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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge
B374
Date & Time : 28-02-2019 06:26:PM
Please add image | Emergency

Hi,

Please add images to below case id
104913163
Posted By : Khamroddin Shaikh
B374
Date & Time : 01-03-2019 09:21:AM
Hi,
please check and close if image uploaded, check image for reference it shows no image is missing for the provided case id.

↓ Download

Posted By : Khamroddin Shaikh
B374
Date & Time : 01-03-2019 10:14:AM

hi,
As tested in upload deleted image it is showing no records found means no image is missing for the provided case id. But checked in case history found FE submitted following images:

[applicant_signature] => 2018/11/22/11_104913163_applicant_signature.jpg
[image1] => 2018/11/22/11_104913163_image1.jpg
[image_2] => 2018/11/22/11_104913163_image_2.jpg

Sent re-upload request to Kailash sir hence they have image backup, will reply after uploading is done.
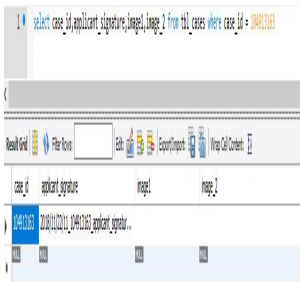**Posted By :** Khamroddin Shaikh
B374
Date & Time : 01-03-2019 11:46:AM
hi,
As checked for case id 104913163 there is only applicant signature is present not other two, attached database reference image for above case id. since it could be issue from mobile application needs Sandeep sir to check.

⤓ Download
Posted By : Sandeep Ghuge
B374
Date & Time : 01-03-2019 12:13:PM
Hi Shaikh,

I check with the above cases.
There will be a possibility someone removes that case. When I check in the database with the above case id for image1 and image_2, there is value is null for both field.
@Kailash sir can you check, can we put a log of the delete image in case_history.
Posted By : Kailash Kumawat
B374
Date & Time : 01-03-2019 02:27:PM
Yes, we can put log for delete and upload images.
Include this in development task list.
I asked above images from azure backup
Posted By : Khamroddin Shaikh
B374
Date & Time : 01-03-2019 03:33:PM
Hi,
Images uploaded please check and close if solved.
Posted By : Dipika Yedge
B374
Date & Time : 01-03-2019 03:51:PM
Bug is closed.
Reply   Move to Change   Cancel