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## Bugs (PAMAC (Cloud Version))

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● = Emergency,  ● = High,  ● = Medium,  ● = Low
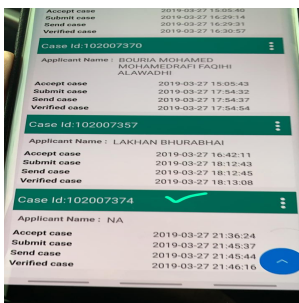
**Posted By :** Dipika Yedge
B382
**Date & Time :** 01-04-2019 04:56:PM
Case are not showing as verified | Emergency

---

Hi,

FE has submitted the case, still it is not showing as verified on supervisor's login.

Case ID- 102007374

---



⤓ Download

**Posted By :** Khamroddin Shaikh
B382
**Date & Time :** 01-04-2019 05:24:PM
Hi,
Above case is for country 12 (Dubai)
Checked in case history, found:

   [caseId] => 102007374

[feId] => 341
[error] => TRUE
[Reason] => Some images are not available on server need to resend the case

**Posted By :** Khamroddin Shaikh
B382
**Date & Time :** 01-04-2019 06:15:PM
Discussed with Dipika mam, it could be character length issue Manas sir will reply on this bug.
**Posted By :** Bhavana Pachpande
B382
**Date & Time :** 02-04-2019 09:24:AM
Hello,

Character Limit of supervisor_remark field in given case id "102007374" was 3000, whereas user input was above 8000, which caused case not to submit.

As discussed with Sandeep and Sir Kailash, PAMAC will inform team to input remarks less than 3000.

Please close this bug.
**Posted By :** Dipika Yedge
B382
**Date & Time :** 02-04-2019 10:38:AM
Bug is closed.

Reply | Move to Change | Cancel