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Changes (PAMAC (Cloud Version))

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lacktriangle = Emergency, lacktriangle = High, lacktriangle = Medium, lacktriangle = Low

Posted By: Dipika Yedge

C86

Date & Time: 23-03-2019 01:19:PM TAT not calculated | Emergency

Hi,

we have holiday on 3rd &4th March, same was updated in RES holiday master. Still cases uploaded on 2nd March showing TAT start date as 4th March instead of 5th March.

Same applicable to 21st March- for Holi we have holiday and same updated in Holiday Master.

Check attached case detail MIS for your reference.

Login- Myopsadmintest Pass- pamac@mar Activity- CPV Added Date- 1st to 23 March

Error: File Not Found.

Posted By : Khamroddin Shaikh

C86

Date & Time: 25-03-2019 05:08:PM

Hi.

After checking in database it is found that for Mumbai, Wadala location Holiday for Mahashivaratri is stored on date 3rd April instead of 4th March, It looks like user error he needs to add 2019-03-04 but added 2019-04-03. Holiday Image is attached for reference please check and reply.



↓ Download

Posted By: Dipika Yedge

C86

Date & Time: 25-03-2019 05:54:PM

Hi,

Check for 21st March

Posted By: Khamroddin Shaikh

C86

Date & Time: 26-03-2019 01:57:PM

File: user/home controller function:make_zip() line 4717: added zone id,center id

to select string

since these values are passed to findnextworkingday() function to find the next working day.

Changes uploaded on live, if any issue arises then reply.

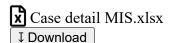
Posted By: Dipika Yedge

C86

Date & Time: 26-03-2019 02:48:PM

Hi,

Please update proper TAT for attached cases



Posted By: Khamroddin Shaikh

C86

Date & Time: 26-03-2019 03:24:PM

Н1,

As there are total 5737 total cases of all four region for country India, it will extend other development time and need to discuss with Manas sir about the same as updating that much of cases is crucial task.

Posted By: Khamroddin Shaikh

C86

Date & Time: 27-03-2019 09:54:AM

Ηi,

As discussed with Kailash sir, New script to is to be implemented to update tat details Following fields to be updated for the cases:

- 1) tat start time
- 2) case tat
- 3) tat calculate time
- 4) case tat status

is modified date field is needed to update for case?

Please confirm or know any fields need to be updated with above fields.

Posted By: Super Admin

C86

Date & Time: 27-03-2019 09:54:AM

BUG or NOT?

What is impact on system?

estimate time

Posted By: Kailash Kumawat

C86

Date & Time: 27-03-2019 10:05:AM

It is not a bug, human error, done by operation team. Due to this we need to update TAT field(for 5737 records).

Ask development team to prepare a script, so in future if we face same issue no need to develop again.

Posted By: Dipika Yedge

C86

Date & Time: 27-03-2019 10:07:AM

Hi,

Human error was only for 4th March.

Proper date selected for 21st March, still TAT not calculated proper.

Posted By: Khamroddin Shaikh

C86

Date & Time: 27-03-2019 11:05:AM

Hi,

Please check the url for tat updation information if it is proper then will implement further database updation logic.put case id of tat update details at case_id_here segment of url https://testres.resoftech.com/check/checktat/case id here

The output of above script will show only information not update.

Please check for all four region (zone) cases the values are correct and reply.

Note: above tat calculate time is not updated, since it is already send to client date time in field value

Posted By: Dipika Yedge

C86

Date & Time: 27-03-2019 12:24:PM

Hi,

its showing proper TAT.

Please update TAT of attached cases id's.

Case detail MIS.xlsx

↓ Download

Posted By: Khamroddin Shaikh

C86

Date & Time: 27-03-2019 12:34:PM

Hi,

new script will be created for tat updation.

So it will take 2 days to complete testing all the case tat updation.

Posted By: Khamroddin Shaikh

C86

Date & Time: 27-03-2019 06:17:PM

Hi.

As discussed with Kailash sir, Deepika mam and Manas sir

a new change is to be implemented consisting

- 1) View to upload excel file for tat calculation
- 2) A controller to update TAT details for each case provided in Excel file
- 3) A log file is created to keep track of the TAT updation

Posted By: Super Admin

C86

Date & Time: 28-03-2019 08:23:AM so this is change? Please confirm **Posted By:** Khamroddin Shaikh

C86

Date & Time: 28-03-2019 02:53:PM

Hi.

it was bug then later new change added so move to change requirement.

Posted By: Khamroddin Shaikh

C86

Date & Time: 28-03-2019 03:03:PM

Hi,

As discussed with Deepika mam changes are for only for send to client done cases, condition added to check send to client time is not null and case status is close.

- 1)Added constant TAT_LOG_PATH for /tat_log
- 2)Created new controller controllers/admin/tatupdate
- 3)created new view to upload excel file to update tat details of cases views/admin/tatupdate
- 4)Added menu for country 11(India) Case TAT update in Super Admin Menu views/user/header
- 5) changes for direct send to client cases

Controller:home

function:impotList()

changes: set tat start time, case tat to 0 and case tat status to within.

Changes uploaded on countrydemo please check and confirm for test live server.

Posted By: Super Admin

C86

Date & Time: 29-03-2019 11:06:AM it should be treated as change requirement

Posted By: Khamroddin Shaikh

C86

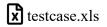
Date & Time: 01-04-2019 02:48:PM

Hi.

As discussed with Dipika mam she processed test case and found that case tat and case tat status values getting null so i tested on test server importing attached case and processed it tat is generated properly. It is different from my new change module . Please check and confirm for live.

Client- Aditya Birla Finance

Product- Retail Loan



↓ Download

Posted By: Khamroddin Shaikh

C86

Date & Time: 02-04-2019 10:02:AM

Hi.

Please check as early as possible, as we are going to close UAT application (test server) as suggested by Kailash sir and reply for live deployment.

Posted By : Khamroddin Shaikh

C86

Date & Time: 02-04-2019 12:04:PM

Hi.

As discussed with Dipika mam, Direct send to client default value changes uploaded on test server.

Controller:home function:impotList()

changes: set tat start time, case tat to 0 and case tat status to within.

Please import direct send to client cases, check in case details mis for proper calculation, and reply for live deployment.

Posted By: Khamroddin Shaikh

C86

Date & Time: 02-04-2019 04:08:PM

Hi,

Changes uploaded on live server please check.

Posted By: Khamroddin Shaikh

C86

Date & Time: 03-04-2019 11:46:AM

Hi,

If working according to change, please conclude this.

Posted By: Dipika Yedge

C86

Date & Time: 03-04-2019 06:14:PM

Hi,

TAT showing proper. **Posted By:** Dipika Yedge

C86

Date & Time: 03-04-2019 06:14:PM

Change Requirement is closed.

Reply Move to Bug Cancel