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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

B342

Date & Time : 22-12-2018 04:20:PM

FE name not showing in ITR- Edit case verification | High

Hi,

FE name not showing in Edit case verification.

Activity- CPV

VT- ITR

Template- ITR Verification Report - CPV

Employee Login P52852, P65360, P64487

Please check the attached print screen for your reference.



Doc2.docx

↓ Download

Posted By : Jayant Singh

B342

Date & Time : 22-12-2018 05:22:PM

Please provide case id mam!

Posted By : Dipika Yedge

B342

Date & Time : 22-12-2018 05:32:PM

Its in print screen,

Case ID- 105051156

Posted By : Jayant Singh

B342

Date & Time : 24-12-2018 12:24:PM

Hello mam, Please provide the password for all Employee Login P52852, P65360, P64487

Posted By : Sandeep Ghuge

B342

Date & Time : 24-12-2018 01:08:PM

Hi Dipika,

Whenever you provide login id there is need password with respect to Login id, Please provide Login id with Password.

Posted By : Jayant Singh

B342

Date & Time : 26-12-2018 10:43:AM

Sandeep Sir,

What will happen if we fetch that password from those two tables with empid. I mean there are two tables who store that password, we could copy that old password and replace with new for testing. And when we complete that test we could put that password again.

Posted By : Dipika Yedge

B342

Date & Time : 26-12-2018 11:18:AM

Please wait.

I will share password.

Posted By : Dipika Yedge

B342

Date & Time : 26-12-2018 04:08:PM

01.P52852- simran@123

02.P65360 -omkar@123

03.P64487- pamac@123

Posted By : Dipika Yedge

B342

Date & Time : 28-12-2018 03:51:PM

Hi,

As discussed check with below login

P60567

sandesh@123

Posted By : Dipika Yedge

B342

Date & Time : 31-12-2018 10:21:AM

Emp ID	Password
P62508	pamac@123
P63681	pamac@123
P56635	pamac@123

P63131	pamac@123
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Posted By : Dipika Yedge

B342

Date & Time : 02-01-2019 05:56:PM

Any update?

Posted By : Jayant Singh

B342

Date & Time : 04-01-2019 11:32:AM

the last time I discussed with **Sandeep sir** about it. There was in **tbl_cases Fe_id** was missing, Due to this **Fe_name** was not showing in Template. So there we could find all those **Fe_id** from **case history** and after this simply put this id into **tbl_cases** will solve the issue.

The reason why it happens with these FE_ID taking a few time. I will inform you as I got the reason, till if you want a solution, you could do that with that statement.

Posted By : Jayant Singh

B342

Date & Time : 14-02-2019 04:16:PM

hello mam,

In this issue, According to case history, Fe Id becomes blank due to Reopen that case again so that it could be assigned to new FE.

Please close

Posted By : Dipika Yedge

B342

Date & Time : 14-02-2019 04:21:PM

Hi,

No this is not the problem. For fresh cases also FE id not showing for some id's only.

And for some id it reflects proper.

Posted By : Jayant Singh

B342

Date & Time : 14-02-2019 05:21:PM

Could you please provide any fresh details to check from scratch. if I will do this from my side then may be I will be able to find the issue that why it is happening.

Posted By : Dipika Yedge

B342

Date & Time : 15-02-2019 11:56:AM

Please check below Test case id

105322836

Posted By : Dipika Yedge

B342

Date & Time : 15-02-2019 12:42:PM

Bug is closed.

Reply

Move to Change

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