MyProject ⬭

- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More](#)
  [Help](#)

- [R](#)

- [Ramakrishnan V](#)
  [Manage Profile](#) [Preference](#) [Change Password](#)
  [Logout](#)

Bugs (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge
B338
Date & Time : 12-12-2018 06:17:PM
invalid pincode | Emergency

Hi,

In office pincode field user has updated invalid incode but still rate has been calculated and showing in billing MIS.

Case ID	Office Pincode	FE Rate
104886647	600050g	15
104850523	410210. .	30
104931921	411007y	20

Posted By : Khamroddin Shaikh
B338
Date & Time : 14-12-2018 09:23:AM
Hi,
As tested in case history with above case ids, template 860 was not checked for required validation for Field Executive. please check attached image.

↓ Download

Posted By : Dipika Yedge
B338
Date & Time : 14-12-2018 10:24:AM
Hi,

FE checked not done because pincode is mandatory for Supervisor.

And While importing above pincode is added. FE has not updated this.

Posted By : Khamroddin Shaikh
B338
Date & Time : 14-12-2018 10:50:AM
Hi,
As tested in case history all while importing cases pincodes are correct.
But at the time of FE Submit office pincode are updated as posted in bug, due to no validation for FE.
Please find attachment for case history details, which indicates FE submitted office pincode.

📄 B338Screenshots.zip
↓ Download

Posted By : Dipika Yedge
B338
Date & Time : 14-12-2018 12:48:PM
Hi

As discussed, how can Supervisor save this case when the FE assigned pincode not avilable in RES Master?
Posted By : Khamroddin Shaikh
B338
Date & Time : 14-12-2018 02:56:PM
As checked in templatedetails table (All 3 cases uses template 860 HDFC_Terminal_audit)
Template 860 HDFC Terminal Audit is modified is 2018-12-07, It shows that validation is applied after case close operation. template modified information is attached with image file.

1)case 104886647
 [send_to_client_time] => 2018-12-05 19:19:06

2)[Case id] => 104850523
  [send_to_client_time] => 2018-12-03 11:34:22

3) [Case id] => 104931921
 [send_to_client_time] => 2018-12-05 15:33:27

⇓ Download

Posted By : Dipika Yedge
B338
Date & Time : 14-12-2018 03:01:PM
Bug is closed.

Reply | Move to Change | Cancel