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## Discussions (PAMAC (Cloud Version))

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**Posted By :** Dipika Yedge

D194

**Date & Time :** 24-01-2019 05:34:PM

Change in sent to client process

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Hi Kailas Sir

As discussed with Pravin Sir & Ganesh Sir there will be a change Sent to client process.

### Case Study:

Case ID No 123----- Assigned to FE1  
Case Status- HOLD

Case ID No 456----- Re assigned to FE 2  
Case Status- HOLD

Case ID No 789----- Re assigned to FE 3  
Case status of 789 is CLOSE

On STC page

Only **789** case id should be show for sent to client process.

Status of **123** & **456** should no change to “Close”

But STC **date and time** should be update as per **789**

Case status of **123** & **456** will remain “HOLD” in case detail MIS

Case ID **123** & **456** should not be consider as **Pending**

The above changes might be affect the RCU process,

As ops team import multiple VT with same Applicant Names & Ref Number for summary purpose.

Require your suggestion for the above changes.

**Posted By :** Dipika Yedge

D194

**Date & Time :** 28-01-2019 01:07:PM

As discussed with Ganesh Sir,

Please make the above stated changes in RES

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 29-01-2019 12:54:PM

as discussed with Kailash sir and Sandeep sir and understanding the requirements following changes will be implemented in to the existing send to client logic for cases having parent cases

Requirements:

1) For cases having parent case, only update the send\_to\_client\_time field as of closing child case

controller:cases

function:verification\_edit()

for cases having parent case id

-As requirement only sent\_to\_client\_time is updated for parent case  
existing logic for update values of parent case get commented

2)To show cases in sent to client list page which having parent case  
existing logic: display closed cases whose parent cases must closed(mandatory)  
New change: display cases whose status is close, removing condition for parent case close

changes will be completed in 2 days upto demo server  
but testing requires more time, so it can't be figure out. During testing there might be undetermined output can occur  
hence it should be ongoing testing and debugging process.

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 29-01-2019 05:33:PM

New changes with line number for reference

1) Not to update anything when closing a case (having parent case)

existing logic: when closing a case store rates in parent cases

new logic: when closing a case no value updated in parent cases

controller:user/cases

function:verification\_edit()

commented condition for hold case id when case status is close

2)To show cases in sent to client list page which having parent case  
existing logic: display closed cases whose parent cases must closed(mandatory)  
New change: display cases whose status is close, removing condition for parent case close  
controller:user/home

function:export()

line:998-1000

commented where conditions 'all cases close by sup'.

3) Update send to client time for all parent cases

existing logic: when send to client a case update only its parent case send to client time (for one parent case)

new logic: when send to client a case update send to client time of all parent (nested) cases.

To update send to client time in all parent cases

controller:cases

function:make\_zip()

line:5064

for holdcasevalue added 'while' condition instead 'if' for hold parent cases update send to client time

4)To display only close cases and not parent hold cases on export list page

controller:home

function:export()

line:996

added exp condition for list page to display cases with send to client time is null and case status close

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 30-01-2019 11:54:AM

Tested on local please check this attachment and reply for demo upload.



D194.zip

Download

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 30-01-2019 02:01:PM

Changes uploaded on countrydemo please check and confirm.

**Posted By :** Dipika Yedge

D194

**Date & Time :** 30-01-2019 04:46:PM

Hi,

While testing with FE's login case verification "edit" shows Template not found

Case ID- 102084508

Login- Rakhi

Password- pamac@123

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 31-01-2019 11:47:AM

it is due to template is not assigned for the respective fe. Need to login as admin and assign template to fe. let me check

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 31-01-2019 12:23:PM

hi,

It is found that in template design, Editable to is unchecked for all fields of the template.

Now editing all fields for FE

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 31-01-2019 12:40:PM

Please check edited all 77 fields for FE of Aditya Birla Finance RL RV template please check

**Posted By :** Dipika Yedge

D194

**Date & Time :** 01-02-2019 06:12:PM

Hi,

Have checked, its working proper in demo server.

