

PAMAC Finserve Pvt. Ltd is in Banking and Financials Industry from more than 20 years and base on the wide experience, we have designed software to track end to end CPV details for HDFC Bank.

Software user manual has given in the software link on the right side of PMS tray.

For any support related to the software please contact on cpv.edp@pamac.com

Rights has given in the software as below

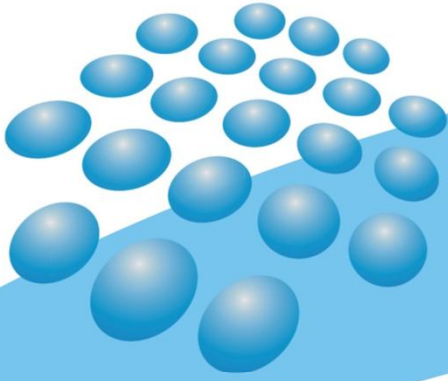
Sr #	Category	Access rights
1	Data Entry	<ul style="list-style-type: none">Fresh cases EntryExport of the reports
2	Authoriser	<ul style="list-style-type: none">Authentication of the dataExport of the reports

Important Message for HDFC Branch Manager

The id of an employee should be disabled 1 week prior to the last working day. The request for disabling the id along with the employee code should be sent to cpv.edp@pamac.com

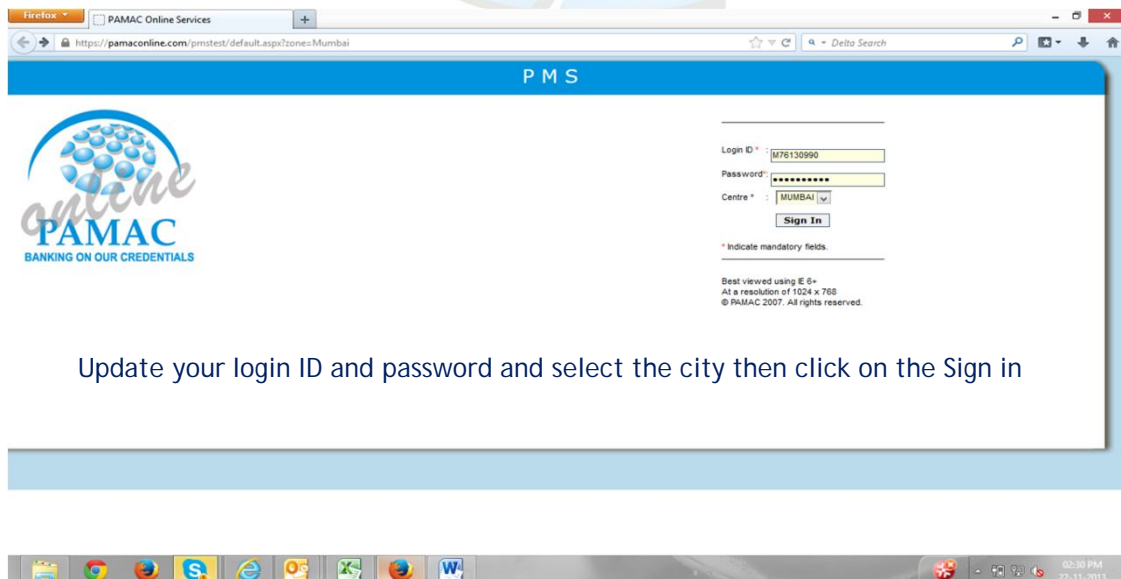
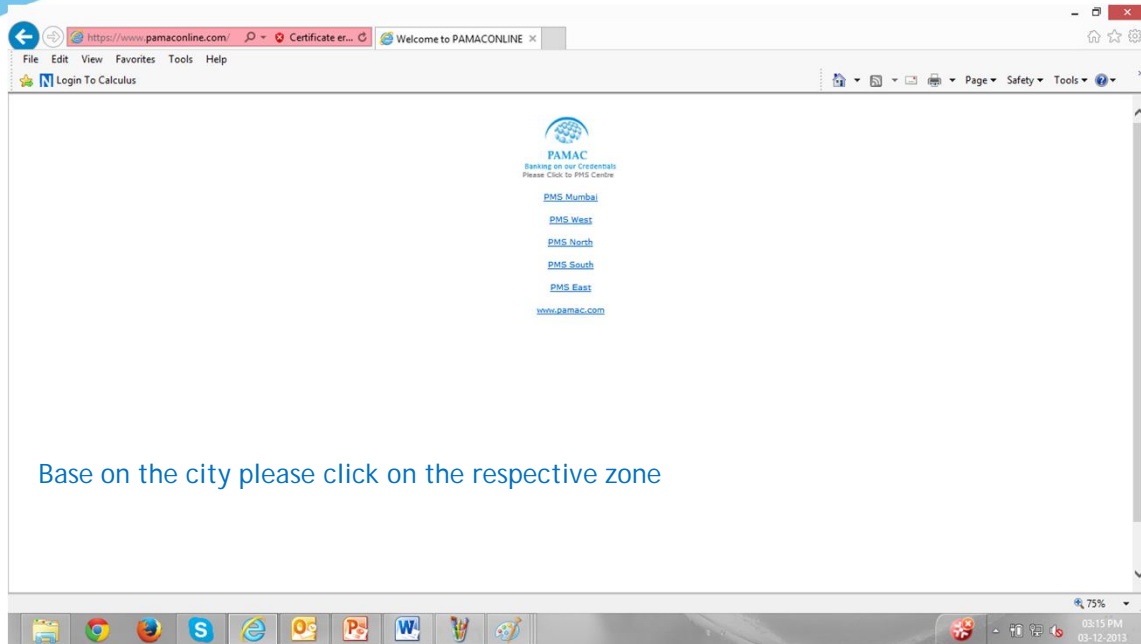


