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Discussions (PAMAC (Cloud Version))

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Posted By : Rakhi Gaud
D119
Date & Time : 04-08-2016 06:01:PM
Point no.46(Client Billing module similar to FE Payout module)

Uploaded the changes related to this on demo site.
Added two new menus under 'Payout' main menu.
'Client Billing' - To generate client billing.
First page will show the list of records. On click of case count will show the list of individual cases in popup.
On click on save button system will calculate and show the total in main list page.
At the same time it save the records of individual cases and input values in database which is used in report.

'Client Billing Report' - To show report.

Please check and confirm.
Posted By : Navika Desai
D119
Date & Time : 04-08-2016 06:14:PM
Rakhi,

Also please share the sequence and prioritization of capturing client rate from client rate module.
The fields considered, the dependencies, the variables, etc.
Posted By : Navika Desai
D119
Date & Time : 18-08-2016 03:03:PM
Awaited.
Posted By : Rakhi Gaud
D119
Date & Time : 26-08-2016 02:12:PM
Also please share the sequence and prioritization of capturing client rate from client rate module.
The fields considered, the dependencies, the variables, etc.

- System captures client rate at the time of case close by supervisor(edit case module), also capture the client rate at the time of add new case only if case status is 'close'.
- Client rate search is depth search, system search the client rate with minimum matching parameters till the value does not found.
- In client billing there are variable given for user(to input the values) i.e. Incentive and Penalty.

Please verify.
Posted By : Navika Desai
D119
Date & Time : 26-08-2016 05:10:PM
Fields used for capturing rates? and the priority sequence for each of these fields?
Posted By : Rakhi Gaud

D119
Date & Time : 06-09-2016 05:18:PM
Please find attached sheet prepared for capturing the client rate.

RateTestCases.xls
↧ Download
Posted By : Navika Desai
D119
Date & Time : 07-09-2016 04:59:PM
IN the test cases sheet, employee rate does not have FE name.
Is it not factored?
Posted By : Kailash Kumawat
D119
Date & Time : 08-09-2016 08:38:AM
please consider client rate sheet (we updated only client rate), employee rate sheet is old.
Posted By : Navika Desai
D119
Date & Time : 08-09-2016 04:27:PM
1) Case type check box provided function is for selecting those cases or not selecting those cases.
By default without selecting the check box, these two cases will be considered in count or no?
2) what are the compulsory values to be put while updating the client rate
3) From to date mentioned on Client billing menu is which date?

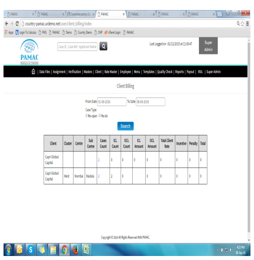
Issue:
1) After Sup close
Client billing - Date range selected as 8/9/16 to 8/8/16 & 1/9/16 to 8/9/16, does not show any result on search. Tried even by selecting the check box of case re-open and case re-do, no result.
Same as above issue for CLient billing report - no result.

Result shown after send to client. Is this system logic?

2) After send to client search results found, case count is shown but amount not shown in both the menus. Refer attached screen shot.

3) No option for saving the incentive/penalty for the case only search button is provided.

4) Client rate no captured in the pop up


↧ Download
Posted By : Rakhi Gaud
D119
Date & Time : 16-09-2016 02:48:PM
I will check and update.
Posted By : Rakhi Gaud
D119
Date & Time : 20-09-2016 10:29:AM
Will check this after completing TAT Calculation changes.
Posted By : Navika Desai
D119
Date & Time : 27-09-2016 01:50:PM
Further update?
Posted By : Rakhi Gaud
D119
Date & Time : 28-09-2016 10:42:AM
Working on it.
Posted By : Rakhi Gaud
D119

Date & Time : 28-09-2016 01:50:PM
1) Case type check box provided function is for selecting those cases or not selecting those cases.
By default without selecting the check box, these two cases will be considered in count or no?
- Yes,Case type check box provided function is for selecting those cases.
By default without selecting the check box, these two cases will be considered in count.

