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## Discussions (PAMAC (Cloud Version))

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**Posted By :** Dipika Yedge

D166

**Date & Time :** 24-08-2018 12:50:PM

Case status

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Hi,

Case status for below case id were close then supervisor has change the status to open or hold. In one of case id send to client done on Hold case status.  
Still the FE rate showing in billing MIS.

104556106

104572375

104577927

104577928

104577929

104577930

104615087

Test Case ID- 104621143

**Posted By :** Bhavana Pachpande

D166

**Date & Time :** 30-08-2018 11:30:AM

Case ids must have been updated using "Check case rate" that is why Fe rate is showing in billing MIS.

As per discussion new change in "Check case rate" is done, to update rate only if mentioned case ids are close else discard.

Also once case is close its Emp rate, Client rate are captured but on open/hold again it is not cleared. Close action for any case must always be the final action done by Supervisor before send to client.

**Posted By :** Dipika Yedge

D166

**Date & Time :** 31-10-2018 03:25:PM

Question is closed.