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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

Assigned To : (All Members)

B407 Emergency

Date & Time : 11-11-2019 12:36:PM

Dipika Yedge | Case not showing in case verification | Emergency

Hi,

Below case not showing in Tele caller's login

Case ID- 106078046

Activity- DCR_Appt

Tele caller Login

ID : P65672

Password : [soumen@2019](#)

Supervisor login

ID- Mytest

Password - pamac@nov

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B407 Emergency

Date & Time : 11-11-2019 04:48:PM

Ok mam, will check and post once done.

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

B407 Emergency

Date & Time : 12-11-2019 09:13:AM

Hello mam,

Issue is resolved, please check now. Issue occurred because of a condition which was not satisfied by the case id.
It is updated now.

Please close this point if done.

Posted By : Dipika Yedge

B407

Date & Time : 12-11-2019 10:36:AM

Bug is closed.