MyProject ⊂

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● = Emergency,　● = High,　● = Medium,　● = Low

Posted By : Navika Desai
B202
Date & Time : 20-11-2015 10:09:AM
Unable to import a file for KPMG | High

hi,

the user is unable to import cases from the attached file for the client KPMG.

Login and proceed details below:

Mytest
pamac#1231
Client : KPMG
Proceed: EBC

📄 18.11.2015.xls
⤓ Download

Posted By : Rakhi Gaud
B202
Date & Time : 20-11-2015 03:26:PM
Hi,

I have checked for this issue and found that the attached file is .xls file but not actual excel file.
It is only excel compatible file.
Actual excel file never opens in notepad in readable format.

Please find attached zip of excel files and open both the files in notepad application.
You will notice the difference.

📄 KPMG.zip
⤓ Download

Posted By : Navika Desai
B202
Date & Time : 27-11-2015 10:06:AM
Bug is closed.

| Reply | | Move to Change | | Cancel |