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Requirements (PAMAC (Cloud Version))

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Posted By : Navika Desai

R21

Date & Time : 27-07-2017 03:20:PM

Idle session timeout web - 10 mins

Idle session timeout should be restricted to 10 mins.

Please share the time required for this change.

Posted By : Manas Dasgupta

R21

Date & Time : 27-07-2017 03:41:PM

2 days till demo server.

Posted By : Navika Desai

R21

Date & Time : 27-07-2017 03:42:PM

What are the current tasks in hand?

Posted By : Manas Dasgupta

R21

Date & Time : 27-07-2017 04:02:PM

1) PDF Attachment Size to go on Live, prepare files.

2) TAT script code corrected to be updated in all 5 copies.

Posted By : Navika Desai

R21

Date & Time : 27-07-2017 04:14:PM

Take this up post that.

There are few older discussions pending, please check on that as well.

Posted By : Manas Dasgupta

R21

Date & Time : 04-08-2017 05:00:PM

Changes are uploaded in demo server. Please check.

Posted By : Navika Desai

R21

Date & Time : 07-08-2017 12:19:PM

Tested okay. Please upload on live.

Posted By : Manas Dasgupta

R21

Date & Time : 08-08-2017 09:42:AM

Changes are uploaded on live server, please check.

Posted By : Navika Desai

R21

Date & Time : 09-08-2017 10:53:AM

Requirement is closed.

Posted By : Navika Desai

R21

Date & Time : 09-08-2017 05:01:PM

If i have 2 windows of res, i am active in one window and inactive on the other.

Still this will logout?

Posted By : Navika Desai

R21

Date & Time : 09-08-2017 05:31:PM

If i have 2 windows of res, i am active in one window and inactive on the other.

It is still logging out. Why did we do such thing?

Posted By : Manas Dasgupta

R21

Date & Time : 10-08-2017 08:22:AM

Yes, idle session time out for 10 min is for every window. If you are idle in one window system will logout. This was same on demo site too.

We have tested it that way also no window should be idle.

Posted By : Bhavana Pachpande

R21

Date & Time : 10-08-2017 05:05:PM

Changes are uploaded in demo server, please check.

Posted By : Navika Desai

R21

Date & Time : 12-08-2017 04:50:PM

What changes are done?

Posted By : Manas Dasgupta

R21

Date & Time : 14-08-2017 08:03:AM

Session time out will be considered if idle for 10min from current tab only.

If user has multiple tabs opened but hasn't been active in any one then session will time out.

Posted By : Navika Desai

R21

Date & Time : 14-08-2017 01:00:PM

How does that solve what is required? Two days efforts working on this went waste.

What is the resolution for this?

Posted By : Manas Dasgupta

R21

Date & Time : 14-08-2017 04:31:PM

Using session of user id to generate new time every time, if user loads a new page.

Posted By : Navika Desai

R21

Date & Time : 14-08-2017 04:57:PM

How much time will this take?

Posted By : Manas Dasgupta

R21

Date & Time : 18-08-2017 05:52:PM

Changes are uploaded in demo server. Please check.

Posted By : Navika Desai

R21

Date & Time : 18-08-2017 05:57:PM

What changes are uploaded?

Posted By : Manas Dasgupta

R21

Date & Time : 21-08-2017 08:15:AM

Using session of user id to generate new time every time, if user loads a new page.

As discussed on 14-Aug-2017 16:31:37

Posted By : Sandeep Ghuge

R21

Date & Time : 05-10-2017 04:03:PM

Testing done on demo site

If I scrolling the page without any typing , page get session timeout after 10 minute.

Posted By : Manas Dasgupta

R21

Date & Time : 05-10-2017 06:11:PM

While page scrolling no event is recorded for session time out. As such session times out.

Is this required also to prevent session timeout, if so will check and add scroll event to reset session.

Posted By : Navika Desai

R21

Date & Time : 07-10-2017 06:22:PM

No, this is not required.

Posted By : Sandeep Ghuge

R21

Date & Time : 03-01-2018 03:32:PM

We done UAT on demo site.

Please update this module on online on date=08-01-2018.

Posted By : Bhavana Pachpande

R21

Date & Time : 08-01-2018 09:21:AM

Session timeout changes are uploaded to live and tested.

Please check and verify.

Posted By : Bhavana Pachpande

R21

Date & Time : 08-01-2018 04:26:PM

changes are reverted, please check and verify.

