

# Money Account fee schedule



All fees	Amount	Details
<b>Monthly usage</b>		
Monthly fee	\$5	\$5 monthly maintenance fee: fee is waived* with total qualifying deposits of \$500 or more to the card in previous calendar month.
<b>Add money</b>		
Direct deposit	\$0	There is no fee for a direct deposit to Money Account.
Ingo Money	\$0	No fee if you wait 10 days for access to your funds. This fee is subject to change. For more details go to <a href="https://ingomoney.com/termsconditions">ingomoney.com/termsconditions</a>
	2%	For government checks and pre-printed payroll, 2% (minimum of \$5) of the check amount will be charged for access to your funds at the time of transaction. This fee is subject to change. For more details go to <a href="https://ingomoney.com/termsconditions">ingomoney.com/termsconditions</a>
	5%	For non-government checks, 5% (minimum of \$5) of the check amount will be charged for access to your funds at the time of transaction. This fee is subject to change. For more details go to <a href="https://ingomoney.com/termsconditions">ingomoney.com/termsconditions</a>
<b>Get cash</b>		
ATM withdrawal (in-network)	\$0	"In-network" refers to the Truist network. Locations can be found at <a href="https://bbt.com/locator/search.html">bbt.com/locator/search.html</a> and <a href="https://suntrust.com/atm">suntrust.com/atm</a>
ATM withdrawal (out-of network)	\$2.50	This is our fee. "Out-of-network" refers to ATMs outside of the Truist network. You may also be charged a fee by the ATM operator.
<b>Information</b>		
Customer service (automated)	\$0	No fee for calling our automated customer service line, including for balance inquiries.
Customer service (live agent)	\$0	No fee for calling our live agent customer service line, including for balance inquiries.
ATM balance inquiry (in-network)	\$0	"In-network" refers to Truist network. Locations can be found at <a href="https://bbt.com/locator/search.html">bbt.com/locator/search.html</a> and <a href="https://suntrust.com/atm">suntrust.com/atm</a>
ATM balance inquiry (out-of-network)	\$1	This is our fee. "Out-of-network" refers to ATMs outside of the Truist network. You may also be charged a fee by the ATM operator.
<b>Using your card outside the U.S.</b>		
Currency conversion rate	3%	This is our fee. A non-U.S. dollar ATM or purchase transaction amount is converted into a U.S. dollar amount by multiplying the transaction amount in the non-U.S. dollar currency by a currency conversion rate.
International ATM withdrawal	\$5	This is our fee. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
International ATM balance inquiry	\$1	This is our fee. You may also be charged a fee by the ATM operator, even if you do complete a transaction.
<b>Other</b>		
Replacement card	\$0	Replacement cards will be mailed to you and arrive within 7-10 business days to the address on file. If address has changed within 30 days of the replacement card request, we must have proper address verification from you before card can be mailed.
Expedited card delivery service	\$15	With expedited card delivery service, your replacement card will be mailed to you and arrive within 2-3 business days to the address on file. Replacement cards cannot be mailed to an address if it has changed within the last 30 days.
Paper statement request	\$2	You may request 1 free paper statement per month, mailed to the address on file. This fee applies if additional requests are made in the same month.

\* Monthly maintenance fee is waived for the month following the total qualified deposits. Qualified deposits include deposits made to the Card through Direct Deposit, cash deposits, deposits utilizing the ReadyLink network, Ingo deposits, or transfers from another account.

Your funds are eligible for FDIC insurance. Your funds are insured up to \$250,000 by FDIC in the event Truist fails. See [fdic.gov/deposit/deposits/prepaid](https://fdic.gov/deposit/deposits/prepaid) for details.

No overdraft/credit feature.

Contact Truist by calling 877-762-9931, by mail at PO Box 632 Whiteville, North Carolina 28472, or visit [truist.com/MoneyAccount-feeschedule](https://truist.com/MoneyAccount-feeschedule)

For general information about prepaid accounts, visit [cfpb.gov/prepaid](https://cfpb.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](https://cfpb.gov/complaint).

# Money Account fee schedule

Monthly fee	Per purchase	ATM withdrawal	Cash reload
<b>\$5<sup>†</sup></b>	<b>\$0</b>	<b>\$0</b> in-network <b>\$2.50</b> out of network	<b>\$0</b>

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ATM balance inquiry (in-network or out-of-network)	\$0 or \$1
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Customer service (automated or live agent)	\$0
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Inactivity fee	\$0
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We charge six other types of fees.

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<sup>†</sup> \$5 monthly maintenance fee: Fee is waived with total qualifying deposits of \$500 or more to the Card in previous calendar month. Monthly maintenance fee is waived for the month following the total qualified deposits. Qualified deposits include deposits made to the card through direct deposit, cash deposits, deposits utilizing the ReadyLink network, Ingo deposits, or transfers from another account.

## No overdraft/credit feature

- Your funds are eligible for FDIC insurance.
- For general information about prepaid accounts, visit [cfpb.gov/prepaid](https://cfpb.gov/prepaid).
- Find details and conditions for all fees and services on the reverse side of this form.