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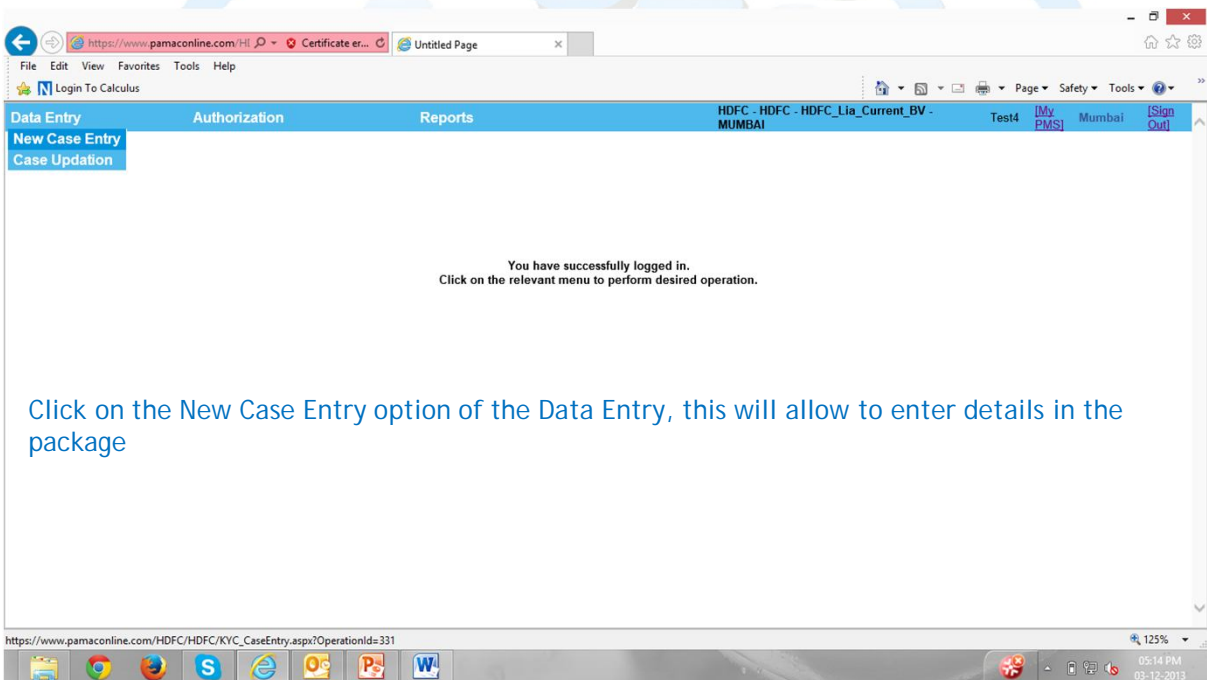
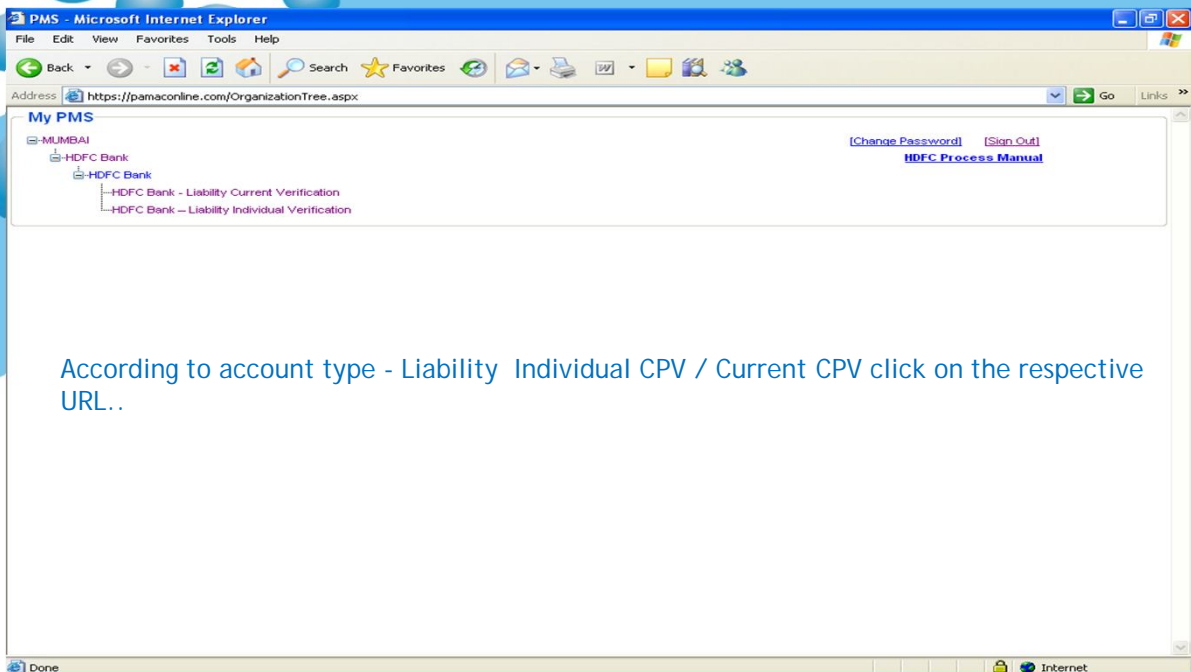


For Data Entry

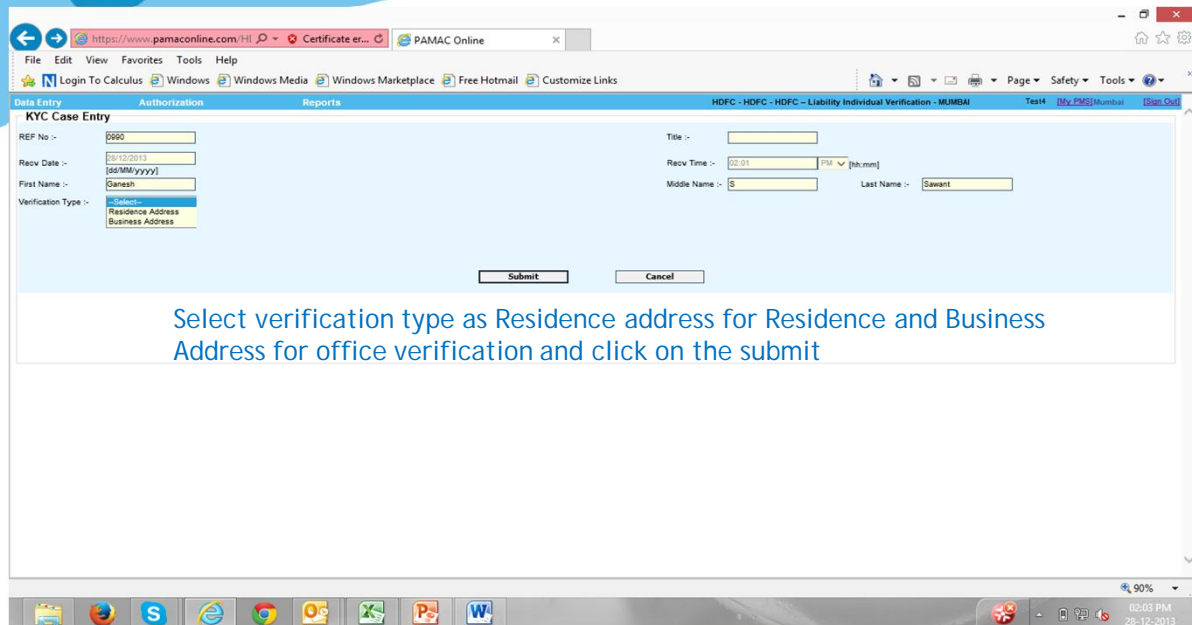
Login to PMS - <https://www.pamaonline.com/>



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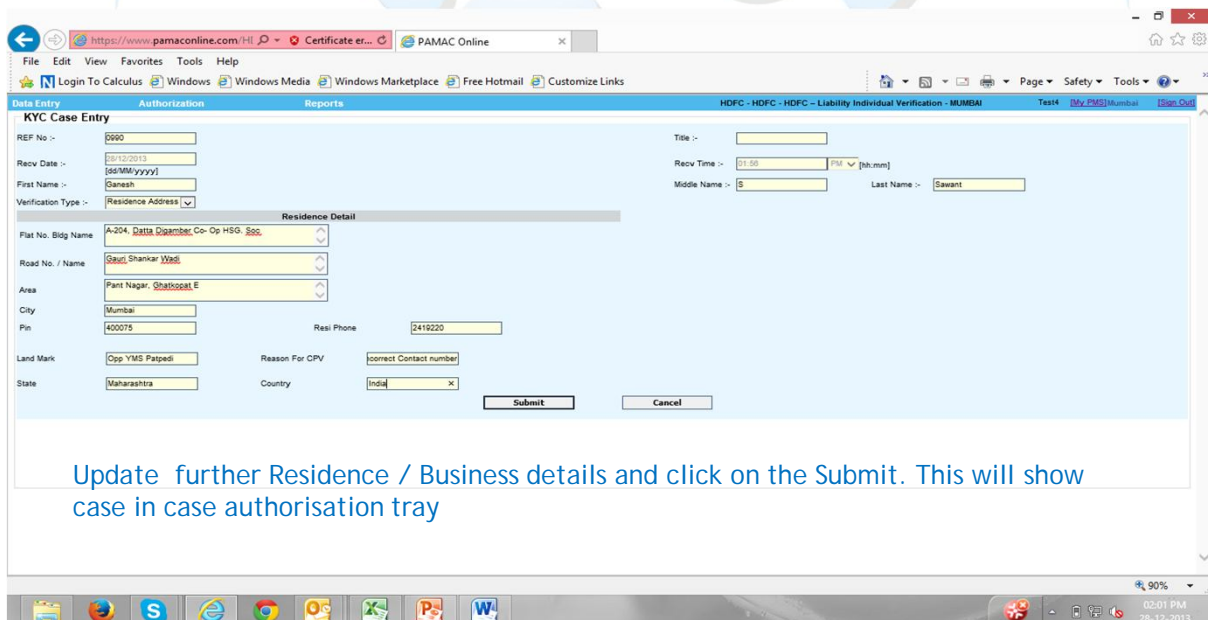