Posted By : Sandeep Ghuge

R21

Date & Time : 09-01-2018 12:43:PM

Hello Bhavana

Requirement is as follows :

- 1) If user in **ideal state** then Session time out after 10 minute and redirect to login page.
- 2) If user **working on page** more than 10 minute then session should not be time out (You can use keyboard event).
- 3) Session time out is 10 minute but user open **new tab** (using ctrl + mouse click/using mouse) then for parent tab and current tab then session time out should be reset.

Please do testing according that and also share timeline for this task.

Posted By : Bhavana Pachpande

R21

Date & Time : 09-01-2018 03:15:PM

Hello Sandeep,

Tested timeout functionality as per provided cases, on demo site. Its working according to conditions including cross tabs and idle state.

Currently I set 2 minutes for session timeout,
can you please take a quick test on demo site and tell if there is something wrong?

Posted By : Sandeep Ghuge

R21

Date & Time : 09-01-2018 04:09:PM

Hello Bhavna ,

Tested on demo site ,

- 1) If user in ideal state then Session time out after 10 minute and redirect to login page.

==Its working fine .

- 2) If user working on page more than 10 minute then session should not be time out

== Get login=> Enter Activity=> Case verification => Edit case (On new tab)=> Start updating => Parent tab get session time out.

- 3) Session time out is 10 minute but user open new tab

==It's working fine.

Please check it.

Posted By : Bhavana Pachpande

R21

Date & Time : 10-01-2018 11:09:AM

Morning Sandeep!

Made changes to session timeout functionality regarding point 2) in above list.

Can you please check and verify that it satisfies the purpose.

Note: Session timeout is still set to 2 minutes on Demo-Server.

Posted By : Bhavana Pachpande

R21

Date & Time : 12-01-2018 09:56:AM

We are waiting for reply on this.

Posted By : Bhavana Pachpande

R21

Date & Time : 15-01-2018 10:26:AM

As per telephonic discussion, changes are uploaded to live site, please check and verify.

Posted By : Sandeep Ghuge

R21

Date & Time : 15-01-2018 04:29:PM

Hello Bhavana ,

I tested on live site.

Again facing Same issue i.e. Point no. 2 which are reported on Date & Time : 09-Jan-2018 16:09:11 .

Please check it on urgent basis .

Posted By : Sandeep Ghuge

R21

Date & Time : 16-01-2018 12:24:PM

Hello Bhavana,

I tested point no. 2 on live site . It's working fine.

Posted By : Bhavana Pachpande

R21

Date & Time : 16-01-2018 04:59:PM

Can we close this point ?

Posted By : Sandeep Ghuge

R21

Date & Time : 17-01-2018 04:20:PM

Hello Bhavana ,

Yes you can close this point.

Posted By : Kailash Kumawat

R21

Date & Time : 18-01-2018 09:39:AM

Requirement is closed.

Posted By : Navika Desai

R21

Date & Time : 08-02-2018 11:07:AM

Please remove session timeout for Dubai. Urgently.

Confirm once done.

Posted By : Bhavana Pachpande

R21

Date & Time : 08-02-2018 05:11:PM

It is removed in coding files.

Posted By : Navika Desai

R21

Date & Time : 08-02-2018 05:13:PM

Hope it is done only for Dubai. Please confirm.

Posted By : Navika Desai

R21

Date & Time : 08-02-2018 05:47:PM

I checked and it is done for both India & Dubai.

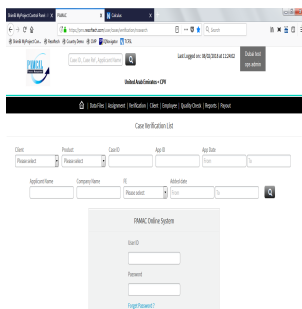
Why? I had asked to remove this for Dubai only.

Posted By : Navika Desai

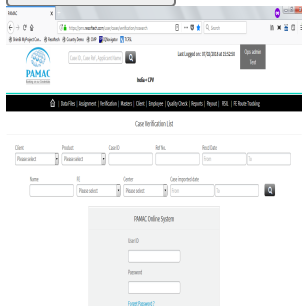
R21

Date & Time : 08-02-2018 06:29:PM

Checked again. Auto logout for both. Did you change anything?



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Posted By : Bhavana Pachpande

R21

Date & Time : 09-02-2018 12:11:PM

After how many minutes is the auto logout happening. Also did internet connection reset.

I have checked the code again, auto logout functionality is removed.

I have kept case verification list open for country 11 and idle. Will check if this issue occurs here also.

Posted By : Navika Desai

R21

Date & Time : 09-02-2018 12:20:PM

Logout happened by approx 15-20 minutes. Internet connection was not reset.

