2020 )

L. D. College of Engineering - Ahmedabad, India (8.13 CGPI)

## Certifications

---

**Foundations of User Experience (UX) Design** ( Apr 2022 - May 2022 )

Google Verified Certification