KYC Case Entry

REF No :- 0090
 Recv Date :- 28/12/2013
 First Name :- Ganesh
 Verification Type :- **Residence Address**
 Title :-
 Recv Time :- 02:01 PM [hh:mm]
 Middle Name :- S
 Last Name :- Sawant

Select verification type as Residence address for Residence and Business Address for office verification and click on the submit

Submit Cancel



KYC Case Entry

REF No :- 0090
 Recv Date :- 28/12/2013
 First Name :- Ganesh
 Verification Type :- **Residence Address**
 Title :-
 Recv Time :- 01:58 PM [hh:mm]
 Middle Name :- S
 Last Name :- Sawant

Residence Detail

Flat No. Bldg Name :- A-204, Datta Digambar Co-Op HSG. Soc.
 Road No. / Name :- Sauri Shankar Wadi
 Area :- Pant Nagar, Chhatrapati E
 City :- Mumbai
 Pin :- 400075
 Resi Phone :- 2419220
 Land Mark :- Opp YMS Palpadi
 Reason For CPV :- correct Contact number
 State :- Maharashtra
 Country :- India

Update further Residence / Business details and click on the Submit. This will show case in case authorisation tray

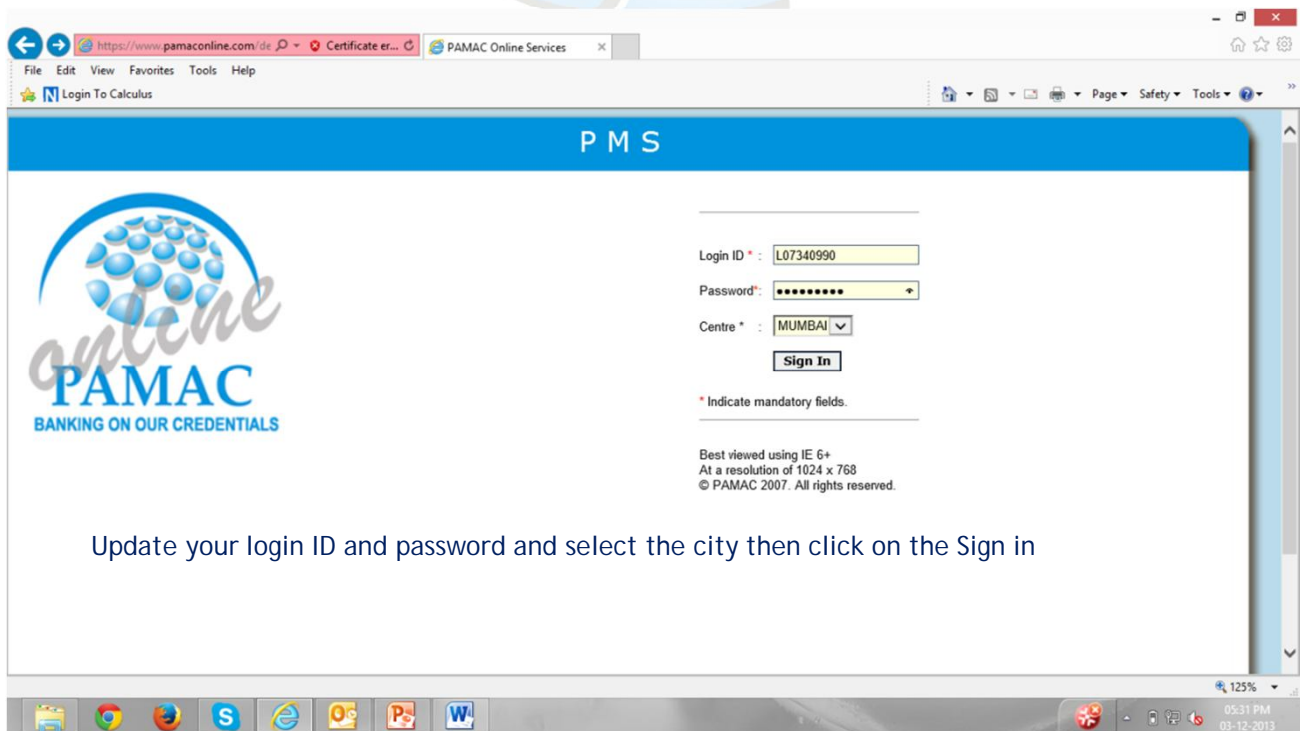
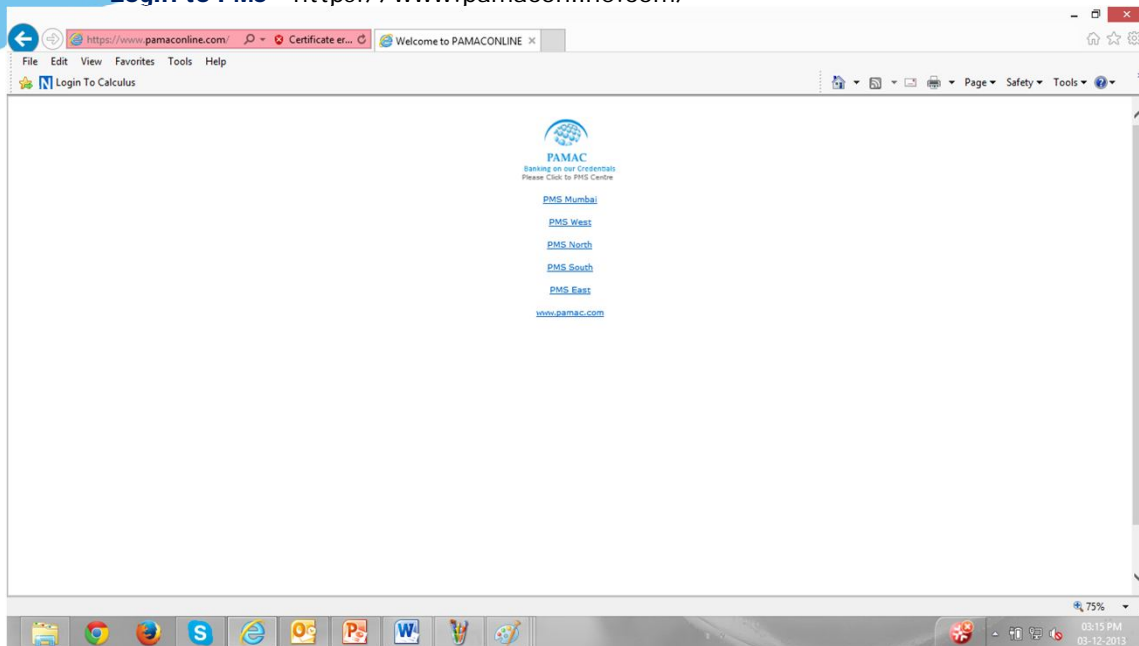
Submit Cancel



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To authorise the cases

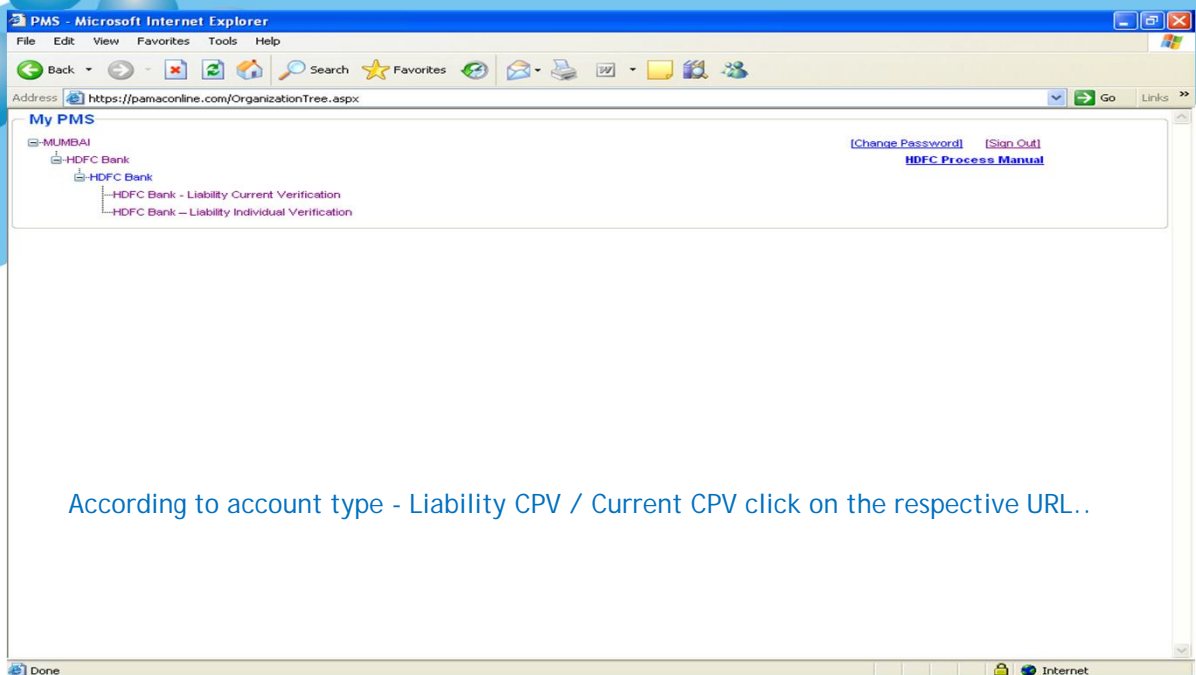
Login to PMS - <https://www.pamaonline.com/>