I have kept case verification list open for country 11 and idle. Will check if this issue occurs here also. what does this mean?

Posted By : Bhavana Pachpande

R21

Date & Time : 09-02-2018 01:44:PM

I have kept case verification list open for country 11 and idle. Will check if this issue occurs here also.

Reply : I am checking whether system automatically log out after some time or as mentioned when i am idle on the website, meaning i am not doing any task or activity.

Posted By : Navika Desai

R21

Date & Time : 09-02-2018 02:10:PM

But it was to be removed from country 12 only. Why did you remove it from country 11 also?

Posted By : Bhavana Pachpande

R21

Date & Time : 12-02-2018 12:19:PM

It was removed as per discussion with Sir Kailash for PMS running slow , pages not opening inorder to reduce number of queries to database at a time.

Posted By : Navika Desai

R21

Date & Time : 12-02-2018 03:16:PM

has the speed improved? What are the analysis results?

Posted By : Bhavana Pachpande

R21

Date & Time : 12-02-2018 03:37:PM

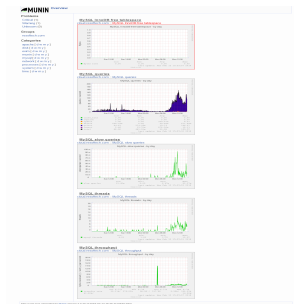
In live server we have moved case history table from country 11 to archive.

The stats are attached. We shall check the stats tomorrow again to check.

The peak time is around 12 pm when the queries are increased, due to concurrent connections and per query execution.

On the day of slowness, this peak went near to 200 queries/sec as seen in graph 2.

Due to which we had to restart the server couple of times. The CPU utilization was also high as such.



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Posted By : Navika Desai

R21

Date & Time : 19-02-2018 05:46:PM

Users are still complaining that the session are still logging out automatically. Please check

Posted By : Bhavana Pachpande

R21

Date & Time : 20-02-2018 07:59:AM

Will login and check for both countries again.

Posted By : Navika Desai

R21

Date & Time : 21-02-2018 09:18:AM

Update on this?

Posted By : Bhavana Pachpande

R21

Date & Time : 21-02-2018 04:48:PM

I have checked today also in live server as well as local server for timeout after approx 15-20 minutes of idle. It is not happening.

Can you please check it is happening after 15 to 20 mins exact and share the screen again.

Posted By : Navika Desai

R21

Date & Time : 27-02-2018 12:49:PM

I am facing this logout issue, the page redirects to home page. After around half an hour of inactivity.

Posted By : Bhavana Pachpande

R21

Date & Time : 27-02-2018 02:33:PM

Will check today again and see if it logs out after half an hour of inactivity.

Posted By : Navika Desai

R21

Date & Time : 27-02-2018 02:43:PM

Okay

Posted By : Bhavana Pachpande

R21

Date & Time : 27-02-2018 03:44:PM

We have checked it again. It logs out after half an hour of inactivity. As per the automatic setup of session logout of inactivity is 24 mins.

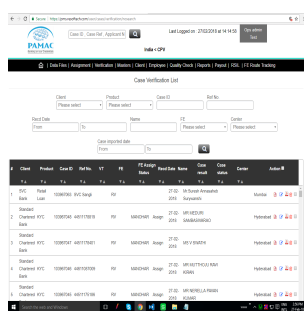
It is for security reasons session gets timed out after 24 mins by default(no coding done for this).

As per discussion issue was found that when we stopped all the ajax(hidden) calls to the server to decrease the number of queries to database like .. Case notification popup in the browser, this issue might have occurred due to the fact that now server receives no call from client(browser) as such session dies after 24 min automatically.

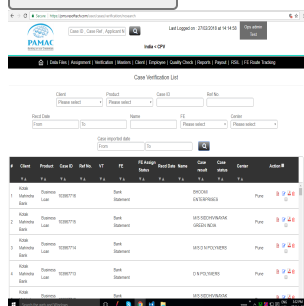
To fix this we have added a small ajax(hidden) call to server to renew session after 10 mins. There won't be any database queries only session renew.

We have checked after half an hour, it is working now. We shall check after 1hr. Please check from your side too.

Screenshot attached for half an hour test.



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Posted By : Navika Desai

R21

Date & Time : 27-02-2018 05:11:PM

Tested okay for page loading without any edit/save.

Posted By : Kailash Kumawat

R21

Date & Time : 18-06-2018 09:25:AM

Requirement is closed.

Reply

Cancel