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Bugs (PAMAC (Cloud Version))

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● = Emergency,   ● = High,   ● = Medium,   ● = Low

Posted By : Navika Desai
B294
Date & Time : 10-07-2017 11:58:AM
Case not shown | Emergency

Case is not seenin case verification. 101946411
this is a sample case id. there are few more cases.

🗎 Case not seen.zip
⬇ Download
Posted By : Manas Dasgupta
B294
Date & Time : 10-07-2017 03:40:PM
Issue Resolve. Cases are shown now, screenshot attached. Please check.

🗎 101946411_cases.zip
⬇ Download
Posted By : Navika Desai
B294
Date & Time : 12-07-2017 11:36:AM
what was the issue and how was it resolved?
Posted By : Manas Dasgupta
B294
Date & Time : 12-07-2017 12:03:PM
I have added one new field (identifier_field) in case table for both countries 11 and 12.

For listing (Case Verification, FE Assignment, etc..) we create view table using Activity Tempalte. I was in the process of making changes, that is saving all the Activity template again for both countries, so that the view gets

updated and the new field (identifier_field) is added in the view. This field will be used to check which cases to be shown to Employee (client).

Issue occurred for Country 12 only as i finished saving country 11 templates first.
After all the templates of Country 12 was saved, issue was resolved.
Posted By : Navika Desai
B294
Date & Time : 12-07-2017 12:51:PM
Bug is closed.

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