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Changes (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge
Assigned To : (All Members)
C160 High
Date & Time : 10-11-2022 01:30:PM
Bhavana Pachpande | TAT Slab in Case Detail MIS | High

Hi,

As discussed, TAT slab showing wrong in case detail MIS.

in 0-2 hrs TAT slab includes cases where FE submit date and send to client date is blank.

Posted By : Bhavana Pachpande
Assigned To : Dipika Yedge
C160 High
Date & Time : 10-11-2022 02:30:PM
Hello mam,

Changes are done in live India and demo server also, please check now and close if done.

Also there is a time comparison difference in query for 1hr, when comparing Tat Slab with any Tat inorder to manage the extra minutes. **Ex:**
IF(HOUR(TIMEDIFF(tbl_cases.send_to_client_time, tbl_cases.assign_date)) >= 0
AND HOUR(TIMEDIFF(tbl_cases.send_to_client_time, tbl_cases.assign_date)) <= 1, '0-2 hrs',

So don't change.
Posted By : Dipika Yedge
Assigned To : Bhavana Pachpande
C160 High

Date & Time : 10-11-2022 02:37:PM
Hi,

Its showing proper now.
Posted By : Dipika Yedge
C160
Date & Time : 10-11-2022 02:38:PM
Change Requirement is closed.

Reply | Move to Bug | Cancel