



MyProject

- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More](#)
- [Help](#)
- [R](#)
- [Ramakrishnan V](#)
- [Manage Profile](#)
- [Preference](#)
- [Change Password](#)
- [Logout](#)

## Discussions (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

**Posted By :** Navika Desai

D133

**Date & Time :** 13-01-2017 10:10:AM

Case operation code

Pls document the number assigned to the operation code here.

**Posted By :** Bhavana Pachpande

D133

**Date & Time :** 16-01-2017 05:14:PM

Case Operation Code : used in Mobile App

1 => Normal Cases

2 => Fe-Reschedule cases for appointment fixed cases : within FE/Tele Seperation process.

3 => QC Cases

Case Operation Code : used in Web App : During Fe/Tele seperation Process

1 => Case Added to the system.

2 => Case assigned to Tele.

3 => Case verified(appointment fixed) by Tele.

(For WIP Case Operation Code remains same : 2)

4 => Case Assigned to Fe.

5 => Case Submitted by Fe.

**Posted By :** Navika Desai

D133

**Date & Time :** 16-01-2017 05:20:PM

Question is closed.

Reply

Cancel