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Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 31-07-2023 01:18:PM
Ramakrishnan V | SQL query optimization

Hello team,

This thread will be used to track and optimize sql queries as found in application.
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 31-07-2023 04:56:PM
Following query optimization changes updated in demo and live server:

1) Webservice: File Names: Api_live_2_3, Api_live_2_3_test and Commonfunmodel
COUNT * is replaced with pk of the table.

2) After Login: File Name: Home and method index:
   Changed: COUNT * is replaced with required fields for tbl_mst_designation
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 07-08-2023 10:39:AM
Hello sir,

As discussed with Shimbi team, i have added query log hook for capturing queries in log files.

Added change in webservice also for holding user id in session to capture in log.

Log folder path : application/logs

Note: Logs are stored in date wise folder inside above mentioned path and new file is generated every hour. This will help us to identify slow queries at the time when server gets slow.
Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 07-08-2023 09:51:PM
Hi Manas

How the slowness problem will get resolved by this, last time there was some MIS created and given access under super admin but it was just waste and nothing fruitful information received from the same. For the development arround 8-10 days was spend and now the MIS is no use for us.
Posted By : Kailash Kumawat
Assigned To : Ganesh Sawant
D282
Date & Time : 08-08-2023 10:53:AM
Hello Sir,
This log is storing below information
1) sql query
2) execution time
3) login user
4) from which web page /webservice, sql query is run
5) IP address
We download log and convert it into database records to anylise the cause of slowness.
When mysql server slow, we download log and check which queries run and which page trigger slowness.
What was the execution time of query.
How many sql request receive by server on that period of time.
After finding the cause we can plan to resolve issue like how to optimize logic of that page, optimize query or alternate method.
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 08-08-2023 03:28:PM
Hello sir,

Cron job changes are also done for removing query log files both in demo and live for **India** server.

Please refer **D220** for cron job changes.
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 10-08-2023 04:53:PM
As discussed found few methods and queries with * selection, based on usage we can reduce * to specific fields for some of this methods, but will need testing once changes are done, more will be added as i find :

Where select * is used:----
1) File Name: Api_live_2_3.php | **Module Mobile API call related all.**
----
1) method login()
  1) $this->Usermodel->getAuthnticate()
  2) $this->Mastermodel->getDetail()
  3) $this->Usermodel->insert_cloud_id()

2) method getAssignedCases()
   4) $table2 = TABLE_TEMPLATE_GLOBAL_META; $select_arr = $table2 . '.*, ' . $tno . '.field_foreign_key';

3) method getTemplate()
   5) $table2 = TABLE_TEMPLATE_GLOBAL_META; $select_arr = $table2 . '.*, ' . $tno . '.field_foreign_key';

4) method getCase()
   6) $select = TABLE_FE_ASSIGN.".*";
   7) $select_arr = $table2 . '.*, ' . $tno . '.field_foreign_key';
   8) $this->Templatemodel->getDetails() - 3 times

5) method caseAck()
   9) $this->Frontmodel->getRecordList() - 2 times

6) method changePassword()
   10) $this->Mastermodel->getDetail()

Where select * is used:---- **Module Case Verification List and Edit**
2) File Name: Cases.php | Verfication menu
----
1) method verification_reopen **(List Page)**

extra1) $this->db->table_exists() | Runs query Ex: SHOW TABLES FROM pmsresoftech_country_11
extra2) (Called on every page load can add in session) views/user/footer.php : $this->Commonfunmodel->get_connDomainName() | SHOW VARIABLES WHERE Variable_name = 'hostname';
11) viewsuseractivity_masterlist.php : $this->Mastermodel->getempforassignment(@$assign_emp_designation,@$type);
12) viewsusersearchview.php : /user/cases/getajaxlist/moduleName (moduleName = client, product, verificationtype, employee, centre)
Total 3 queries with * for each request:
Ex: SELECT * FROM tbl_mst_client_meta WHERE field_type = 13;
SELECT * FROM tbl_mst_client_meta WHERE field_foreign_key != "";
     SELECT tbl_mst_client.*, tbl_mst_country.country_name FROM tbl_mst_client LEFT JOIN tbl_mst_country ON client_country_id=country_id WHERE client_country_id=11 AND ...

2) method verification_edit() **(Edit Page)**
  extra1)(Called on every page load can add in session) views/user/footer.php : $this->Commonfunmodel->get_connDomainName() | SHOW VARIABLES WHERE Variable_name = 'hostname';
  13) $this->Templatemodel->set_table($template_id);
14) $this->Frontmodel->getFrontViewDetail($id); ---> getPrimaryField() | Ex: SELECT * FROM tbl_cases_meta WHERE field_type = 12;
15) $data['appointment_arr'] = $qry1->result_array(); | Ex: SELECT * FROM tbl_case_appointment_details WHERE appt_case_id = '106606130';
16) $data['verification_arr'] = $qry2->result_array(); | Ex: SELECT * FROM tbl_case_verification_details WHERE verify_case_id = '106606130';
17) $this->Auto_sms_email_model->get_data_by_template() | SELECT * FROM tbl_auto_sms_email WHERE auto_template_id = '61' AND ...
18) viewsusermasteradd.php | $verif_details_arr = $this->Mastermodel->getDetail(TABLE_VERIFICATIONTYPE,'veriftype_id',@$post[$v['field_name']]); | SELECT * FROM tbl_mst_verificationtype WHERE veriftype_id = '12';

Posted By : Manas Dasgupta
Assigned To : (All Members)
D282

Date & Time : 11-08-2023 10:53:AM
Hello team,

(Called on every page load) views/user/footer.php : SHOW VARIABLES WHERE ....

As discussed with Sir Siddharth and Sir Kailash we have removed the additional query to check for hostname and show in footer for all pages.

New change tested and pushed in demo and live server for both India and Dubai.

Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 14-08-2023 09:04:AM
Hello team,

New changes are pushed in demo server, please check once for removing table exists checking to reduce query of loading all table names in db.

