

PAMAC Finserve Pvt. Ltd is in Banking and Financials Industry from more than 20 years and base on the wide experience, we have designed software to track end to end CPV details for HDFC Bank.

Software user manual has given in the software link on the right side of PMS tray.

For any support related to the software please contact on cpv.edp@pamac.com

Rights has given in the software as below

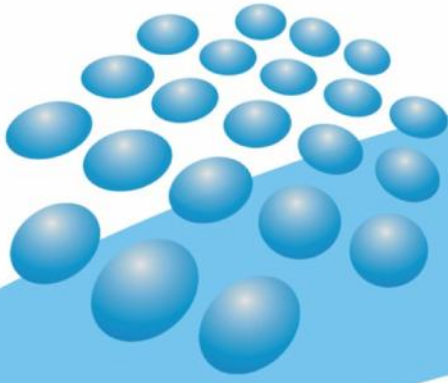
Sr #	Category	Access rights
1	Data Entry	<ul style="list-style-type: none">• Fresh cases Entry• Export of the reports
2	Authoriser	<ul style="list-style-type: none">• Authentication of the data• Export of the reports

Important Message for HDFC Branch Manager

The id of an employee should be disabled 1 week prior to the last working day. The request for disabling the id along with the employee code should be sent to cpv.edp@pamac.com

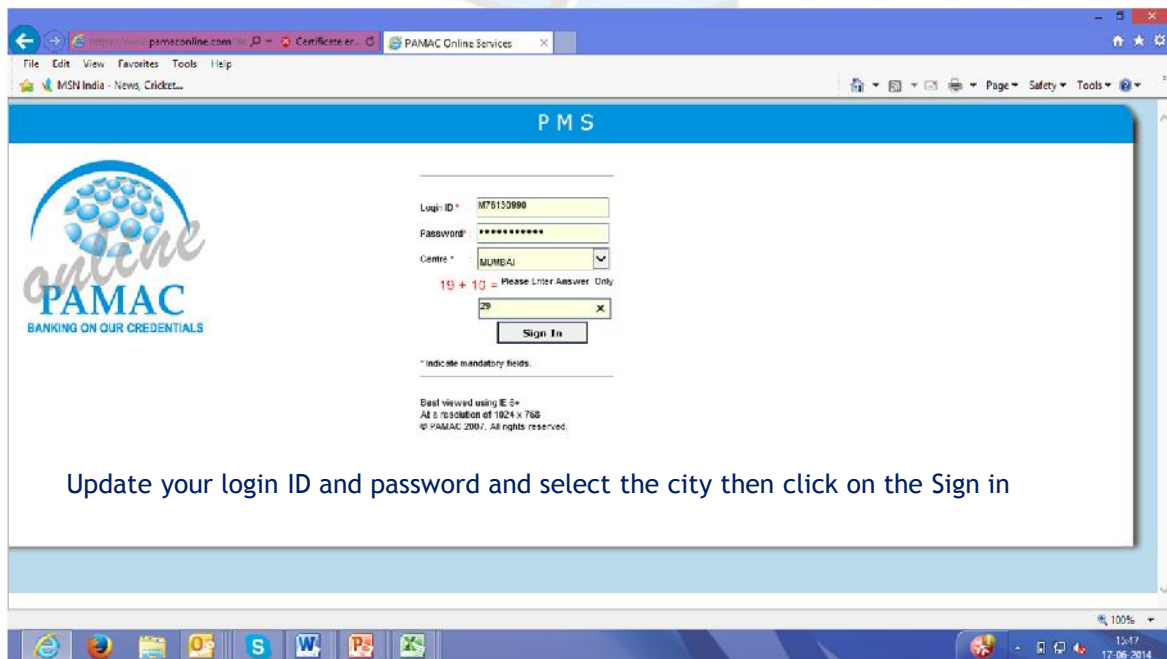
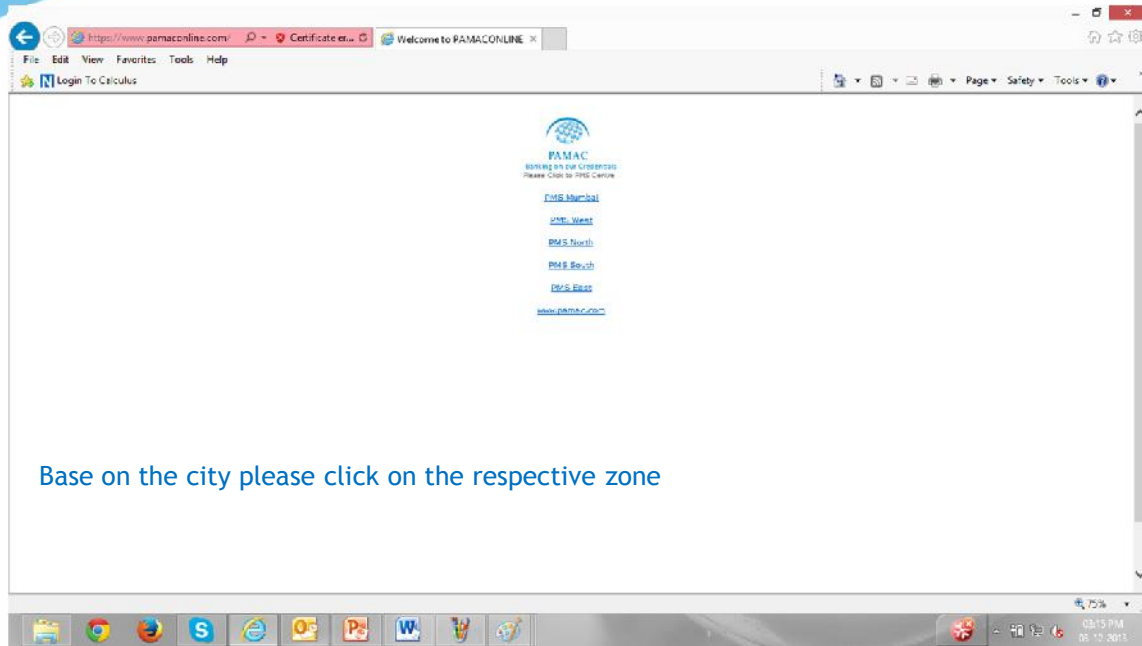


