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Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai
B260
Date & Time : 22-07-2016 01:27:PM
Check box values not shown properly in case edit form | High

Refer attachments for screen shot of case edit and case view for a case 102288216 on live.
Checkbox values are correctly seen in case view and PDF report , not seen in case edit.

Please resolve.

🗎 102288216 - Case error.zip
⬇ Download

Posted By : Super Admin
B260
Date & Time : 25-07-2016 09:31:AM
we will look into this if to is operational issue or Bug once we resolve emergency status bugs
Posted By : Navika Desai
B260
Date & Time : 27-07-2016 12:52:PM
By when can we expect team to work on this?
Posted By : Super Admin
B260
Date & Time : 28-07-2016 02:34:PM
Rakhi, please let me know
Posted By : Kailash Kumawat
B260
Date & Time : 28-07-2016 03:40:PM
tomorrow rakhi will see on teamviewer at 11:30 AM, Is it OK Navika?

Posted By : Navika Desai
B260
Date & Time : 28-07-2016 03:57:PM
What is required to be seen on team viewer? We do not have team viewer. Please manage with Ammyy admin all screen shots are already shown.
Posted By : Rakhi Gaud
B260
Date & Time : 29-07-2016 09:15:AM
Ok. I will check and update.
Posted By : Navika Desai
B260
Date & Time : 01-08-2016 06:38:PM
Update?
Posted By : Rakhi Gaud
B260
Date & Time : 02-08-2016 12:16:PM
sorry, no update.
I will check and update ASAP.
Posted By : Rakhi Gaud
B260
Date & Time : 05-08-2016 02:26:PM
Issue is resolved.
Please verify and confirm.

There was an issue of space in options.
System check the trimmed value given by user at the time of showing selected checkbox.
But there was space in options, now I have changed the line of code to check both(option values and user input value) values as trimmed values.

Posted By : Navika Desai
B260
Date & Time : 05-08-2016 02:51:PM
Bug is closed.

[Reply] [Move to Change] [Cancel]