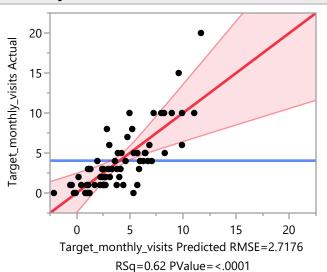
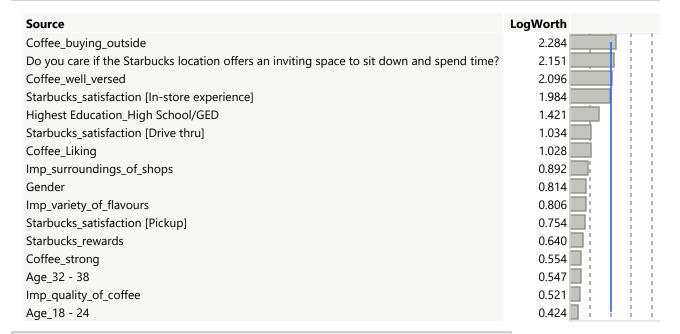
### **Response Target\_monthly\_visits**

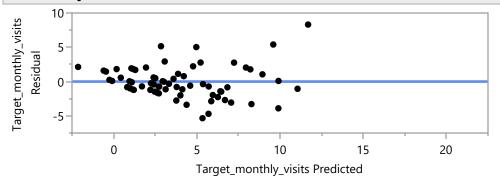




#### **Effect Summary**



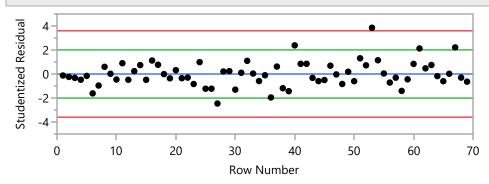
### **Residual by Predicted Plot**



					<b>PValue</b>
i	i	i	i	i	0.00520
- 1	- 1	- 1	- 1	1	0.00707
- 1	- ;	- 1	-	- 1	0.00707
i	i	i	i	i	0.00801
- 1	- 1	- 1	- 1	1	0.00001
I	1	I	1	I	0.01037
- 1	- 1	- 1	- 1	1	0.00707
1	1	1	1		0.03797
i	i	- 1	i	i	0.09241
- 1	1	- 1	- 1	1	0.03241
1	1	1	1	1	0.09385
- 1		- 1	- !	- 1	0.03303
i	i	i	i	i	0.12829
- 1	1	- 1	- 1	1	
- 1	- 1	- 1	- 1	1	0.15347
1	1	1	1	I	0.15640
i	i	i	i	i	0.15649
- 1	- 1	- 1	- 1	1	0.17625
- 1		- 1	- 1	1	0.17023
i	1	i	i	i	0.22910
- 1	1	- 1	- 1	1	0.27052
- 1	- 1	- 1	- !		0.27953
i	i	i	i	i	0.28386
- 1	1	- 1	- 1	1	0.20300
1	1	1	1	1	0.30153
- 1	- !	- 1	- !		0.50155
i	i	i	i	i	0.37661

# **Response Target\_monthly\_visits**

### **Studentized Residuals**



Externally studentized residuals with 95% simultaneous limits (Bonferroni) in red, individual limits in green.

S	Summary of Fit		
R	RSquare	0.619345	
R	RSquare Adj	0.50222	
R	Root Mean Square Error	2.717575	
Ν	Mean of Response	4.043478	
C	Observations (or Sum Wgts)	69	

# **Analysis of Variance**

		Sum of		
Source	DF	Squares	Mean Square	F Ratio
Model	16	624.8383	39.0524	5.2879
Error	52	384.0313	7.3852	Prob > F
C. Total	68	1008.8696		<.0001*

