



- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More Help](#)
- [R](#)
- [Ramakrishnan V](#)
[Manage Profile](#) [Preference](#) [Change Password](#)
[Logout](#)

Discussions (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

Posted By : Navika Desai

D89

Date & Time : 06-02-2016 11:24:AM

Export pdf from Export menu - Summary

02-02-2016 Navika:

Hi Kailash,

As discussed yesterday, the below change was made in the system as a part of optimization:

The template gets fixed with the case once the case is closed, that is, it will not check for current template format for exporting and old case.

Now, if the template design / assignment is changed at a later date, the earlier cases show blank data in the report. Please resolve immediately.

03-02-2016 Rakhi:

Hi Navika,

This issue is not because of optimization. Blank summary comes when you have changes the template ids and its fields(in summary design page). And not select the case of template id which is used in summary design.

03-02-2016 Navika:

Hi Rakhi,

I have done the below changes as we discussed on Skype:

I created a new template for VT 'Summary' for client Aditya Birla Finance (ABFL) Product - CFG and assigned to RCU<ABFL<CFG I created a new export pdf template for the same and assigned to RCU<ABFL<CFG I created a new summary page for the RCU<ABFL<CFG (with the new template and template id for fields) I exported old cases, but the summary page that consists of this new template is blank I added a new case and exported which was ok

Please note here that the difference between the old template and the new template is just one field (Sub-product) added in the new template. So there is no question of different fields in the templates.

My point here is, that reports should not be blank for earlier cases.

Please call me if any further details are required.

Kindly resolve asap.

Posted By : Navika Desai

D89

Date & Time : 09-02-2016 06:20:PM

Hi,

Please update

Posted By : Rakhi Gaud

D89

Date & Time : 09-02-2016 07:36:PM

We already discussed some points on skype.

For your last point I need to check it again and need to discuss it with you.

Posted By : Navika Desai

D89

Date & Time : 15-02-2016 10:21:AM

Hi Rakhi,

As discussed on skype, please discuss with Kailash and close.

Posted By : Kailash Kumawat

D89

Date & Time : 01-03-2016 05:27:PM

Please close.

Posted By : Navika Desai

D89

Date & Time : 02-03-2016 12:19:PM

Question is closed.