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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B205

Date & Time : 30-11-2015 10:47:AM

RES is working slow, user unable to login | Emergency

Hi,

RES is working slow, also, users are unable to login to pms.resoftech.com

please resolve immediately.

Posted By : Rakhi Gaud

B205

Date & Time : 30-11-2015 10:55:AM

Please check again.

It working fine now.

Posted By : Navika Desai

B205

Date & Time : 30-11-2015 11:00:AM

what was the issue?

Posted By : Kailash Kumawat

B205

Date & Time : 30-11-2015 11:11:AM

there is no server issue.

we are downloading database, so it was slow for sometime.

in last 1 month some changes are uploaded on live side

so country split demo and live site is not identical

today we making it identical, for this we need backup of database and files

may be for few minutes, database was busy

↓ Download

Date & Time : 01-12-2015 06:50:PM
Bug is closed.

Reply Move to Change Cancel