network tender report for Plymouth hotels new branch in Exeter

Osbourne Clark



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take into account:

Admin - 12 hosts sales team - 20 hosts guest network wifi - 60 hosts employee wifi - 28 hosts

X=6, Y=7 Network Address = 67.6.7.0/24 (classC network)

fetures of the network:

hotel management system(view manage guest bookings)(server)
management system(view/ manage the employees' information)(server)
web browsing for its employees(firewall policy)
web browsing for the guests(firewall policy)
web application for the guests to book room services. (server)(firewall policy)
security

1 introduction

Plymouth hotel has opened a new branch in Exeter and have put out to multiple tender to create a detailed document on a proposed system and network architecture, including security aspects, for the new branch. they have supplied some requirements but are open to required additions. this report will contain a brief over view of what will added to the network, from network nodes and cabling as well as the security side, a dive into the network architecture providing detail towards ip subnetting and polices as well as the security architecture with firewalls polices.

inital requirements:

admin -	12 hosts
sales team -	20 hosts
guest network wifi -	60 hosts
employee wifi -	28 hosts
servers -	3, hotel management system, management system(employee info), room service web application
web browsing -	employees and guests
future -	doubling of guest wifi in next 2 years

additional requirements:

	demilitarized zone -	sectioning between trusted and untrusted
firewalls - between trusted and untrusted		between trusted and untrusted
	subnetting -	allow for expansion
	DHCP servers-	helps with expansion

2 system architecture (over view of everything)

2.1 network

needed features in the branch are sections of networks to allow for the zones that can be used by specifies groups, and effective topology layout for zones so little to no data collisions occur, automatic setup of new devices that are going to be connected so if expansion occurs there wont be a struggle to try to find an available IP address.

2.1.1 subnetting

by subnetting, the network will be sectioned up into manageable chunks. if left unsectioned there would be no distinction from trusted devices and untrusted, and when a issue occurs on the network it would become more difficult to diagnose as there is only one switch between the outside and everything else. subnetting also allows less strain on the switches and routers that pass data, resulting in avoided collisions (data corruption), faster internet transfer speed, and reduce congestion on the network [4].

2.1.2 topology (star)

the topology is a key aspect of a network architecture as everything will need to be connected in some sort of topology. there are a range on topologyes from bus and ring to star and mesh, choosing the right one will have a massive effect on the network as it will largly effect how the data is transmitted, the ones to avoid are bus and line network as it is a half duplex connection between devices meaning only one device can transmit a message at a time, this isn't the greatest as it will significantly slow down the network and be highly prone to data collisions (corruptions). the one that i aimed for was the star topology, while still half duplex, each device will have its own collision domain so there wont be a chance of corrupted transmission due to two devices sending data, star topology allows for easy scalability and has good performance for transmission [1].

2.1.3 physical devices connection

1Gb cable will be used to transfer data between routers and switches so data can flow fast from network to network or from network to the outer internet. this will help congestion if it occurs as the data will be quickly forwarded allowing for the the routers and switches internal queue to empty for new data to be received and transmitted. 10Mb Ethernet will be used to transfer data from host to switch as this connection doesn't need to be fast as there wont be big amount of data being passed at one time. 10Mb Ethernet will also be used to connect the employees and guests wireless access point to the respected switches.

2.1.4 automatic ip assigning (DHCP)

DHCP(dynamic host configuration protocol) servers for the networks will be very useful especially on the employee and guest wifi due the the plug and play functionality, meaning devices can then connect without needing their ip addresses set up manually. it could be a issue to pin down a problem if a problem occurs inside the network but it does also layout clear lines on were a network start and stops. by using DHCP, expansion will be easier as each new pc connected will be automatically assigned a ip and with this approach expansion will be possible in the guest network, employee network, admins network and sales network [2].

2.2 security

security aspects will be put in place to both separate and limit the data transmission through the network. this will stop nuisance outside IP addresses from entering the trusted network, this would also stop ip

address from the untrusted network section from accessing the trusted area. the separation will keep public facing and untrusted sources from accessing trusted resources such as employee information.

2.2.1 firwalls

firewalls will be put in place just before entering the intranet as well as just before entering the trusted network. by having two separate entrances two different sets of fire wall policies can be put in place, this can allow for forwarding request to web servers but not let them into other aspects of the network. firewalls will block other aspects, such as port designated for specific purposes like ftp and and ssh, this is so untrusted sources cant take advantage of them like constructing a tunnel to the outside that would allow unknown entities in [3].

2.2.2 demilitrization zone

demilitarization zone will be put in to further serpate the networks into trusted and untrusted. demilitarization zone has already be summed up in the firewalls section in system architecture. it will allow for two separate firewall polices to be defined to add two layers of protection for the most valuable aspects of the network. the guest wireless accesses point will be in the untrusted section as well as the public facing servers such as the room service server. this will keep important aspects safe and make sure sensitive information can be kept away from public knowledge [5].