# Money Account fee schedule

Applicable to accounts opened prior to November 2020



All fees	Amount	Details
<b>Monthly usage</b>		
Monthly fee	\$5	\$5 monthly maintenance fee is waived* with total qualifying deposits of \$500 or more to the card in previous calendar month. Monthly fee is reduced to \$3 in any month in which a direct deposit is over \$1000 to MoneyAccount or \$0 based on a qualifying relationship.
<b>Add money</b>		
Direct deposit	\$0	There is no fee for a direct deposit to Money Account.
Ingo Money	\$0	For government checks and pre-printed payroll, 2% (minimum of \$5) of the check amount will be charged for access to your funds at the time of transaction. This fee is subject to change. For more details go to <a href="https://ingomoney.com/termsconditions">ingomoney.com/termsconditions</a>
	2%	For government checks and pre-printed payroll, 2% (minimum of \$5) of the check amount will be charged for access to your funds at the time of transaction. This fee is subject to change. For more details go to <a href="https://ingomoney.com/termsconditions">ingomoney.com/termsconditions</a>
	5%	For non-government checks, 5% (minimum of \$5) of the check amount will be charged for access to your funds at the time of transaction. This fee is subject to change. For more details go to <a href="https://ingomoney.com/termsconditions">ingomoney.com/termsconditions</a>
<b>Get cash</b>		
ATM withdrawal (in-network)	\$0	"In-network" refers to the Truist ATM network. Locations can be found at <a href="https://Truist.com/locations">Truist.com/locations</a> .
ATM withdrawal (out-of network)	\$3	This is our fee. "Out-of-network" refers to ATMs outside of the Truist ATM network. You may also be charged a fee by the ATM operator.
<b>Information</b>		
Customer service (automated)	\$0	No fee for calling our automated customer service line, including for balance inquiries.
Customer service (live agent)	\$2	Per call. First two calls per month are free for calling our live agent customer service line, including for balance inquiries.
ATM balance inquiry (in-network)	\$0	"In-network" refers to Truist ATM network. Locations can be found at <a href="https://Truist.com/locations">Truist.com/locations</a> .
ATM balance inquiry (out-of-network)	\$1	This is our fee. "Out-of-network" refers to ATMs outside of the Truist ATM network. You may also be charged a fee by the ATM operator.
<b>Using your card outside the U.S.</b>		
Currency conversion rate	3%	This is our fee. A non-U.S. dollar ATM or purchase transaction amount is converted into a U.S. dollar amount by multiplying the transaction amount in the non-U.S. dollar currency by a currency conversion rate.
International ATM withdrawal	\$5	This is our fee. You may also be charged a fee by the ATM operator, even if you do not complete a transaction.
International ATM balance inquiry	\$1	This is our fee. You may also be charged a fee by the ATM operator, even if you do complete a transaction.
<b>Other</b>		
Replacement card	\$5	There is 1 free replacement card per year. Replacement cards will be mailed to you and arrive within 7-10 business days to the address on file. If address has changed within 30 days of the replacement card request, we must have proper address verification from you before card can be mailed.
Expedited card delivery service	\$15	With expedited card delivery service, your replacement card will be mailed to you and arrive within 2-3 business days to the address on file. Replacement cards cannot be mailed to an address if it has changed within the last 30 days..
Paper statement request	\$3	You may request 1 free paper statement per month, mailed to the address on file. This fee applies if additional requests are made in the same month..

Your funds are eligible for FDIC insurance. Your funds are insured up to \$250,000 by FDIC in the event Truist Bank fails. See [fdic.gov/deposit/deposits/prepaid.html](https://fdic.gov/deposit/deposits/prepaid.html) for details.

No overdraft/credit feature.

Contact Truist Bank by calling 800-226-5228, by mail at 200 W. Second Street, Winston-Salem, North Carolina 27101, or visit [Truist.com/checking](https://Truist.com/checking).

For general information about prepaid accounts, visit [cfpb.gov/prepaid](https://cfpb.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](https://cfpb.gov/complaint).

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# Money Account fee schedule

Monthly fee	Per purchase	ATM withdrawal	Cash reload
<b>\$5<sup>†</sup></b>	<b>\$0</b>	<b>\$0</b> in-network <b>\$3</b> out of network	<b>\$0</b>

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ATM balance inquiry (in-network or out-of-network)	\$0 or \$1*
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Customer service (automated or live agent)	\$0 or \$2** per call
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Inactivity fee	\$0
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## We charge five other types of fees.

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† \$5 monthly maintenance fee: Fee is waived with total qualifying deposits of \$500 or more to the Card in previous calendar month.

Monthly maintenance fee is waived for the month following the total qualified deposits. Qualified deposits include deposits made to the card through direct deposit, cash deposits, deposits utilizing the ReadyLink network, Ingo deposits, or transfers from another account.

\* This fee may vary depending on how and where the card is used.

\*\* The first two calls per month are free.

## No overdraft/credit feature

- Your funds are eligible for FDIC insurance.
- For general information about prepaid accounts, visit [cfpb.gov/prepaid](https://cfpb.gov/prepaid).
- Find details and conditions for all fees and services on the reverse side of this form.