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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Sandeep Ghuge

B308

Date & Time : 13-04-2018 07:21:PM

TAT Clientwise | High

Hello Bhavana,

With In TAT and Greater Than TAT's count showing 0 for some client

For example

"Suryoday Small Finance Bank Limited"

Client's cases With In TAT, Greater Than TAT showing 0 where as Total No cases are 181

For more information please check attachment.



client wise TAT MIS.xlsx

↓ Download

Posted By : Dipika Yedge

B308

Date & Time : 14-04-2018 11:50:AM

Hello Sandeep,

TAT not updated in RES for respective combinations.

Posted By : Sandeep Ghuge

B308

Date & Time : 14-04-2018 12:19:PM

Bug is closed.