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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

Assigned To : (All Members)

B431 High

Date & Time : 09-11-2020 11:48:AM

Dipika Yedge | SMS sending failed | High

Hi Manas,

As discussed please check the attached sheet. SMS sending failed showing while assigning cases to applicant



Book1.xlsx

↓ Download

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B431 High

Date & Time : 09-11-2020 02:35:PM

Hello mam,

As discussed and checked log table, sms sending failed due to character limit was reached.

Original MSG :

Dear Customer, with reference to your application with **client_id** for the **product_id** Product, please click on the URL **unique_link** and update all the required details and submit the documents.

Replaced MSG :

Dear Customer, with reference to your application with Baroda Global Shared Services Ltd for the EBC Check

Product, please click on the URL <https://pms.resoftech.com/se/yztrzquvq-xMsBn> and update all the required details and submit the documents.

Char Count : 246

Please increase char limit or decrease template replaced values characters to successfully send the sms.

Posted By : Dipika Yedge

B431

Date & Time : 25-11-2020 11:31:AM

Bug is closed.

Reply

Move to Change

Cancel