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Posted By : Rakhi Gaud

D110

Date & Time : 06-07-2016 05:16:PM

Point No.1, 2

Point no.1 is completed and uploaded on demo site.
Provided field type name as 'Time' in template design.
At user side field of type 'Time' will show 2 dropdowns - for hours and minutes.
Please verify and confirm.

In webservice there is no change required related to this point.

Posted By : Kailash Kumawat

D110

Date & Time : 06-07-2016 06:47:PM

You can not use data or datetime fieldtype for this functionality. Please use text or input box type.

Posted By : Rakhi Gaud

D110

Date & Time : 07-07-2016 09:22:AM

Last post is for point no.1:
using database field(field used from field master) while template design.
For field type "Time", field from field master should be of type text only.
If select field of type other than text then value will not be stored properly in database.

Posted By : Rakhi Gaud

D110

Date & Time : 07-07-2016 11:21:AM

Point No. 7 : Default value option should also work for field types 'inputbox' and 'textarea'.

Same as field type select(dropdown),radio and checkbox now default value option will also work for field type inputbox and textarea.

Uploaded and tested changes related to this on demo site.

Please verify and confirm.

Posted By : Navika Desai

D110

Date & Time : 07-07-2016 03:20:PM

Point 1:

Web changes tested ok on demo. Please upload on live.

On mobile application, this field type is shown as fixed label, without any input option. It will require changes in mobile application, that will be done by Sandeep.

Point 7:

Default values not captured for checkbox field type on web. Credila - Retail Loan RV. Template id 264, field 28.

Captured properly for mobile app.

Web & app changes is tested ok on demo for inputbox, text area, radio,select

Posted By : Rakhi Gaud

D110

Date & Time : 07-07-2016 04:29:PM

Point no.80 : FE productivity for non-mobile cases.

Changes done as per given below -

1. Added menu at user side named as 'FE Productivity non Mobile'.Show list cases which are not assigned to any FE/Tele.

User can assigned cases forcefully from this tray, at the time of assignment system updates the verification related fields in database for selected cases, it means case get verified.

2. Added menu at admin side named as 'FE Productivity for non-mobile cases'(visible to super admin only). see below archive link

Show list of cases which are assigned using 'FE Productivity non Mobile' from user side(shows result after search only).

From this admin can unauthorized the selected cases, then system will remove the fields related verification.

Now showing all cases which are not assign to FE (showing open, close, send to client)

Is it good if show only sent to client cases in this tray?

because purpose of this function is to assign send to client cases to fe directly for payout purpose.

Posted By : Rakhi Gaud

D110

Date & Time : 12-07-2016 04:23:PM

Point no.1(Time Field)

Uploaded changes related to this on live site.

For testing added time field in template 'Multi product test 1'.

and checked case of id 102227804.

Posted By : Navika Desai

D110

Date & Time : 12-07-2016 05:38:PM

Point 1 -

Tested ok on live

However it does not validate the time format if the field type time is used for import

Point 80 -

1 & 2 tested ok

Changes - Menu would be required under Assignment, as it is not a profile menu

User menu should show only cases that are send to client in the last 40 days irrespective of the FE assign status of the case. This condition was not shared earlier agreed.

Please hold further development of point 80 till confirmed.

Posted By : Rakhi Gaud

D110

Date & Time : 13-07-2016 03:24:PM

Point 1-

Did changes to validate time format if the field type time is used for import.

Please check once and confirm.

Posted By : Navika Desai

D110

Date & Time : 13-07-2016 04:58:PM

Point 1-

Time format validation while import tested ok on live

Posted By : Super Admin

D110

Date & Time : 14-07-2016 10:08:AM

close the thread

Posted By : Rakhi Gaud

D110

Date & Time : 14-07-2016 10:29:AM

Sir,

Point 7 and 80 are open, so we can not close this thread.

Posted By : Super Admin

D110

Date & Time : 14-07-2016 10:32:AM

are they related to each other?

If not have separate threads and close this one.

Lets not mix if nit related.

Posted By : Kailash Kumawat

D110

Date & Time : 14-07-2016 11:25:AM

not related but they are small points so we think to conclude in one thread.

Posted By : Rakhi Gaud

D110

Date & Time : 21-07-2016 03:48:PM

Point No 80 -

Please confirm the point. We need to close this.

Posted By : Rakhi Gaud

D110

Date & Time : 22-07-2016 05:44:PM

Point no.7 -

Resolved the issue of default value for field type checkbox.