2) what are the compulsory values to be put while updating the client rate
- In Client rate master client name and rate only these two fields are compulsary.
But for capturing client rate, rate assignment should be proper.
System auto captures the client rate in depth search method.

3) From to date mentioned on Client billing menu is which date?
- send_to_client_time

Issue:
1) After Sup close
Client billing - Date range selected as 8/9/16 to 8/8/16 & 1/9/16 to 8/9/16, does not show any result on search. Tried even by selecting the check box of case re-open and case re-do, no result.
Same as above issue for CLient billing report - no result.
- Discussed on skype,no issue found.

Result shown after send to client. Is this system logic?

2) After send to client search results found, case count is shown but amount not shown in both the menus. Refer attached screen shot.

3) No option for saving the incentive/penalty for the case only search button is provided.
- Discussed on skype, incentive/penalty for individual cases showing in popup get save when user click on save button and reflects same in main page.

4) Client rate no captured in the pop up.
- Because, client rate is not assigned properly in masters.
Checked code for some cases and found that cases having different values than assigned client rate.
Ex.
Case id - 102083868
Client - Capri Global Capital
Product - Retail Loan
VT - RV
Residence Pincode - 400031

And in client rate master single rate is added for:

Client - Capri Global Capital
Product - Retail Loan
VT - BV
Residence Pincode - NULL
Posted By : Navika Desai
D119
Date & Time : 28-09-2016 03:26:PM
1) Case type check box provided function is for selecting those cases or not selecting those cases.
By default without selecting the check box, these two cases will be considered in count or no?
- Yes,Case type check box provided function is for selecting those cases.
By default without selecting the check box, these two cases will be considered in count.
- As discussed on skype, on selecting the check box only that cses willbe shown, example only redo cases if redo is selected. If nothing is selected, then all cases will be shown including redo. Re-open as per new logic, does not create and additional case, so are we saying that as per current logic for reopen cases, the rate will be captured twice?

3) From to date mentioned on Client billing menu is which date?
- send_to_client_time
- All other data is as per added date, hence give 2 options here. As per added date and / or send to client date.

Issue:
1) and 3) are okay as discussed.

2) and 4) - as discussed, client rate is updated, however not captured. It was discussed earlier that the client rate will be captured as per the max matching parameters. So, if client rate is added without pincode and the pincode is mentioned in the case, then the client rate as per the client rate master is to be considered. Call and discuss if any issue.

Posted By : Rakhi Gaud
D119
Date & Time : 28-09-2016 05:02:PM
1) Case type check box provided function is for selecting those cases or not selecting those cases.
By default without selecting the check box, these two cases will be considered in count or no?
- Yes,Case type check box provided function is for selecting those cases.
By default without selecting the check box, these two cases will be considered in count.
- As discussed on skype, on selecting the check box only that cses willbe shown, example only redo cases if redo is selected. If nothing is selected, then all cases will be shown including redo. Re-open as per new logic, does not create and additional case, so are we saying that as per current logic for reopen cases, the rate will be captured twice?
****
- As per our discussion(on skype), will remove option for Reopen cases, seems not useful.

3) From to date mentioned on Client billing menu is which date?
- send_to_client_time
- All other data is as per added date, hence give 2 options here. As per added date and / or send to client date.
****
- Ok. Will add an extra option to select created date range.
Conditions for send to client date range and created date range should be satisfy if both values are selected.
Ex. (send to client date in between "1-9-2016" to "8-9-2016") AND (created date in between "1-9-2016" to "8-9-2016")

Issue:
2) and 4) - as discussed, client rate is updated, however not captured. It was discussed earlier that the client rate will be captured as per the max matching parameters. So, if client rate is added without pincode and the pincode is mentioned in the case, then the client rate as per the client rate master is to be considered. Call and discuss if any issue.
****
- I have changed some code, added conditions to check client rate without pincode even if there is pincode mentioned in case.
Please verify.
Posted By : Navika Desai
D119
Date & Time : 29-09-2016 12:10:PM
3) okay as discussed.