This checking is done mostly in list pages to check if activity template exists. And in pdf report to check if foreign table exists.
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 14-08-2023 10:19:AM
Hello team,

As discussed with Sir Siddharth and Sir Kailash changes are pushed in live server also for both India and Dubai. In case of any issue let us know will rollback.

extra1) $this->db->table_exists() | Runs query Ex: SHOW TABLES FROM databaseName
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 14-08-2023 05:20:PM
Hello team,

As per today discussion with Sir Siddharth and Sir Kailash below i have attached screenshot of query logs with usage and count for date 09-08-2023 to 11-08-2023.

Please check.

Query spiked started from menus found:
1) Quality Check (Has sub-queries)
2) Case Verification
3) Case Reopen

___

📄 Query Log Screenshots (09 to 11 2023).zip
⤓ Download
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 18-08-2023 05:27:PM

Hello team,

Quality check module List pages changes to **remove** * and sub-query are done and pushed in demo server.
Will update changes in live on 21-08-2023

Activity Template module is modified to generate new view for quality check module which will include the join table now and also many unused fields are removed from default field selection when creating the view tables.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 19-08-2023 10:01:AM
HI
suggest once again that any change irrespective of its size etc., should be tested by PAMAC team before they are moved to Live.

Please also let us know the effective changes made in the program (preferably if the php page and lines are also furnished) so that the same can also be reviewed by PAMAC team.

cc to: Ganesh: Please make sure that the Testing is done by Dipika / us before moving any code to Live. We should be able to assess the impact of the change and also whether it would mitigate our main issue of slowness.
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 21-08-2023 08:49:AM
Hello team,

Quality check module List pages changes to **remove** * and sub-query are done and pushed in live server also for both domains India and Dubai.

For any queries, please call sir Siddharth.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 21-08-2023 03:05:PM
Hello sir,

For testing or reviewing any changes related to any module there are 2 different process-
1) Code (Review using GIT)
2) User Side (testing from demo server and then in live server both domains India and Dubai. PAMAC developer can test in local also using his git repo.)

Note:
In D270 we have mentioned which user have access of GIT repo, changes in each file and code can be seen from there.
User side testing is done based on the task done.

About todays change in live related to Quality Check module
(QC List, QC FE Assignment, QC Tele Assignment, QC Verification List, QC Updation List):

If need to check changes for old v/s new Quality Check you can check the files in **git commit** datewise from 18-**08-2023 till 21-08-2023** where * and sub-queries were written previous and are now removed. You can take help of PAMAC dev as i have already KT him on this.

This change was possible by modifying the activity template module, since all user side list pages search fields and list fields are dynamic and derived from view table generated using Activity template.

Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 21-08-2023 04:58:PM
Hi Team

Please make note that from morning onwards HDFC Bank users(pms.resoftech.com/bank) has started escalating that whenever they are exporting report they are getting an issue of buffering

check whether it's impact of the development which host today morning and resolve the issue

---

📗 HDFC Bank issue.xlsx
⬇ Download
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 21-08-2023 05:08:PM
Hello sir,

As checked from log files for 19-08-2023 we have found Case verification list module also getting spiked at around 17 hours.
Screenshot attached. Will start changes to check for * queries and check what can be optimized.
Then will start changes and put on demo once confirmed from PAMAC will put on live server.

⬇ Download
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 22-08-2023 09:38:AM
"Check whether it's impact of the development which host today morning and resolve the issue"

Reply: Can you please share login details of the user and please add same in demo India server to check. Also please check if search data is available.
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 22-08-2023 11:30:AM
Hello team,

As discussed with Shimbi team today we checked the query log again for yesterday QC module changes and found below result for query execution time. The attached zip file has screenshot for which the time was

considered when comparing for 2 dates **19-08-2023 and 21-08-2023**

Query Execution Time in (sec)

```
--------------------------------------------------
Menu                    | 19-08-2023    | 21-08-2023
--------------------------------------------------
```

QC Updation | **1.469362 (old) - 1.334965(new) = 0.134397**
QC Verification | **7.288720 (old) - 0.39827 (new)   = 6.89045**
QC Fe Assignment | **1.546644 (old) - 0.045070 (new) = 1.501574**
QC Tele Assignment | **1.523249 (old) - 0.90133 (new) = 0.621919**
QC List | **1.191033(old) - 0.514919(new) = 0.676114**

Note: As we can see from log files there is some amount reduction in each query execution.
You can also verify from the log files with ftp access provided for both dates.

🗜 Quality Check New and Old Query Time.zip
⬇ Download

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 22-08-2023 11:36:AM
Hello sir,

As discussed with Sir Siddharth for yesterday meeting -

1) Please provide us confirmation and priority when to start checking further the new bugs posted : **B496 and B497.** Also please reply on the bugs already replied from SHIMBI team.

2) Please review yesterday code changes and provide us your confirmation using git repo **pamac_live** from PAMAC developer laptop, as git is already setup there.
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 22-08-2023 11:39:AM
Hello PAMAC team,

3) As mentioned in earlier post for our next query optimization task please provide us confirmation so that we can start with **Case Verification List** menu to remove * queries and sub-queries if found any.
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 22-08-2023 12:38:PM
Hi Manas,

As discussed now there is no issue with Export menu on Bank URL.

We edit & save the export page from activity template and now we are able to download the report.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 22-08-2023 05:51:PM
OK proceed with Case Verification List

Post the change, let me know the impact - and also the list of pages where the same has been modified
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 23-08-2023 04:53:PM
Hello team,

Changes for **Case Verification List** to remove * query is done in demo server for both India and Dubai , this was possible by modifying Activity Template module code also.

In addition to that i have also modified the activity template module to not add any redundant field not used in list page view but add fields used in additional checking while generating the list page.
Thus reducing the view table query size also. This approach is similar to Quality Check list page changes.

Note: The * query is removed for list query only not search dropdowns.

