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Posted By : Bhavana Pachpande
D124

Date & Time : 06-09-2016 02:17:PM

Point 58 : Deletion of data

As per discussion with Sir Kailash and Rakhi,

- 1) Cases will be soft deleted(temporary) when done from any of the list as per delete rights given to user.
- 2) Hard delete(permanent) when deleted by Super Admin. New menu will be added for Super Admin to view soft deleted(temporary) cases. With checkboxes to select and hard(permanently) delete them. Activity log will keep record of such hard deleted cases.
- 3) This deletion process will effect only for case data(case_tbl) not for master data.(Ex : activity,client,center..etc)
- 4) Table cases will contain two extra fields deleted_by and deleted_date
- 5) Deleted cases won't be displayed anywhere:
Ex : Listing,MIS/payout and report
- 6) System log will track this deleted cases(soft/hard deleted).
- 7) The reports/ MIS exported by Super admin, will reflect these cases as deleted.
- 8)There will be no revoke of deleted cases(soft).
Super admin will see the log of all delete cases(soft) and their details.

Query :

Can anyone delete(soft delete) or designation wise permission will be given.

who(designation) can delete case 1st time(soft delete)?
who(designation) can delete case 2nd time(hard delete)?

Not clear : Pamac response :

Designation wise permission to delete. 1st time delete to be dynamic. 2nd time delete to Super admin (it is currently not possible, hence need to make changes accordingly).

Posted By : Navika Desai

D124

Date & Time : 07-09-2016 11:21:AM

3) means?

5) Do you mean soft deleted cases or hard deleted cases?

7) How would the deleted cases be identified?

8) Super admin cannot move the soft deleted cases back to the live table?

Query:

Can anyone delete(soft delete) or designation wise permission will be given. - this will be as per the permission given in assign menu to the designation

who(designation) can delete case 1st time(soft delete)? - as per the permission given in assign menu to the designation

who(designation) can delete case 2nd time(hard delete)? - super admin only

Not clear : Pamac response :

Designation wise permission to delete. 1st time delete to be dynamic. 2nd time delete to Super admin (it is currently not possible, hence need to make changes accordingly).

- this means soft delete rights as per the assign menu and hard delete to Super admin only.

Posted By : Bhavana Pachpande

D124

Date & Time : 12-09-2016 09:11:AM

3) Meaning any data deleted from Master side :

Ex : Activity Master, Zone Master, Client Master , would be permanently deleted. No soft delete will be used here.

5) Do you mean soft deleted cases or hard deleted cases? Soft Deleted cases. (Hard deleted cases are permanently deleted from the system, no way to retrieve them back)

7) How would the deleted cases be identified?

Using a flag in case table for soft deleted cases. This flag will be checked everywhere, Ex while listing,viewing,editing so that case once soft deleted doesn't appear their.

In case of the reports/ MIS exported by Super admin, will reflect these cases as deleted by checking this flag.

8) Super admin cannot move the soft deleted cases back to the live table? : The flag needs to be unset, meaning it can be done. But we must consider any effect it might have in the flow process. (Needs considerable amount of testing once developed.).

So is it required. This will be additional as it was not mentioned in task list : Point 58

This will be as per the permission given in assign menu to the designation? This is ok but for Superadmin it will be fixed (i.e is hard delete) Super Admin cannot soft delete.

Posted By : Navika Desai

D124

Date & Time : 12-09-2016 12:09:PM

3) Understood & agreed. As per the current process is okay. So if I delete an activity, will all the cases of that activity be deleted?

5) okay

7) What will be the label/field used for the flag for super admin to identify the soft deleted cases when a report is exported or when a search for the case is done? The soft deleted should not be visible to the users, but should be visible to the super admin.

8) Manual option to super admin for moving the case back to live table is not required. Once soft deleted, case data should remain in the system & visible to super admin only.

First time delete by super admin will be hard delete?

Posted By : Bhavana Pachpande

D124

Date & Time : 12-09-2016 03:46:PM

3) Understood & agreed. As per the current process is okay. So if I delete an activity, will all the cases of that activity be deleted?

Reply : No but cases won't be shown in any list since activity once deleted won't be there in the session when user proceeds from pms. Thus when activity wise case listing is done cases related to deleted activity won't be visible, though they will remain in the system.