3 network architecture(detailed view)

3.1 subnetting layout

the subnet will be laid out into seven subnets: guest, staff, sales team, admin, public side servers, between routers, and private servers.

guest network will take up half of the address space as they have said they plan to increase its capacity of its connections in the next two years. admin, sales team and staff will take up one eight each, this will also allow for expansion in each subnet if needed. private servers will take up one sixteenths, if there are more servers needed then adding them wont be any trouble but its on a smaller subnet as most of the main servers have already been specified. between routers subnet and public side servers will take up one thirtytwoths each, only one subnet between routers are needed and there isn't a reason to add more at the moment. only one server is currently connected to public side.

3.2 topology (star) acn device connection cables

the topology being used is a star and completely removes the possibility of collisions. while it eliminates collisions it is more expensive as other simpler topology such as bus where the computers are connected with only one Ethernet cable. this topology is specifically chosen for cable connected devices such as the admin and sales teams as well as the servers, but is unnecessary to choose for the WAPs(wireless access points) as the act as hubs. router to router, router to switch and switch to switch will all have one Gb cables connecting them so little congestion occurs, but host to switch including server to switch will have fast ten Mb cables as only on device will be communicating on the line, this will also reduce the cost.

3.3 DHCP and DNS servers

there will be 2 DHCP(dynamic host configuration protocol) servers, one between the guest and staff wifi, another between the admin and sales team networks. only one of the DHCP servers are needed that being on the staff and guest wifi as this will allow automatic IP assignment to guest without needing IT

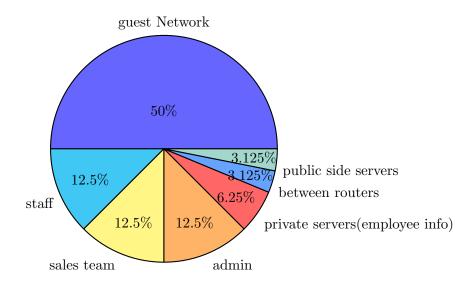


Figure 1: current seperation of ip address space

ID = 10777267 x = 6 y = 7Network = 67.6.7.0/24

network ID	guest	staff	sales team	admin
No. subnet Bits	25	27	27	27
subnet mask ₁₀	255.255.255.128	255.255.255.224	255.255.255.224	255.255.255.224
No. usable subnets	2	8	8	8
No. usable hosts per subnet	126	30	30	30
network address	67.6.7.0	67.6.7.224	67.6.7.192	67.6.7.128
first host	67.6.7.1	67.6.7.225	67.6.7.193	67.6.7.129
last host	67.6.7.126	67.6.7.254	67.6.7.222	67.6.7.158

network ID	private servers	between routers	public servers
No. subnet Bits	28	29	29
subnet $mask_{10}$	255.255.255.240	255.255.255.248	255.255.255.248
No. usable subnets	16	32	32
No. usable hosts per subnet	14	6	6
network address	67.6.7.160	67.6.7.176	67.6.7.184
first host	67.6.7.161	67.6.7.177	67.6.7.185
last host	67.6.7.174	67.6.7.182	67.6.7.190

Table 1: infomation on designated subnets

intervention. the device currently between the admin and sales team networks is more of a quality of life device as computers that are newly connected or swapped out wont need manual setup, but if a low cost is wanted this server can be removed and the computers just need to be connected manually. only one DNS(domain name service) server will be used and will be located on the guest wifi network, this will allow for the guests to not need to remember an IP address to connect to the room service server. this will also stop outside ip address from connecting to the room service servers, so people who aren't staying at the hotel cant request room service.

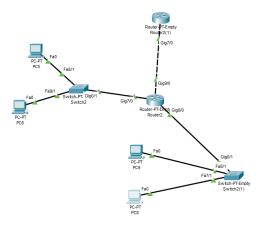


Figure 2: a simple example of the connectivity between routers, switches and hosts and how a star newrok is layed out

3.4 routers and switches

there will be 2 routers and 11 switches. the 2 routers will be mandatory to implement as this will section up the trusted from untrusted zones. the 11 switches can be cut down to 6 if needed for cost reasons, there are extra for the admin and sales teams networks so all computers aren't send to and receiving from one switch and potentially overloading the sending and receiving queues. both routers have static routes to each side of the network, the firewall policies will filter out unwanted packets.

3.5 servers

there are 3 servers, the server with employee information and guest bookings server will be on the trusted side of the demilitarized zone while the room service server will be on the untrusted side. the room service server will be on this side to allow for guests to connect to the room booking service though the public IP address or the domain name attached to it.