1) Please confirm once before upload in live server.
2) Also for changes in code and file names please check **pamac_demo** git repo as i have updated all changes there for date **23-08-2023**
Query Important-3) As found the same file **application/controllers/user/Cases.php** is used to generate other list pages also as mentioned below:
i) Case Reopen/Redo
ii) Supervisot/Rater (Case Updation)
iii) Bank Verification
iv) Vendor Verification
v) Move Cases FE/Vendor Assignment
vi) Re-Assign

Do you want me to make same changes to remove * from all above menus also next and then push all together in live server once confirmed in demo server or do 1 by 1 ?

Query Important-4) : Also as discussed with Mam Dipika once, is default listing of records required for all user side menus ?
We can search and then only record will show thus reducing query run on menu click i.e page first load.
Example we have **QC List and Export menu**. If some user side menus default list page load is not required then please mention them here so that we can make changes once list page is optimized using above mentioned approach.

Posted By : Manas Dasgupta
Assigned To : (All Members)
D282
Date & Time : 24-08-2023 02:48:PM
Hello team,

Please reply above mentioned **Query 3** and **Query 4.**

In addition to that when checking i have found

1) 2 more fields need for Case verification List menu which are added now, changes are pushed in demo server also. Please check git commit for **24-08-2023**

Note: Impact will be in user side list pages which use activity template to generate view. If shows blank or error edit and just click on save Activity Template for that menu and for that activity.

2) More List page found where * queries can be removed and are generated using Activity Templated menu like that of case. The file name is application/controllers/user/Assignment.php

Assignment
----
vii) Fe Assignment
viii) Tele Assignment
ix) Import Gap
x)   FE Assign/Accept
xi)   Not Assigned Fe
xii) Not Assigned Tele
xiii) FE Reject
xiv) Vendor Assignment
xv) VE Case Assignment
xvi) FE Productivity non Mobile

3) Besides these we similar list page coming from Activity Template. The file name is application/controllers/user/Home.php

Home
----
xvii) Send to Client
xviii) Export

Changes can be done file wise for each of the menus mentioned above. As such we can put on demo and then on live filewise also once confirmed or do all at once. Let me know your suggestions ?

Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 24-08-2023 03:09:PM
hi
With reference to
-- Query 3 - please do the same for all screens
-- Query 4 we have done this exercises and tested and have obtained the approval of OPs for doing the needful. Hence the proimary listing is not required in all screens (this reduces tremendowus load) and we show the grid view only on selection of filters and search by the user.   After that the operations will be as of now.

Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 24-08-2023 03:16:PM
Please do the needful in the same order that you have given.

You can move these initially to DEMO and once the same are tested by PAMAC team and confirmed, we can move to LIVE.

However exception to the above rule are: initial listing in the following screens first : Case vericiation, QC - Fe_assign. - these may be done first and released immediately to DEMO and LIVE post immediate verification by PAMAC team.

cc: Ganesh/Dipika - Please note the list of changes and test the same in DEMO and clear as soon as possible
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V

D282
Date & Time : 25-08-2023 10:26:AM
ok sir.

Also please note that since the file used to show list of record for some menus are same we can change it for all the menus present in the group by changing in that specific file. Let me know if i can start on these files ? once updated in demo server will post here.

1) **QC menus** (application/controllers/user/Quality_check.php)
i)QC List   **(changes already present, old)**
ii)QC Fe Assignment
iii)QC Tele Assignment
iv)QC Updation
v)QC Verification

2) **Case verification menus** (application/controllers/user/Cases.php)
i) Case Verification List
ii) Case Reopen/Redo
iii) Supervisor/Rater (Case Updation)
iv) Bank Verification
v) Vendor Verification
vi) Move Cases FE/Vendor Assignment
vii) Re-Assign

3) **Case Assignment menus** (application/controllers/user/Assignment.php)
i) Fe Assignment
ii) Tele Assignment
iii) Import Gap
iv)   FE Assign/Accept
v)   Not Assigned Fe
vi) Not Assigned Tele
vii) FE Reject
viii) Vendor Assignment
ix) VE Case Assignment
x) FE Productivity non Mobile

4) **Case Export and Send to Client** (application/controllers/user/Home.php)
i) Export **(changes already present, old)**
ii) Send to Client

Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 25-08-2023 11:48:AM
Yes - please go ahead and do it in all and give in DEMO.
Dipika and Kavita will test the same and give their feedback. If OK we can then move to LIVE

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 25-08-2023 04:38:PM
Hello sir,

Changes are done to show list data only after search and pushed in demo server for below mentioned files and their related menus as mentioned above:

1) **QC menus** (application/controllers/user/Quality_check.php)
4) **Case Export and Send to Client** (application/controllers/user/Home.php)

Please check and confirm.
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 28-08-2023 03:49:PM
Hi,

Testing done for Export, Send to client, QC List, FE/Tele assignment, QC updation

it's showing proper, please upload the changes on live server
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 28-08-2023 04:33:PM
Hello mam,

Changes are pushed in live server for QC and Send to Client modules, please check and confirm.
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 28-08-2023 08:35:PM
Hello mam,

Changes are done and uploaded in demo server, please check:

1) Remove * query for Case Reopen/Redo menu list page.

2) to show list data only after search and pushed in demo server for:
    2) **Case verification menus** (application/controllers/user/Cases.php)
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 29-08-2023 09:38:AM
Hi Manas,

 Testing done for all case verification menus, its working proper, please upload the changes on live server
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 29-08-2023 10:14:AM
Hello sir,

As discussed in todays Shimbi meeting, please confirm yesterday changes put on live both India and Dubai as mentioned above for:
1) **QC menus** (application/controllers/user/Quality_check.php)
4) **Case Export and Send to Client** (application/controllers/user/Home.php)

Also confirm changes for below put in demo server both India and Dubai before we put on live server:

1) **Case Verification** menu List to remove * query in list page.
2) Remove * query for **Case Reopen/Redo** menu list page.
3) to show list data only after search for file (application/controllers/user/Cases.php) related menus as mentioned above.

