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Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B242

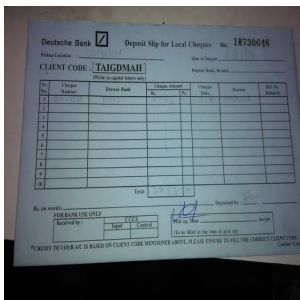
Date & Time : 23-05-2016 06:25:PM

Unable to manually upload image - 102163074 | High

For the mentioned case, team is unable to upload in the attached image for field 'Cheque Deposit Slip scan'

On attempting to attach the image, the case gets saved without any error, however there is no image on editing the case again after upload and save.

Please resolve.



Download

Posted By : Navika Desai

B242

Date & Time : 28-05-2016 10:11:AM

No update?

Posted By : Rakhi Gaud

B242

Date & Time : 30-05-2016 11:28:AM

Can you please check it now that error still exists or not?

I think this was also because of memory issue.

Posted By : Super Admin

B242

Date & Time : 08-06-2016 11:49:AM

Is this resolved? Can we close?

Posted By : Rakhi Gaud

B242

Date & Time : 08-06-2016 04:09:PM

When I checked this issue on live site, successfully uploaded the file, there was no problem faced while uploading that only image.

On that day system was unstable because of space issue, we faced some other issues also.

@Navika : if still you are facing the same problem please let us know.

Posted By : Navika Desai

B242

Date & Time : 08-06-2016 04:16:PM

Checked with the operations team, they confirmed that they are still facing this issue.

I shall confirm and ensure on this and share the necessary details

Posted By : Navika Desai

B242

Date & Time : 15-06-2016 02:05:PM

Bug is closed.