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Requirements (PAMAC (Cloud Version))

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Posted By : Ganesh Sawant

Assigned To : (All Members)

R129

Date & Time : 24-03-2023 01:58:PM

(All Members) | Forget password function

Hi Mansas

We want the forget password function to be work only for the HDFC Bank Limited - Inputter and Authorisor.

Please check and let we know the details required if any and timeline to design the same

Posted By : Manas Dasgupta

Assigned To : Ganesh Sawant

R129

Date & Time : 24-03-2023 05:13:PM

Hello sir,

As discussed last time we were going to hide the forget password option from web, till we have a clear idea, weather to use sms to send otp instead of email for forgot password.

Let me know what is to be done. Since forgot password functionality is already there to send password in email which is not working now, given that email ids are valid.

We can add that as a **bug** instead.

Add this change will be to show forgot password option to Bank URL only.

Even **Dubai** login will also have it as hidden ?

Posted By : Ganesh Sawant

Assigned To : Manas Dasgupta

R129

Date & Time : 24-03-2023 07:11:PM

Yes Manas, it was discussed but later on more concern on the SMS password hence we want the email option only.

Please give the option only for the Bank URL however password should be send only on the officials email domain i.e - @hdfcbank.com

Keep the option as it is for the INDIA and Dubai operation team (They will get in touch with RES SPOC to reset the password)

Please confirm the timeline for same.

Posted By : Bhavana Pachpande

Assigned To : Ganesh Sawant

R129

Date & Time : 27-03-2023 01:57:PM

Hello sir,

Need to discuss with Prasad for development time, as he will be working on it.

Posted By : Manas Dasgupta

Assigned To : Prasad Gawade

R129

Date & Time : 27-03-2023 01:59:PM

Hello Prasad,

Let me know when you are available to discuss this point to set development time.

Posted By : Ajit Kedare

Assigned To : Prasad Gawade

R129

Date & Time : 27-03-2023 03:00:PM

Dear Prasad,

please find attached BRD for requirement forget password, please check and start working on this requirement

 Requirement document for RES USER Forget Password Process.pdf

[Download](#)

Posted By : Ramakrishnan V

Assigned To : Ajit Kedare

R129

Date & Time : 27-03-2023 04:37:PM

Hi ajit

My views on the requirement.

The BRD is silent about sending email only to users at their "@hdfcbank" email id.

(first check the current functionality and check to use the same but only for hdfc users)

Further, the approach has to be :

- a) existing functionality of forget password (the hyperlink and going to forget password page) is to be disabled.
- b) Once the user enters his userid, then if the user is of hdfc bank only then the forgot password literal (or button or hyperlink) should be made visible. (This would be like hardcoding)(instead provide facility for any other bank or group of users who can use such functionality).
- c) On click - compare first whether the user email id (as entered on the screen) is the same as in the user's Userinfo or employee master and if not the user should be informed accordingly on the screen itself. If the user enters wrong email id more than three times, he should be denied the facility and the user in the system should be locked (as in the case of normal login and failure to enter the correct password).
- d) If matched, system should generate a new password with a condition that it can be used only once by the

authorised user and the user should be forced to change password. (Use the existing change password facility).
e) All such changes should get stored in the log file.

Please discuss with me for any further clarification.

Posted By : Prasad Gawade

Assigned To : Ajit Kedare

R129

Date & Time : 27-03-2023 06:47:PM

Hello sir,

Currently working on D265 as mentioned in that thread will require 3 days for development and after confirmation on demo and live server, will start work on this task.

Posted By : Prasad Gawade

Assigned To : Ramakrishnan V

R129

Date & Time : 27-03-2023 08:15:PM

The BRD is silent about sending email only to users at their "@hdfcbank" email id.

-> In current process we have different URL for bank and URL is filter on basis of IP addresses. So we can show or hide forgot password on basis of that,
but the question is how we can identify that the user is of only HDFC bank and not other banks as module is developed for all banks.

Also provide valid domain name for the same as "@hdfcbank" is not valid domain name.

b) Once the user enters his userid, then if the user is of hdfc bank only then the forgot password literal (or button or hyperlink)

should be made visible.(This would be like hardcoding)(instead provide facility for any other bank or group of users who can use such functionality).

