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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

Assigned To : (All Members)

C159 Medium

Date & Time : 07-11-2022 01:31:PM

Prasad Gawade | Standard API cases not showing in case verification | Medium

Hi,

Standard API cases not showing in case verification menu

Case ID- 107872694

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

C159 Medium

Date & Time : 07-11-2022 02:18:PM

Hello mam,

I think the case is old as such case_for_fe_vendor field was empty and it was not showing in the verification list, we can use the **Move Case Fe/Vendor** menu to set value in that field, then it will show in verification list.

Changes for new api cases to be default for Fe is already there, please check it with any client api in case of any issue post here.

Posted By : Prasad Gawade

Assigned To : Bhavana Pachpande

C159 Medium

Date & Time : 08-11-2022 10:36:AM

Hello,

As discussed with Manas :

- 1) Studied standard API process on code level and tested API on postman in demo server - cases getting reflected on case verification list.
- 2) Also tested case import API cases - here also cases getting reflected on case verification list.

Posted By : Prasad Gawade

Assigned To : Bhavana Pachpande

C159 Medium

Date & Time : 08-11-2022 11:03:AM

Hello maam,

Please verify this on a live server and let me know if there are any problems.

Posted By : Dipika Yedge

Assigned To : Prasad Gawade

C159 Medium

Date & Time : 09-11-2022 12:02:PM

Hi Prasad,

As discussed we can't checked on live server.

@ Manas,

Please upload the case for liver server.

Posted By : Dipika Yedge

Assigned To : Prasad Gawade

C159 Medium

Date & Time : 10-11-2022 02:31:PM

Hi,

Checked with case ID 108719076, now its showing proper

Posted By : Dipika Yedge

C159

Date & Time : 10-11-2022 02:34:PM

Change Requirement is closed.