Please upload changes on live test server for further testing

**Posted By :** Dipika Yedge

D194

**Date & Time :** 05-02-2019 05:42:PM

Reply awaiting!

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 11-02-2019 11:36:AM

new changes have 29,30 jan comments in code.

Changes uploaded on live test server, please check.

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 13-02-2019 12:43:PM

As working on B363, this new change and B363 has different logic but same file, hence either i have to put new change or else put previous logic, currently uploaded old logic for B363 issue on live test server.

New implementation will be added after your confirmation on live test server.

**Posted By :** Bhavana Pachpande

D194

**Date & Time :** 20-02-2019 12:21:PM

Hello,

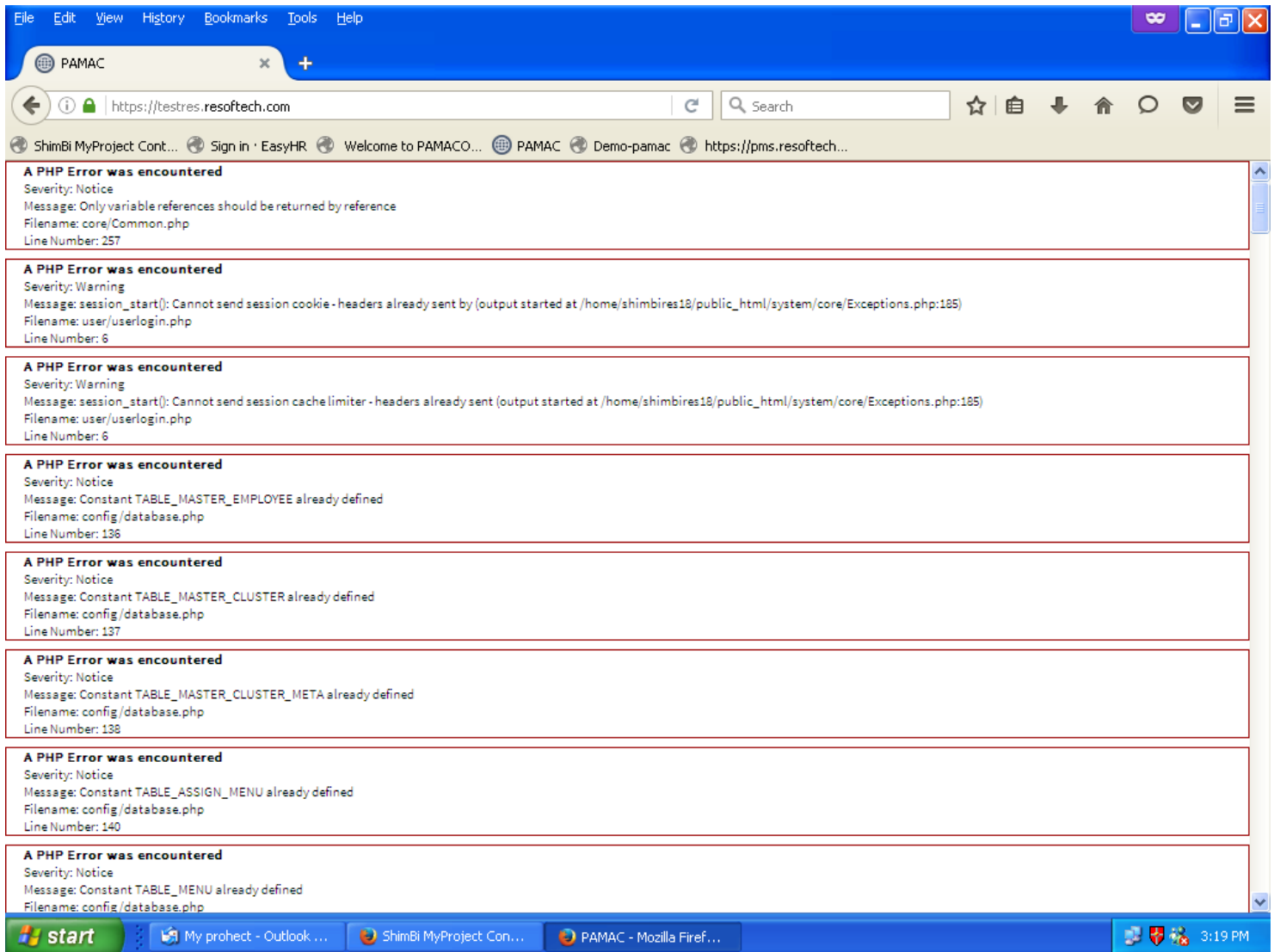
Changes are updated in live test server. Please check and confirm before upload in live server.

