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Bugs (PAMAC (Cloud Version))

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⬤ = Emergency,   ⬤ = High,   ⬤ = Medium,   ⬤ = Low

Posted By : Navika Desai
B181
Date & Time : 01-08-2015 01:30:PM
Incorrect template in mobile application | High

Import template EBC RV global is assigned to multiple clients.

In mobile application, incorrect client template is displayed.

Eg: for a case of Achievers zone assigned to FE, on mobile it shows Integrity services template field and verification form.

Please resolve asap.
Posted By : Navika Desai
B181
Date & Time : 01-08-2015 01:37:PM
It shows incorrect template (integrity) in web system as well.
Posted By : Rakhi Gaud
B181
Date & Time : 04-08-2015 07:25:PM
Issue occurred because of using multiple templates of same verification to create single import template.
Now issue have been resolved.
Now at the time of import system will check client id and verification type to find out assigned template.
Please verify on both domains.

Note: If user without assigned client(like centre admin) will upload the case and then he will face same issue.

Thanks,
Rakhi

Posted By : Navika Desai
B181
Date & Time : 05-08-2015 01:10:PM
Bug is closed.

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