2) & 4) will check with new cases and confirm
Posted By : Rakhi Gaud
D119
Date & Time : 05-10-2016 05:20:PM
Done with below changes -
1. Add an extra option to select created date range.
2. Remove option for Reopen cases.

Please verify.
Posted By : Navika Desai
D119
Date & Time : 05-10-2016 08:09:PM
1) Export options required in payout menu
2) 4 types of pincode in demo - ICL / OCL/ BOCL / Non serviceable
3) Send to client date is compulsory in search date range (screen shot), however as discussed earlier both are not to be made mandatory. Either one or both of the dates can be entered by user, not mandatory.
4) Import sheet, client rate master and payout as obtained has been attached please check the highlighted cases in import sheet, the value obtained is incorrect.

Client billing.xls
↧ Download

↧ Download
Posted By : Rakhi Gaud

D119
Date & Time : 14-10-2016 05:47:PM
working on it.
Resolved points 1) and 3) .

Posted By : Rakhi Gaud
D119
Date & Time : 17-10-2016 05:11:PM
4) Import sheet, client rate master and payout as obtained has been attached please check the highlighted cases in import sheet, the value obtained is incorrect.
- Resolved this issue.
Changes in client rate function which is used to fetch client rate from master.

Please verify point 1), 3) and 4)
Posted By : Navika Desai
D119
Date & Time : 17-10-2016 11:28:PM
Point 2?
Posted By : Rakhi Gaud
D119
Date & Time : 19-10-2016 11:22:AM
2) 4 types of pincode in demo - ICL / OCL/ BOCL / Non serviceable
- Added 2 pincodes(BOCL / Non serviceable) in condition.

As discussed on skype-
You have query that if pincode is not available in case then
- system will search rate where pincode is null.

Please verify all 4 points.
Posted By : Navika Desai
D119
Date & Time : 19-10-2016 04:10:PM
Wat i also meant in point 2 is that if the used pincode is not a part of pincode master or there is no pincode at all, then there should be a column for count and all for cases that do not fall under any of the pincode categories.
Discuss if required.
Posted By : Navika Desai
D119
Date & Time : 19-10-2016 04:11:PM
Missed one point.
Date search range also required as per FE submit date.
Posted By : Rakhi Gaud
D119
Date & Time : 25-10-2016 03:24:PM
Done with the changes given below :
1. Added 6 extra columns in list page of payout as well in report page.
BOCL Count, Non Serviceable Count, No Pincode Count, BOCL Amount, Non Serviceable Amount and No Pincode Amount.

2. Date search range as per FE submit date.

Uploaded these changes on demo site.
Please verify and confirm.
Posted By : Kailash Kumawat
D119
Date & Time : 09-11-2016 10:17:AM
waiting reply from pamac
Posted By : Rakhi Gaud
D119
Date & Time : 08-12-2016 09:50:AM
Please update.
Posted By : Navika Desai
D119
Date & Time : 11-01-2017 04:54:PM
Requirement:
1) Product column will be required in billing output, entries to be grouped as per product.
2) Check box categories to be,
a. All cases

b. Only Fresh cases
c. Only re-do cases
3) Option for updating client rate in master to be added as per pincode category – ICL/OCL/BOCL/Non Serviceable. Eg: One rate for ICL category, another entry for OCL category.
4) Rates for one category merged as one entry. Like one rate for one client, activity, product with several pincodes to be merged as one entry.

Queries
1) Difference between client billing and client billing report. Output is same.
2) Is there a sequence to check the rate? If yes, then share the sequence of fields that are checked. Like first pincode, then country, then client, then center and sub center, then product so on.
This is required to clarify that in the attached scenario. Here 6 out of 8 parameters match for both master entry.