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For Data Entry

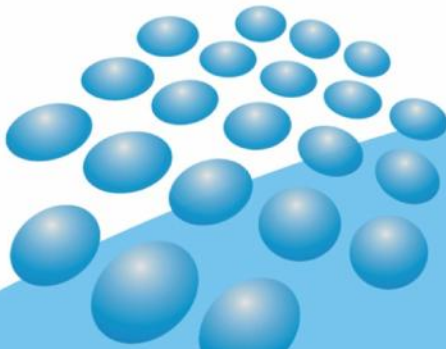
Login to PMS - <https://www.pamaonline.com/>



Update your login ID and password and select the city then click on the Sign in



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PMS - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <https://pamaonline.com/OrganizationTree.aspx> Go Links

My PMS

According to account type - Liability Individual CPV / Current CPV click on the respective URL:

- HDFC Bank - Liability Individual CPV
- HDFC Bank - Liability Current Verification
- HDFC Bank - Liability Individual Verification

Done

Microsoft Internet Explorer

Address <https://www.pamaonline.com/> Certificate er... Untitled Page

File Edit View Favorites Tools Help

Login To Calculator

Data Entry **Authorization** **Reports** **HDFC - HDFC - HDFC_Lia_Current_BV - MUMBAI** **Test4** **[My PMS]** **Mumbai** **[Sign Out]**

New Case Entry
Case Updation

You have successfully logged in.
Click on the relevant menu to perform desired operation.

Click on the New Case Entry option of the Data Entry, this will allow to enter details in the package

https://www.pamaonline.com/HDFC/HDFC/KYC_CaseEntry.aspx?OperationId=331

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Select verification type as Residence address for Residence and Business Address for office verification and click on the submit

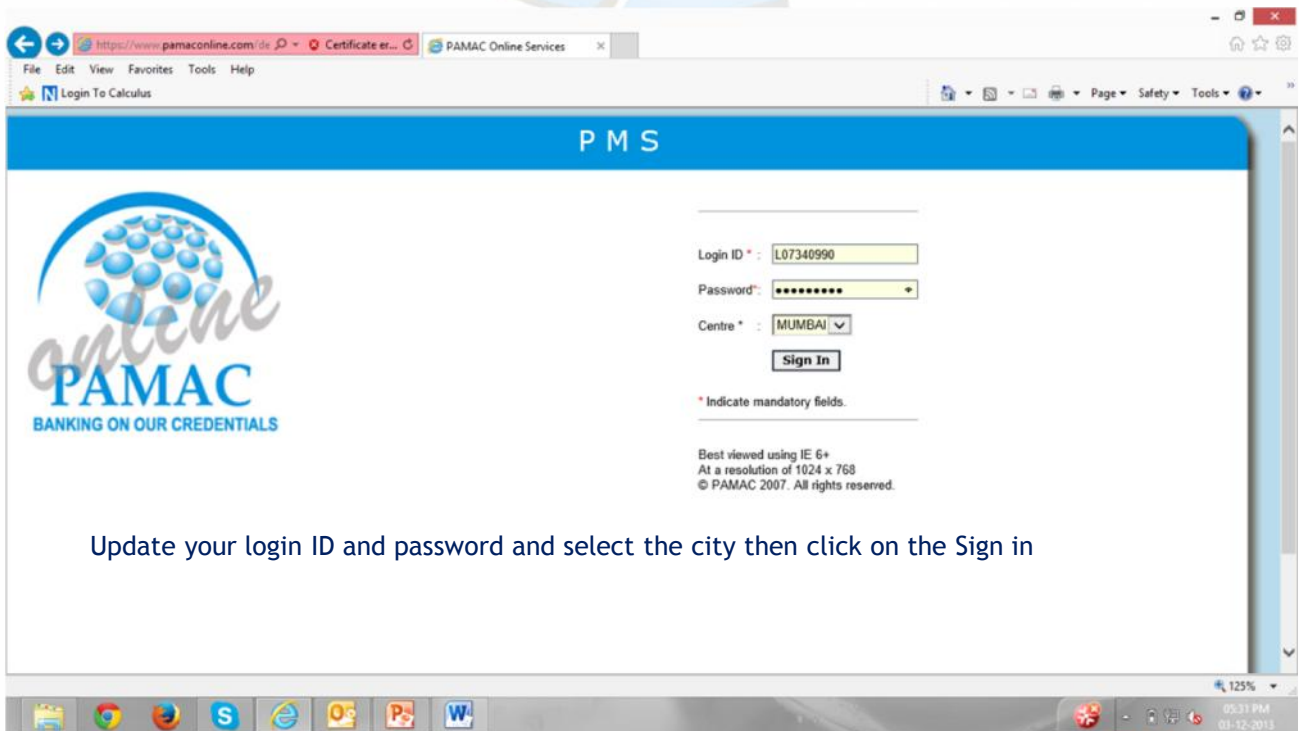
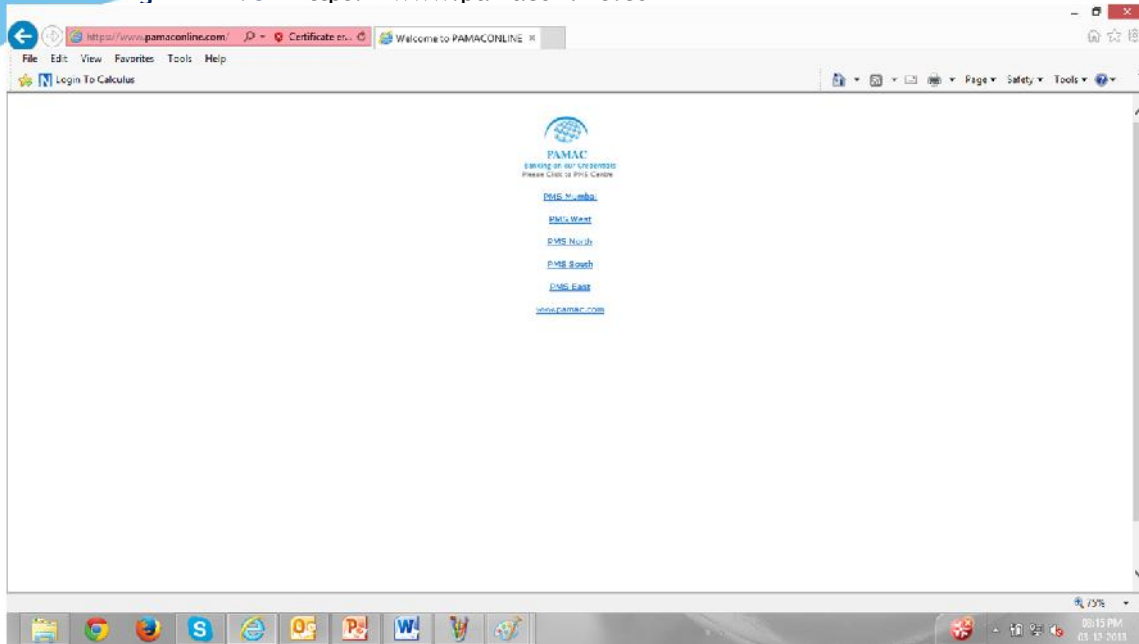
Update further Residence / Business details and click on the Submit. This will show case in case authorisation tray