-> What if he/she gets the URL of forget password so there is no point in show or hiding the URL based on user id(based on HDFC bank user id).

As discussed with Ganesh sir bank URL is only used for HDFC bank users (not other banks).

In that case we can show or hide forgot password link based on URL or Check IP address of the user to deny access.

c) On click - compare first whether the user email id (as entered on the screen) is the same as in the user's Userinfo or

employee master and if not the user should be informed accordingly on the screen itself. If the user enters wrong email id

more than three times, he should be denied the facility and the user in the system should be locked (as in the case of normal login and failure to enter the correct password).

-> This is additional functionality to lock the user account on basis of user id.

d)If matched, system should generate a new password with a condition that it can be used only once by the authorised user

and the user should be forced to change password. (Use the existing change password facility).

-> Existing functionality need to check on this.

e) All such changes should get stored in the log file.

-> This is additional functionality.

Need more clarification for the same to estimate development time required.

Posted By : Prasad Gawade

Assigned To : Kailash Kumawat

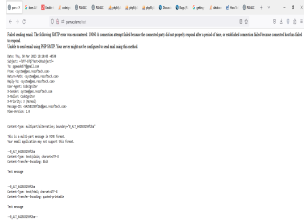
R129

Date & Time : 31-03-2023 04:25:PM

Email function is not working, please request you to look into it. Separate email also sent.

Find below attached screenshot of error.

As discussed with ramki sir switched to R125 task.



Posted By : Prasad Gawade

Assigned To : Ganesh Sawant

R129

Date & Time : 03-04-2023 03:38:PM

Hello,

As per process flow discussed with Sir Manas.

1) Forgot password link will be visible to all users.

2) For Pamac users(including India and Dubai).

If they click on "Forgot Password ?" link, appropriate message will be shown (for example "Please contact RES spoc") in forgot password page.

Query - Appropriate message to be provided from your side.

For HDFC/bank users (Bank URL)

Current forgot password page (No changes).

3) If Pamac users tried to submit the forgot password form then system will compare IP Address of current user and IP address from Bank IP filter table (which is only for bank users), it will throw error "Unauthorized access from - IP address of user" if comparison fails.

4) For HDFC/bank users

It will compare IP address same as point no. 3 and then will check email from employee master table and

If matches will check domain name (i.e @hdfc.com need cofirmation on domain name). and

If email matches and domain name doesn't match show appropriate message (for example "Email exist but doesn't belong to domain

name "@hdfc.com", Please contact admin to change email id"). Query - Appropriate message to be provided from your side.

and If email doesn't match (same message which is Currently present).

5) If all the condition is satisfied from above scenario email will be sent and password will be reset for the user. and when user login with new login details he/she will be redirected to force password change page(in which user will set new password).

Kindly confirm above process flow and queries mentioned above.

Posted By : Ganesh Sawant

Assigned To : Prasad Gawade

R129

Date & Time : 03-04-2023 04:25:PM

Hi Prasad

I am okay with above flow, please add the message as below

Please contact RES SPOC to reset the password - this message to be display if in case of PAMAC / Dubai user click on the forget password

For Bank, if details not match with database to reset the password then below message to be display to user.

Email ID /domain does not match with master, please contact to RES SPOC to reset the password.

Posted By : Prasad Gawade

Assigned To : (All Members)

R129

Date & Time : 04-04-2023 01:17:PM

Currently working on this task.

Posted By : Prasad Gawade

Assigned To : Ganesh Sawant

R129

Date & Time : 05-04-2023 09:50:AM

As discussed,

5) If all the condition is satisfied from above scenario email will be sent and password will be reset for the user. and when user login with new login details he/she will be redirected to force password change page(in which user will set new password).

For this point we don't need to redirect user to force password page(change password page) and message in email on the last line will be changed

from

We strongly recommend you to login to system and change this password now

to

We strongly recommend you to login to system and change this password once login

Rest of the message will remain as it is.

Please confirm on above changes discussed.

