



MyProject

- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More](#)
- [Help](#)
- [R](#)
- [Ramakrishnan V](#)
- [Manage Profile](#) [Preference](#) [Change Password](#)
- [Logout](#)

Bugs (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

Assigned To : (All Members)

B403

Date & Time : 30-08-2019 11:14:AM

Dipika Yedge | Emp Rate not calculated | Emergency

Emp rate not calculated for below case id's

<

102022122

102022126

102022127

102022134

Posted By : Khamroddin Shaikh

Assigned To : (All Members)

B403

Date & Time : 30-08-2019 12:47:PM

Hi,
after checking in database, rate modified after case send to client done, image attached for reference.
send to client date: 17 Aug 2019
rate modified date: 30 aug 2019

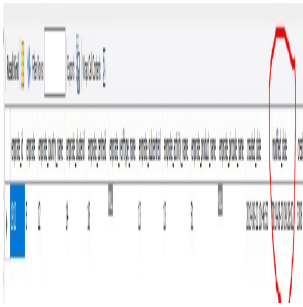
query checked in db:

SELECT *

FROM (`tbl_mst_employeerate`)

LEFT JOIN `tbl_mst_pincode` ON `tbl_mst_pincode`.`pincode_id` =
`tbl_mst_employeerate`.`emprate_pincode_name`

WHERE emprate_subcentreid=13 AND emprate_product_name='51' AND emprate_veriftype_name IS NULL AND (emprate_pincode_name IS NULL AND icl_ocl IS NULL) AND emprate_fe_id IS NULL



↓ Download

Rate modified screenshot

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B403

Date & Time : 05-09-2019 12:08:PM

Hello mam,

As discussed with Shaikh i have assigned menu Super Admin > Check Case Rates to PAMAC Admin and Web Developer designation inorder to update rates.

When tested, it is found that the above case ids do not have pincode as such it is showing error and not allowing us to update rates using this menu.

You can check using this link also after login to country 12 (Dubai) in new tab :

<https://pms.resoftech.com/user/checkrate/setClientEmpRates/102022134>

Change case id as required to see their case data and rate capture, this won't update the database though.

So in this case we have to manually update the rates which is 5 for all the cases . Is this ok ?

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B403

Date & Time : 05-09-2019 03:18:PM

Hello mam,

As discussed on phone, emp_rate is updated to 5 for all the above mentioned cases, please check and close if done.

Posted By : Dipika Yedge

Assigned To : Bhavana Pachpande

B403

Date & Time : 07-09-2019 04:33:PM

Hi,

Still rate not calculated for below case ID

<

Case ID

102021957

102021958

102021959

102021960
102021961
102021962
102021965
102021966
102021967
102021968
102021969
102021970
102021971
102021974
102021975
102021976
102021977
102021978
102021984
102021985
102021986
102021987
102021988
102022001
102022021
102022260
102022267
102022271
102024908
102025041
102025044
102025048
102025049

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B403

Date & Time : 09-09-2019 08:52:AM

Hello mam,

Changes are done rate is updated as 5 for all the above case ids, please check now.

Posted By : Khamroddin Shaikh

Assigned To : Bhavana Pachpande

B403

Date & Time : 09-09-2019 12:28:PM

Hi,

regarding above shared new case id's same process done

- 1) rate was not present for above case employee rate combination
- 2) case closed
- 3) rate added for combination

4) send to client done for cases

Issue: here user added rate after closing cases

Note: rate is captured at the time of case close, so rate should be added/ present in the system before closing any case.

Need to manually update the rate for cases, Manas sir will be informed about that.

Posted By : Sandeep Ghuge

B403

Date & Time : 09-09-2019 12:35:PM

Hi ,=0D

=0D

Please forward your details to Dipika Yedge , she will help you.=0D

Posted By : Khamroddin Shaikh

Assigned To : Sandeep Ghuge

B403

Date & Time : 09-09-2019 02:36:PM

Hi,

Please check case rates are updated for above all cases,check and if done please close.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B403

Date & Time : 09-09-2019 03:00:PM

Hello mam,

Changes are done rate is updated as 5 for all the above case ids, please check now.

Posted By : Dipika Yedge

B403

Date & Time : 10-09-2019 02:09:PM

Bug is closed.