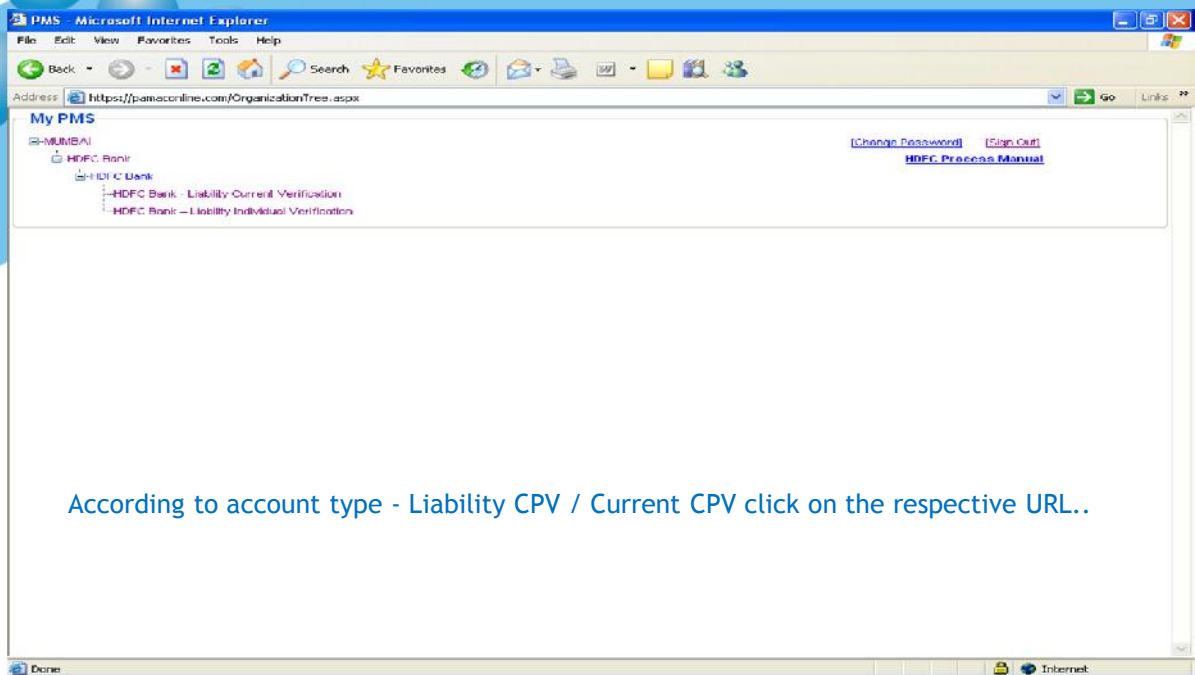
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To authorise the cases

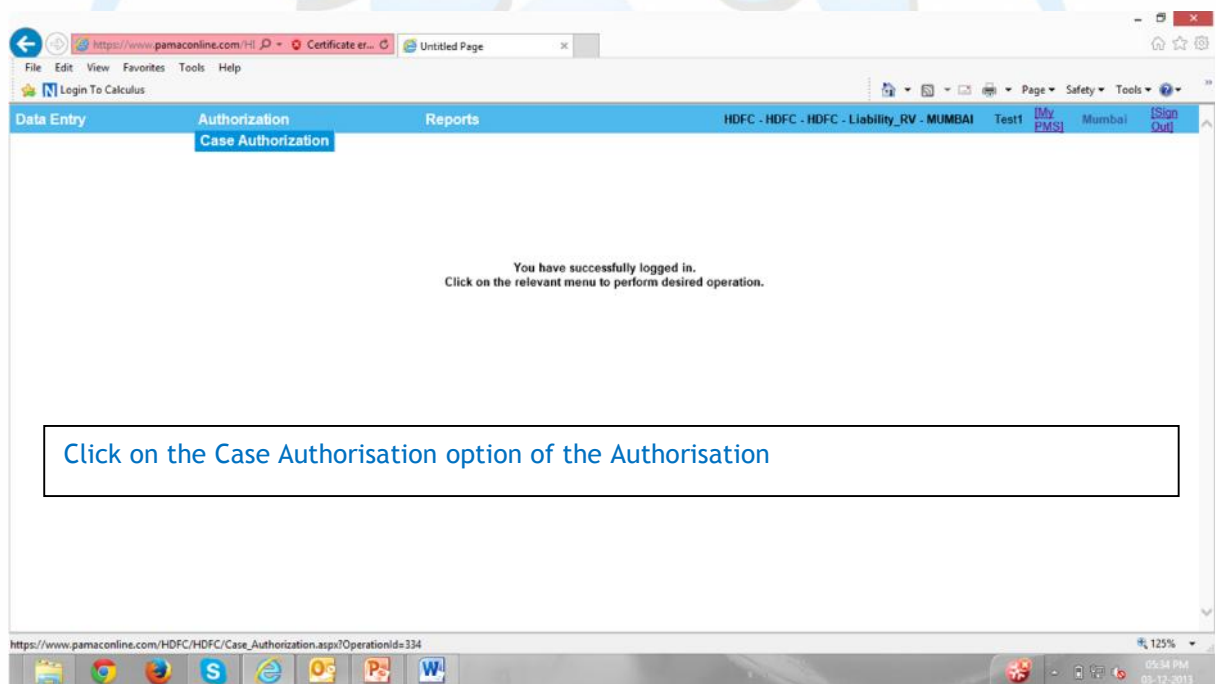
Login to PMS - <https://www.pamaonline.com/>