Posted By : Ganesh Sawant

Assigned To : Prasad Gawade

R129

Date & Time : 05-04-2023 11:24:AM

Hi Prasad

As discussed no needs to redirect on the change password screen, user will use the system generated password and if required can change the password once logged in successfully

Okay to change message

Please host the same on Demo to test and get it live at the earliest post testing on demo server

Posted By : Prasad Gawade

Assigned To : Ganesh Sawant

R129

Date & Time : 06-04-2023 10:17:AM

Hello sir,

As discussed with ramki sir.

Revised point no. 3

3) If Pamac users tried to submit the forgot password form then system will compare IP Address of current user and IP address from Bank IP filter table (which is only for bank users), it will throw error "Unauthorized access from - IP address of user" if comparison fails.

To

If Pamac users click on forgot password link message will be shown given below and remain on same login page.

Message to be given - "Please contact RES SPOC to reset the password"

Please confirm on above point.

Posted By : Dipika Yedge

Assigned To : Manas Dasgupta

R129

Date & Time : 06-04-2023 04:51:PM

Hi,

Have tested for PAMAC Employee message shows as " Please contact RES SPOC to reset the password"

We can't check for bank url as we'll require HDFC email id.

As discussed with Ganesh Sir, please upload the changes on live server to check.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

R129

Date & Time : 07-04-2023 04:20:PM

Hello mam,

Changes are uploaded in live India and Dubai server both, please check and confirm.

Posted By : Dipika Yedge

Assigned To : Prasad Gawade

R129

Date & Time : 10-04-2023 12:49:PM

Hi Prasad,

Have checked on live, bank officials getting below error

Email ID/ Domain does not match with master, please contact to RES Spoc to reset the password.

as discussed please make changes in email ID validation

domain name will be @ hdfcbank.com

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

R129

Date & Time : 10-04-2023 03:38:PM

As discussed,

Validation changes done for "@hdfcbank.com".

Changes pushed on both live and demo server, Please check and confirm.

Posted By : Ganesh Sawant

Assigned To : Prasad Gawade

R129

Date & Time : 14-04-2023 01:27:PM

Hi Prasad

Tested and working okay , close the ticket

Posted By : Ganesh Sawant

Assigned To : (All Members)

R129

Date & Time : 14-04-2023 01:27:PM

Requirements is closed.

Posted By : Prasad Gawade

Assigned To : Ganesh Sawant

R129

Date & Time : 26-04-2023 06:14:PM

Hello,

As discussed some HDFC users were not receiving mail from "**system@resoftech.com**"

So I tested the same using SMTP details provided (i.e **resoftech.support@pamac.com**) in a test page, kindly give permission to make changes in demo server copy, so that we can check with some HDFC users in demo server.

Email were successfully send to below mail id's:

1) ganesh.sawant@pamac.com

2) gawde.p@resoftech.com

3) software.support@pamac.com

Posted By : Ganesh Sawant

Assigned To : Prasad Gawade

R129

Date & Time : 27-04-2023 07:33:PM

Okay please test the same

Posted By : Prasad Gawade

Assigned To : Ganesh Sawant

R129

Date & Time : 28-04-2023 09:49:AM

Hello sir,

Before this I was working on C173, please let me know which task to be done on priority.

R129 OR C173 ?

Posted By : Prasad Gawade

Assigned To : (All Members)

R129

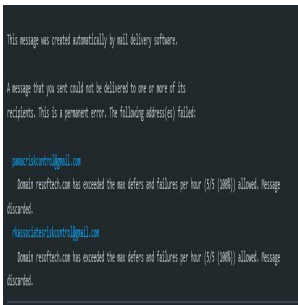
Date & Time : 28-04-2023 10:53:AM

Hello as discussed with manas sir,

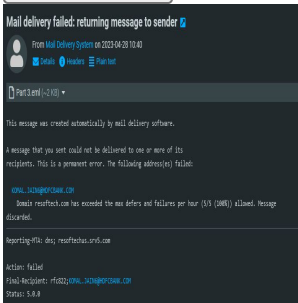
Checked webmail inbox found some errors.

Mail sent from system@resoftech.com keep bouncing, Please find attached screen shot for reference.

Please do the needful or help to solve this issue.