As per today discussion with Shimbi team confirmation needs to be posted in myproject from you. And new changes will be pushed on live on next week **04-09-2023**, as i will be on holiday.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 29-08-2023 01:31:PM
HI
First and foremost i do not know what was discussed between you and Shimbi team.
As per today discussion with Shimbi team confirmation needs to be posted in Myproject from you.
With reference to the note "today's discussion with Shimbi team" - please circulate the minutes if any, as we are not part of that meeting. In case you quote some meeting between you and Shimbi team please give the brief note on the same in future.
With regards to your asking :
" please confirm yesterday changes put on live both India and Dubai as mentioned above for:
1) QC menus (application/controllers/user/Quality_check.php)
4) Case Export and Send to Client (application/controllers/user/Home.php"
and
As discussed in todays Shimbi meeting, please confirm yesterday changes put on live both India and Dubai as mentioned above for:
1) QC menus (application/controllers/user/Quality_check.php)
4) Case Export and Send to Client (application/controllers/user/Home.php)"
What confirmation is required from me (both points are same). You have already put the same in LIVE and after that what is it that i needs to be confirmed. Do you want me to REVIEW your code changes. If so, please state so clearly.   Further, if code review is to be done then the process would be:

- You make changes (probably after obtaining approval from me on what you plan to do) and
- after you make changes put the same in demo and let me have the code (inform me the pages changed so that I can review the changes from GitHub) and
- approve the code after the testing for the feature change in DEMO.
- Once the testing is done and confirmed for moving to LIVE, you should ask approval for Moving to LIVE.
- Once it is in LIVE there is no need to test but the testing team will have to ensure that the feature has been moved to LIVE correctly.

If this is what you discussed with Shimbi team – please follow the same:
With reference to the following:
Also confirm changes for below put in demo server both India and Dubai before we put on live server:
1) Case Verification menu List to remove * query in list page.
2) Remove * query for Case Reopen/Redo menu list page.
3) to show list data only after search for file (application/controllers/user/Cases.php) related menus as mentioned above.

Taking the above view (for the following):

- Please share the pages that you have made changes. Ask Dipika to test - Obtain her approval - Await my approval for the code review and also approval to move to LIVE.

With regards to :

- And new changes will be pushed on live on next week 04-09-2023, as i will be on holiday.

In future, please inform and obtain our consent (if need be through Shimbi team) for your leave. Since you are an important resource, your absence during the month end could impact our company's operations. It is normally the responsibility of the vendor (Shimbi team) to provide for (or identify) an alternative emergency resource and is / was being done earlier also.

Further, since you are on a week's leave, please discuss and explain the process of deployment with onand ae of our senior members and / or PHP resource (for any emergency repair) and also to the alternative resource or Mr Kailash.

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 29-08-2023 05:48:PM
Hello sir,

Changes to show list data only after search are also done and updated in demo server for :
3) **Case Assignment menus** (application/controllers/user/Assignment.php)

Also, 2) **Case verification menus** (application/controllers/user/Cases.php) file is modified for list page to remove additional checking and conversion of field name for fe_id and tele_id, since this is already handled in Activity template now.

Please check and confirm for related menus in effect as mentioned in above post. Once done we can prepare files to upload in live server.
And git commit for date **29-08-2023** for file related changes.

Total changes to go on live on 04-08-2023 if all confirmed in demo:
1) **Case Verification** menu List to remove * query in list page.
2) Remove * query for **Case Reopen/Redo** menu list page.
3) to show list data only after search for file (application/controllers/user/Cases.php) related menus as mentioned above.
4) to show list data only after search for file (application/controllers/user/Assignment.php) related menus as mentioned above.

Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 30-08-2023 07:28:PM
Dear All,

Just to informed that today slowness started from 4:37 pm onwards in the RES, please check and confirm on the same

Issue of the slowness going on from 4:37 pm till now 7.25 pm

Supervisor rater page open took - 37 sec
Case search took 6 sec
Case save - 41 sec

Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 31-08-2023 06:22:PM

Approved for the changes being made:

Total changes to go on live onASAP
1) **Case Verification** menu List to remove * query in list page.
2) Remove * query for **Case Reopen/Redo** menu list page.
3) to show list data only after search for file (application/controllers/user/Cases.php) related menus as mentioned above.
4) to show list data only after search for file (application/controllers/user/Assignment.php) related menus as mentioned above.
Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 31-08-2023 06:24:PM
Hi All

Please make note that today also slowness started from 3 pm onwards.

Case verification - edit and save activity shows lot of time,

Ramki sir has approved the change to remove the auto list on the click of the case verification page, please check and host the code on live server asap to remove the issue.
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 31-08-2023 09:11:PM
Hello sir,

As per today phone call and above confirmation changes are uploaded in live server for both India and Dubai also:

Total changes pushed on live
1) **Case Verification** menu List to remove * query in list page.
2) Remove * query for **Case Reopen/Redo** menu list page.
3) to show list data only after search for file (application/controllers/user/Cases.php) related menus as mentioned above.
4) to show list data only after search for file (application/controllers/user/Assignment.php) related menus as mentioned above.

Note: In case of any issue tomorrow i won't be available due to medical reason i need to be present at OT for my father

Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 01-09-2023 10:45:AM
hi manas

Have reviewed the following programs for "D282 Show data only after search in list" based on the githubs changes given to me by Ajit (Dharmendra) and a few other smaller bugs/ developments.

The code is OK except for removal of = "case_for_fe_vendor NOT IN(3,4,5)";

This is also one of the optimisation required option. This also takes more time and the concept of NOT / NOT EXIST etc., have to be avoided in large queries.

Please also look into this and try to use positive conditions.
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 01-09-2023 11:10:AM
Hi Manas,

As discussed colour code of FE.Vendor not showing proper.

Colour for all verified cases showing blue as digital verification colour
Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 01-09-2023 12:27:PM
Dear All

We are okay with development of removal of the auto listing however in the Assignment tab once the cases search it shows list of cases as per the search criteria and once the case of out of the list assigned to FE, rest of the cases are getting disappeared from the page which creating the issue specially when there are 1000 of cases to assigned . We needed the code to be future check and development to be done to avoid issues of multiple time search to assigned the cases.

