# MyProject

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## Bugs (PAMAC (Cloud Version))

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● = Emergency,  ● = High,  ● = Medium,  ● = Low

**Posted By :** Navika Desai
B265
**Date & Time :** 30-08-2016 12:51:PM
FE names not updated for auto assigned cases - India & Dubai | Emergency

As discussed on skype with Rakhi, on auto assignment, fe name is not seen however fe assign status is seen.

102368163
102368331
102368334
102368346
102368350
102368351
102369036
102369186
102369197
102369202
102369203
102369204
102369211
102369212
102369213
102369269
102369297
102369842
102369935
102369937
102369942
102369943

102369944
102369946
102370518
102370519
102370524
102370552
102370554
102370555

These cases may now have FE names as they may be manually assigned. Screen shot & reports attached for the error.

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⬛ FE name not seen.zip

[ ⤓ Download ]

**Posted By :** Rakhi Gaud
B265
**Date & Time :** 30-08-2016 02:36:PM
Issue is resolved now.
Please verify.

There was one line of change skipped while uploading changes related to point no 79 on live site.
I apologise for the inconvenience.

**Posted By :** Navika Desai
B265
**Date & Time :** 30-08-2016 05:23:PM
Issue has been resolved as confirmed by operations team users.
**Posted By :** Navika Desai
B265
**Date & Time :** 30-08-2016 05:26:PM
Bug is closed.

[ Reply ]  [ Move to Change ]  [ Cancel ]