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Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

B365

Date & Time : 31-01-2019 06:31:PM

Case detail MIS | Emergency

Hi,

Please check the attached Case Detail MIS of EBC activity

TAT not calculated by system in column BD.

 EBC.xlsx

[Download](#)

Posted By : Jayant Singh

B365

Date & Time : 18-02-2019 10:49:AM

Hello Mam!

As I started to work on this but I didn't get any column in case of details MIS with TAT or BD both of them. Could you please clear those.

Posted By : Dipika Yedge

B365

Date & Time : 25-02-2019 03:14:PM

Hi Jayant.

Any update?

We already had discussion over this.

Posted By : Super Admin

B365

Date & Time : 10-03-2019 09:09:AM
Should we consider this as resolved?
Please try to conclude issue sooner than later

Posted By : Jayant Singh
B365

Date & Time : 12-03-2019 09:23:AM

Hello Sir,
in this task, we needed some information from Dipika mam. She was in leave that's why till she came back we are on hold.

Posted By : Jayant Singh
B365

Date & Time : 13-03-2019 11:11:AM

Currently, i am working with B361, give me some time to come back here

Posted By : Jayant Singh
B365

Date & Time : 22-03-2019 04:35:PM

why I am not finding KPMG client in dropdown, please help me in this mam

Posted By : Jayant Singh
B365

Date & Time : 25-03-2019 06:15:PM

In **tbl_cases**, there is a field for storing TATvalue in '**case_tat**'.which contain a **NULL** value for few cases and these became **NULL** due to another field '**case_tat_status**' which store '**no tat**'. I checked on the database where the case took pin code and from pincode master it fetches '**icl_ocl_flag**' with the proper value.

But due to another field '**all_case_tat_status**' cause the error. Still, I am working on Debug the code.

Posted By : Super Admin
B365

Date & Time : 27-03-2019 09:55:AM
BUG or NOT?

Posted By : Jayant Singh
B365

Date & Time : 27-03-2019 09:57:AM
This Is BUG sir

Posted By : Jayant Singh
B365

Date & Time : 27-03-2019 06:22:PM

And still, I m working on code to debug the issue.

Posted By : Super Admin
B365

Date & Time : 28-03-2019 08:23:AM

why it come now? Is this because of recent development of some other module?

Posted By : Jayant Singh
B365

Date & Time : 28-03-2019 11:20:AM

Still, I am working to find the reason but I could tell you that it's happening with recent months cases only. So maybe this is because of any new development or change after **August 2018**.

Posted By : Super Admin
B365

Date & Time : 29-03-2019 11:07:AM

Let me know your findings ... closing bug is one thing, but why it come we must be aware

Posted By : Jayant Singh
B365

Date & Time : 01-04-2019 04:37:PM

Hello sir

The reason behind this, to giving criteria for client **KPMG**, Activity **EBC** and Product **EBC Cheque** was ok but there was not an entry available in **TAT Master**. And that is why for this criteria it doesn't catch **TAT** value from the database and gives blank output.

For the given product, there was no **TAT** value available in **TAT Master**.

issue solved, if you want any changes then move it to change otherwise you can close this.

Posted By : Super Admin

B365

Date & Time : 02-04-2019 04:51:AM

Thanks, PAMC team can we close it?

Posted By : Dipika Yedge

B365

Date & Time : 03-04-2019 06:37:PM

Bug is closed.