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Posted By : Kailash Kumawat
D107

Date & Time : 29-06-2016 03:59:PM
normal case rescheduling

normal case rescheduling will be an extra functionality which you discuss with rakhi yesterday and today.
we have only one case for rescheduling which is for appointment calling.
please add normal case rescheduling in excel sheet sheet and fix priority.

I tell both rakhi and bhavana not to include normal case rescheduling with existing functionality.
It will effect current timeline. This functionality will take at least 30 days for complete review of the system,
major database changes and process changes.
Please don't discuss this type of changes with developers directly, post in myproject.

Posted By : Navika Desai
D107

Date & Time : 30-06-2016 10:02:AM

There was no mention of case being normal or appointment calling when put in the requirement sheet.
simple criteria was 1) IF Fe selects status as re-scheduled and the date of the appointment is updated by FE, then
after submission of case from mobile, the case to move to FE assignment tray. 2) IF FE selects case status as re-
scheduled and the date of appointment is not updated by him, then after submission of case from mobile, the
case to move to tele assignment tray

Posted By : Navika Desai
D107

Date & Time : 30-06-2016 10:20:AM

However, I shall add it in the sheet as a separate point.

Posted By : Super Admin
D107

Date & Time : 01-07-2016 07:26:AM

Thanks. We will be taken only after current working hand

Posted By : Super Admin

D107

Date & Time : 14-07-2016 10:12:AM

What is update here Rakhi?

Posted By : Rakhi Gaud

D107

Date & Time : 25-07-2016 10:53:AM

Navika will add it in task list then we will set the timeline and work on it.

Posted By : Navika Desai

D107

Date & Time : 27-07-2016 12:36:PM

I have already asked for updated task list.

Posted By : Navika Desai

D107

Date & Time : 01-08-2016 04:11:PM

New discussion or this same discussion can be opened later once development or discussion is to be taken up.

Can this discussion be closed as of now.

If yes, pls close.

Posted By : Super Admin

D107

Date & Time : 02-08-2016 03:18:AM

Question is closed.