7) Reply : Prefix as Deleted- (before Case Id) : You can suggest any Prefix too ?

First time delete by super admin will be hard delete? Yes (No soft delete for Super Admin)

Posted By : Navika Desai

D124

Date & Time : 12-09-2016 03:50:PM

3) Okay

7) Prefix 'Del-' shorter

No soft delete for super admin is okay.

Posted By : Bhavana Pachpande

D124

Date & Time : 14-09-2016 11:59:AM

For Super Admin should the deleted cases be shown in search, header search, list with prefix as DEL or should it be seen only in a particular sub-menu(Deleted Cases)

(This sub-menu will be newly created under Super Admin which shall list deleted cases and case won't be anywhere else other than this menu.)

Posted By : Navika Desai

D124

Date & Time : 14-09-2016 01:43:PM

For Super admin, the deleted cases should be shown in all searches & list with prefix DEL.

Posted By : Bhavana Pachpande

D124

Date & Time : 14-09-2016 03:04:PM

So do you want a new sub-menu also for showing soft deleted cases for Super Admin. ?

Posted By : Navika Desai

D124

Date & Time : 14-09-2016 03:05:PM

No. What will be the purpose/function of this proposed sub menu?

Posted By : Bhavana Pachpande

D124

Date & Time : 16-09-2016 08:15:AM

For listing and searching, deleting(hard delete) only. All Soft deleted cases will be organized in one place.

Posted By : Navika Desai

D124

Date & Time : 16-09-2016 11:25:AM

This is okay.

But will the soft deleted cases be shown under the relevant menu to the super admin?

Posted By : Kailash Kumawat

D124

Date & Time : 16-09-2016 12:13:PM

Yes there will be separate sub menu for superadmin only which show only soft deleted cases.

Posted By : Navika Desai

D124

Date & Time : 16-09-2016 12:24:PM

Sub menu is okayed already.

Posted By : Bhavana Pachpande

D124

Date & Time : 16-09-2016 02:09:PM

But will the soft deleted cases be shown under the relevant menu to the super admin?

Reply : Yes, with Action : view/delete option (hard deleted)

Posted By : Navika Desai

D124

Date & Time : 16-09-2016 02:11:PM

okay.

Posted By : Bhavana Pachpande

D124

Date & Time : 19-09-2016 09:13:AM

Discussion is done, development remaining. If any query/change please ask.

Posted By : Navika Desai

D124

Date & Time : 19-09-2016 11:02:AM

None

Posted By : Navika Desai

D124

Date & Time : 27-09-2016 01:50:PM

Further update?

Posted By : Bhavana Pachpande

D124

Date & Time : 28-09-2016 03:15:PM

Development has started in local, for deleted cases (soft) deleted cases, we are going to create a new sub-menu under Super Admin, what are the search fields do you require and what fields to be shown in listing.

We can use the case verification list and search fields. This search fields and list fields will be fixed.

Posted By : Navika Desai

D124

Date & Time : 29-09-2016 11:56:AM

From which menu will super admin directly hard delete the cases? As super admin cannot view / action cases menu.. assignment and verification.

Posted By : Bhavana Pachpande

D124

Date & Time : 29-09-2016 11:58:AM

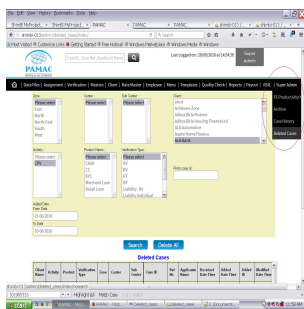
Screen Shot of Menu given below : Super Admin > Deleted Cases

Do we record time of soft deletion? Can we add that to the list & search?

Soft Delete datetime is not captured, we have to add this functionality. Is it required? casue case table has too many columns we are trying to keep as much as possible minimal columns, if this is required then we might also need Deleted by in case table. So that we can know who deleted the case.

Two extra fields will be added then along with delete_flag : deleted_by and deleted_date

Yes we can add Deleted datetime in list but not search.



Download

Posted By : Navika Desai

D124

Date & Time : 29-09-2016 12:26:PM

As discussed with Rakhi on skype, super admin cannot first time delete the case as non-soft deleted cases will not be shown to super admin. Hence super admin if required can hard delete only the soft deleted cases.