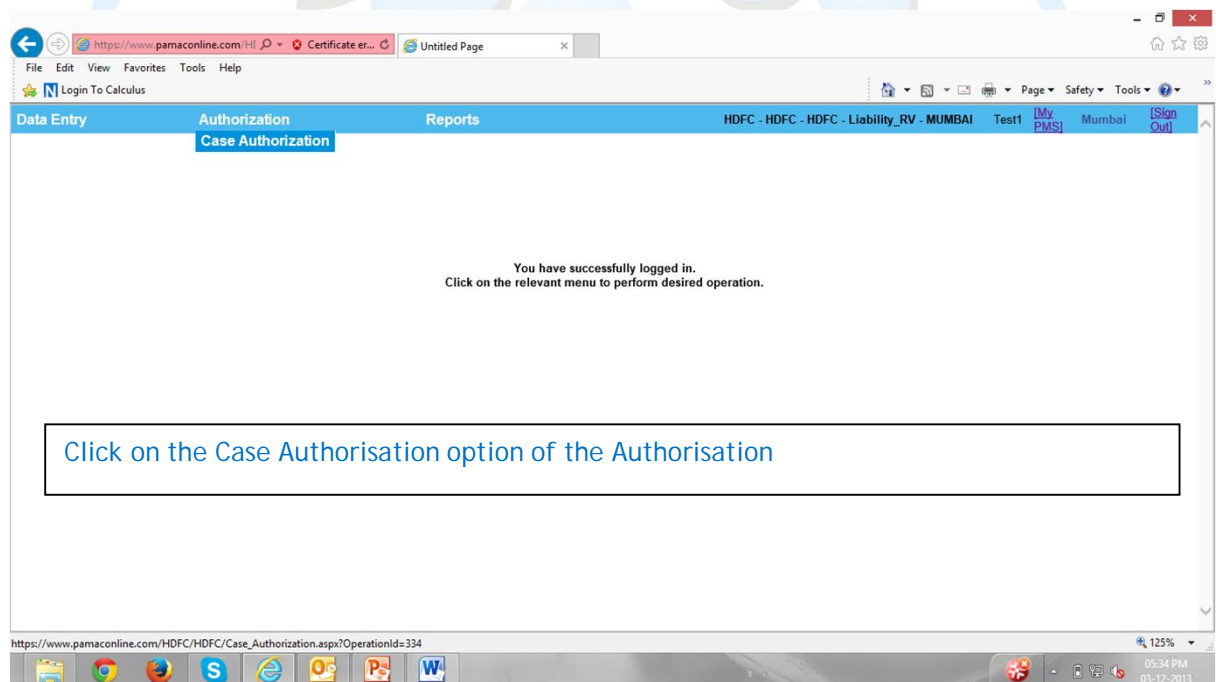
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PAMAC Group Presentation