Till Manas is on leave, request you to please rolled back the assignment page changes.

We will discuss with Manas once he back and then same to be host on the live.
Posted By : Kailash Kumawat
Assigned To : Ganesh Sawant
D282
Date & Time : 01-09-2023 01:28:PM
Please provide all urls and menus where you have issue.
We can not rollback files, need to put condition on it.
Manas already talk with Dipika about this issue.
Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 01-09-2023 01:56:PM
Hi Kailash

As per the discussion with Dipika, Manas has asked list of Menu's to be rolled back.

Hi Dipika

Please share the list of the Assignment Menu list with Manas
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 01-09-2023 02:49:PM
Hi Manas,

As discussed below are the menus

 3) **Case Assignment menus** (application/controllers/user/Assignment.php)
i) Fe Assignment

ii) Tele Assignment
iii) Import Gap
iv)   FE Assign/Accept
v)   Not Assigned Fe
vi) Not Assigned Tele
vii) FE Reject
viii) Vendor Assignment
ix) VE Case Assignment
x) FE Productivity non Mobile

Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 01-09-2023 06:04:PM
Hi Manas

The implemented change is affecting the Bank officials who are using the url - https://pms.resoftech.com/bank

They are facing issue in the export, cursor keep on buffering.

Also the other development which was done in the bank project has been revoke

Please check and resolve this issue

📄 HDFC Bank issue.xlsx
[↓ Download]
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 01-09-2023 07:15:PM
Hello sir,

1) Changes to **revert** Assignment.php related menus to show data only after search are done and updated in demo server.

2) Fix for color not showing proper in Case verification list for Fe verified cases are also done and updated in demo server.

Please check and confirm before upload in live server.

They are facing issue in the export, cursor keep on buffering.
Reply: As discussed on call today, edit and save the activity template will resolve the issue. Which is already done by mam Dipika. Please confirm.

Posted By : Ganesh Sawant
Assigned To : Manas Dasgupta
D282
Date & Time : 01-09-2023 07:35:PM
Hi Manas

Okay to host the Assigment.php on the live server.

Color code for the complete cases okay to host the live server

Bank URL download / export buffering issue is resolved , able to seen the list of the cases in the export page now
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 01-09-2023 07:41:PM
Hello sir,

Also the other development which was done in the bank project has been revoke
Reply: As discussed button was not showing to assign multiple case at a time for Inputter and Authorizer login, please check now in demo server and confirm before upload in live server.

Total 3 changes to put on live server, will need some time to prepare files in live local git copy -
1) Changes to **revert** Assignment.php related menus to show data only after search.
2) Fix for **color** not showing proper in Case verification list for Fe verified cases.
3) **Button** was not showing to assign multiple case at a time for Inputter and Authorizer login.
Posted By : Ganesh Sawant
Assigned To : Manas Dasgupta
D282
Date & Time : 01-09-2023 08:10:PM
Hi Manas

Okay to host the same on live as point # 1 and 2 tested on the demo however point # 3 unable to test on demo as access not a
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 01-09-2023 09:24:PM
Hello sir,

As discussed on call uploaded changes on live server for both India and Dubai on urgent basis.
As discussed please confirm from Sir Ramki once and ask sir to post here.
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 04-09-2023 09:14:AM
Hello mam,

As discussed, please check in demo server and confirm before upload in live server for manual assign button not showing for **DCR_Appt** activity, changes are uploaded.

Also please take confirmation from sir Ramki once.
Posted By : Super Admin
Assigned To : (All Members)
D282
Date & Time : 04-09-2023 09:36:AM
Please, from the next time, we are not uploading anything on weekends or if Manas is on Live.
We also believe the test server don't have enough data and scenario to test everything.
So it's necessary to review code, test for major cases on demo, and allow up to update server on the first 2 days of the week, so we have enough time to rectify the issues.

Hope we have your co-operation on this.
Posted By : Manas Dasgupta

Assigned To : Ramakrishnan V
D282
Date & Time : 04-09-2023 10:08:AM
Hello sir,

Please confirm above change for " manual assign button not showing for **DCR_Appt** activity" in case verification list, to put on live server.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 05-09-2023 11:53:AM
HI

Please let me know a) whether this has been tested by Dipika or any one else.
b) Let me know the page details so that i can review the code also.

I will confirm after the above details are received.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 05-09-2023 11:53:AM
"As discussed on call uploaded changes on live server for both India and Dubai on urgent basis.
As discussed please confirm from Sir Ramki once and ask sir to post here."

Approved
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 05-09-2023 12:32:PM
Hello sir,

Changes are updated in live server for both India and Dubai, please check and confirm.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 05-09-2023 07:13:PM
Hello sir,

Change for * queries in list page for
2) **Case verification menus** (application/controllers/user/Cases.php)
iii) Supervisor/Rater (Case Updation)
vi) Move Cases FE/Vendor Assignment

are updated in demo server for both India and Dubai server, please check and confirm.

Posted By : Ganesh Sawant
Assigned To : Manas Dasgupta
D282
Date & Time : 05-09-2023 07:55:PM
Hi Manas

We have received the feedback that the Forget password function which we had designed for the https://pms.resoftech.com/bank users is not working properly. It allows to reset the password by updating the email id but the password received on the email is not accepted by the RES software due to which there are lot

of requet recieved from the user on email to reset the password manually.

Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 06-09-2023 10:01:AM
ok sir, please share login details to check and set priority.

Also this point is not related to **D282,** as no changes for optimization queries are done in forgot password or login page. Please add this to bug.
Posted By : Ramakrishnan V
Assigned To : Dipika Yedge
D282
Date & Time : 06-09-2023 12:34:PM
Please test the following and confirm.

