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Changes (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge
C90
Date & Time : 10-04-2019 12:50:PM
Quality Check Tele Verification | High

Hi,

Please add below fields in quality check tele verification

SPOKEN TO	Relationship/DESIGNATION	Date/Time of Visit	Greeted the Applicant (Y/N)	Appearance	ID card Shown(Y/N)	Over Questioning	Behavior	Proof of visit obtained (Y/N)	Form Filled in front (Y/N)	TELE EXECUTIVE REMARK	STATUS	Time of calling	Audit Tele Executive Name	FE REMARK

Posted By : Bhavana Pachpande
C90
Date & Time : 24-04-2019 11:32:AM
Hello,

Queries :
----
1) Will this field be editable only to tele ?
2) Will Fe or Supervisor be able to see this fields or edit this fields ?
3) Are these fields used in any MIS ?
Posted By : Dipika Yedge
C90
Date & Time : 24-04-2019 12:59:PM
1) Will this field be editable only to tele ?- Yes
2) Will Fe or Supervisor be able to see this fields or edit this fields ? For FE- NO; for Supervisor- Yes
3) Are these fields used in any MIS ?- Not yet, but will be a part of MIS
Posted By : Bhavana Pachpande
C90
Date & Time : 06-06-2019 03:05:PM
Hello mam,

Please mention the field types to be shown to Tele for the above mentioned lables.
Like texarea, datetime, radio button etc..
Posted By : Dipika Yedge
C90
Date & Time : 06-06-2019 04:18:PM
<

SPOKEN TO	Relationship/DESIGNATION	Date of Visit	Time of Visit	Greeted the Applicant (Y/N)	Appearance	ID card Shown(Y/N)	Over Questioning	Behavior
Inputbox	Inputbox	FE visit Date	FE visit Time	Select (Yes/No/NA)	Select (Good/OK/Nice/Bad)	Select (Yes/No/NA)	Select (Yes/No/NA)	Select ((

Posted By : Bhavana Pachpande
C90
Date & Time : 07-06-2019 12:37:PM
Hello mam,

Please also mention which fields are required and which are not. Also as discussed on phone,
please give only those fields which are extra i.e is input to be taken from tele for qc. Not present in template of that case.

This values will be stored in another table and not case table.
Posted By : Dipika Yedge
C90
Date & Time : 07-06-2019 06:04:PM
Hi,

All are required.

<

SPOKEN TO	Relationship/DESIGNATION	Greeted the Applicant (Y/N)	Appearance	ID card Shown(Y/N)	Over Questioning	Behavior
Inputbox	Inputbox	Select (Yes/No/NA)	Select (Good/OK/Nice/Bad)	Select (Yes/No/NA)	Select (Yes/No/NA)	Select (Good/OK/Ni

Posted By : Bhavana Pachpande
C90
Date & Time : 10-06-2019 03:59:PM
Hello,

Query

1) For Supervisor/OpsAdmin will the field be editable or only readonly.

2) There are 2 menus : "QC Verification List" and "QC Updation List" for SUP/Ops. Should it be shown in both menu. One readonly and the other editable.

Note : This change will effect both Country 11(India) and 12(Dubai)

Posted By : Bhavana Pachpande
C90
Date & Time : 11-06-2019 04:07:PM
Hello mam,

As per our discussion changes are made for SUP/OPS admin also and updated on country demo. Please check.
Posted By : Dipika Yedge
C90
Date & Time : 14-06-2019 03:15:PM
Hi,

We have checked, please upload the changes on live site.
Posted By : Bhavana Pachpande
C90
Date & Time : 19-06-2019 12:48:PM
Hello,

Changes are uploaded in live site. Please check.
Posted By : Dipika Yedge
C90
Date & Time : 19-06-2019 05:02:PM
Hi,

Please add "NA" in below fields

Appearance
Behavior
Posted By : Bhavana Pachpande
C90
Date & Time : 20-06-2019 12:12:PM
Hello mam,

Changes are updated in demo and live server. Please check.
Posted By : Dipika Yedge
C90
Date & Time : 24-06-2019 12:13:PM
Change Requirement is closed.
[Reply] [Move to Bug] [Cancel]