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Requirements (PAMAC (Cloud Version))

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Posted By : Dipika Yedge

Assigned To : (All Members)

R122

Date & Time : 23-01-2023 04:00:PM

(All Members) | [Archive Manually](#)

Hi,

Please add Archive manually menu for Dubai

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

R122

Date & Time : 24-01-2023 10:18:AM

Added case archive menu in dubai superadmin.

Any further discussion or doubt on this ?

Posted By : Dipika Yedge

Assigned To : Prasad Gawade

R122

Date & Time : 25-01-2023 03:46:PM

Need to work on the menu as it is not working.

Posted By : Prasad Gawade

Assigned To : Bhavana Pachpande

R122

Date & Time : 31-03-2023 12:14:PM

1) There is no problem in the Archive menu in India demo server, However it is not working in dubai live server on study on the same in the local we find that structure of tbl_cases table in original and tbl_cases db backup are not in sync therefore the insert is not happening.

2) We request you to kindly check the above and make the necessary modification in backup table and then let us check the archive menu.

3) This is because demo server does not have dubai database and backup table of dubai.

Posted By : Bhavana Pachpande

Assigned To : Prasad Gawade

R122

Date & Time : 05-04-2023 02:35:PM

Hello Prasad,

Please check now, also i think you have live Dubai Db access, you could check it from your end using workbench.

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

R122

Date & Time : 06-04-2023 01:33:PM

Please check and confirm and close if done.

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

R122

Date & Time : 07-04-2023 02:42:PM

Hello maam please check now and confirm

Need to capture manual archive in case history also as discussed with Manas.

Query

Also what is to be done when case data is moved to archive tbl_cases but the case history data remains it doesn't get move to archive table during manual archive? Do we need to move case history data also to archive or we remove them from both completely?

If we move the case history data to archive then we have to keep only 1 entry in case history table for that case as "Manual Moved To Archive By"

Posted By : Dipika Yedge

Assigned To : Prasad Gawade

R122

Date & Time : 07-04-2023 04:15:PM

Also what is to be done when case data is moved to archive tbl_cases but the case history data remains it doesn't get move to archive table during manual archive? Do we need to move case history data also to archive or we remove them from both completely?-

Ans- Move case history data also

If we move the case history data to archive then we have to keep only 1 entry in case history table for that case as "Manual Moved To Archive By"

Ans- Ok

Add Archieve menu also, so that we can again move the case to live server as and when require.

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

R122

Date & Time : 08-04-2023 12:59:PM

Hello maam,

As above requirement is moved to new thread, please close this if done.

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

R122

Date & Time : 11-04-2023 01:31:PM

Hello maam,

Please close this if working properly

Posted By : Dipika Yedge

Assigned To : (All Members)

R122

Date & Time : 13-04-2023 03:14:PM

Requirements is closed.