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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B232

Date & Time : 09-04-2016 03:23:PM

Active/Inactive Fiels, Secondary Values | Medium

Refer the template Cheque pickup - DCR, field label tele calling status & tele calling sub status, here, select 2nd option for telecalling status 'Returned to client' & first option for sub status 'Customer Query' , the next active fields visible are appointment date & appointment time which is incorrect as per the template designed.

Posted By : Super Admin

B232

Date & Time : 11-04-2016 09:22:AM

Rakhi is it bug? If so resolve it if Change or operation support move it to Change Requirement

Posted By : Rakhi Gaud

B232

Date & Time : 11-04-2016 09:25:AM

Yes sir, I am checking it.

Posted By : Rakhi Gaud

B232

Date & Time : 11-04-2016 12:16:PM

Checked above issue.

It is the condition when multiple dependency with dropdown and Active/Inactive fields come together. Which was discussed but not done earlier and also not found during testing.

Now I am doing this change.

Posted By : Rakhi Gaud

B232

Date & Time : 11-04-2016 04:19:PM

Hi Navika,

I have did some changes and uploaded/tested it on demo site.
Now active/inactive fields will work as per sequence of options of its dependent field.
Resolved the above issue.

Note : To active/inactive fields there should be options given in current field. And if the value of current field's options are different with its parent dependent's secondary options then it will consider the options in current field only if it is blank then it will work in sequence of selected option in current field.

Please verify it on demo site and let us know if any other issue you have found.

I will upload it on live site after your confirmation.

Posted By : Navika Desai

B232

Date & Time : 11-04-2016 05:53:PM

Tested ok on country demo, please upload on live.

Posted By : Rakhi Gaud

B232

Date & Time : 12-04-2016 08:57:AM

Uploaded changes on live site.

Please verify.

Posted By : Navika Desai

B232

Date & Time : 13-04-2016 02:44:PM

Tested ok on live site.

Posted By : Navika Desai

B232

Date & Time : 13-04-2016 02:44:PM

Bug is closed.