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Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B248

Date & Time : 13-07-2016 11:29:AM

Unable to assign cases from Not assigned menu | High

Please resolve.

Posted By : Bhavana Pachpande

B248

Date & Time : 13-07-2016 02:52:PM

Changes have been made please check..

Posted By : Navika Desai

B248

Date & Time : 13-07-2016 04:26:PM

Cases assigned now from Not assigned Menu.

What was the issue and what was the rectification done?

Posted By : Bhavana Pachpande

B248

Date & Time : 13-07-2016 05:08:PM

We checked FE assigned module and Tele assigned module while manual assigning cases. Not assigned menu was never tested in demo from either side, so this issue followed in live too.

Posted By : Navika Desai

B248

Date & Time : 13-07-2016 05:20:PM

how did we resolve it?

Posted By : Super Admin

B248

Date & Time : 14-07-2016 10:27:AM

please respond ...

Posted By : Bhavana Pachpande

B248

Date & Time : 15-07-2016 09:12:AM

Now we have checked other types like not_assign,reject_case,accept_case,import_gap including fe. Before only fe type was checked for assignment button.

Posted By :

B248

Date & Time : 15-07-2016 01:25:PM

Bug is closed.

Posted By :

B248

Date & Time : 15-07-2016 01:25:PM

Bug is closed.