Please verify this with all changes related to point and confirm.

Note: Default value will not be work in active/inactive fields.

Posted By : Super Admin

D110

Date & Time : 25-07-2016 09:44:AM

Kindly check and confirm

Posted By : Navika Desai

D110

Date & Time : 27-07-2016 12:35:PM

Point 80 -

Changes - Menu would be required under Assignment, as it is not a profile menu

User menu should show only cases that are send to client in the last 40 days irrespective of the FE assign status of the case. This condition was not shared earlier agreed.

Not heard on this, Let me know the timeline.

Posted By : Kailash Kumawat

D110

Date & Time : 28-07-2016 03:07:PM

waiting to conclude point no. 7 from pamac side.

superadmin menu can not be shifted inside user's menu "Assignment". this menu can not be assign to any user, it was discussed.

because all user's menu are managed dynamically and all submenus under "Assignment" required activity compulsory. If you need this change then it will take time to change existing functionality.

"last 40 days irrespective of the FE assign status of the case" will have many implications

1) if case is already sent to client with fe submit and later on supervisor assign it to any other FE through "FE productivity non-mobile" then what will happen with FE remarks, fe submit date and other parameters passed by previous FE. Would they change or remain as it is?

2) if case is assign to one FE , FE accepted it but didn't submit, if supervisor use "FE productivity non-mobile" for that case then what will happen . because first FE can see that case in his mobile app and submit it. This situation will be problematic.

Main purpose for "FE productivity non-mobile" to assign only non-assign cases. but now you are changing logic. Now new functionality will take more additional days. Please reply above 2 queries.

Posted By : Navika Desai

D110

Date & Time : 01-08-2016 03:56:PM

Point 7 - Default values for checkbox has been tested ok on demo, please upload on live

Note: Default value will not be work in active/inactive fields. - this is ok

Point 80 -

I understand the restriction due to dynamic nature of the software, but giving the menu under super admin profile is also not correct. please suggest a way out.

Purpose of FE productivity non-mobile is to ensure that the productivity is mapped under the correct FE, the case may be assigned to Kailash, but verified by Navika alongwith some other case.

If this is complicated, then there is no use of giving the option for assigning not assigned cases from this Menu. And hence no use of putting this menu. as this can be done from FE assignment menu itself.

This module goes on hold again due to this.

Posted By : Super Admin

D110

Date & Time : 02-08-2016 03:19:AM

Kailash conclude it

Posted By : Kailash Kumawat

D110

Date & Time : 02-08-2016 11:51:AM

as per telephonic discussion with Navika, we will create superadmin menu which will be seen only to superadmin. and all operations specific to superadmin will come under that menu.

please confirm.

Posted By : Navika Desai

D110

Date & Time : 02-08-2016 12:22:PM

Kailash,

Apart from menu location, the menu will give Sup the option for assigning only the cases that are not assigned as well as open (send to client not done). This can be done from FE assignment menu itself.

Then this module becomes redundant.

lets discuss once again if required.

Posted By : Kailash Kumawat

D110

Date & Time : 02-08-2016 02:43:PM

Not possible from FE assignment , because of below reason

FE assignment show below cases

1) not assign cases

2) fe assign cases

3) fe accepted cases

4) fe submit cases

FE assignment don't show below cases

1) supervisor close cases

2) send to client cases

but in "FE productivity non-mobile" menu you need supervisor close and sent to client cases.

so it is better to have separate menu.

FE assignment module is already complex, and google notifications are send on case assignment.

It is better to have separate menu for new functionality as it will be used only for few cases which are not assign or wrongly assign to FE.

Posted By : Navika Desai

D110

Date & Time : 02-08-2016 07:29:PM

Kailash,

Please refer to Rakhis post on 7th Jul and my reply on 12 th Jul in this discussion.

Posted By : Rakhi Gaud

D110

Date & Time : 08-08-2016 03:43:PM

Point no.80-

As per discussed with Navika on skype the changes will be as per given below -

Menu(FE Productivity for non Mobile)

all cases added in last 40 days need to be shown in this list(assign, verified, not assign, accept,also open, close, no status(all)).

Posted By : Rakhi Gaud

D110

Date & Time : 08-08-2016 06:27:PM

Hi Navika,

Done with the above discussed changes, uploaded it on demo site.

Please verify and confirm.

Posted By : Navika Desai

D110

Date & Time : 08-08-2016 06:38:PM

Various discussions and modifications from the initial discussion.