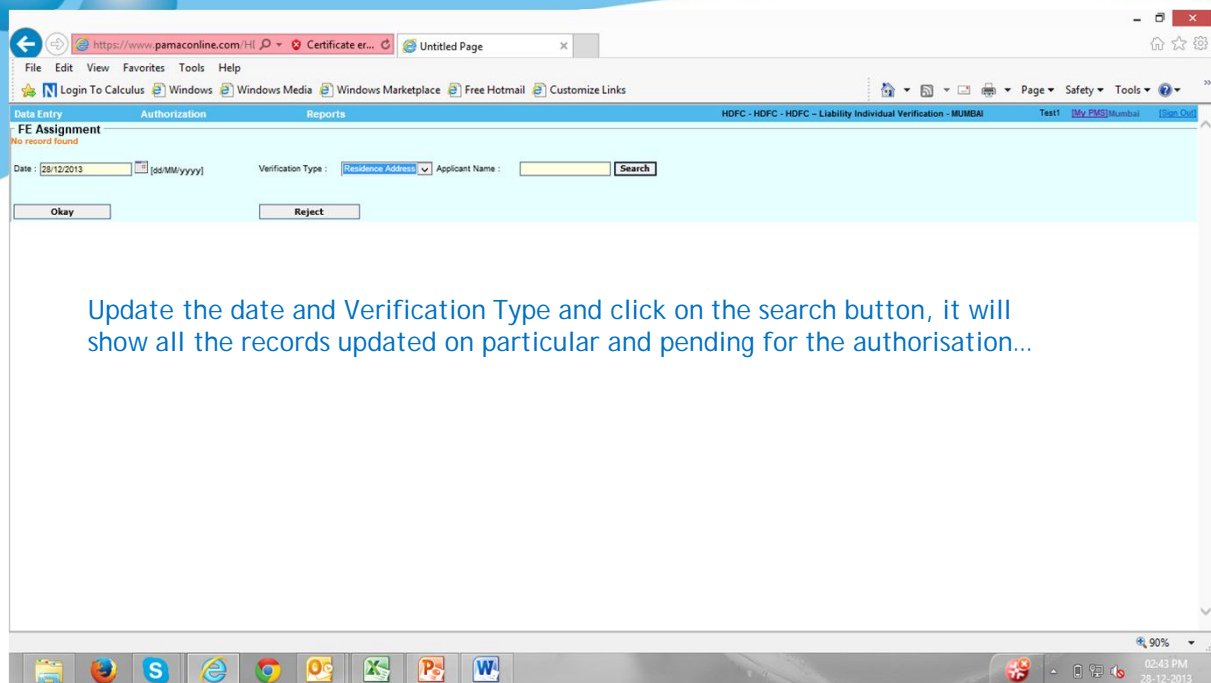
Banking on our Credentials



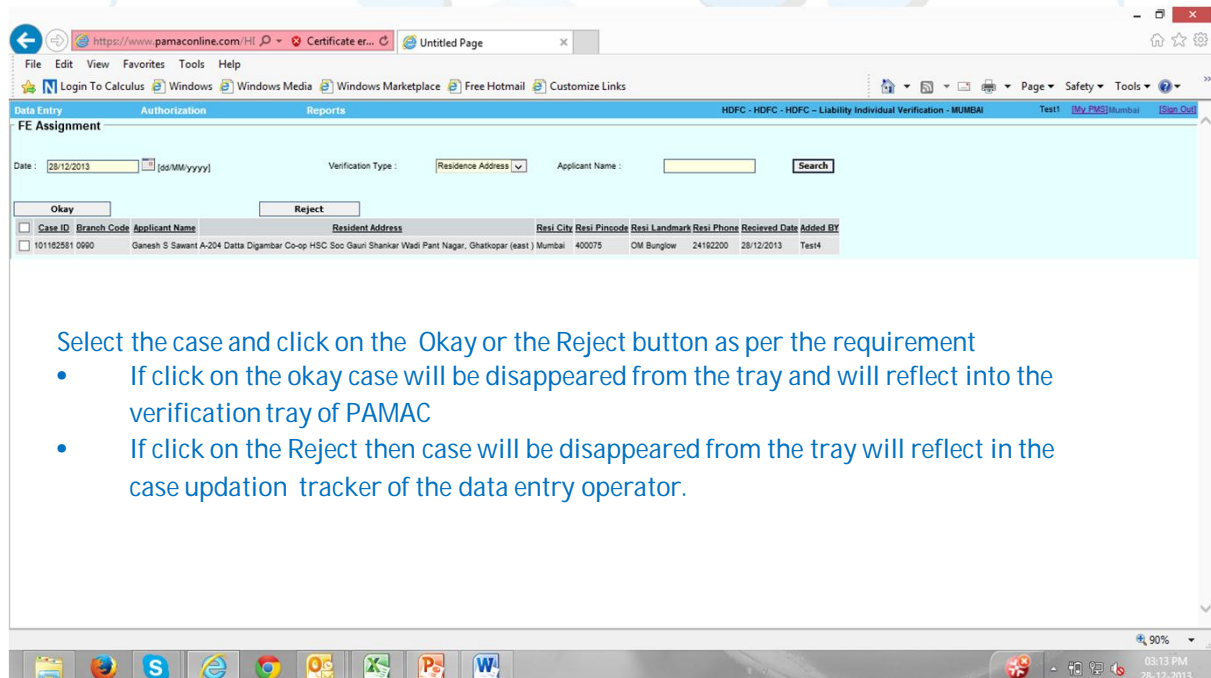
According to account type - Liability CPV / Current CPV click on the respective URL..



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Update the date and Verification Type and click on the search button, it will show all the records updated on particular and pending for the authorisation...

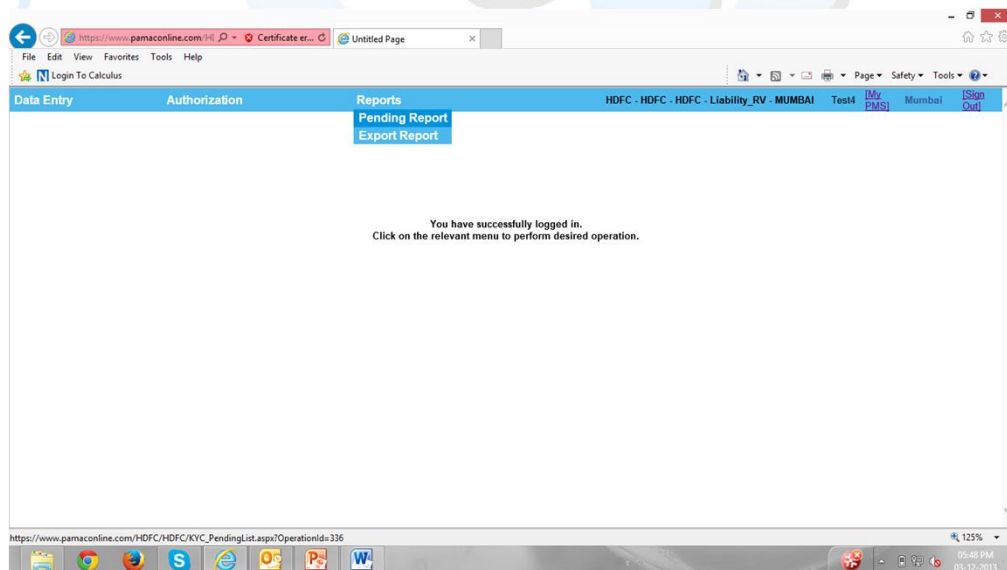
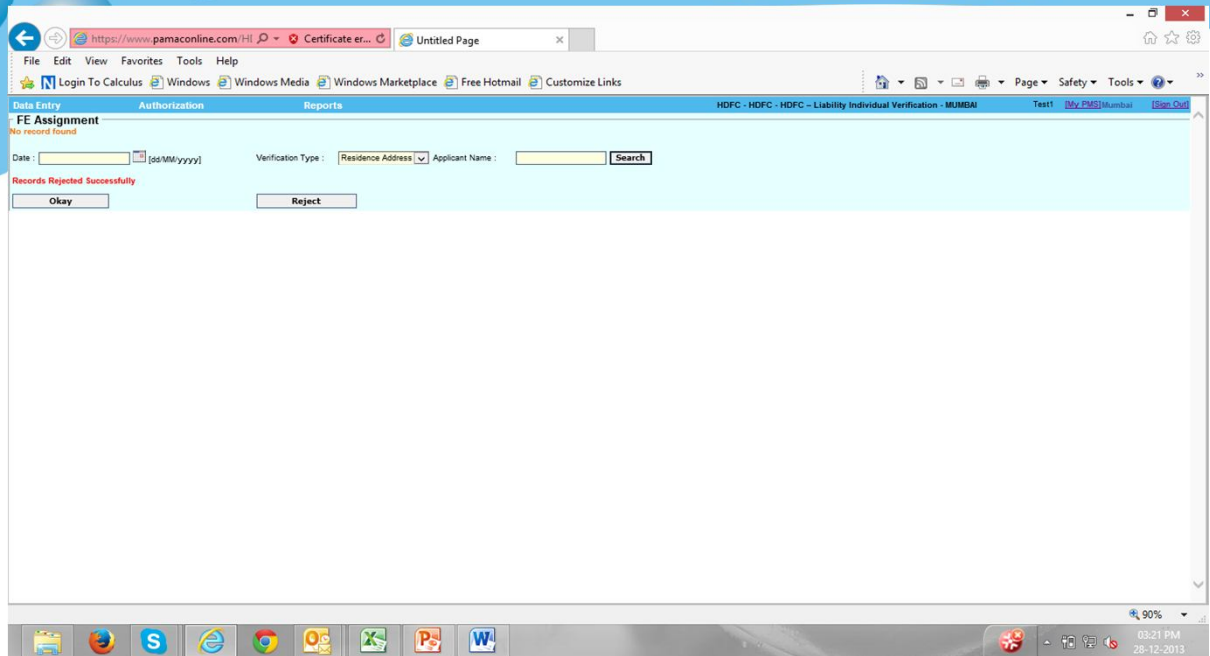


Select the case and click on the Okay or the Reject button as per the requirement

- If click on the okay case will be disappeared from the tray and will reflect into the verification tray of PAMAC
- If click on the Reject then case will be disappeared from the tray will reflect in the case updation tracker of the data entry operator.



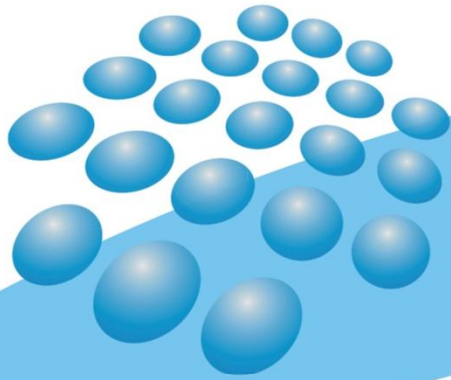
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Firefox (1) www.pamaonline.com - Web Se... PAMAC Online Services PAMAC Online

https://pamaonline.com/pmstest/CrystalReportviewer.aspx?bckPgURL=CPV\KYC\KYC_PendingList.aspx

Back

Pending-List Report

Company name : PAMAC Online

From Date : 05/11/2013

To Date : 22/11/2013

Date : 22/11/2013

Sl.No.	Case ID	Ref no	Name	Received on	Verification Type	FE Name	TYPE
1	10110193 0	0990	Test Test Test	21/11/2013	RV	ASHPAK ABDULBADS HAH SHAHOKH	

Total Cases pending : 1

Windows Taskbar: File Explorer, Chrome, Firefox, S, e, O, X, W

System Tray: 05:43 PM, 22-11-2013, ENG

Firefox (1) https://www.pamaonline.com/ - Certificate er... Untitled Page

File Edit View Favorites Tools Help

Login To Calculus Windows Windows Media Windows Marketplace Free Hotmail Customize Links

Data Entry Authorization Reports

HDFC - HDFC - HDFC - Liability Individual Verification - MUMBAI Test4 My PMS Mumbai Sign Out

New Case Entry Case Updation

You have successfully logged in.
Click on the relevant menu to perform desired operation.

