



# MyProject

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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Navika Desai

B234

**Date & Time :** 19-04-2016 12:17:PM

Appointment date & Call back not visible in web form | High

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For case - 102097695

appointment\_date field has been updated and the case is saved. The updated date is seen in the case verification list, but in edit case the earlier saved date is not seen.

Similarly call\_back\_date field has been updated and saved and face the same error for this field as well

I added a test case also on live site - 102098429, facing same issue.

Please resolve.

**Posted By :** Navika Desai

B234

**Date & Time :** 19-04-2016 03:25:PM

I have made some temporary changes in template design to enable operations to work.

I have removed the dependency of these fields on other fields.

However, please investigate the reason for the earlier bug and resolve.

Discuss if any query.

**Posted By :** Rakhi Gaud

B234

**Date & Time :** 19-04-2016 04:58:PM

Ok,

I need to check above scenario on demo site with same template data.

**Posted By :** Rakhi Gaud

B234

**Date & Time :** 20-04-2016 09:07:AM

Please share the fields dependency where you faced issue.

Need to check same on demo site.

**Posted By :** Navika Desai

B234

**Date & Time :** 20-04-2016 09:59:AM

Fields in which issue is faced have been mentioned in the first post.

Template name:

Cheque pickup - DCR,PNB Metlife - cheque pickup - DCR,TATA AIG - cheque pickup - DCR

Selection fields:

appointment\_status,field33,field35,field36

Dependent fields:

appointment\_date,call\_back\_date

Please discuss and close.

**Posted By :** Rakhi Gaud

B234

**Date & Time :** 21-04-2016 12:15:PM

Resolved the above and uploaded on demo site.

Please verify and confirm it on demo site first.

**Posted By :** Navika Desai

B234

**Date & Time :** 21-04-2016 01:18:PM

Checked on demo site,

- 1) If any field appointment\_date is dependent on one field only field33 then the output is proper but
- 2) If any field appointment\_date is dependent on more than one field field33, field36 then the output is not proper, the value of appointment\_date gets blank after the dropdown of field 2 (field36) has been selected.

Please check these fields and template design on demo site for template Cheque pickup

**Posted By :** Rakhi Gaud

B234

**Date & Time :** 22-04-2016 08:49:AM

2) If any field appointment\_date is dependent on more than one field field33, field36 then the output is not proper, the value of appointment\_date gets blank after the dropdown of field 2 (field36) has been selected.

- You can not give common fields in active/inactive fields option.

Because, it conflicts the action.

The logic applies on both the dropdowns at the same time thats why it is not showing proper result.

Ex. In field33 you have selected option 'Appointment Fix', then system showing fields 'Appointment Date' and 'Appointment Time'.

After this in field36 you have selected option 'Pending For Update' , system hide fields 'Appoint Date' and 'Appointment Time' because these are common fields.

**Posted By :** Navika Desai

B234

**Date & Time :** 22-04-2016 12:15:PM

Point 1) of my post dated 21-Apr is tested ok, please upload on live.

**Posted By :** Rakhi Gaud

B234

**Date & Time :** 22-04-2016 01:38:PM

Point 1) is uploaded on live site.

Please verify and confirm.

**Posted By :** Navika Desai

B234

**Date & Time :** 22-04-2016 01:49:PM

Bug is closed.

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