Please share the final flow, functionality and logic.

Also the changes at front end.

Posted By : Rakhi Gaud

D110

Date & Time : 09-08-2016 09:24:AM

Point no.80 : FE productivity for non-mobile cases.

Changes done as per given below -

1. Added menu at user side named as 'FE Productivity non Mobile'. Show list of all cases.

User can assign cases forcefully from this tray, at the time of assignment system updates the verification related fields in database for selected cases, it means case gets verified.

2. Added menu at admin side named as 'FE Productivity for non-mobile cases'(visible to super admin only).

Added in new main menu('Super Admin').

Show list of cases which are assigned using 'FE Productivity non Mobile' from user side (shows result after search only).

From this admin can unauthorize the selected cases, then system will remove the fields related verification.

Query -

A. How system should work if cases having FE/Tele separate operation (about tele verification).

Ex. If a case is assigned to tele but not verified and same case then assign to fe using this module then

1. system will not update anything related to tele verification.

2. system will update tele verification related fields too.

B. Unauthorized the selected cases.

- same as above at the time of unauthorizing case

1. system will not remove anything related to tele verification.

2. system will remove tele verification related fields too.

Posted By : Rakhi Gaud

D110

Date & Time : 09-08-2016 09:28:AM

Going to upload point no.7 on live site today.

I will update once done.

Posted By : Navika Desai

D110

Date & Time : 09-08-2016 11:21:AM

Point no.80 : FE productivity for non-mobile cases.

1 & 2 tested ok

Authorisation subMenu is under Assignment for sup & Unauthorise sub menu is under super admin menu for super admin - ok

Issues:

1) It is showing all open cases (screen shot attached). Please restrict to last 40 days cases.

2) Supervisor authorised 2 cases - 102083432 & 102083433. In super admin menu only 102083433 is shown, 102083432 is not shown (screen shot attached)

Questions:

1) The cases as per the employee rights assigned only will be shown to the sup/user right for authorisation?

2) Sub Menu not shown under page name (screen shot) for activity template. From where is the list view managed?

3) The authorised cases will be considered under FE productivity and payout?

4) Unauthorising a case will remove the values or replace it with values available before authorisation?

Query -

A. How system should work if cases having FE/Tele separate operation (about tele verification).

- the system will not update anything regarding tele verification, only FE details as assigned will be updated

B. Unauthorized the selected cases.

- same as above at the time of unauthorizing case

- the system has not added anything in Tele hence will not remove or change anything with regards to tele assignment.

Posted By : Navika Desai

D110

Date & Time : 09-08-2016 11:24:AM

attachment



D110.docx

Download

Posted By : Rakhi Gaud

D110

Date & Time : 09-08-2016 01:56:PM

Point No.80

Issues:

1) It is showing all open cases (screen shot attached). Please restrict to last 40 days cases.

- Ok.I will check and update.

2) Supervisor authorised 2 cases - 102083432 & 102083433. In super admin menu only 102083433 is shown, 102083432 is not shown (screen shot attached)

- Ok.I will check and update.

Questions:

1) The cases as per the employee rights assigned only will be shown to the sup/user right for authorisation?

- yes

2) Sub Menu not shown under page name (screen shot) for activity template. From where is the list view managed?

- It is fixed in coding, not managed from anywhere.

3) The authorised cases will be considered under FE productivity and payout?

- Yes

4) Unauthorising a case will remove the values or replace it with values available before authorisation?

- Unauthorising a case will remove the values.

Posted By : Navika Desai

D110

Date & Time : 09-08-2016 02:50:PM

Please also document the fields that will be updated while authorisation and unauthorisation..

Posted By : Rakhi Gaud

D110

Date & Time : 09-08-2016 04:03:PM

Point no.7 uploaded on live.

Please verify and confirm.

Posted By : Navika Desai

D110

Date & Time : 10-08-2016 12:11:PM

Point 7 tested ok on live for default value for field types - inputbox, textarea, radio, checkbox, select

Posted By : Rakhi Gaud

D110

Date & Time : 10-08-2016 12:15:PM

Point No.80

Issues:

1) It is showing all open cases (screen shot attached). Please restrict to last 40 days cases.

- Checked and resolved this issue. Please verify.

