



- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More Help](#)
- [R](#)
- [Ramakrishnan V](#)
- [Manage Profile](#) [Preference](#) [Change Password](#) [Logout](#)

Bugs (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

B381

Date & Time : 27-03-2019 03:24:PM

Quality check | High

Hi,

While submitting field visit QC case through app, Sending failed error shows.

Sandeep has tried to check issue with postman but no response received from server.

Case ID- 105423508

Case History 2.8	
Number of Cases history: 3	
Case Id: 105423508	
Applicant Name: VANESSA PATRICK PADMANABAN	
Accept case	2019-03-22 13:06:35
Submit case	2019-03-22 13:07:13
Send case	2019-03-22 13:07:14
Resend case	2019-03-22 13:33:12
Case Id: 105310807	
Applicant Name: Giridharan K	
Accept case	2019-02-14 17:53:57
Submit case	2019-02-14 17:55:09
Send case	2019-02-14 17:55:10
Verified case	2019-02-14 17:55:12
Case Id: 105346672	
Applicant Name: SAVITA HARISCHANDRA MAURYA	
Accept case	2019-02-21 16:59:06
Submit case	2019-02-21 17:00:14
Send case	2019-02-21 17:00:18
Verified case	2019-02-22 16:57:10
Resend case	2019-02-22 16:57:07

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Posted By : Bhavana Pachpande

B381

Date & Time : 29-03-2019 10:27:AM

Hello,

I have checked it in case history it is showing :

"Database insertion problem in Updating the data " .

Please ask Sir Sandeep to give us the query which is used when inserting data in table cases to check the database error.

Posted By : Bhavana Pachpande

B381

Date & Time : 29-03-2019 02:28:PM

Hello,

As per checking in webservice in live test server, issue was in a field "fe_submitted_location" which was saving ARRAY as value, as getAddress() was returning array instead of actual location address using google map url.

Issue is resolved and updated in live server. Please check and confirm.

Posted By : Bhavana Pachpande

B381

Date & Time : 01-04-2019 04:05:PM

Hello,

As per telephonic discussion with Sir Sandeep and Sir Kailash, for Dubai case id "102007374" unable to submit because the super_visor remark filed supports max of 3000 character, whereas the User input was above 8000 characters.

Please remove characters to make it less then 8000 character, inorder to submit the form.

Posted By : Dipika Yedge

B381

Date & Time : 01-04-2019 06:02:PM

Hi,

As discussed with Ganesh Sir, we have added new requirement for Quality module.

Hence, closing this bug.

Posted By : Dipika Yedge

B381

Date & Time : 01-04-2019 06:02:PM

Bug is closed.