If case rejected then Data Entry login to PMS and click on the Case Updation.

https://www.pamaonline.com/HDFC/HDFC/KYC_CaseView.aspx?OperationId=332

Windows Taskbar: File Explorer, Chrome, Firefox, S, e, O, X, W

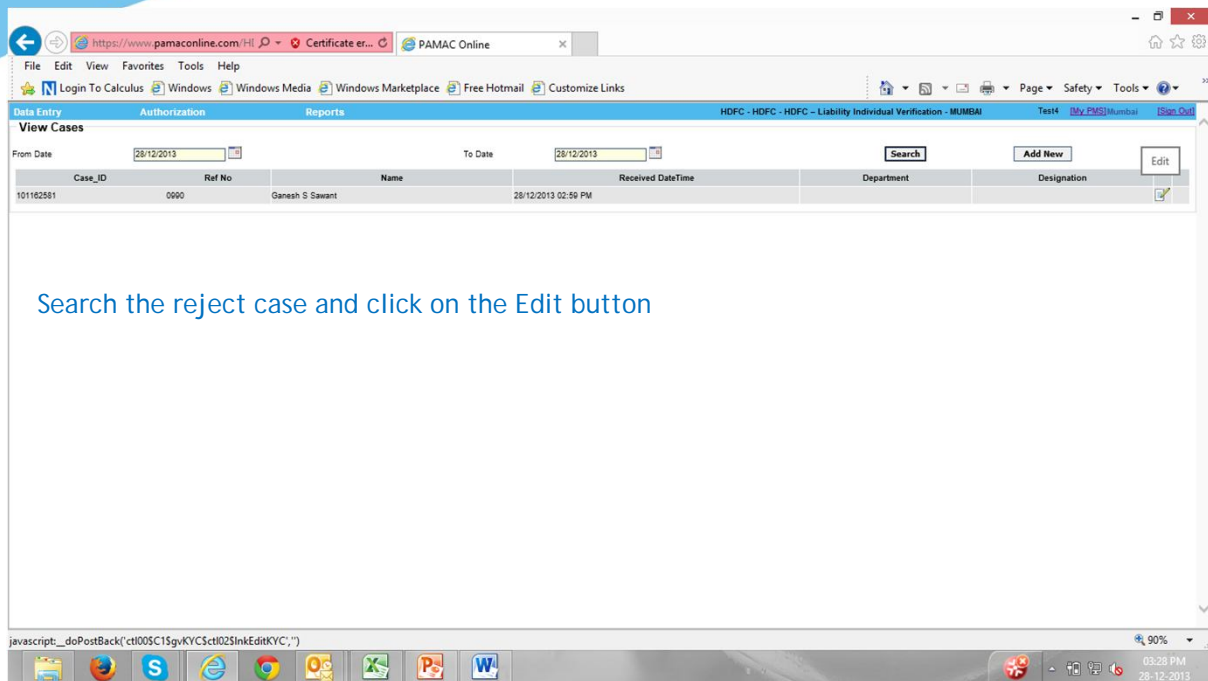
System Tray: 03:25 PM, 28-12-2013, 90%



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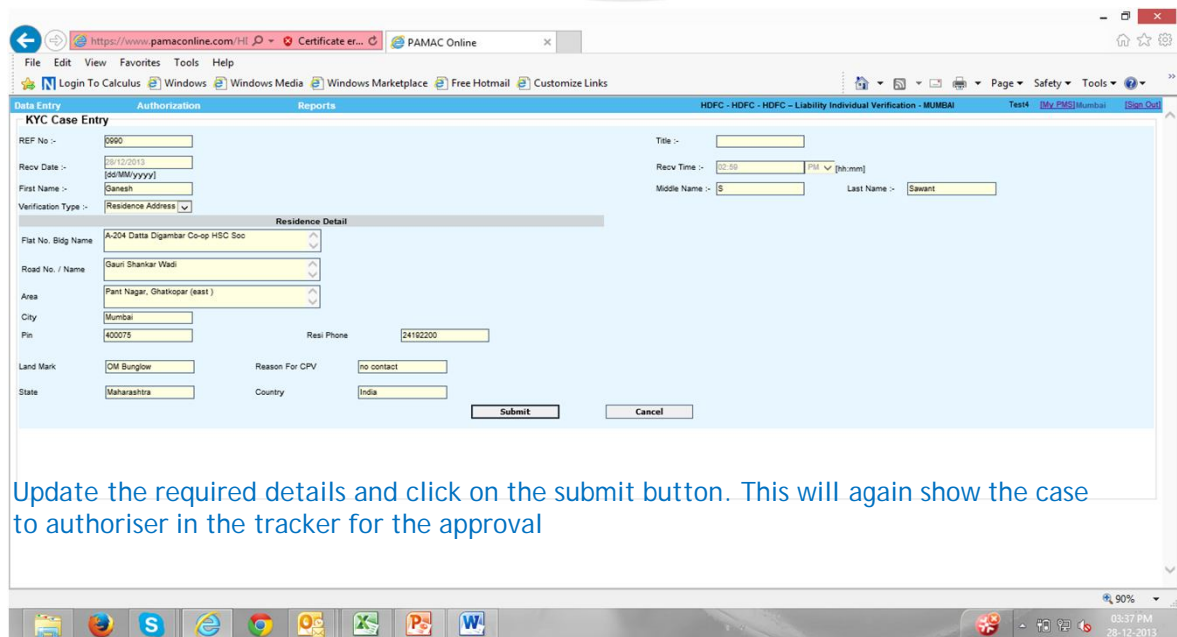
PAMAC Group Presentation

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A screenshot of the PAMAC Online web application. The browser address bar shows 'https://www.pamaonline.com/HI...'. The page title is 'PAMAC Online'. The navigation menu includes 'Data Entry', 'Authorization', and 'Reports'. The 'View Cases' section is active, displaying a table with columns: Case_ID, Ref No, Name, Received DateTime, Department, and Designation. The table contains one entry with Case_ID 101162581, Ref No 0990, Name Ganesh S Sawant, and Received DateTime 28/12/2013 02:59 PM. Below the table, there is a search bar and buttons for 'Search', 'Add New', and 'Edit'. A blue text instruction is overlaid on the page.

Search the reject case and click on the Edit button



A screenshot of the PAMAC Online web application showing the 'KYC Case Entry' form. The form is divided into several sections: 'REF No' (0990), 'Recv Date' (28/12/2013), 'First Name' (Ganesh), 'Verification Type' (Residence Address), 'Title' (blank), 'Recv Time' (02:59 PM), 'Middle Name' (S), and 'Last Name' (Sawant). The 'Residence Detail' section includes fields for 'Flat No. Bldg Name' (A-204 Datta Digambar Co-op HSC Soc), 'Road No. / Name' (Bauri Shankar Wadi), 'Area' (Pant Nagar, Ghatkopar (east)), 'City' (Mumbai), 'Pin' (400075), 'Real Phone' (24192200), 'Land Mark' (OM Bungalow), 'Reason For CPV' (no contact), 'State' (Maharashtra), and 'Country' (India). There are 'Submit' and 'Cancel' buttons at the bottom. A blue text instruction is overlaid on the page.

