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## Discussions (PAMAC (Cloud Version))

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**Posted By :** Dipika Yedge

D191

**Date & Time :** 11-01-2019 05:51:PM

Visited pincode of different Center

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Hi,

It has been noticed that, in some cases

- 1) while importing case, pincode was 380058 which is mapped to Ahmedabad location.
- 2) In visited pincode field FE updated 302001 which is mapped to Jaipur location.

In Employee rate master rates are available for both pincode center wise.

Hence, FE rate is not showing in Billing MIS.

**Posted By :** Bhavana Pachpande

D191

**Date & Time :** 14-01-2019 03:51:PM

Please provide case IDs.

**Posted By :** Dipika Yedge

D191

**Date & Time :** 25-01-2019 12:44:PM

Hi,

Check the below case id's in relation to above issue with different center and pin codes

105015413  
105015441  
105015521  
105054106  
104934515  
104934525  
105006889

105006895

**Posted By :** Bhavana Pachpande

D191

**Date & Time :** 18-02-2019 09:41:AM

Hello,

I have checked some of the case ids from above, the reason why employee rate was not captured because no matching rate for combination of country , zone , center or activity was found for the pincodes like

Case id | Pincode

105054106 =&gt; 501301

105015441 =&gt; 302009

You can check using the test URL after logging in to your activity:

<https://pms.resoftech.com/user/checkrate/setClientEmpRates/105015441>

Please add a all India wise default employee rate to capture rate, or add the combination for zone, center, activity to get the rate for these case ids. And then we can use the "Check Case rates" menu to update the case employee and client rates.

**Posted By :** Bhavana Pachpande

D191

**Date & Time :** 26-02-2019 10:55:AM

Hello,

As per our telephonic discussion and discussion with Sir Kailash, please hold this point for now and will continue our discussion in this thread and suggest changes.

Also suggest any solution from your end also.

**Posted By :** Super Admin

D191

**Date & Time :** 28-03-2019 08:38:AM

why point need to go on hold?

**Posted By :** Dipika Yedge

D191

**Date & Time :** 10-05-2019 04:53:PM

Hi,

- 1) Show pop up message if the visited pincode center and import center is different.
- 2) Restrict to close the case only for supervisor.

Pop up message can be as below:

Please move the case to ----- center as the visited pincode is of ----- location.

**Posted By :** Bhavana Pachpande

D191

**Date & Time :** 17-07-2019 01:19:PM

Hello,

Please close other points which are in demo but not i live. Again demo application is getting advanced than live i.e they are out of sync. Will have to close those points before making any new changes in same file.

Example : R51, D130

**Posted By :** Bhavana Pachpande

D191

**Date & Time** : 05-08-2019 01:52:PM

Hello,

As discussed, due to C98, R51 changes and revert of R51 again as per new requirement, 1 day delayed. Will start development of this point from 06-08-2019.

**Note** : For any in between task current task timeline will change.

Please check this and confirm.

**Posted By** : Dipika Yedge

D191

**Date & Time** : 05-08-2019 03:16:PM

Noted.

**Posted By** : Bhavana Pachpande

D191

**Date & Time** : 06-08-2019 03:23:PM

Hello mam,

Please check and confirm the below points :

- 1) As per discussed with mam Dipika this change will also be applicable to **Fe assigned pincode** including **Fe Visited Pincode** both.
- 2) Also for we will directly display message to user in view instead of popup since we are not doing any ajax query just for validating pincode.
- 3) Changes are for country India only.
- 4) This validation will be applicable only in "**Case Verification edit**" menu to any user.
- 5) This validation will apply only when user tries to **close** the case.
- 6) Also if values in Assigned Pincode or Visited Pincode are not present then validation won't work. Both this fields must be added in template.

**Query** : 1) Also is it possible that a case id might not have "**Center**" ?

**Posted By** : Dipika Yedge

D191

**Date & Time** : 06-08-2019 04:49:PM

Hi,

**Query** : 1) Also is it possible that a case id might not have "**Center**" ? - NO, every case id have center.

**Posted By** : Bhavana Pachpande

D191

**Date & Time** : 12-08-2019 01:53:PM

Hello,

Changes are uploaded on demo server. Please check.

**Posted By** : Manas Dasgupta

D191

**Date & Time** : 14-08-2019 04:38:PM

Hello mam,

Please let us know when this point is to put on live server.

**Posted By :** Bhavana Pachpande

D191

**Date & Time :** 21-08-2019 03:26:PM

Hello Dipika mam,

As discussed on phone, will upload this point on live tomorrow morning.

Please inform concerned users also for new changes.

**Posted By :** Bhavana Pachpande

D191

**Date & Time :** 22-08-2019 07:36:AM

Hello mam,

Changes are updated on live server. Please check and close.

**Posted By :** Dipika Yedge

D191

**Date & Time :** 22-08-2019 03:41:PM

Question is closed.