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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

C42

Date & Time : 10-05-2015 11:40:AM

FEs not shown in the list for FE assignment | High

Hi,

Supervisor, Ramchandra Narvekar, West>Mumbai>Wadala is unable to view any FE in the FE assignment list for all client.

I have checked the employee assignment of FEs & Supervisor, also tried re-assigning, still no resolution.

Please resolve urgently.

P.S. - One of his FE is Shashikant Surve

Posted By : Rakhi Gaud

C42

Date & Time : 11-05-2015 10:29:AM

Hi,

I have checked this. I can see all FEs in dropdown on FE Assignment page.
Please verify again and let me know if still facing this issue.

Thanks,

Rakhi.

Posted By : Navika Desai

C42

Date & Time : 12-05-2015 11:27:AM

Dear Rakhi,

If you can recollect, we had this issue earlier as well.

I dont think the system auto resolves bugs.

Please look into the possible cause for this.

Regards,

Navika

Posted By : Navika Desai

C42

Date & Time : 15-05-2015 01:50:PM

hi,

Please update, this is critical for operations.

Posted By : Super Admin

C42

Date & Time : 26-05-2015 11:42:AM

Is matter resolved ?

Posted By : Kailash Kumawat

C42

Date & Time : 26-05-2015 11:54:AM

It may be the cause of slow response from server.

We didn't change anything in coding.

Please let us know if it happen again.

Posted By : Navika Desai

C42

Date & Time : 26-05-2015 12:45:PM

No, it did not happen again.

The issue (both the times) were faced for an entire day and the next day it was auto resolved.

The server response was normal (not slow) when the issue occurred.

Closing as of now, shall open again on observing the same issue.

Posted By : Navika Desai

C42

Date & Time : 26-05-2015 12:45:PM

Change Requirement is closed.