Posted By : Bhavana Pachpande

D124

Date & Time : 29-09-2016 01:43:PM

As discussed with Rakhi on skype, super admin cannot first time delete the case as non-soft deleted cases will not be shown to super admin. Hence super admin if required can hard delete only the soft deleted cases.

Reply : This is ok.

Query : Do you need to show in the list (Soft delete) : Deleted by and Deleted date also in Deleted case Sub-Menu.

Posted By : Navika Desai

D124

Date & Time : 03-10-2016 11:33:AM

Yes pls if that is not extra efforts.

Posted By : Bhavana Pachpande

D124

Date & Time : 14-10-2016 03:48:PM

Files are uploaded in demo server.

Super Admin Login :

Menu > Super Admin > Deleted Cases

Search deleted cases to be permanently deleted from system by Super Admin.

Rest deletion by any User will be soft deleted, and will appear in this Deleted case menu list upon search.

Tested with cases : 102084038, 102082732, 102084034, 102084035

Posted By : Navika Desai

D124

Date & Time : 14-10-2016 06:24:PM

1) Deleted by and Deleted date not shown.

2) 'Del' prefix not shown

Case ID: 102084088



Deleted cases.zip

Download

Posted By : Bhavana Pachpande

D124

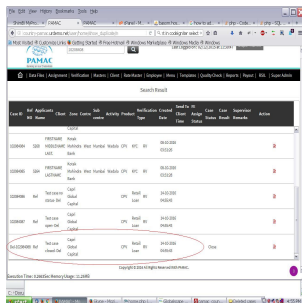
Date & Time : 17-10-2016 04:58:PM

1) Deleted by and Deleted date not shown for case : 102084088. Screen Shot attached.

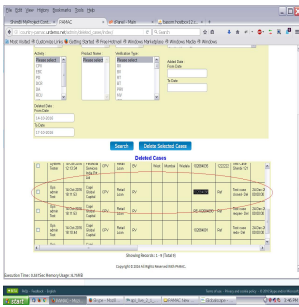
This will be shown in Deleted case sub-menu, if you want to show this under other reports, will have to add query under report creation. If want to fix this in report we will need time to check each report query where case id is present to show DEL prefix to admin only same for exporting.

2) For Image as attached in zip file : Del not shown - 1.jpeg. This list is already showing only deleted cases, we don't need Del Prefix here before case Id.

3) Del not shown - 2, issue resolved Del- prefix shown
Screen Shot attached.



Download



Download

Posted By : Navika Desai

D124

Date & Time : 18-10-2016 02:59:PM

- 1) Okay. No need to show deleted by and deleted date in other reports.but Del prefix will be required.
- 2) Okay. Del not required in Deleted cases sub menu.
- 3) Okay. Shown now

4) Can we add Del as prefix for soft deleted cases in the database itself, so wherever the case id will be shown, it will show with Del prefix?

Posted By : Bhavana Pachpande

D124

Date & Time : 18-10-2016 03:08:PM

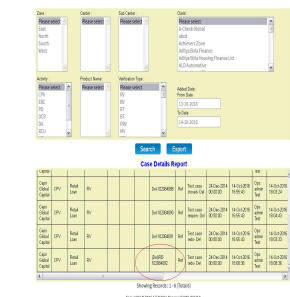
- 1) Okay. No need to show deleted by and deleted date in other reports.but Del prefix will be required. Will have to update query for each report where case id is seen , i will have to check all reports for that where case id is present and modify the query both in local and demo. It will take a day. Is it okay.

4)Can we add Del as prefix for soft deleted cases in the database itself, so wherever the case id will be shown, it will show with Del prefix?

Reply :

No we cannot add string value in Integer column.

For cases with Redo. (Del) RE- suffix will be used. Screen shot attached. Is it ok.



Download

Posted By : Navika Desai

D124

Date & Time : 18-10-2016 03:18:PM

Lets keep it simple then...

So Del prefix will be seen to super admin and under misc search list only.

Tested okay on demo.

Posted By : Bhavana Pachpande

D124

Date & Time : 18-10-2016 04:03:PM

As discussed with Rakhi Del Prefix won't be required in Reports module for Super Admin. Is it ok.

Are all testing completed from your side if so can we go live for this point. Note this change will effect both countries.