**Posted By :** Dipika Yedge

D194

**Date & Time :** 20-02-2019 03:19:PM

Test res url not working.



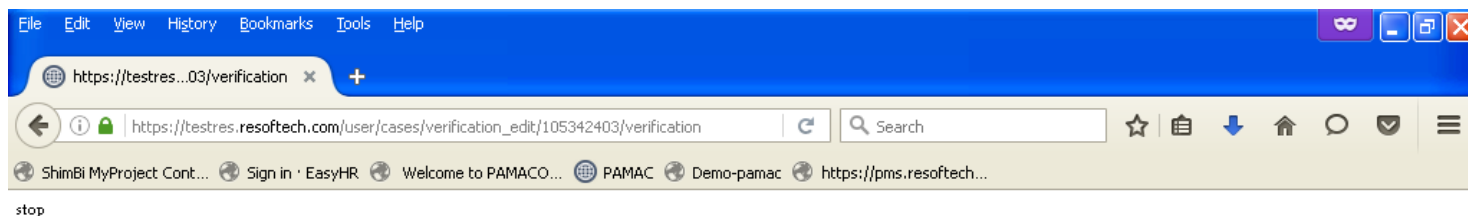
Posted By : Dipika Yedge

D194

Date & Time : 20-02-2019 04:17:PM

Hi,

Now while saving case through Supervisor's login screen goes blank.



stop



**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 21-02-2019 10:17:AM

Hi,

This is due to testing was going on by Jayant, now check.

**Posted By :** Dipika Yedge

D194

**Date & Time :** 21-02-2019 11:21:AM

Hi,

While testing it has been noticed that,

After send to client if we reopen the case case status showing close and the same case shows in sent to client page.

Case ID- 105342403

**Posted By :** Dipika Yedge

D194

**Date & Time :** 22-02-2019 12:56:PM

Hi,

As discussed, case is not showing in sent to client though the case status is close

Case ID- 105349839

**Posted By :** Khamroddin Shaikh

D194

**Date & Time :** 22-02-2019 02:10:PM

Hi,

changes:

controller: home

function:export

commented all\_case\_close\_by sup condition for stc tray, now showing case in stc tray.

Please check thoroughly as we are deploying this change on live server on Monday. Because this change require proper testing and then we confirm that it does not affect other cases and existing process.

Please check and reply.

**Posted By :** Dipika Yedge

D194

**Date & Time :** 25-02-2019 02:59:PM

Hi,

Have you uploaded this changes on live server?As test.res url is suspended.

What is the status?

**Posted By :** Bhavana Pachpande

D194

**Date & Time :** 26-02-2019 09:52:AM

Hello,

As test.res is suspended we are making changes in the live files again and will upload on live once done and inform you to check.

**Posted By :** Bhavana Pachpande

D194

**Date & Time :** 26-02-2019 10:16:AM

Hello,

Changes are uploaded on live server. Please check and confirm. Also since it is a change in the current flow as per my discussion with Shaikh, please check thoroughly all the other modules related to the change also.

Also check the entire process and flow for cases.

**Posted By :** Dipika Yedge

D194

**Date & Time :** 26-02-2019 05:41:PM

Hi,

Checked its working properly.

**Posted By :** Dipika Yedge

D194

**Date & Time :** 26-02-2019 05:41:PM

Question is closed.