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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

Assigned To : (All Members)

C139 Medium

Date & Time : 20-04-2022 04:13:PM

Dipika Yedge | TAT Calculation | Medium

Hi Manas

Please check for the below client - HDFC Bank Ltd Product Retail Loan.

They received the cases for the verification as RV, BV and sometime RVBV, currently TAT is getting calculate correctly if it is single verification however if it club verification i.e. RVBV then separate TAT is getting calculated whereas client wants TAT to be calculated for club verification.

For example if RV completed in 1 hour and BV in 2 hours then final TAT for RVBV should be 2 hours.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

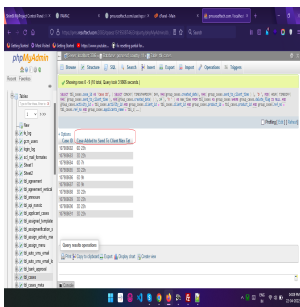
C139 Medium

Date & Time : 22-04-2022 04:38:PM

Hello mam,

As discussed we have created a new query and checked in live server with some cases, screenshot attached.

Please check if the max tat value is proper in screenshot for each case id present in the screenshot.



↓ Download

Posted By : Dipika Yedge

Assigned To : Bhavana Pachpande

C139 Medium

Date & Time : 26-04-2022 06:09:PM

Hi Manas,

As per ops team they dont want above TAT changes.

hence please delete this change in report , so that we can close this ticket

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

C139 Medium

Date & Time : 02-05-2022 04:51:PM

Hello mam,

New report for tat is removed from live server, please check and close.

Posted By : Dipika Yedge

C139

Date & Time : 05-05-2022 12:10:PM

Change Requirement is closed.

Reply

Move to Bug

Cancel