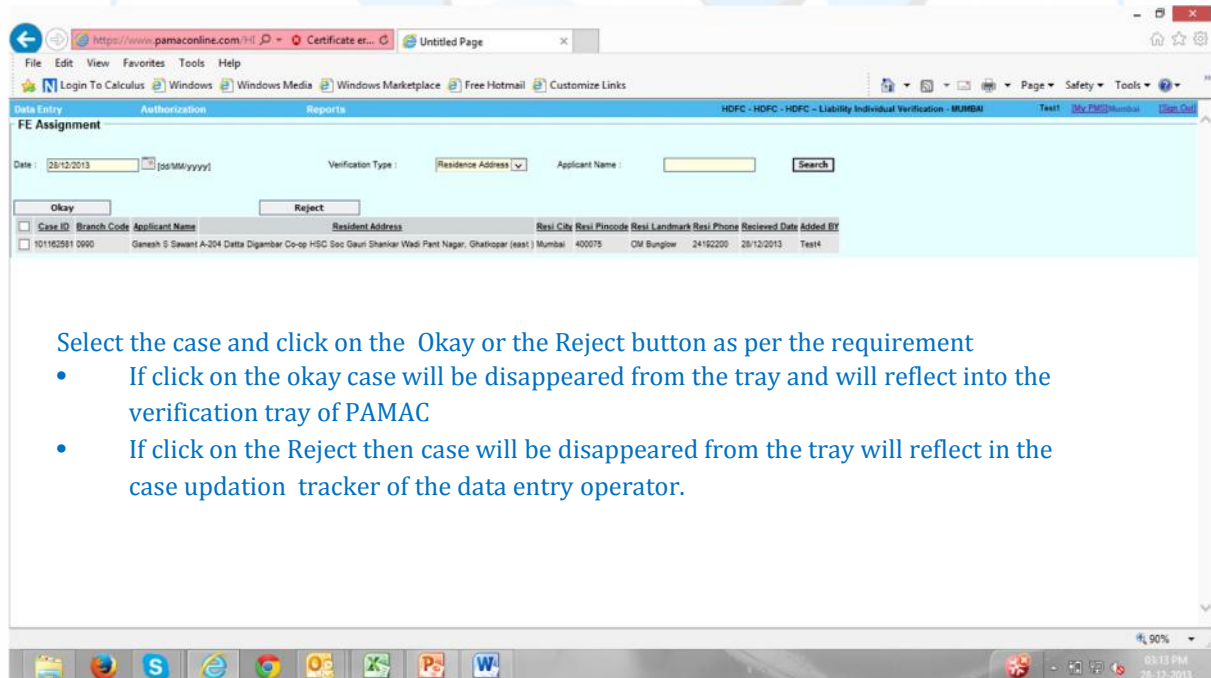
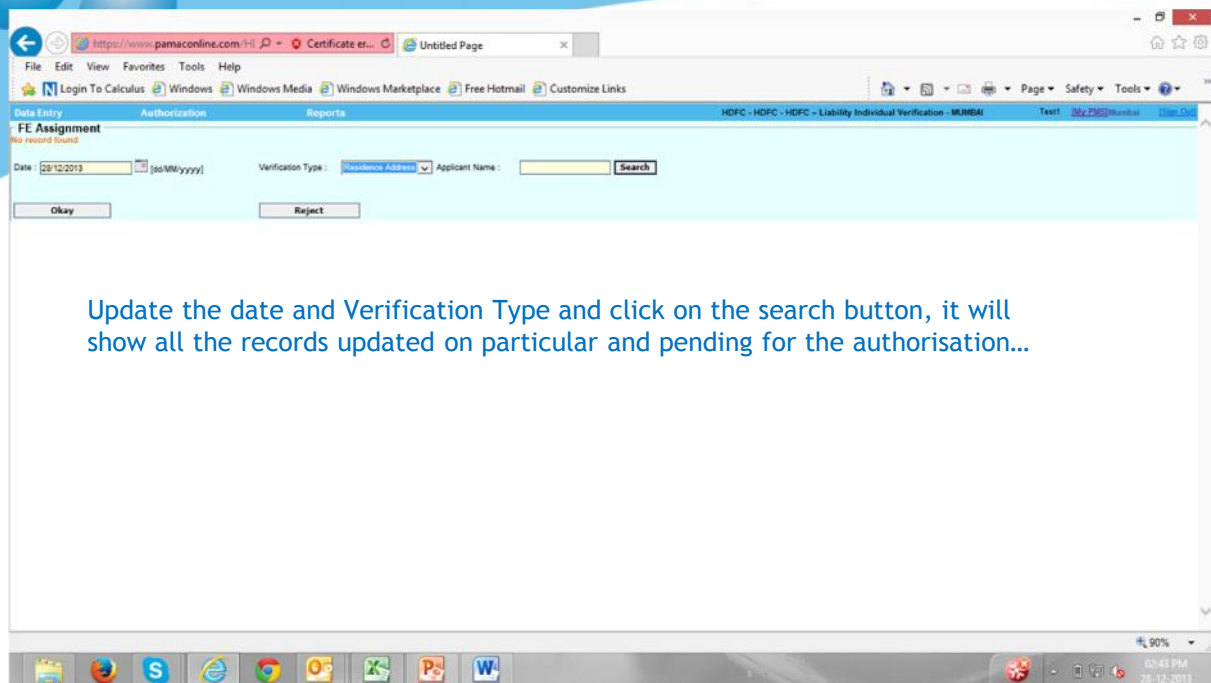
Update your login ID and password and select the city then click on the Sign in