Change for * queries in list page for
2) **Case verification menus** (application/controllers/user/Cases.php)
iii) Supervisor/Rater (Case Updation)
vi) Move Cases FE/Vendor Assignment

are updated in demo server for both India and Dubai server, please check and confirm.
Posted By : Dipika Yedge
Assigned To : Ramakrishnan V
D282
Date & Time : 06-09-2023 02:30:PM
Hi,

Checked on demo server, its showing proper.

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 06-09-2023 07:09:PM
Hello sir,

Change for * queries in list page for
2) **Case verification menus** (application/controllers/user/Cases.php)
vii) Re-Assign

are updated in demo server for both India and Dubai server, please check and confirm.

Will upload all 3 menus changes for * queries in list page in live once confirmed:
iii) Supervisor/Rater (Case Updation)
vi) Move Cases FE/Vendor Assignment
vii) Re-Assign
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 07-09-2023 12:16:PM
Hi Manas,

Checked on demo server please upload the changes on live server
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 07-09-2023 01:04:PM
Hello mam,

Changes are updated in live server for both India and Dubai, please check and confirm.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 07-09-2023 04:24:PM
Hello sir,

Change for * queries in list page for
2) **Case verification menus** (application/controllers/user/Cases.php)
iv) Bank Verification
v) Vendor Verification

are updated in demo server for both India and Dubai server, please check and confirm.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 08-09-2023 02:05:PM
approved - move to production
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 08-09-2023 04:54:PM
Hello sir,

Changes are updated in live server for both India and Dubai, please check and confirm.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 08-09-2023 07:46:PM
Hello sir,

Change for * queries and sub-query in list page for

3) **Case Assignment menus** (application/controllers/user/Assignment.php)
i) Fe Assignment
ii) Tele Assignment
viii) Vendor Assignment
ix) VE Case Assignment

are updated in demo server for both India and Dubai server, please check and confirm.

Note:
1) VT **Sub-query** is removed for all menus as mentioned for file **Case Assignment menus**
(application/controllers/user/Assignment.php).
2) Now additional 1 extra query is done to fetch vt ids menu wise and then stored in session, if data found in
session then db query is not executed again for getting vt ids.

3) Please check once in demo if all cases are showing proper in each of the related menus for **Case Assignment menus** (application/controllers/user/Assignment.php).
Posted By : Ramakrishnan V
Assigned To : Dipika Yedge
D282
Date & Time : 09-09-2023 11:12:AM
Please test the following and confirm. Further let me know what is this VT sub query - is vertical?

"Change for * queries and sub-query in list page for

3) **Case Assignment menus** (application/controllers/user/Assignment.php)
i) Fe Assignment
ii) Tele Assignment
viii) Vendor Assignment
ix) VE Case Assignment

are updated in demo server for both India and Dubai server, please check and confirm.

Note:
1) VT **Sub-query** is removed for all menus as mentioned for file **Case Assignment menus** (application/controllers/user/Assignment.php).
2) Now additional 1 extra query is done to fetch vt ids menu wise and then stored in session, if data found in session then db query is not executed again for getting vt ids.
3) Please check once in demo if all cases are showing proper in each of the related menus for **Case Assignment menus** (application/controllers/user/Assignment.php).
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 11-09-2023 10:29:AM
Hello sir,

Further let me know what is this VT sub query - is vertical?

Reply: VT = verification type

$where_arr[] ="veriftype_id IN (select veriftype_id from ".TABLE_ASSIGNVERIFICATION_SUBMENU." where submenu_id =".@$menus['submenu_id'].")";

The above **sub-query** is replaced with an addition query to get the vt ids, but result is cached in session, so it is not called when page loads for the second time.

Note: Please check with different user designation login and check if case ids are proper filtered.
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 11-09-2023 03:09:PM
Testing done for demo server, its showing proper please upload the changes on live server
Posted By : Ramakrishnan V
Assigned To : Dipika Yedge
D282
Date & Time : 11-09-2023 05:53:PM
Please confirm what has been tested and if possible let me have the test cases that you have done separately by email for future reference and also for me to know whether the multiple scenarios expected have been tested.

Further, please do not advise directly Manas to move to Live. All instructions to move to LIVE shall be from me (post verification of testing and source code, if need be) as per the instructions of the management.

Request your cooperation in this regard.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 12-09-2023 04:16:PM
Hello sir,

Change for * queries in list page for

3) **Case Assignment menus** (application/controllers/user/Assignment.php)
iii) Import Gap
iv)   FE Assign/Accept
v)   Not Assigned Fe
vi) Not Assigned Tele
vii) FE Reject
x) FE Productivity non Mobile

are updated in demo server for both India and Dubai server, please check and confirm.

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 12-09-2023 05:22:PM
Remaining menus to make changes:

4) **Case Export and Send to Client** (application/controllers/user/Home.php)
i) Export **(changes already present, old)**
ii) Send to Client

Separate Files:
iii) Send Api Case to Client (application/controllers/user/Send_api_cases.php)
iv)API Response Notification (application/controllers/pamacapi/Api_response_notification.php)
Posted By : Ramakrishnan V
Assigned To : Dipika Yedge
D282
Date & Time : 13-09-2023 10:09:AM
Please test and confirm:
Change for * queries in list page for

3) **Case Assignment menus** (application/controllers/user/Assignment.php)
iii) Import Gap
iv)   FE Assign/Accept
v)   Not Assigned Fe
vi) Not Assigned Tele
vii) FE Reject
x) FE Productivity non Mobile

are updated in demo server for both India and Dubai server, please check and confirm.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282

Date & Time : 13-09-2023 10:12:AM
Thanks - Hope this would complete this task.   Hope this would also help in resolving the slowness of the Database Server.