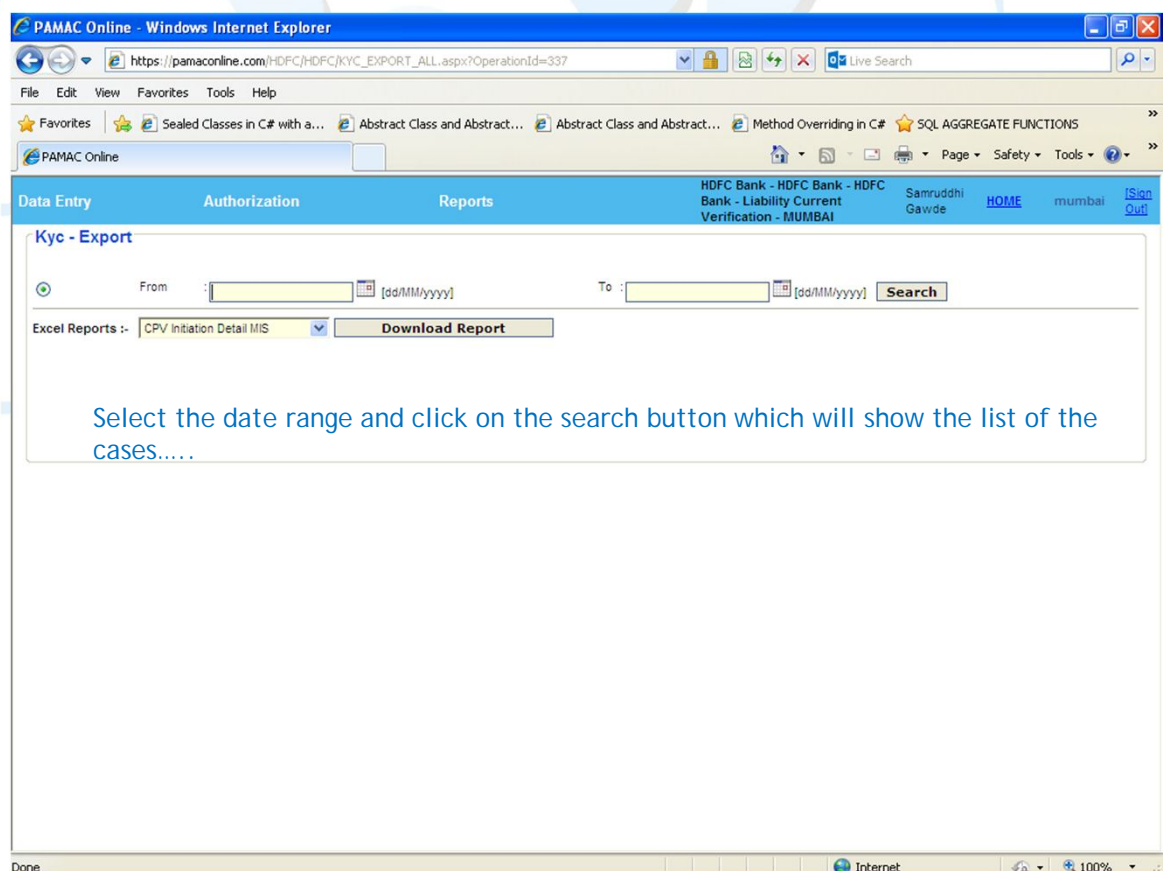
Update the required details and click on the submit button. This will again show the case to authoriser in the tracker for the approval



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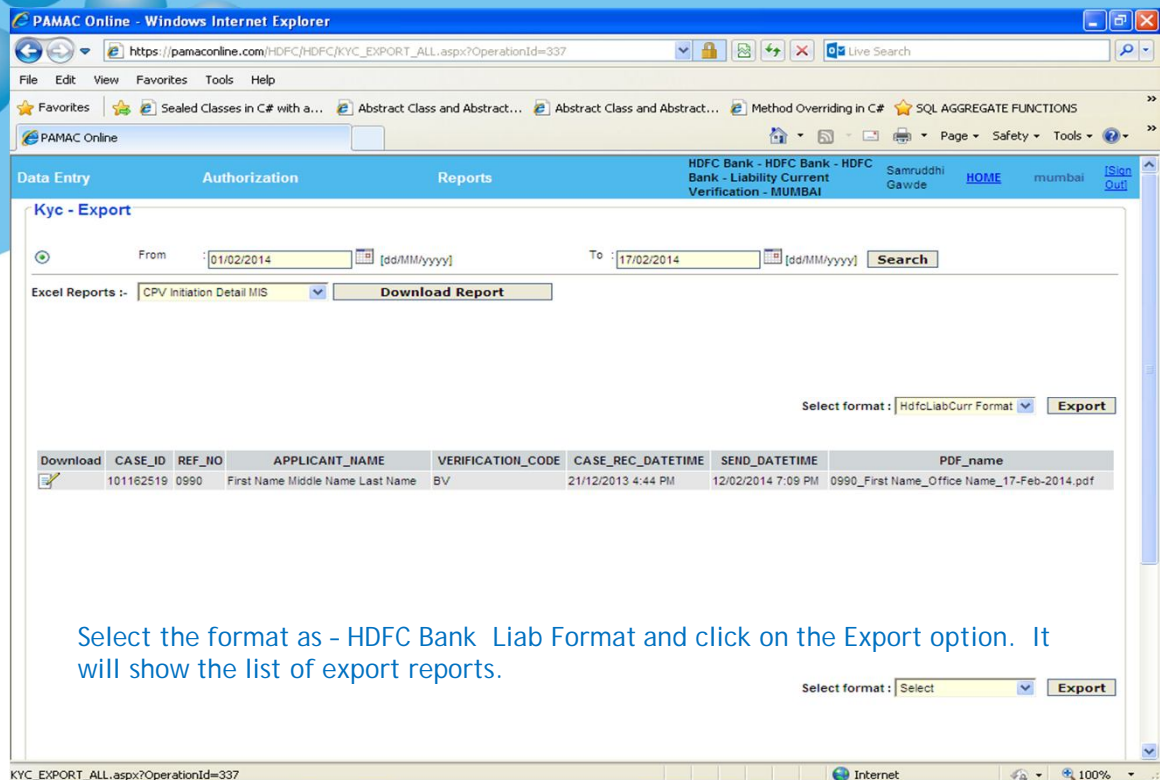


To export the softcopy report click on the KYC report option of the Report option.
Export option available for Data Entry and Case Authoriser.



Select the date range and click on the search button which will show the list of the cases.....

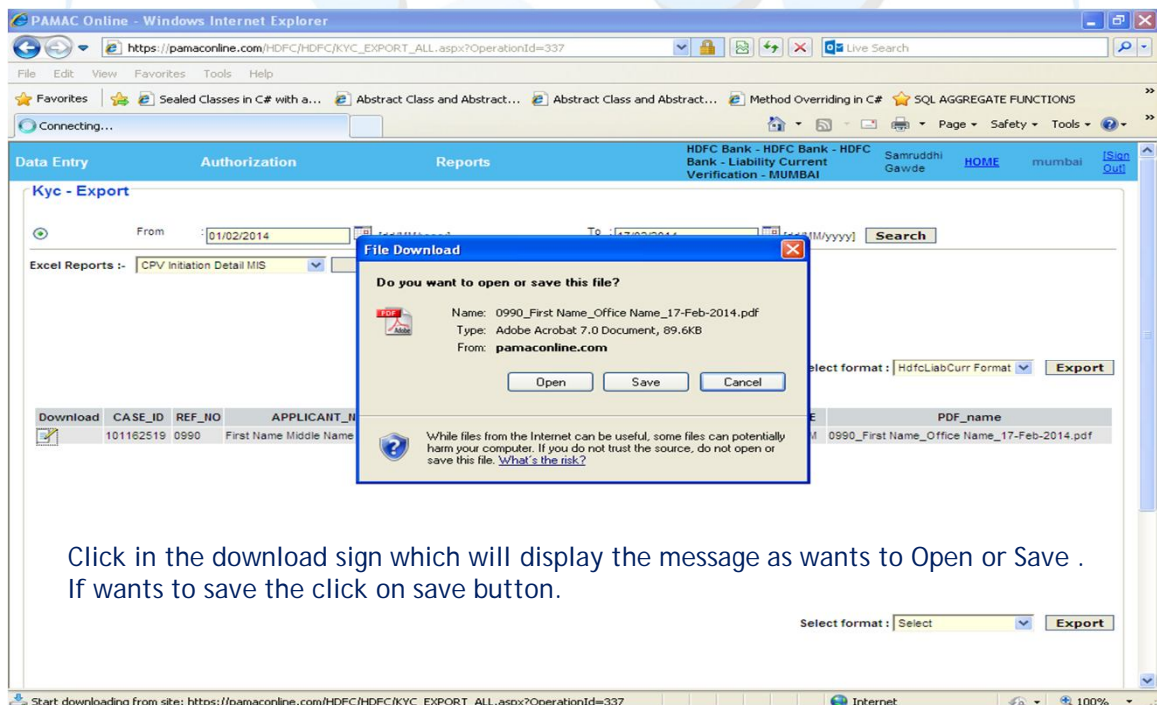
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The screenshot shows the PAMAC Online interface in a Windows Internet Explorer browser. The URL is https://pamaonline.com/HDFC/HDFC/KYC_EXPORT_ALL.aspx?OperationId=337. The page has tabs for Data Entry, Authorization, and Reports. The Reports tab is active, showing the 'Kyc - Export' section. It includes date range filters (From: 01/02/2014, To: 17/02/2014) and a 'Search' button. Below this, there's a section for 'Excel Reports' with a dropdown menu set to 'CPV Initiation Detail MIS' and a 'Download Report' button. A 'Select format' dropdown is set to 'HdfcLiabCurr Format' with an 'Export' button. A table of reports is displayed below:

