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Posted By : Khamroddin Shaikh

D171

Date & Time : 10-10-2018 11:58:AM

Direct send to client after import

During import if tele login is present and user imports tele login code then it should save tele id.:

Also the case must directly be send to client without manual process. template id will be provided check tele id for that also.

Following changes will be done:

- 1) Until complete excel sheet validate no case will be added to system
- 2) No ICL_OCL flag will be captured
- 3) after send to client following fields will be set:
send_to_client_time=current date time
- 4) changes will be made in import and multi import modules.

Queries:

changes only for country 11?

For which templates these changes should be made?

what values should be set for case tat related fields:

tat_start_time = created date

case_tat = ?

tat_calculate_time = ?

case_tat_status = ?

It will take 4 days to till demo server, please confirm

Posted By : Khamroddin Shaikh

D171

Date & Time : 12-10-2018 09:46:AM

Final array after changes:

Array

(

```

[template_id] => 138
[veriftype_id] => 12
[ref_no] => 601255
[received_date] => 2018-10-11 00:00:00
[applicants_name] => Sachin Kumar ( Cogent E Services Pvt. Ltd. )
[off_add1] => Cogent e services Pvt Ltd c 100, sector 63, Noida 201301 Pincode : 201301
[off_add2] =>
[off_add3] =>
[off_land_mark] =>
[off_city] => Delhi
[off_pincode] => 201301
[field11] =>
[mobilenos] => 9891042064
[tele_id] => 52
[row_no] => 0
[created_date] => 2018-10-11 15:54:35
[modified_date] => 2018-10-11 15:54:35
[created_id] => 131
[modified_id] => 131
[assign_emp_id] => 131
[product_id] => 21
[activity_id] => 13
[country_id] => 11
[zone_id] => 13
[center_id] => 16
[subcenter_id] => 11
[client_id] => 48
[case_type] => 0
[case_result] =>
[send_to_client_time] => 2018-10-11 15:54:35
[all_case_close_by_sup] => 1
[case_status] => Close
[tele_assign_date] => 2018-10-11 15:54:35
[tele_assigned_status] => Verified
[tele_submit_date] => 2018-10-11 15:54:35
[case_close_time] => 2018-10-11 15:54:35
[case_tat] =>
[client_rate] =>
[emp_rate] =>
)

```

Posted By : Khamroddin Shaikh

D171

Date & Time : 12-10-2018 09:48:AM

as discussed with sandeep sir, case result field should be imported from excel file.

Posted By : Khamroddin Shaikh

D171

Date & Time : 12-10-2018 05:19:PM

direct send to client implemented

not showing checkboxes for filetype in Export

Solution:

Make changes 'tbl_assigned_templates' add values for above fields in this table so you will get checkboxes in list

Posted By : Khamroddin Shaikh

D171

Date & Time : 15-10-2018 04:56:PM

Update 15 oct 2018

-PAMAC countrydemo

--Task: Direct send to client for tele id [inprogress]

--Case is visible only in EXPORT and ReOpen/Redo list.(Direct send to client)

--Successfully getting PDF, DOCX files in export

-- Export excel (inprogress)

changes:

created constant in config/constants.php

line 107-108:

// template array for selected templates for tele id direct send to client import operation

define('TEMPLATE_DIRECT_STC',json_encode(array(49,138,12)));

controller:home

function: import

line: 1701-1721 for country 11 // End of tele id validation

1728-29 : rearrange main cases array after unsetting some elements

1764-1784: check direct send to client array is empty function

1800-01: change send_import_records to direct stc array if direct stc array is not empty

2093-2109 : added fields and values for direct send to client operation

2121: not to set icl ocl flag when direct send to client

7527:7617: added function manuallysetassignedtemplates1() for excel,docx,pdf template assign

Bug:Getting PDF, DOCX but not getting excel files from Export.

Posted By : Khamroddin Shaikh

D171

Date & Time : 16-10-2018 01:41:PM

function:setassignedtemplates Controller:Home.php

1) ADDED:

'pdf_template_id'=>(@\$pdfTemplateID!="")?\$pdfTemplateID:NULL,
'docx_template_id'=>(@\$pdfTemplateID!="")?\$pdfTemplateID:NULL

to values array

as discussed with sandeep sir:

2) changed default template id in constant file to 936

3) Changes Pushed to origin

Posted By : Khamroddin Shaikh

D171

Date & Time : 16-10-2018 03:24:PM

changes pushed on demo server, please check

Posted By : Khamroddin Shaikh

D171

Date & Time : 24-11-2018 10:16:AM

Question is on Hold.

Posted By : Khamroddin Shaikh

D171

Date & Time : 10-12-2018 12:16:PM

before testing functionality

do following for selected client,product and template

create template design

assign template

create import design

assign import design

create export excel design

assign export excel

create pdf export design

assign pdf export design

Posted By : Sandeep Ghuge

D171

Date & Time : 10-12-2018 01:12:PM

Hello Dipika,

Please test this module.

Changes has been done on <http://country.pamac.urdemo.net>><http://country.pamac.urdemo.net>, Please check it. HSBC (Client name)=>Home Loan (Product Name)=> HSBC RT Tele Calling Dump (Template Selection for import) =>Fresh Case=>Import

Posted By : Dipika Yedge

D171

Date & Time : 10-12-2018 03:59:PM

Hi,

After import cases showing in case verification. It should be seen in export only.

Check the attached import file for your reference.



Copy of Template.xls

↓ Download

Posted By : Khamroddin Shaikh

D171

Date & Time : 10-12-2018 04:49:PM

hi,

as tested on demo server, template id was not added to TEMPLATE_DIRECT_STC constant array.(520 template design id for HSBC RT Tele Calling Dump)

Now added and tested on demo.

result picture is attached for your reference.

↓ Download

Hi,

Hi,


VT- RT

In live selected product is : CC template id:438

Hi,

Please check the attached import file for your reference.

 Copy of Template.xls

 Download

Posted By : Khamroddin Shaikh

D171

Date & Time : 18-12-2018 05:26:PM

Must needed parameters:import design id & global template design id

line 115: test live

```
define('TEMPLATE_DIRECT_STC',json_encode(array(438,936)));
```

added import design template id and global template id for selected direct send to client template on test live.
please check.

Posted By : Dipika Yedge

D171

Date & Time : 18-12-2018 06:04:PM

Hi,

Upload the changes on live server.

Posted By : Khamroddin Shaikh

D171

Date & Time : 19-12-2018 10:22:AM

Changes uploaded to live servers for selected template:

Template Name- **HSBC RT Tele Calling Dump.**

Activity- CPV

Client- HSBC Bank

Product- CC

VT- RT

please check.

Posted By : Dipika Yedge

D171

Date & Time : 02-01-2019 06:23:PM

Please close.


Posted By : Super Admin

D171

Date & Time : 02-01-2019 07:10:PM

Question is closed.

 Reply

 Cancel