MyProject ▭

- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More](#)
  [Help](#)

- [R](#)

- [Ramakrishnan V](#)
  [Manage Profile](#) [Preference](#) [Change Password](#)
  [Logout](#)

Discussions (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
D208
Date & Time : 16-09-2019 04:32:PM
Manas Dasgupta | Case id - Missing Images

Hello sir,

As per discussion with Sir Kailash , i have checked your email. According to case history i have prepared an excel sheet for the mentioned cases in your email, please check attachment.

There are 2 tabs one for case id and status and another for deleted case images from res server.
For images please use menu "Super Admin" > "Upload Deleted Images/ PDF files".

In the inputbox copy all the case ids from excel sheet and paste and click on search button. After click on search button click on send email button to request YRhost to restore backup of images in a already specified folder in res.

Once images are recovered by Yrhost in that folder an email will be send by them confirming image restored. Inform shimbi team to download images and zip and upload in defined path which then PAMAC team can download all images in zip file and use the same menu to upload individual images.

🗎 Case-Issue.xlsx
⤓ Download

Posted By : Khamroddin Shaikh
Assigned To : Manas Dasgupta
D208
Date & Time : 16-09-2019 05:48:PM
Hi,
Images uploaded 80:

from url:https://pms.resoftech.com/backup_google/
for below case ids.
105544555,
105544565,
105547462,
105555272,
105615508,
105615529,
105641995,
105641999,
105642012,
105642028,
105642120,
105642156,
105655071,
105667886,
105667888,
105667895,
105667900,
105668092,
105668103,
105668105,
105668131,
105668166,
105668191,
105700880,
105717431,
105717434
please check and close.
Posted By : Manas Dasgupta
D208
Date & Time : 19-09-2019 01:57:PM
Question is closed.

[Reply] [Cancel]