**#PayItForward. If you find this resume useful, share it with your classmates**

How to use this template

1. Use MS Word, not Google Docs or LibreOffice. You can sign up for a free web-based version here: <https://www.microsoft.com/en-us/microsoft-365/free-office-online-for-the-web>
2. Delete this page
3. IMPORTANT! REMEMBER: Gravity is top-left. The most important things are to the TOP of the page/section/paragraph and to the LEFT of the line.
4. Don't use this as inspiration. Instead, edit this file.
5. Try to stick to the format and just replace information, as much as possible
6. If you have to add sections, do it, but try to follow the patterns here and the law of gravity described above

If you have any questions, [Join Mintbean’s Discord](https://discord.com/invite/j7CjBAz), it’s a great place where developers hang out and share useful tools and content with each other.

Feel free to hit me up any time ☺

Monarch Wadia

CEO @ Mintbean

*P.S. I am starting to offer private coaching to junior developers. If you have graduated from a bootcamp OR are a self-taught developer, and would like to be coached by a senior JavaScript engineer who has helped literally hundreds of junior developers & bootcamp grads find their first jobs, please contact me at* [*monarch@mintbean.io*](mailto:monarch@mintbean.io?subject=I'm%20interested%20in%20career%20coaching)

**Joe Smith**

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**Technical Toolkit**

**Frontend**: React, Redux, Styled Components, JavaScript, ES6, Bootstrap, SCSS, HTML, CSS

**Backend**: Apollo GraphQL, REST, Knex.js, NodeJS, Express.js, PostgreSQL, MongoDB

**Unit Testing**: TDD / Test-driven Development, Mocha, Chai, Jest

**Other**: Team Management, Git, Github, Unit testing, Agile, Kanban, Algorithms, Data Structures

**Experience, Education & Projects**

**Frontend Developer** @ Co.Lab, 2021 July – 2021 September

**React, Bootstrap, Emails, Axios, CSS, Media Queries, Responsive Design, Vercel**

* Contributed code to cloud-based recipe management software.
* Fixed bugs in React application to improve UX/UI
* Implemented UX/UI designs as directed by designer
* Worked closely with product manager to ensure requirements were met.
* Collaborated with backend engineer to ensure creation of bug-free product.

**Software Engineering Student** @ Thinkful, 2020 December – 2021 May

**GraphQL, React, Redux, MongoDB, PostgreSQL, Knex, Express, Jest, Mocha, Chai**

* Learned software engineering for 40 hours per week for 6 months.
* Built 8 projects from scratch using web development technologies.
* Worked in groups to achieve goals for each day.
* Taught & mentored 17 other students to help ensure graduation from the program.
* Conducted QA testing on internal coding challenge tools.

**Manager** @ Yum! Brands, 2012 – 2018

* Managed a team of up to 8 teammates.
* Customer-facing role with responsibility.
* Trained and onboarded new employees in a rapid and efficient manner.
* Managed escalations and resolved customer complaints.
* Ensured high-quality customer experience while fulfilling workload.
* Resolved conflicts and ensured client success in a timely fashion.
* Managed customer expectations while ensuring fulfillment of customer requests.

**Customer Success Executive** @LiveOps**,** 2018 – 2020 November

* Client-facing role as a key member of a high-volume customer pipeline.
* Resolved conflicts and ensured client success in a timely fashion.
* Managed customer expectations while ensuring fulfillment of customer requests.