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Posted By : Prasad Gawade

Assigned To : Kailash Kumawat
R129

Date & Time : 03-05-2023 11:35:AM

Hello sir,

As discussed with ganesh sir, I changed the SMTP details(**resoftech.support@pamac.com**) for forgot password email and tested it on local server (pamac.demo) was working properly, But same functionality was not working in demo server(screen shot attached - demo_err), me and Manas sir had discussion regarding the issue. Check the issue on google found out that was some kind of connection issue between server and SMTP server(screen shots attached - email-err, error reason). Please provide the solution on the same or take necessary action.

So as discussed with Manas sir we need to create one sample page in order to check such issues in future.

Process and layout:

Field name and there type

From mail address - textbox

To mail address - textbox

Subject - textbox

Message - textarea

cc- textbox

bcc - textbox

SMTP password - textbox

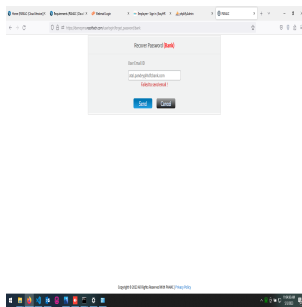
SMTP server - textbox

SMTP port - textbox

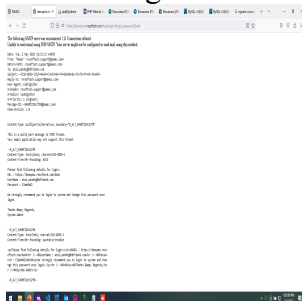
submit button - button

User has to fill necessary details in the form after submitting the form if it successful will show relevant success message and if fails will show errors(mail related errors).

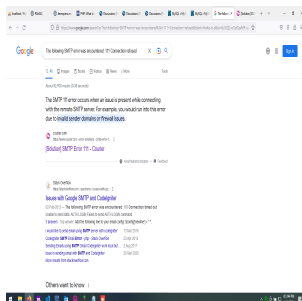
Please give permission for the same to develop the module.



↓ Download
not working in demo server



↓ Download
email error thrown during the process



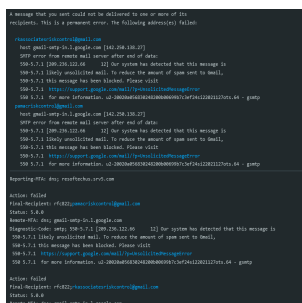
↓ Download
R and D on the error thrown
Posted By : Prasad Gawade
Assigned To : Kailash Kumawat
R129

Date & Time : 03-05-2023 01:25:PM

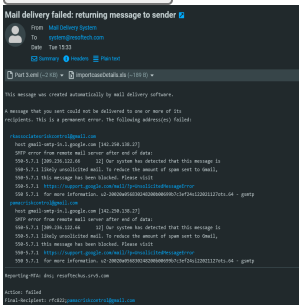
Hello sir,

Also there are some issues found in webmail box of the domain(screen shots attached). Some users are replying on the same email address used to send forgot password email, so can we make it no reply mail and also can we increase the capacity of web mail server to send email as many emails are bouncing back to the server which eventually occupy web mail inbox space or any other alternative will help ?

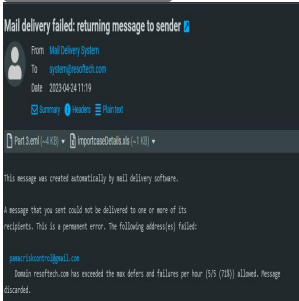
Please revert on the same.



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Posted By : Ganesh Sawant
Assigned To : Kailash Kumawat
 R129
Date & Time : 06-05-2023 04:04:PM
 Hi Kailash

Please check and support to close this asap, we are receiving lot of emails from client to reset the password.

Posted By : Prasad Gawade
Assigned To : Ganesh Sawant
 R129
Date & Time : 10-05-2023 11:52:AM
 As discussed,

Disabled mail for **new import case** and **account creation**. Please confirm on the same.

Posted By : Prasad Gawade
Assigned To : Kailash Kumawat
 R129
Date & Time : 10-05-2023 11:55:AM
 Hello,

Request you to make **resoftech.support@pamac.com** mail id **no reply** as we are receiving replies from the user end, due to which mail inbox is full of messages which eventually occupying space on webmail server.

Posted By : Ganesh Sawant
Assigned To : (All Members)
 R129
Date & Time : 24-05-2023 04:38:PM
 Requirements is closed.

Reply Cancel