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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

B366

Date & Time : 01-02-2019 02:52:PM

FE rate not calculated | Emergency

Hi,

FE rate showing - of below case ids,
Rates are available in employee rate master

Case ID-

105119260

105136058

Posted By : Khamroddin Shaikh

B366

Date & Time : 02-02-2019 10:08:AM

Hi,

As tested on test server it is found that case is submitted by following FE

MANGESH DHOTRE

to which pincode 400701 is not mapped in pincode mapping.

Posted By : Dipika Yedge

B366

Date & Time : 04-02-2019 11:54:AM

As discussed please check share the root cause, the above mentioned reason is not proper.

There is no connection in pincode mapping fe rate master

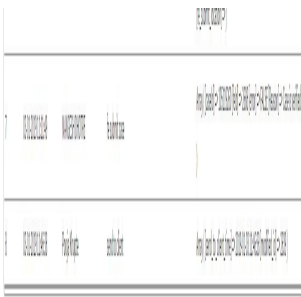
Posted By : Khamroddin Shaikh

B366

Date & Time : 11-02-2019 06:00:PM

As

I checked It is found that, above both the cases submitted by FE
hence rate is not captured.
please find reference image.



↓ Download

Posted By : Dipika Yedge

B366

Date & Time : 11-02-2019 06:02:PM

Bug is closed.

Reply

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