Parameter Estimates						
Term	Estimate	Std Error	t Ratic			
Intercept	-6.814221	2.376136	-2.87			
Coffee_Liking	-0.807855	0.473359	-1.71			
Coffee_strong	0.4343982	0.397517	1.09			
Coffee_buying_outside	1.0964918	0.375817	2.92			
Coffee_well_versed	1.3374243	0.484956	2.76			
Imp_quality_of_coffee	-0.436986	0.418761	-1.04			
Imp_variety_of_flavours	0.5100967	0.35478	1.44			
Imp_surroundings_of_shops	0.5099447	0.329952	1.55			
Do you care if the Starbucks location offers an inviting space to sit down and spend time?	-2.291639	0.817098	-2.80			
Starbucks_rewards	0.9770618	0.802848	1.22			
Starbucks_satisfaction [Pickup]	-0.698792	0.509678	-1.37			
Starbucks_satisfaction [Drive thru]	0.7744465	0.451726	1.71			
Starbucks_satisfaction [In-store experience]	1.2934197	0.486251	2.66			
Gender	1.0981187	0.758092	1.45			
Age_18 - 24	0.6724449	0.754027	0.89			
Age_32 - 38	-1.509638	1.394116	-1.08			
Highest Education_High School/GED	4.8405662	2.273117	2.13			

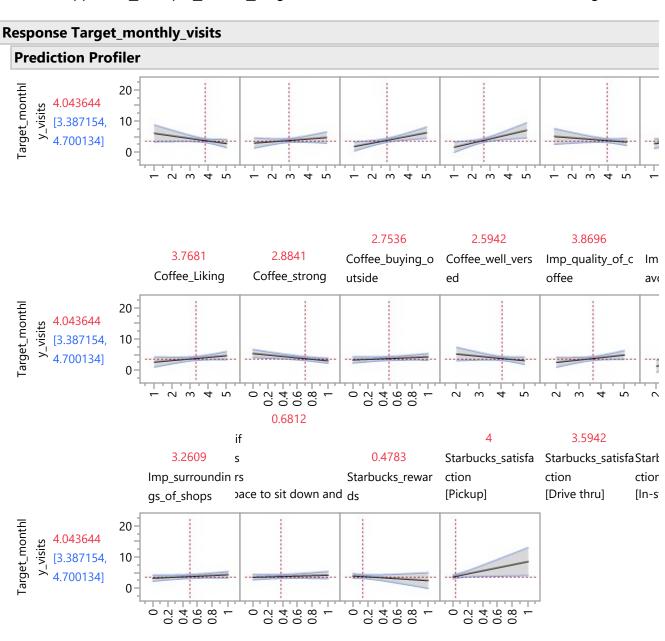
- Prob>|t|
- 0.0060\*
- 0.0939
- 0.2795
- 0.0052\*
- 0.0080\*
- 0.3015
- 0.1565
- 0.1283
- 0.0071\* )
- 0.2291 0.1762
- 0.0924
- 0.0104\*
- 0.1535
- 0.3766
- 0.2839
- 0.0380\*

0.4928

Gender

0.3623

Age\_18 - 24



0.029

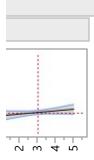
Education\_High

School/GED

Highest

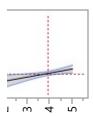
0.1304

Age\_32 - 38



## 2.9855

p\_variety\_of\_fl ours



#### 3.8986

oucks\_satisfa

tore experience]

# Response Target\_monthly\_visits

# **Correlation of Estimates**

Corr

	Intercept Co	Intercept Coffee_Liking Coffee_		
Intercept	1.0000	0.0281	-	
Coffee_Liking	0.0281	1.0000	-	
Coffee_strong	-0.2702	-0.4068		
Coffee_buying_outside	-0.1489	0.1047	-	
Coffee_well_versed	0.0022	-0.4775	-	
Imp_quality_of_coffee	-0.1617	-0.1395	-	
Imp_variety_of_flavours	-0.0606	0.0461		
Imp_surroundings_of_shops	-0.2311	-0.2274		
Do you care if the Starbucks location offers an inviting space to sit down and spend time?	0.0433	0.0142		
Starbucks_rewards	-0.0213	-0.3546		
Starbucks_satisfaction [Pickup]	-0.1586	-0.0185		
Starbucks_satisfaction [Drive thru]	-0.1364	-0.1070		
Starbucks_satisfaction [In-store experience]	-0.3328	0.0008	-	
Gender	-0.3823	-0.2984		
Age_18 - 24	-0.1762	0.0859	-	
Age_32 - 38	0.0172	-0.2478		
Highest Education_High School/GED	0.0372	0.0253	-	