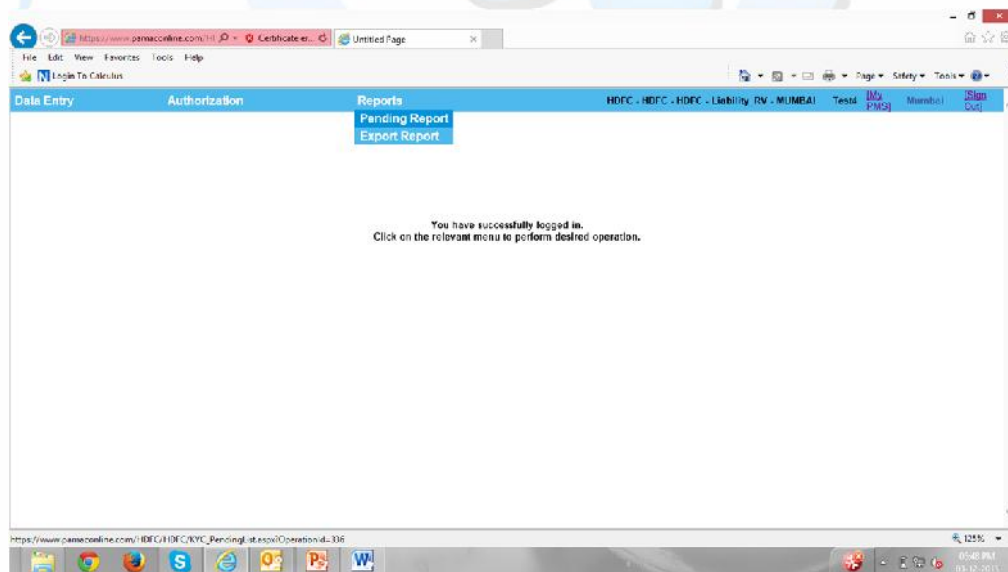
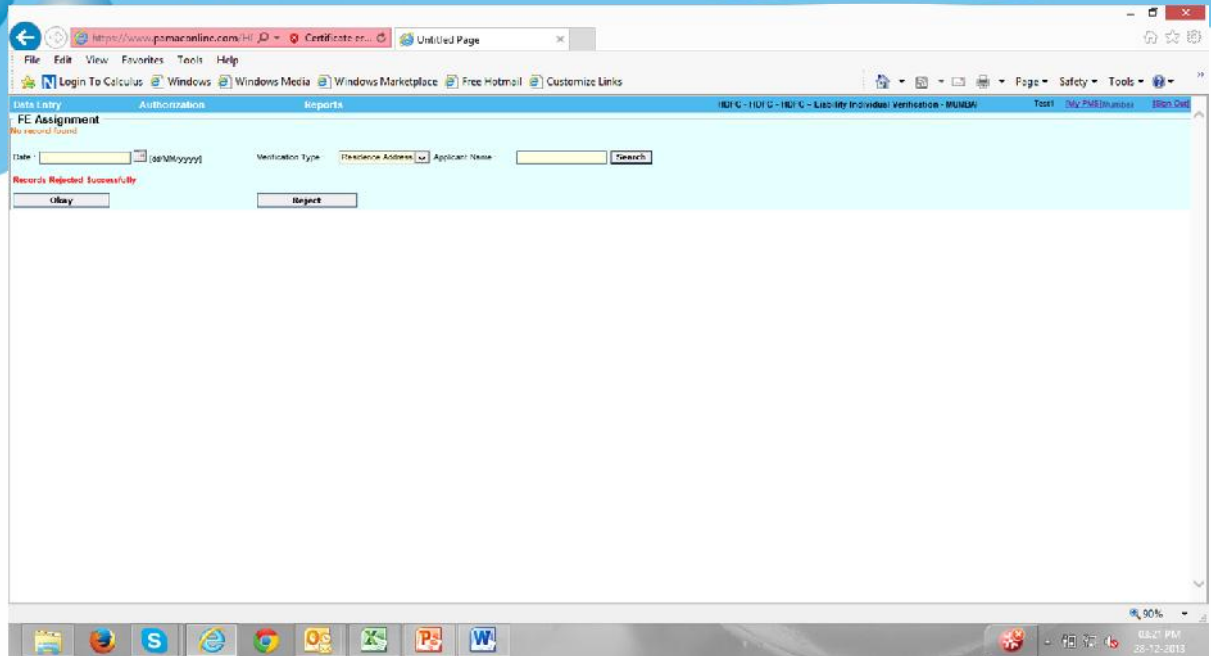
According to account type - Liability CPV / Current CPV click on the respective URL..



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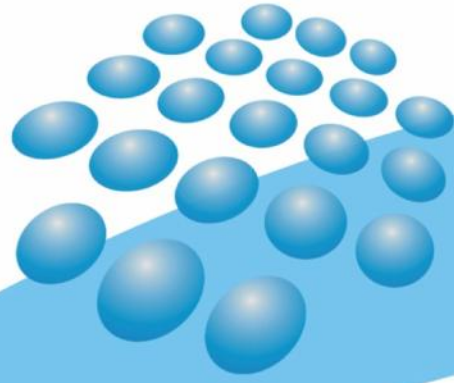
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PAMAC Group Presentation

Banking on our Credentials



Firefox - [1] www.pamaconline.com - Web Se... x PAMAC Online Services x PAMAC Online x

https://pamaconline.com/pmsdes/CrystalReportViewer.aspx?Url=CPV/MYCKYC_PendingList.aspx

Back

Pending-List Report

Company name : PAMAC Online

From Date : 05/11/2013

To Date : 22/11/2013

Date : 22/11/2013

S.No.	Case ID	Ref no	Name	Received on	Verification Type	FE Name	TYPE
1	10110193	0990	Tari Test Test	21/11/2013	RV	ASAPAK /BOLB+GGS RUS BRISHH	

Total Cases pending : 1

https://www.pamaconline.com/Hi Certificate er... x Untitled Page x

File Edit View Favorites Tools Help

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Data Entry Authorization Reports HDPC - HDPC - HDPC - Liability Individual Verification - MUMBAI Test HDV PMS Mumbai Login CRM

New Case Entry Case Updation

You have successfully logged in.
Click on the relevant menu to perform desired operation.

https://www.pamaconline.com/HDPC/HDPC/KYC_CaseView.aspx?OperationId=332

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If case rejected then Data Entry login to PMS and click on the Case Updation.