4 cyber security architecture

4.1 firewall policies

currently these are the firewall policies that will be put in place. they will allow all the sub networks to accesses the internet though port 80 as the destination and any port above 49,151 as the source but will block all other communication on all other ports on both TCP and UDP. this is that same for all subnets, the employee policies will be slightly different to allow for connection to the private servers such as the employees info and room booking.

4.2 demilitarization zone

there will be a demilitarized zone to separate the trusted from untrusted. it will be laid out as followed: guest network and the public side server on the untrusted side, this means the guests wont be able to access or communicate with the private servers (employee info server and guest bookings server), or with admin, sales team and staff computers.

permit or deny	Permit	Permit	Deny	Deny	Deny
Protocol(udp tcp)	Tcp	Tcp	Tcp	Udp	Udp
Src	67.6.7.0/25	Any	67.6.7.0/25	67.6.7.0/25	Any
src Reverse Mask	0.0.0.127		0.0.0.127	0.0.0.127	
src Port	49,151(greater than)	80	all	all	all
dest	any	67.6.7.0/25	any	any	67.6.7.0/25
dest Reverse Mask		0.0.0.127			0.0.0.127
dest port	80	49,151(greater than)	all	all	all
int or out	out	In	out	Out	In
description	Out to internet	In from internet			

Table 2: Guest policys

permit/dent	Permit	Permit	Deny	Deny	Deny
Protocol(udp tcp)	Тср	Tcp	Tcp	Udp	Udp
Src	67.6.7.192/27	Any	67.6.7.192/27	67.6.7.192/27	Any
src Reverse Mask	0.0.0.31		0.0.0.31	0.0.0.31	
src Port	49,151 (greater than)	80	all	all	all
dest	any	67.6.7.192/27	any	any	67.6.7.192/27
dest Reverse Mask		0.0.0.31			0.0.0.31
dest port	80	49,151 (greater than)	all	all	all
int or out	out	In	out	Out	In
description	Out to internet	In from internet			

Table 3: sales team policys

permit/dent	Permit	Permit	Permit	Permit
Protocol(udp tcp)	Tep	Tcp	Tcp	Тср
Src	67.6.7.224/27	any	67.6.7.160/28	67.6.7.224/27
src Reverse Mask	0.0.0.31		0.0.0.15	0.0.0.31
src Port	49,151 (greater than)	80	all	all
dest	Any	67.6.7.224/27	67.6.7.224/27	67.6.7.160/28
dest Reverse Mask		0.0.0.31	0.0.0.31	0.0.0.15
dest port	80	49,151 (greater than)	all	all
int or out	out	In	In	Out
description	Out to internet	In from internet	From private servers	To private servers

permit/dent	Deny	Deny	Deny
Protocol(udp tcp)	Тср	Udp	Udp
Src	67.6.7.224/27	67.6.7.224/27	Any
src Reverse Mask	0.0.0.31	0.0.0.31	
src Port	all	all	all
dest	Any	Any	67.6.7.224/27
dest Reverse Mask			0.0.0.31
dest port	all	all	all
int or out	Out	Out	In
description			

Table 4: Employee wifi policys $\,$

permit/dent	Permit	Permit	Deny	Deny	Deny
Protocol(udp tcp)	Tcp	Тср	Tcp	Udp	Udp
Src	67.6.7.128/27	Any	67.6.7.128/27	67.6.7.128/27	Any
src Reverse Mask	0.0.0.31		0.0.0.31	0.0.0.31	
src Port	49,151 (greater than)	80	all	all	all
dest	any	67.6.7.128/27	any	any	67.6.7.128/27
dest Reverse Mask		0.0.0.31			0.0.0.31
int or out	out	In	out	Out	In
dest port	80	49,151 (greater than)	all	all	all
description	Out to internet	In from internet			

Table 5: admin polices

5 conclusions

this report has laid out the network that will be implemented taking into account the requirements layout by Plymouth hotel along with additional requirements and some extra quality of life features. the connecting cables that will be used take into account for high speed internet by using 1gb cables for switch and router connections, if cost is a something Plymouth hotel is wanting to keep down they can be downgraded to 10mb instead for all of the Ethernets. all but 6 of the physical devices are needed, there are extra for both convenience and to not overload a single switch if high traffic occurs. the extra device that isn't needed is the admin and sales team DHCP server, this is there to only make connecting devices more easy. IP addresses have been laid out to allow for expandability as well as to show clear distinctions between sections of the entire network, while all networks have the available capacity for the required devices, if major expansion occur the IP addresses will need reconfiguring. firewall have been put in place to block the unwanted traffic. . while all spesifyed policies have been put inplace such as connection to the internet, re configuration might need to to allow for other protocols such as ssh and ftp if needed, this is the best for expandability as well as ease of setup, if a cheaper solution is required some extra hardware can be removed, and cables be downgraded to reduce the costs.

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