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strong Coffee_	buying_outside Coffee	e_well_versed Imp_q	uality_of_coffee lmp_vai	riety_of_flavours Imp_surro	oundings_of_shops Do
0.2702	-0.1489	0.0022	-0.1617	-0.0606	-0.2311
0.4068	0.1047	-0.4775	-0.1395	0.0461	-0.2274
1.0000	-0.1327	-0.0437	-0.0133	0.0398	0.1200
0.1327	1.0000	-0.4948	0.1080	-0.2125	-0.2132
0.0437	-0.4948	1.0000	-0.2139	0.2022	0.2367
0.0133	0.1080	-0.2139	1.0000	-0.3799	-0.3921
0.0398	-0.2125	0.2022	-0.3799	1.0000	0.0608
0.1200	-0.2132	0.2367	-0.3921	0.0608	1.0000
0.0091	0.1732	-0.1657	0.0366	-0.0313	-0.1935
0.2068	-0.0635	0.0224	0.2315	-0.1252	0.0583
0.0609	0.1457	-0.0780	-0.0501	-0.1876	-0.0348
0.0370	-0.0772	-0.0110	-0.0295	-0.0397	0.0273
0.0588	0.0468	0.0513	0.0433	-0.0837	0.1294
0.2670	-0.1740	0.2501	0.0360	0.0797	0.2293
0.0513	-0.1142	0.1644	-0.1236	0.2105	0.0704
0.1353	-0.2904	0.3468	-0.0937	0.3779	-0.0260
0.0548	0.0420	-0.1489	0.0863	-0.1845	0.0226

you care if the Starbucks location offers an inviting space to sit down and spend time? Starbucks\_rewards Starbucks\_satisfaction

	_
0.0433	-0.0213
0.0142	-0.3546
0.0091	0.2068
0.1732	-0.0635
-0.1657	0.0224
0.0366	0.2315
-0.0313	-0.1252
-0.1935	0.0583
1.0000	0.1827
0.1827	1.0000
0.1673	-0.0829
-0.1153	-0.1033
-0.3446	-0.0199
-0.2202	0.1550
0.0134	-0.1070
0.1263	0.2316
0.0133	-0.0552

າ [Pickup] Starbucks_sa	atisfaction [Drive thru] Starbucks_satisfac	tion [In-store experience]	Gender A	Nge_18 - 24 Ag	ge_32 - 38 High
-0.1586	-0.1364	-0.3328	-0.3823	-0.1762	0.0172
-0.0185	-0.1070	0.0008	-0.2984	0.0859	-0.2478
0.0609	0.0370	-0.0588	0.2670	-0.0513	0.1353
0.1457	-0.0772	0.0468	-0.1740	-0.1142	-0.2904
-0.0780	-0.0110	0.0513	0.2501	0.1644	0.3468
-0.0501	-0.0295	0.0433	0.0360	-0.1236	-0.0937
-0.1876	-0.0397	-0.0837	0.0797	0.2105	0.3779
-0.0348	0.0273	0.1294	0.2293	0.0704	-0.0260
0.1673	-0.1153	-0.3446	-0.2202	0.0134	0.1263
-0.0829	-0.1033	-0.0199	0.1550	-0.1070	0.2316
1.0000	-0.3288	-0.4685	-0.0918	-0.0992	-0.0911
-0.3288	1.0000	-0.1136	0.0446	-0.0487	-0.0493
-0.4685	-0.1136	1.0000	0.2009	0.0535	-0.1379
-0.0918	0.0446	0.2009	1.0000	0.0803	0.0779
-0.0992	-0.0487	0.0535	0.0803	1.0000	0.2816
-0.0911	-0.0493	-0.1379	0.0779	0.2816	1.0000
0.0733	-0.0239	0.0267	-0.0324	-0.0519	-0.4553

# est Education\_High School/GED

0.0372

0.0253

-0.0548

0.0420

-0.1489

0.0863

-0.1845

0.0226

0.0133

-0.0552

0.0733

-0.0239

0.0267

-0.0324

-0.0519

-0.4553

1.0000