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- Ramakrishnan V <u>Manage Profile Preference Change Password</u> <u>Logout</u>

## **Bugs (PAMAC (Cloud Version))**

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 $\bullet$  = Emergency,  $\bullet$  = High,  $\bullet$  = Medium,  $\bullet$  = Low

Posted By: Navika Desai

B249

**Date & Time:** 13-07-2016 11:32:AM

Colour of the Fe/Tele verified cases does not change | Medium

Please resolve, screen shot attached.

FE\_Tele verified - color.docx

↓ Download

Posted By: Bhavana Pachpande

B249

Date & Time: 13-07-2016 03:59:PM

Colors are showing now when case is verified. Please check.

Posted By: Navika Desai

B249

**Date & Time:** 13-07-2016 04:23:PM

Colors shown now.

What was the issue and what rectification action was done?

Posted By: Bhavana Pachpande

B249

**Date & Time:** 13-07-2016 05:12:PM

Earlier Colors used same field fe\_id to pick their designation while creating view in activity template. Since fe\_id and tele\_id were seperated and different designations were picked with designation id as fe\_designation and tele designation they didn't match old checking done for listing.

Designations are now checked based on Fe or tele submitting the case for changing color, individually.

Posted By: Navika Desai

B249

**Date & Time:** 13-07-2016 05:34:PM

Bug is closed.

Posted By: Navika Desai

B249

**Date & Time:** 14-07-2016 04:40:PM

The colour not seen in supervisor/rater tray as discussed on skype

Posted By: Bhavana Pachpande

B249

**Date & Time :** 15-07-2016 09:26:AM

Colors are displayed as per submitted cases by FE/Tele. Please check . Tested files in local server were updated today as such bug must have occurred before updating files.

Posted By: Navika Desai

B249

**Date & Time:** 15-07-2016 01:25:PM

Bug is closed.

Reply Move to Change Cancel