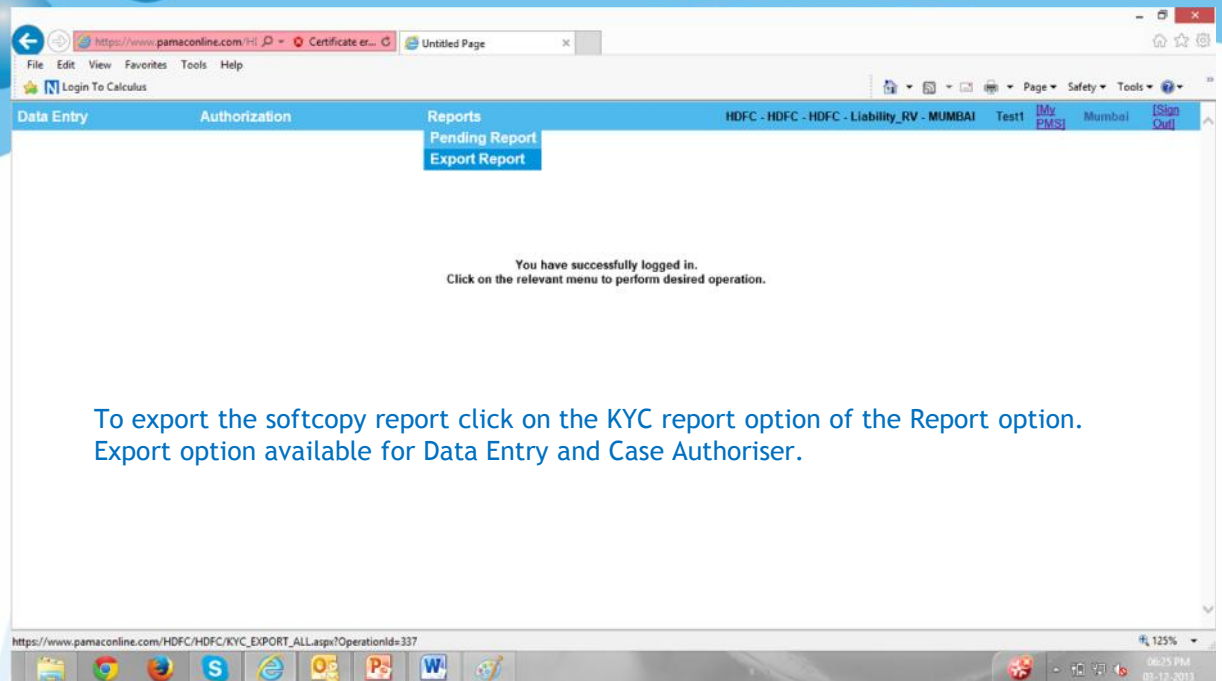
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Search the reject case and click on the Edit button

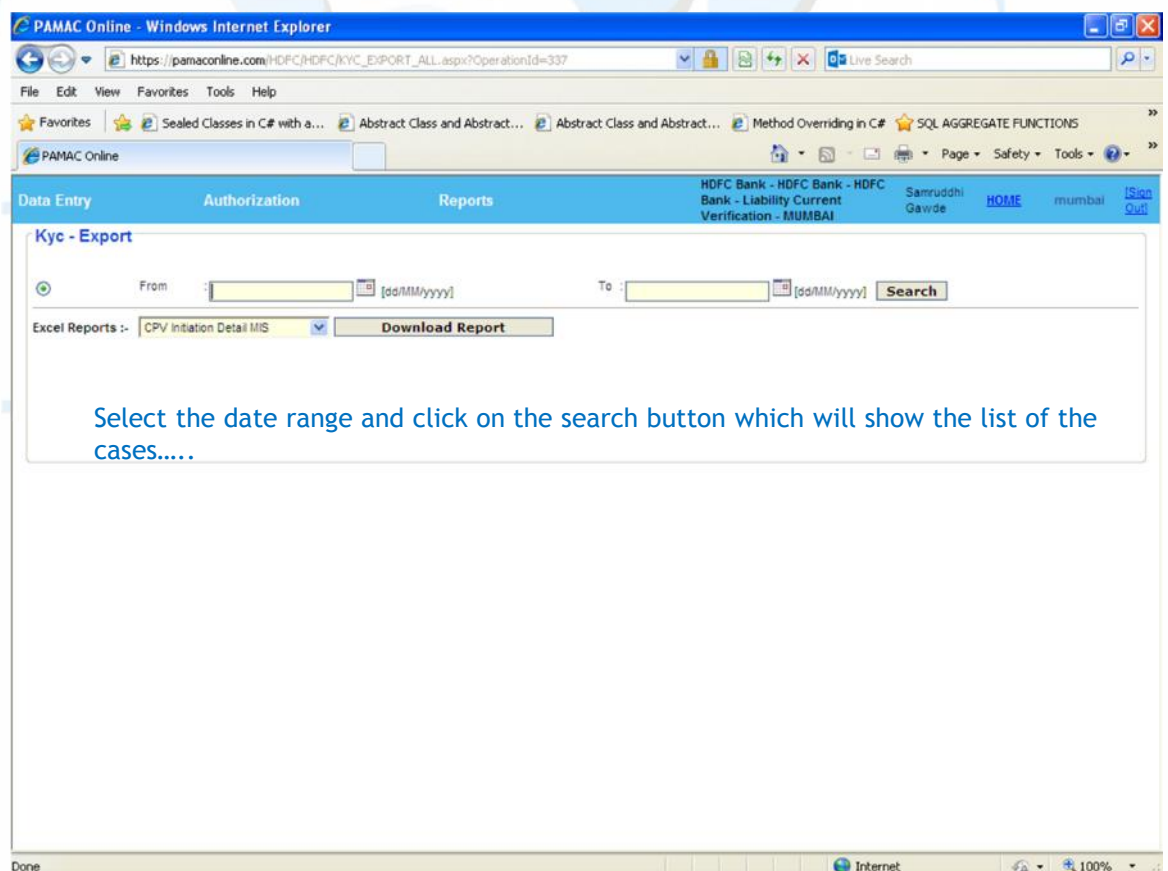
Update the required details and click on the submit button. This will again show the case to authoriser in the tracker for the approval



