# MyProject ⬜

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## Bugs (PAMAC (Cloud Version))

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● = Emergency,  ● = High,  ● = Medium,  ● = Low

**Posted By :** Navika Desai
B227
**Date & Time :** 25-03-2016 04:57:PM
Field value not captured from Import | High

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Hi,

Import file for the below mentioned case IDs are attached.

Activity: CPV
Client Name: HDB
Product: LAP

102060649
102060648
102060647
102060646
102060645
102060644
102060643
102060642
102060641
102060640
102060639
102060638
102060637
102060636

102060635
102060634
102060633
102060632
102060631
102060630
102060629
102060628

The value of field Client name from import file is not captured under the field Name of Client in the case

Please resolve.

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📄 Import.zip
⬇ Download

**Posted By :** Navika Desai
B227
**Date & Time :** 28-03-2016 01:55:PM
this is urgent, please resolve
**Posted By :** Navika Desai
B227
**Date & Time :** 29-03-2016 02:21:PM
Please update
**Posted By :** Rakhi Gaud
B227
**Date & Time :** 30-03-2016 09:54:AM
Hi,

Issue have been resolved.
There was an extra space in value of name of client field which was not getting trimmed(remove extra space) while saving into database, but in validation it was working fine.
Now, I have removed the extra space from value of name client name field for above given cases only.
And also did changes in import module to remove extra space before saving data.
Please verify and confirm it.
**Posted By :** Navika Desai
B227
**Date & Time :** 30-03-2016 10:00:AM
Please clarify if the system will check validations for extra spaces as well from now?
**Posted By :** Rakhi Gaud
B227
**Date & Time :** 30-03-2016 10:47:AM
No, we are not validating the values for extra space.
Only system will check and remove the extra space from values, this will not show any error message on screen.

Note - System will not check the extra space in options(separated by comma) values given in field details while designing template. It may also create an issue.
**Posted By :** Navika Desai
B227
**Date & Time :** 30-03-2016 10:51:AM
Bug is closed.

Reply | Move to Change | Cancel