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Bugs (PAMAC (Cloud Version))

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 \bullet = Emergency, \bullet = High, \bullet = Medium, \bullet = Low

Posted By : Ganesh Sawant **Assigned To :** (All Members)

B480 High

Date & Time: 14-02-2023 03:23:PM

(All Members) | Performance issue of Dubai server | Medium

Hi

Please make note that today we have received feedback from our Dubai Operation team that yesterday 11:30 pm (India time) onwards till morning RES performance was very slow.

Kindly check whether any backup or activity was happening yesterday night, if yes and if it's schedule activity then please keep us posted in advance so that we can communicate with team or can schedule the activity on their weekly off days.

Posted By : Super Admin **Assigned To :** Ganesh Sawant

B480 Medium

Date & Time: 27-03-2023 07:01:PM There was no such activity schedule.

To resolve the issue, we need to know exact issue, such as which operation, which activity etc.

Or in general server was slow **Posted By**: Ganesh Sawant **Assigned To**: (All Members)

B480 Medium

Date & Time: 28-03-2023 03:13:PM

Issue was there on 14/2/2023 and then onwards we have not received any complaint on the same so as of now

we can close this ticket

Posted By: Ganesh Sawant

Assigned To: (All Members)

B480

Date & Time: 28-03-2023 03:14:PM

Bugs is closed.

Reply Move to Change Cancel