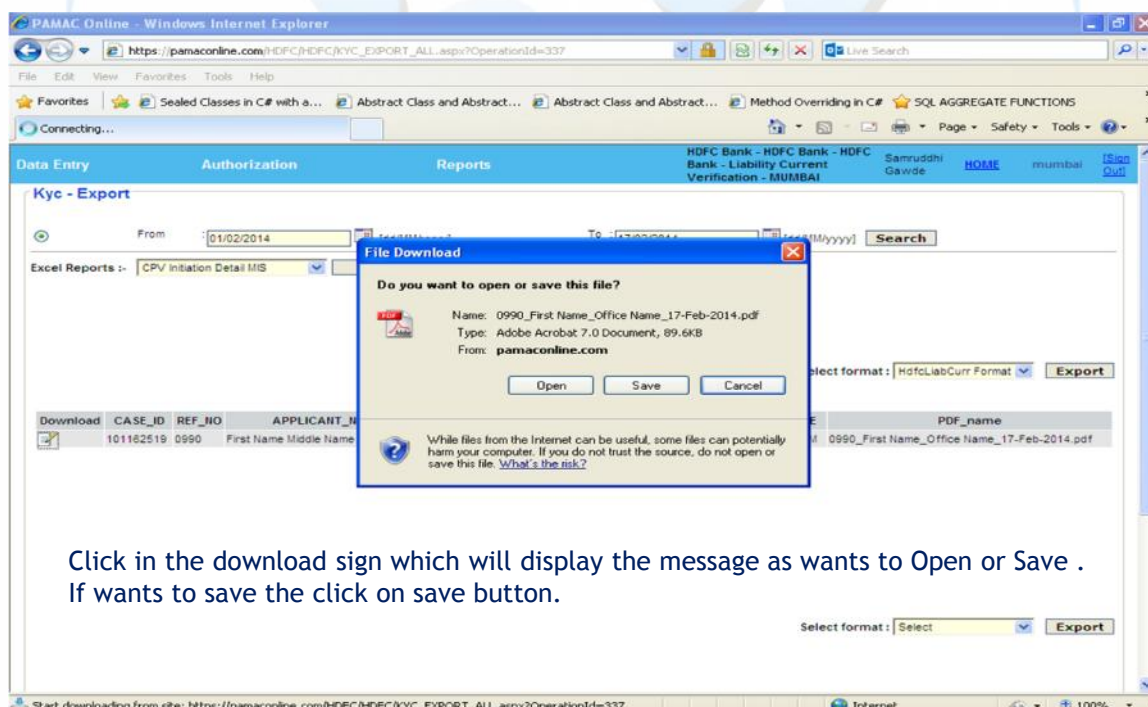
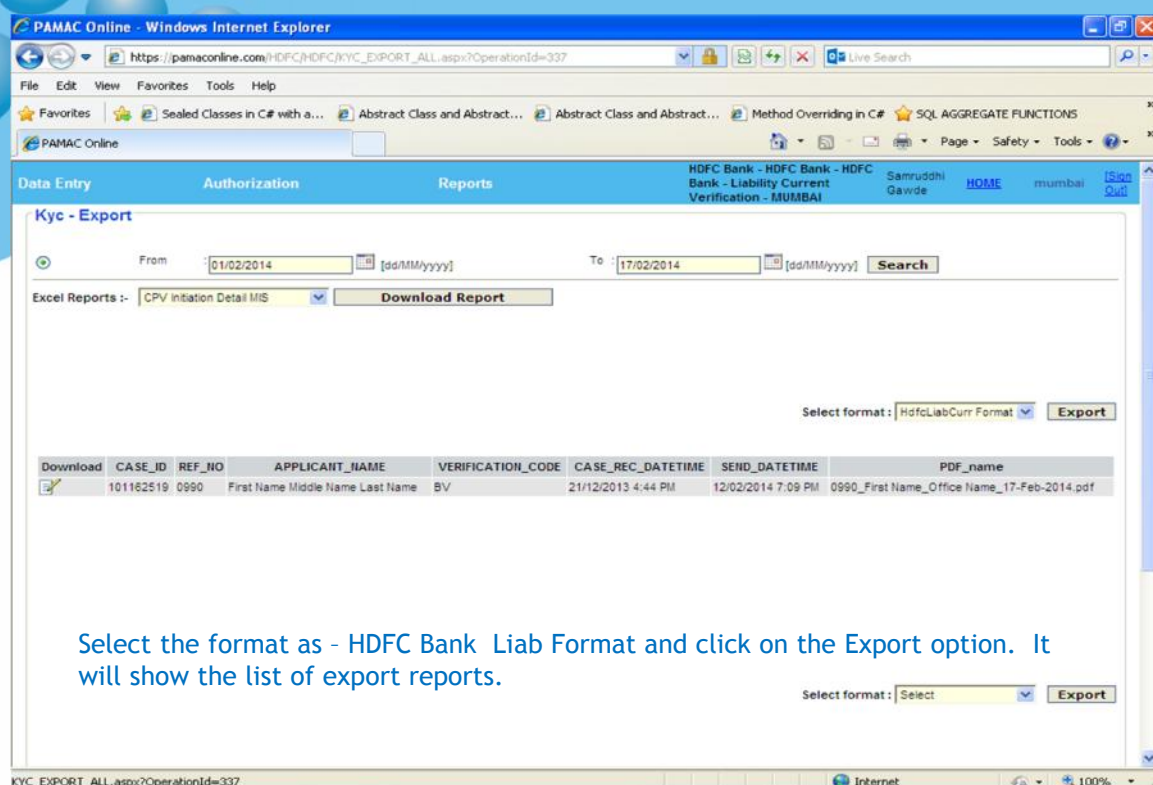
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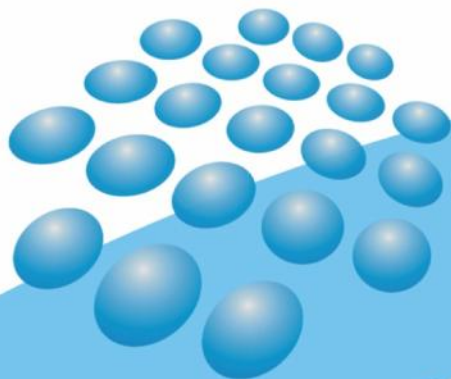
To export the softcopy report click on the KYC report option of the Report option.
Export option available for Data Entry and Case Authoriser.