Posted By : Navika Desai

D124

Date & Time : 18-10-2016 04:27:PM

Yes.

Okay.

Please shre the tentative date of upload on live.

Posted By : Bhavana Pachpande

D124

Date & Time : 18-10-2016 04:35:PM

Ok as per discussion with Rakhi , we can upload on Moinday 25-OCT if webservice changes/testing are confirmed, till then we shall prepare and test files in live mirror copy present in local server.

Also this point will require a webservice change for deleted cases not to shown to FE . I will make changes tomorrow in qc_live.php, Please ask Sandeep to test also.

Query : When case is accepted by FE , but then Supervisor(say) deletes the case, while saving case id will be retrieved from database since case is soft deleted, Sandeep please tell the function or Error code to be sent in this case to acknowledge Fe that case he is trying to submit has been deleted;

Posted By : Navika Desai

D124

Date & Time : 19-10-2016 04:15:PM

Sandeep is not in office today i suppose. You can discuss with him tomorrow.

Query - Currently the mobile app notifies the FE on mobile and removes the case from accepted list tray, these hard deleted cases as per existing system on live.

Sandeep - Once we implement this point on live, the case ID for soft deleted cases would exist in the software howver not visible to anyone except superadmin. Hence please think over this, discuss if required and then implement considering various test cases and scenarios.

Posted By : Bhavana Pachpande

D124

Date & Time : 24-10-2016 11:00:AM

We have to upload both Point 18(QC) and 58(Deletion) together we have made changes in webservice for both of them, if only Point 58(Deletion) goes live then it will again take time to modify webservice code to remove qc changes. Please reply as soon as possible.

Posted By : Bhavana Pachpande

D124

Date & Time : 25-10-2016 08:18:AM

I have made changes for webservice (qc_live.php). Sandeep you can check and verify before going live.

Posted By : Sandeep Ghuge

D124

Date & Time : 07-11-2016 04:07:PM

Hi I check webservice(qc_live.php) and also deletion point(58) .

Tested on demo site with mobile application.

For web-service first download 'api_live_2_1_test.php' file, compare the with it and update in that file .

After update we will test with it on online.

Posted By : Kailash Kumawat

D124

Date & Time : 09-11-2016 10:18:AM

It is uploaded today on live.

waiting reply from pamac

Posted By : Bhavana Pachpande

D124

Date & Time : 09-11-2016 10:58:AM

Sandeep, for webservice "api_live_2_1_test.php" is updated and can test there. Please check and let us know if there is any issue while testing.

Posted By : Bhavana Pachpande

D124

Date & Time : 18-11-2016 03:35:PM

Is this point tested can we close this point.

Posted By : Navika Desai

D124

Date & Time : 09-01-2017 10:12:AM

Web functionalities of Soft and hard deletion of cases functionality tested okay.

Mobile application:

1) If FE submits a soft deleted case from mobile, there is no error shown to FE, the case is removed from

Sending cases tray automatically after some time

2) If FE resends a soft deleted case from mobile, there is no error message, the case is removed from History

cases tray automatically after menu change

3) Soft deleted cases are not removed from Accepted cases tray of FE

Posted By : Bhavana Pachpande

D124

Date & Time : 11-01-2017 10:40:AM

For these changes we need to discuss with Sandeep. What response does he require to modify mobile app in order to show the message.

Please let us know when we can work on this.

Posted By : Navika Desai

D124

Date & Time : 11-01-2017 11:24:AM

Please co-ordinate with Sandeep for this, I will ask him to discuss with you.

@sandeep - please discuss.

Posted By : Bhavana Pachpande

D124

Date & Time : 12-01-2017 02:48:PM

Sandeep let us know,

What error code do you want to show for cases that are deleted.

Please let us know the function names, where you want the checking to display message in mobile app, for any deleted cases.

Or do you want a separate function to be called from mobile app to check whether cases are deleted or not.

We shall make changes in "api_live_2_1_test.php" first for testing. Or do you want a different webservice for this.

Posted By : Navika Desai

D124

Date & Time : 12-01-2017 02:57:PM

api_live_2_1_test.php is currently being used.

Dont make test changes in this web service.

Sandeep shall share the web service name for testing.

