# PHUC NGUYEN | Product Designer

#### CONTACTS

San Jose, CA 408.229.3278 phuchnguyen.design@gmail.com Portfolio

# SKILLS

Design Thinking

**Problem Solving** 

User Research

**User Testing** 

User Journeys

User Flows

Wireframing

Prototyping

**UI** Design

Visual Design

Information Architecture

## **TOOLS**

Figma

Adobe Creative Suite

Slack

Trello

Airtable

Google Apps

## **INTERESTS**

New Media Art

Photography

Fashion

Technology

Learning

Socializing

## **EDUCATION**

San Jose State University BA | Graphic Design August 2015 - May 2020

#### **EXPERIENCE**

## Checkbook.io | Product Designer

July 2021 - Current, San Mateo, CA

Checkbook.io is a financial service platform that facilitates real-time money transfers to businesses and individuals.

- Responsible for designing and restructuring the external API Endpoint documentation for both developers and non-developers
- Modified Checkbook's interface adhering to project specifications and requirements by clients, resulting in seamless platform integration
- Coordinated advertising campaigns and designed a wide range of marketing content such as ad banners, email graphics, and social media posts, which increased website traffic
- Designed a Virtual Credit Card abiding by VISA guidelines, which secured multiple enterprise clients by providing a new payment option
- Strategized and implemented Google Analytics with the Sales and Engineering team to track user engagement

# Cohart | Product Designer

December 2020 - April 2021, San Francisco, CA

COHART is a social media platform that aims to build meaningful connections for art enthusiasts.

- Responsible for prototyping Cohart's various features including the Community Page, Discovery Feed, and User Transactions Feature
- Refined and simplified design for the application's onboarding process, resulting in a more fluid user experience
- Redesigned the E-Commerce Product by designing the related product feature and checkout page, which created a more intuitive user experience for buyers

## BRIDGEGOOD | UX Design Apprentice

June 2019 - September 2019, Oakland, CA

BRIDGEGOOD is a Google.org-partnered nonprofit organization that provides opportunities to under-resourced designers and artists.

- · Led the end-to-end process of two different features on the platform
- Worked alongside companies such as Google, Salesforce, Adobe, and more
- · Presented various live features to a group of stakeholders