Remaining menus to make changes:

4) **Case Export and Send to Client** (application/controllers/user/Home.php)
i) Export **(changes already present, old)**
ii) Send to Client

Separate Files:
iii) Send Api Case to Client (application/controllers/user/Send_api_cases.php)
iv)API Response Notification (application/controllers/pamacapi/Api_response_notification.php)

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 13-09-2023 11:45:AM
Query: Found 2 menus **Import Gap** and **Generate Label**, let us know if these menu are of any use now, if not can we remove them from code ?
For Generate label we have to make changes for * queries also then.
Posted By : Ganesh Sawant
Assigned To : Manas Dasgupta
D282
Date & Time : 14-09-2023 02:58:PM
Hi Manas

As of now generate label and import gap options are not in used however we can keep the same as it is and used in future if required any.

Hope if we keep the menu and not used then it will not impact the slowness.
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 14-09-2023 04:33:PM
ok sir, if we do not use the menu then no query will execute. For import gap * query change is already done in demo server as mentioned in above post to confirm changes in demo server.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 14-09-2023 04:44:PM
Hello sir,

Change for * queries in list page for

Separate Files:
iii) Send Api Case to Client (application/controllers/user/Send_api_cases.php)
iv)API Response Notification (application/controllers/pamacapi/Api_response_notification.php)

are updated in demo server for both India and Dubai server, please check and confirm.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282

Date & Time : 20-09-2023 07:02:PM
Hello sir,

Change for * queries in list page for

4) **Case Export and Send to Client** (application/controllers/user/Home.php)
i) Export
ii) Send to Client

are updated in demo server for both India and Dubai server, please check and confirm.

Also please update on previous menu changes ?

To put in live all together once confirmed total **14 menus:**

3) **Case Assignment menus** (application/controllers/user/Assignment.php)
i) Fe Assignment
ii) Tele Assignment
iii) Import Gap
iv)   FE Assign/Accept
v)   Not Assigned Fe
vi) Not Assigned Tele
vii) FE Reject
viii) Vendor Assignment
ix) VE Case Assignment
x) FE Productivity non Mobile

4) **Case Export and Send to Client** (application/controllers/user/Home.php)
xi) Export
xii) Send to Client

5)**Separate Files:**
xiii) Send Api Case to Client (application/controllers/user/Send_api_cases.php)
xiv)API Response Notification (application/controllers/pamacapi/Api_response_notification.php)

Posted By : Ramakrishnan V
Assigned To : Dipika Yedge
D282
Date & Time : 21-09-2023 12:05:PM
Please confirm testing of the 14 menus that manas is listing.

Please also send me the Test cases of the same.
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 26-09-2023 02:32:PM
Hello mam,

Any update on the confirmation for above mentioned 14 menus changes.
Posted By : Manas Dasgupta
Assigned To : (All Members)
D282

Date & Time : 27-09-2023 02:50:PM
Hello,

As per post in **D283** for confirmation to start next optimization changes below are the points to work:

 6) Check and remove * query, sub query or remove any duplicate query where necessary:
----
i) Client List (generated using Client Template menu)
ii) Case Verification [edit, view]
iii) Bank Verification [edit, view]
iv) Reports (for menus created using Report Creation menu)
v) Import
vi) Multiple Import

7) Optimize dropdown (Ex: client, product, verification type) queries for list page search, report search to remove any * query.

8) Add WHERE = "search_keyword" or LIKE 'search_keyword%' instead of LIKE '%search_keyword%' in query where possible for search queries
present in list page user side, reports (for menus created using Report Creation menu)

9) Suggestion for PAMAC team: Remove any unused fields from tbl_cases using field master menu.
This will reduce the number of columns present in tbl_cases table.
Check template design and remove the fields.

Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 28-09-2023 06:48:PM
Dear All

It started slowness from 6:15 pm onwards kindly check the same
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 02-10-2023 05:51:PM
Hello sir,

Please refer D285 for new findings related to slow issue.
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 02-10-2023 05:52:PM
Hello mam,

Any update on the confirmation for above mentioned 14 menus changes.
Since after today checking we found 1 * related query for export list page also spiked.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 04-10-2023 11:00:AM
Any update on the confirmation for above mentioned 14 menus changes.

Tested yesterday by Dipika.

Approved - can move to LIVE
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 04-10-2023 03:23:PM
Hi Manas,

as discussed we have found some menus which are taking time to load, hence please remove default listing page

Employee Master
Employee Assign
Field replace
Employee rate
Vendor rate
client rate
Branch

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 04-10-2023 04:44:PM
Hello sir,

Please confirm above mentioned menus if we can remove default list page loading.

Also the 14 menus changes will put on live on 09-10-2023.
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 05-10-2023 12:57:PM
Hi Manas,

Ganesh sir has posted requirement related to assignment menu on 1st Sept.

Please update on the requirement when will it get completed.

Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 09-10-2023 09:24:AM
Hello mam,

As discussed for assignment list page persist search data in list after assign button clicked, please add above new changes in change.

Also 14 menus changes are pushed in live India and Dubai server, please check and confirm.
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 09-10-2023 03:57:PM
Hello mam,

As discussed on call above Assignment related change in continued in **R139**.

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 09-10-2023 04:01:PM
Hello sir,

Point 6) Check and remove * query, sub query or remove any duplicate query where necessary:
----
i) Client List (generated using Client Template menu)

Changes are updated in demo server, please check and confirm.

Next as discussed with Mam Dipika will work on new **point 10** suggested by mam Dipika in above post dated 04-10-2023 for master related menus, to remove default listing and show list only after search :

Employee Master
Employee Assign
Field replace
Employee rate
Vendor rate
client rate
Branch

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 20-10-2023 03:31:PM
Hello sir,

point 10) Changes to remove default listing and show list only after search for specific menus:
Employee Master
Employee Assign
Field replace
Employee rate
Vendor rate
client rate
Branch

are updated in demo server, please check and confirm. Also remove * query change for all master list page (**menus generated using same controller coding file Master.php**) menus are also done along with ajax pagination, list ordering and list search.

Note: Total 2 points are now in pipeline to prepare files and put in live server **point 6 - i** and **point 10** once confirmed.

