



MyProject

- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More Help](#)
- [R](#)
- [Ramakrishnan V](#)
[Manage Profile](#) [Preference](#) [Change Password](#)
[Logout](#)

Changes (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

Assigned To : (All Members)

C114 High

Date & Time : 05-07-2020 08:53:PM

Dipika Yedge | PAMAC CPA : Discrepancy in RES FE Payout | High

Hi Manas,

There is some gaps in RES FE payout downloaded data.


- We have downloaded RES FE payout for the cases sent to client from 1st to 30th June where total cases downloaded # 517
- We have again downloaded the FE payout today for sent to client from 1st to 30th June where we found only 455 cases. (gap of 62 case)
- When we downloaded the FE payout till 3rd July then total cases found 479 where we noticed that 12 cases are reopen and send to client in July.
- But still 50 cases are not found in database.

I have attached all 3 files for your reference.

- File Name – RES FE Payout June'2020_SM : Downloaded on 1st July
- File Name - RES FE Payout as on 3rd July : Downloaded on 3rd July
- File Name - RES FE Payout as on 3rd July_upto 30th June : Downloaded on 3rd July but sent to client upto 30th June.

Kindly refer the cases mentioned in sheet name "Not Found Cases" in file name - RES FE Payout June'2020_SM.

Regards,
Kavita Lotekar

 RES FE Payout_June'2020_SM.XLSX

[Download](#)

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

C114 High

Date & Time : 06-07-2020 07:57:AM

Ok mam, as discussed on phone i will start working on this from today on high priority, please update task list for shifting to this from **D215 point 3**.

Posted By : Super Admin

Assigned To : (All Members)

C114 High

Date & Time : 06-07-2020 08:18:AM

Please make note that ... we are slowly going back to same situation, where most of thread are halfway. Further reexamine the priorities and 10 times thing can not wait before task in hand can be concluded.

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

C114 High

Date & Time : 06-07-2020 10:47:AM

Hello mam,

As discussed on phone, please use "**Re-open Paid Mis**" for Not found cases.

As the payout of these 50 Re-opened cases were already generated on **03-07-2020** by employee "**Vidita Chauhan : P60805-1**" they won't show in generate fe payout or Fe Payout Mis.

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

C114 High

Date & Time : 06-07-2020 10:59:AM

Hello mam,

Please confirm above statement so that i can resume D215. If any further query or changes required please update here.

Posted By : Dipika Yedge

C114

Date & Time : 09-07-2020 10:52:AM

Change Requirement is closed.

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