Posted By : Sandeep Ghuge

D124

Date & Time : 12-01-2017 04:13:PM

Requirement is return soft deleted case id and hard deleted case id as deletFlag i.e. errorCode='3';

Make this change on demo site's qc_live.php file

After that I will test will update on live

Posted By : Bhavana Pachpande

D124

Date & Time : 13-01-2017 09:34:AM

What flag should be sent in order to identify that weather case is soft deleted or hard deleted.

Posted By : Bhavana Pachpande

D124

Date & Time : 13-01-2017 04:26:PM

I have made changes in saveData() function where case id are checked before saving into database.

Error response as you have suggested.

Ex :

```
{"deletFlag":"2011322","caseOperationCode":"2","errorCode":"3","error":true}
```

Posted By : Navika Desai

D124

Date & Time : 16-01-2017 05:43:PM

@Sandeep - Please confirm on the changes so that i can do further testing.

Posted By : Bhavana Pachpande

D124

Date & Time : 03-02-2017 11:46:AM

Any update ?

Posted By : Bhavana Pachpande

D124

Date & Time : 10-02-2017 02:22:PM

Any update ?

Posted By : Navika Desai

D124

Date & Time : 15-02-2017 01:41:PM

Need an export option for deleted cases MIS.

How much time will this take?

Posted By : Bhavana Pachpande

D124

Date & Time : 15-02-2017 02:41:PM

Can we use a Export button in the same menu already present for Deleted cases under Super Admin.

After search for deleted cases is performed an Export button will appear to export cases in excel sheet.

This change will take two days including update in local, demo, live.

Posted By : Navika Desai

D124

Date & Time : 15-02-2017 03:00:PM

The list that is displayed, the same is to be exported.

2 days is too much, please justify as similar functionality is already available in other reports menu.

Cant spend 2 days on this as other priority tasks as in line.

Posted By : Bhavana Pachpande

D124

Date & Time : 15-02-2017 03:59:PM

This will require 2 days as we need to check functionality not only in demo but live also. We have to prepare files before uploading to live directly.

Posted By : Navika Desai

D124

Date & Time : 15-02-2017 04:21:PM

Will let you know once this is to be done.

Posted By : Navika Desai

D124

Date & Time : 16-02-2017 03:18:PM

Soft deleted cases are removed from accepted cases and history cases menu of mobile application.

Tested this with new apk (2.2) api_live_2_2 webservice.

Deleted cases export option - time is not agreeable, hence not required.

Close this point.

Let me know if any point is missed.

Posted By : Bhavana Pachpande

D124

Date & Time : 16-02-2017 03:46:PM

Question is closed.

Posted By : Navika Desai

D124

Date & Time : 17-02-2017 10:33:AM

One point.

When will the soft deleted cases be archived? Have we set any logic for this?

Posted By : Bhavana Pachpande

D124

Date & Time : 20-02-2017 08:36:AM

When will the soft deleted cases be archived? Have we set any logic for this?

Reply : Send to client cases are archived whether soft deleted or not.

Posted By : Navika Desai

D124

Date & Time : 20-02-2017 10:02:AM

Okay.

Please close the point.

Posted By : Navika Desai

D124

Date & Time : 20-02-2017 10:13:AM

Sorry one more.

What if deleted cases are open cases, without send to client?

Posted By : Bhavana Pachpande

D124

Date & Time : 20-02-2017 10:17:AM

What if deleted cases are open cases, without send to client?

Reply :

Won't be archived.

Posted By : Navika Desai

D124

Date & Time : 20-02-2017 05:04:PM

As discussed with Ganesh Sir, soft deleted open cases (send to client not done) should be archived after 3 months of deletion. Criteria for archiving - deleted date.

Please make the changes.

Posted By : Bhavana Pachpande

D124

Date & Time : 21-02-2017 01:49:PM

Please put this point in archive module.

Posted By : Navika Desai

D124

Date & Time : 21-02-2017 04:02:PM

Done.

Posted By : Bhavana Pachpande

D124

Date & Time : 22-02-2017 10:30:AM

Can we close this point then?

Posted By : Navika Desai

D124

Date & Time : 22-02-2017 10:34:AM

Yes pls.

Posted By : Bhavana Pachpande

D124

Date & Time : 22-02-2017 10:53:AM

Question is closed.