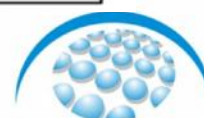
Select the date range and click on the search button which will show the list of the cases.....



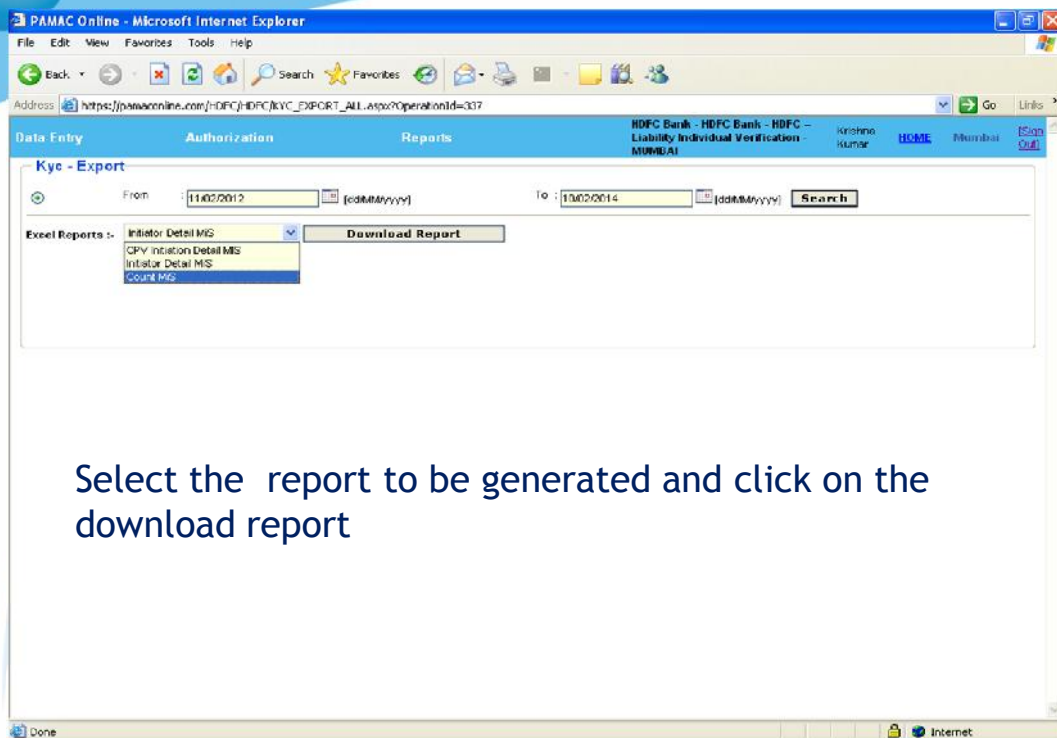
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CUSTOMER POINT VERIFICATION (Current Account Customers Individual / Non-Individual Both) (To be maintained by the Branch)	
Note : Person conducting CPV to fill / Strike off the relevant fields	
Branch Name : <u>Yogi Nagar</u>	Branch Code : <u>0090</u>
Date & Time of CPV performed : <u>21/12/2013 10:00</u>	Reason for CPV :
Customer Name : <u>First Name Middle Name Last Name Office Name</u>	City/Town : <u>City</u>
Bldg Name : <u>Office No. Bldg Name</u>	State :
Road No./Name : <u>Road No. / Name</u>	Pin Code : <u>400066</u>
Landmark : <u>Land Mark</u>	Country :
Constitution : <u>Partnership</u>	Nature of business : <u>Professional</u>
Locality Type : <u>Residential</u>	Ease of locating office : <u>Easy</u>
Whether Visiting Card obtained : <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Company Name Board sighted at entrance/in the list of offices at the entrance ? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
If Yes, does name match with records ? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Authorised Signatory met in person : <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If No, reason : <u>If No Reason</u>	
If case No, then, Name of the person contacted during CPV : <u>Name of Person contacted/Proprietor</u> Designation in the Company : <u>Designation</u> Customer Contact Numbers : 1) <u>124563</u> 2) <u>123654789</u> Mobile no : <u>4578858578</u> E-Mail : <u>Email@gmail.com</u> Any other details : <u>Any Other Details Any Other Details Any Other Details Any Other Details</u>	
Vintage at the present premises : <u>50</u> years	
Do Neighbours/Neighbouring shops or Offices know the customer : <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Name & Address Neighbour : <u>Name & Address Neighbours Name & Address Neighbours Name & Address Neighbours Name & Address Neighbours</u>	
No. of staff present at the time of visit : <u>60</u>	
Whether Normal business activity was to be seen : <input type="checkbox"/> No <input checked="" type="checkbox"/> Medium <input type="checkbox"/> Low <input type="checkbox"/> High	
Furniture / fixture / Office equipments seen or was it a make shift arrangement : <u>Furniture/fixtures/office equipments seen or was it</u>	
Reason for not having a valid address / Business proof : <u>Reason for not having a valid address / Business proof</u>	
Observations of Employee conducting CPV : <input type="checkbox"/> Recommended <input checked="" type="checkbox"/> Not Recommended	
If Not Recommended, Reason : <u>Address not traceable</u>	
Name of Agency / Br Staff Conducting CPV : <u>PAMAC</u>	Signature : <u>ASHAY PARSHURAM MORE</u>
Agency / Employee Code : <u>P-52065</u>	
Remarks : <u>Remark Remark Remark Remark Remark Remark Remark Remark Remark</u>	
Approval By Branch Manager () Recommended () Not Recommended	
BM Name	Signature
Employee Code :	
End Of Report	



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Select the report to be generated and click on the download report