Next will start with point 6 remove * query, sub query or remove any duplicate query where necessary
ii) Case Verification [edit, view] and
iii) Bank Verification [edit, view]
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 26-10-2023 05:07:PM

Hello sir,

Point 8) Add WHERE = "search_keyword" or LIKE 'search_keyword%' instead of LIKE '%search_keyword%' in query where possible for search queries present in list page user side, reports (for menus created using Report Creation menu)

Reply: I have added **case_id** field only for **exact** match in where condition for search in Cases , Home, Assignment and Quality_check controller files. Changes are pushed in demo server, please check and confirm.

As found in log file **D285 (**20-10-2023 slow query**)** the query time gets reduced if Like % is removed for case id search.

Example: SELECT client_name, veriftype_name, case_id, ref_no, received_date, applicants_name, resi_add1, resi_pincode, case_result, case_status, fe_id, tele_id, tele_designation, fe_designation, assign_status, tele_assign_status, case_verification_status, case_for_fe_vendor, qc_id, redo_flag FROM `view_activity_template_39` WHERE activity_id =14 AND send_to_client_time IS NOT NULL AND (case_for_fe_vendor IS NULL OR case_for_fe_vendor IN (1,2,6)) AND (delete_flag IS NULL) AND **case_id LIKE "%109894599%"** AND (((activity_id=14))) ORDER BY `case_id` desc, `case_id` LIMIT 110;

Note: Total 3 points are now in pipeline to prepare files and put in live server **point 6 - i** , **point 8 - list page search user side**, and **point 10** once confirmed.
Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
D282
Date & Time : 27-10-2023 10:05:AM
Testing done for below menus
 Employee Master
Employee Assign
Field replace
Employee rate
Vendor rate
client rate
Branch

Export button missing after search for below sub menus
| Employee Assign
| Vendor Rate
| Client Rate
| Branch List

Check attached files for screenshots and detailed information

───

[W] Employee Master.docx
⤓ Download
[X] Test cases sample.xls
⤓ Download
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 27-10-2023 03:35:PM

Hello mam,

point 10 : Changes to show export button when no data are present in list page are updated in demo server, please check now.
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
D282
Date & Time : 31-10-2023 09:05:AM
Hello mam,

Did you check **point 10** ?
Also for **point 8**, please search using case id in list pages of Cases, Assignment, QC, Export and Send to Client related menus. The search should give proper result.
Posted By : Ganesh Sawant
Assigned To : (All Members)
D282
Date & Time : 02-11-2023 04:39:PM
Hi Manas

Any search in the case verification, export, etc is taking lot of time to fetch records. We explain user to select the specific criteria to seach instead of generic but still issue is not getting resolved.

On the server side it's shows 100% load

This time slowness issue started from the 1st of the month itself and it difficult to serve the operations

Please check and let we know the reason for the slowness
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D282
Date & Time : 03-11-2023 03:53:PM
Hello sir,

Point 1: Any search in the case verification, export, etc is taking lot of time to fetch records.
Reply: In **D285** i have attached findings for total user count for 01 and 02 Nov 2023 also, please check.

Point 2: We explain user to select the specific criteria to seach instead of generic but still issue is not getting resolved.
Reply: Specific criteria to search will still add **%keyword%** in where condition, it is not exact filter. If you are using search terms **except dropdowns**(client, product,VT) like ref no, applicant name then in the search query it adds **%keyword%.** This has already been mentioned in **point 8.**

The change i have made recently in search is for **case id** exact search, but it is present in demo server only. Please confirm so that i can put the change on live.

Point 3: Please check and let we know the reason for the slowness
Reply: It can be issue with the number of queries send to server, and the server taking time to process it and output the result. Please let me know a specific time when i can check the search query in log file.

Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 07-11-2023 04:30:PM

Hello sir,

Any update on changes done in demo server to put on live ?

Total 3 points are now in pipeline to prepare files and put in live server **point 6 - i** , **point 8 - list page search user side**, and **point 10.**
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D282
Date & Time : 07-11-2023 05:44:PM
Hi manas

I am a little tied up with the current requirement of starting an internal server and testing the same.

Will review all outstanding items by the week end and we can take up moving to Demo and Live post that.

My apologies for the delay.
Posted By : Super Admin
Assigned To : (All Members)
D282
Date & Time : 08-11-2023 08:14:AM
Sure, every optimise point will improve performance.
Make note of Diwali holidays posted on MyProject.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 08-11-2023 05:18:PM
Hello sir,

Changes for **Point 6)** Check and remove * query, sub query or remove any duplicate query where necessary:
----
ii) Case Verification [edit, view]
iii) Bank Verification [edit, view]
xxxx) reopen/redo (additional as common), need to check other menus also where the edit and view option is present related to same controller file.

are updated in demo server, please check.

Note: This is a major change in edit and view, the url will now contain case id and template id inorder to reduce call to tbl_cases twice to get template id.
Also this will add template id in view table as such need to save activity template for case verification, bank verification, reopen/redo where the **edit** or **view** option is present in list page **action** column,.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 24-11-2023 09:07:AM
Hello sir,

7) Optimize dropdown (Ex: client, product, verification type) queries for list page search, report search to remove any * query.
Reply: Point 7 changes are pushed in demo server, please check and confirm.

Total **4** points are now in pipeline to prepare files and put in live server **point 6 - (i** , **ii, iii), point 7, point 8 - list page search user side** and **point 10.**

Posted By : Ajit Kedare
Assigned To : Dipika Yedge
D282
Date & Time : 24-11-2023 11:48:AM
Hi Dipika,

please test the changes in demo, and confirm.
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D282
Date & Time : 24-11-2023 04:52:PM
Hello sir,

 6) Check and remove * query, sub query or remove any duplicate query where necessary:
----
iv) Reports (for menus created using Report Creation menu)

Changes are done and updated in demo server, please check and confirm.

Total **4** points are now in pipeline to prepare files and put in live server **point 6 - (i , ii, iii, iv), point 7, point 8 - list page search user side** and **point 10.**

Pending : **point 6 - (v, vi) and point 9 (from PAMAC side)**

Reply   Cancel