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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B192

Date & Time : 19-10-2015 04:37:PM

Google map location not captured in export pdf | Medium

Hi,

Please refer the attached report, the location (Lat & long) was correctly captured and the google location marker was correct in case edit.

However when pdf was exported, the google map was not captured and was replaced by some error logo.

Please check and resolve.



101820648_P52968_Test case.pdf

Download

Posted By : Rakhi Gaud

B192

Date & Time : 19-10-2015 04:47:PM

Hi,

There is limitation on fetching static image from google map API.

It happens when same IP hits the static maps API more than 1000 times in a 24 hours period. This also happens when you hit the API too frequently within a short space of time.

Please refer following link for more details.

<http://stackoverflow.com/questions/5577807/google-maps-static-api-returns-weird-image>

Posted By : Navika Desai

B192

Date & Time : 19-10-2015 04:54:PM

Is it resolved now?

Posted By : Rakhi Gaud

B192

Date & Time : 19-10-2015 05:00:PM

No.

Working on it.

Posted By : Navika Desai

B192

Date & Time : 21-10-2015 12:41:PM

Hi,

Please update on resolution.

users are facing the issue again.

Posted By : Navika Desai

B192

Date & Time : 31-10-2015 10:38:AM

Hi,

Users are facing the issue again. Refer attached report.

 1212187_ESC BUILDING MATERIALS TRADING CO LLC_Emirates NBD.pdf

 Download

Posted By : Rakhi Gaud

B192

Date & Time : 04-11-2015 10:26:AM

Hi,

We did some changes previously for this issue.

Observing the effect of that change.

If still you are facing same issue then please let us know.

Thanks,

Rakhi

Posted By : Navika Desai

B192

Date & Time : 06-11-2015 04:44:PM

Faced the issue today again.

Please resolve.

 101843059_3_MUDALAGIRIYAPPA.pdf

 Download

Posted By : Navika Desai

B192

Date & Time : 16-11-2015 09:49:AM

hi,

this is critical, please update the permanent resolution.

Posted By : Navika Desai

B192

Date & Time : 01-12-2015 06:51:PM

Awaited

Posted By : Navika Desai

B192

Date & Time : 12-12-2015 11:05:AM

We have not faced any recent issue for Google maps.

Please let us know the resolution done.

Posted By : Kailash Kumawat

B192

Date & Time : 04-02-2016 01:56:PM

Application are capturing google map once for a case and save physically on server(it's size is almost 5 to 30 KB). It will remain for some days

Previously request was going every time to google server, so limitation reached.

Posted By : Navika Desai

B192

Date & Time : 05-02-2016 01:30:PM

Will we face error if we process more than 1000 fresh cases daily?

Posted By : Kailash Kumawat

B192

Date & Time : 08-02-2016 11:19:AM

No daily limit is more than 10000

Posted By : Navika Desai

B192

Date & Time : 08-02-2016 11:45:AM

Bug is closed.