2) Supervisor authorised 2 cases - 102083432 & 102083433. In super admin menu only 102083433 is shown, 102083432 is not shown (screen shot attached)

-

Case id : 102083432 -

Region - India

Pincode - No pincode

Case id : 102083433 -

Region - India > west > Pune > Pune CPV

Pincode - Pincode(411014)

In given screenshot you have selected region India > west > Pune > Pune CPV, because of this only case 102083433 is in result list.

Please select client 'Axis Bank' only(in search), will show both cases.

Please verify.

Posted By : Navika Desai

D110

Date & Time : 10-08-2016 04:42:PM

Above tested ok.

Further queries:

1) Date range limit for super admin unauthorise menu

2) Check all option for super admin unauthorise menu.

Posted By : Navika Desai

D110

Date & Time : 18-08-2016 03:03:PM

update?

Posted By : Rakhi Gaud

D110

Date & Time : 22-08-2016 03:06:PM

We can add both :

1) Date range limit for super admin unauthorise menu

2) Check all option for super admin unauthorise menu.

but it will take extra time(1 day).

Posted By : Navika Desai

D110

Date & Time : 22-08-2016 04:54:PM

My query was regarding the current limit set while preparing the module.

I Hope check all option alone will not take one day? One day mentioned is for both the points.

Posted By : Rakhi Gaud

D110

Date & Time : 23-08-2016 05:09:PM

Point no. 80

1) Date range limit for super admin unauthorise menu.

- Discussed it on skype.

There is no date range limit to show records.

2) Check all option for super admin unauthorise menu.

- Done.Please verify.

Posted By : Navika Desai

D110

Date & Time : 23-08-2016 05:13:PM

Check all option for unauthorise tested okay.

Posted By : Rakhi Gaud

D110

Date & Time : 24-08-2016 08:52:AM

Can we upload point no.80 on live site?

Posted By : Navika Desai

D110

Date & Time : 24-08-2016 11:30:AM

Point 80 is okay to be uploaded on live, but not on Thursday/Friday.

Also, please do not Assign this menu to any designation on live. We shall do it from our end when required.

Posted By : Rakhi Gaud

D110

Date & Time : 24-08-2016 12:01:PM

Ok.Will upload it on Monday(29-Aug-2016).

Posted By : Rakhi Gaud

D110

Date & Time : 29-08-2016 04:50:PM

Point no.80 - Uploaded the changes related to this on live site.

Please verify.

Posted By : Navika Desai

D110

Date & Time : 30-08-2016 07:06:PM

Point 80 - Live-

Super admin unauthorized menu shows only the cases that have been authorized from the Sup authorize menu. - this is okay

Cases shown are all cases for last 40 days - this is okay

Check all option provided.

Issues:

1) Added 5 test cases - 102372680,102372679,102372678,102372677,102372676. Assigned to Rakhi FE from normal Fe assignment menu. Then assigned to Test FE from Fe productivity non Mobile menu, not assigned, the cases still show Rakhi as FE and case status as Assign (screen shot attached)

2) Cases - 102372680, 102372679 were unauthorised from Super admin menu, but the FE name Rakhi is still shown (screen shot attached).

3) Both the cases 102372680, 102372679 are then shown twice when searched again (screen shot attached).

4) The Fe details are also not changed in the MIS (report attached)



Fe prod non mob.zip

↓ Download

Posted By : Rakhi Gaud

D110

Date & Time : 31-08-2016 03:10:PM

Point No. 80

Resolved all the issues mentioned above.

Please verify.

Posted By : Navika Desai

D110

Date & Time : 02-09-2016 12:38:PM

Additional fields required for authorise menu:

Search fields :

Added date range

Send to client date range

List fields :

Case status (open/close)

Added date time

Send to client date time

Rest has been tested okay as mentioned.

Posted By : Rakhi Gaud

D110

Date & Time : 06-09-2016 05:07:PM

Ok, but it will take one day.

Posted By : Navika Desai

D110

Date & Time : 07-09-2016 11:23:AM

One day for adding fields?

Not justified.

Posted By : Rakhi Gaud

D110

Date & Time : 09-09-2016 11:58:AM

Point no.80 -

Did some changes in activity template module :

1. Added new page name 'FE Non Mobile Cases'. And designed page with required fields for activity 'CPV' only.

You have to design template for other activities.

Now you can manage it dynamically(previously it was using activity template of page 'Not Assigned').

Please verify the change.

Posted By : Navika Desai

D110

Date & Time : 09-09-2016 01:16:PM

It has been tested okay.

Posted By : Kailash Kumawat

D110

Date & Time : 16-09-2016 11:59:AM

Question is closed.