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Changes (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge
C60
Date & Time : 19-11-2018 02:41:PM
Online_FE rate showing wrong | Emergency

Hi,

We have updated 0 rate for Online FE, still rate are shwing in billing & FE summary payout report.

Check attached report for your reference.

🗎 report-1-1.xls
⬇ Download

Posted By : Bhavana Pachpande
C60
Date & Time : 19-11-2018 02:53:PM
As per our telephonic discussion, if case id has fe_id as "Online Fe - 2622", then emp rate will be captured as 0 .
But client rate will capture as per client rate master.

Changes are updated in live test server. Please check and confirm.

Also to update old case rates with 0, please use the menu under Super Admin : "Check Case Rate".
Posted By : Dipika Yedge
C60
Date & Time : 19-11-2018 04:03:PM
Hi,

I have checked, its calculating proper. Upload on live server.

Posted By : Bhavana Pachpande
C60
Date & Time : 19-11-2018 04:23:PM
Changes are uploaded in live server, please check and close.
Posted By : Dipika Yedge
C60
Date & Time : 19-11-2018 04:51:PM
Done
Posted By : Dipika Yedge
C60
Date & Time : 19-11-2018 04:52:PM
Change Requirement is closed.
Reply | Move to Bug | Cancel