Download	CASE_ID	REF_NO	APPLICANT_NAME	VERIFICATION_CODE	CASE_REC_DATETIME	SEND_DATETIME	PDF_name
	101162519	0990	First Name Middle Name Last Name	BV	21/12/2013 4:44 PM	12/02/2014 7:09 PM	0990_First Name_Office Name_17-Feb-2014.pdf

Select the format as - HDFC Bank Liab Format and click on the Export option. It will show the list of export reports.

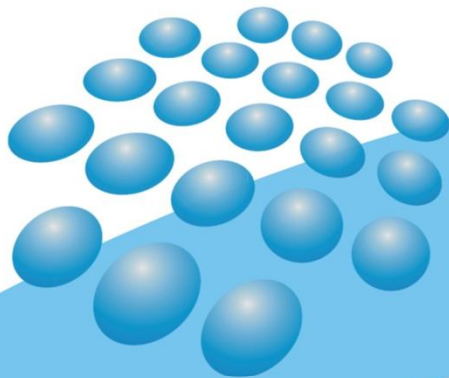


This screenshot shows the same PAMAC Online interface, but with a 'File Download' dialog box open. The dialog box asks 'Do you want to open or save this file?' and provides details about the file: Name: 0990_First Name_Office Name_17-Feb-2014.pdf, Type: Adobe Acrobat 7.0 Document, 89.6KB, From: pamaonline.com. It has 'Open', 'Save', and 'Cancel' buttons. Below the dialog box, the table of reports is visible, and the 'Select format' dropdown is set to 'Select' with an 'Export' button.

Click in the download sign which will display the message as wants to Open or Save . If wants to save the click on save button.



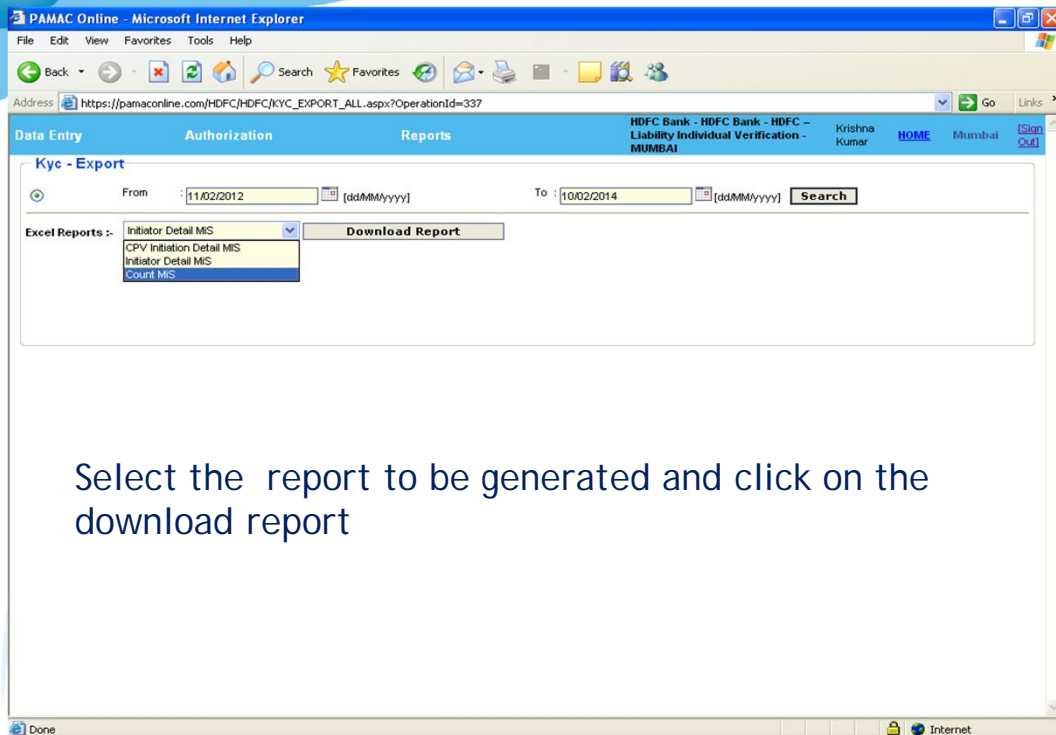
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CUSTOMER POINT VERIFICATION (Current Account Customers Individual / Non-Individual Both) (To be maintained by the Branch)	
Note : Person conducting CPV to fill / Strike off the relevant fields	
Branch Name : <u>Yogi Nagar</u>	Branch Code : <u>0900</u>
Date & Time of CPV performed : <u>21/12/2013 10:00</u>	Reason for CPV :
Customer Name : <u>First Name Middle Name Last Name Office Name</u>	City/Town : <u>City</u>
Bldg Name : <u>Office No. Bldg Name</u>	State :
Road No./Name : <u>Road No. / Name</u>	Pin Code : <u>400086</u>
Landmark : <u>Land Mark</u>	Country :
Constitution : <u>Partnership</u>	Nature of business : <u>Professional</u>
Locality Type : <u>Residential</u>	Ease of locating office : <u>Easy</u>
Whether Visiting Card obtained : <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Company Name Board sighted at entrance/in the list of offices at the entrance ? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
If Yes, does name match with records ? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Authorised Signatory met in person : <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If No, reason : <u>If No Reason</u>	
If case No, then, Name of the person contacted during CPV : <u>Name of Person contacted/Proprietor</u> Designation in the Company : <u>Designation</u> Customer Contact Numbers : 1) <u>124563</u> 2) <u>123654789</u> Mobile no : <u>4578858578</u> E-Mail : <u>Email@gmail.com</u> Any other details : <u>Any Other Details Any Other Details Any Other Details Any Other Details</u>	
Vintage at the present premises : <u>50</u> years	
Do Neighbours/Neighbouring shops or Offices know the customer : <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Name & Address Neighbour : <u>Name & Address Neighbours Name & Address Neighbours Name & Address Neighbours Name & Address Neighbours</u>	
No. of staff present at the time of visit : <u>60</u>	
Whether Normal business activity was to be seen : <input type="checkbox"/> No <input checked="" type="checkbox"/> Medium <input type="checkbox"/> Low <input type="checkbox"/> High	
Furniture / fixture / Office equipments seen or was it a make shift arrangement : <u>Furniture/fixtures/office equipments seen or was it</u>	
Reason for not having a valid address / Business proof : <u>Reason for not having a valid address / Business proof</u>	
Observations of Employee conducting CPV : <input type="checkbox"/> Recommended <input checked="" type="checkbox"/> Not Recommended	
If Not Recommended, Reason : <u>Address not traceable</u>	
Name of Agency / Br Staff Conducting CPV : <u>PAMAC</u>	Signature : <u>ASHAY PARSHURAM MORE</u>
Agency / Employee Code : <u>P-52085</u>	
Remarks : <u>Remark Remark Remark Remark Remark Remark Remark Remark Remark</u>	
Approval By Branch Manager () Recommended () Not Recommended	
BM Name	Signature
Employee Code :	
End Of Report	



PAMAC



Select the report to be generated and click on the download report