Client billing.xlsx
↧ Download
Posted By : Rakhi Gaud
D119
Date & Time : 30-01-2017 05:08:PM
Working on it.
Posted By : Navika Desai
D119
Date & Time : 14-02-2017 05:52:PM
update
Posted By : Rakhi Gaud
D119
Date & Time : 15-02-2017 08:46:AM
Sorry, there is no update.
Working on other task.
Posted By : Rakhi Gaud
D119
Date & Time : 22-02-2017 03:46:PM
Above changes will take 2-3 days.
Because, I am not clear with all points.

Posted By : Rakhi Gaud
D119
Date & Time : 02-03-2017 02:37:PM
As per discussion with Navika, following are the changes in requirement -
2) Check box categories to be,
a. All cases
b. Only Fresh cases
c. Only re-do cases
- Option will be radio buttons.

3) Option for updating client rate in master to be added as per pincode category – ICL/OCL/BOCL/Non Serviceable. Eg: One rate for ICL category, another entry for OCL category.
- Changes in client rate master
There will be extra option(radio button) to select the rate pincode wise or category wise.
1. If option pincode wise is selected then pincode option will be enabled.
2. If option category wise is selected then 4 options(text box) will be enabled to input category wise rate.
- system will match client, product, rate, pincode, category for duplicate record.

4) Rates for one category merged as one entry. Like one rate for one client, activity, product with several pincodes to be merged as one entry.
- Add/edit page will be same.

This change in master will take 3 days to complete, because it need changes in client rate master and case module where system captures rate.

Please correct if anything missing or wrong.
Posted By : Rakhi Gaud
D119
Date & Time : 03-03-2017 08:46:AM
Please confirm the changes.
Posted By : Navika Desai

D119
Date & Time : 03-03-2017 04:14:PM
2) <okay
3) < point 1 & 2 is okay. Also as discussed the system should save the value of the visible category rates only (as discussed).
System will also match as per zone, center and sub center as one client may have different client rate for different centers.
4) < also include zone, center & sub center in grouping. Rest is okay as mentioned.

Point 1), queries pending for your response
Posted By : Navika Desai
D119
Date & Time : 08-03-2017 04:46:PM
Please hold on development for this point. Will confirm later

Kindly respond to the queries

Posted By : Rakhi Gaud
D119
Date & Time : 09-03-2017 10:59:AM
Queries
1) Difference between client billing and client billing report. Output is same.
- Need to check.

2) Is there a sequence to check the rate? If yes, then share the sequence of fields that are checked. Like first pincode, then country, then client, then center and sub center, then product so on. This is required to clarify that in the attached scenario. Here 6 out of 8 parameters match for both master entry.
- Please find attachment of test cases.
System check conditions from top to bottom(given in excel sheet) with matching values from case data.
If found rate with matching condition then stop execution and set fetched rate to that particular case.

---

client rate.xlsx
↧ Download
Posted By : Navika Desai
D119
Date & Time : 09-03-2017 11:35:AM
1) Please check and confirm.
Posted By : Navika Desai
D119
Date & Time : 12-04-2017 01:00:PM
Update
Posted By : Rakhi Gaud
D119
Date & Time : 12-04-2017 03:18:PM
Will check and update.
Currently working on Export report issues and then will work on Archive Process.
Posted By : Sandeep Ghuge
D119
Date & Time : 09-10-2017 05:34:PM
FE Payout Report exported excel's data not showing properly.
Like In employee name showing Employee code, some row VT showing Employee name as on same for other column .
Please check attachment.

---

payoutreport_2017_10_09.csv
↧ Download
Posted By : Navika Desai
D119
Date & Time : 24-10-2017 01:43:PM
Sandeep - Update in relevant or new discussion.

Manas, Bhavana - Update on billing module please
Posted By : Manas Dasgupta
D119
Date & Time : 26-10-2017 02:46:PM
Changes for Generate Payout and Fe Payout report issue are fixed and updated. Please check.

Posted By : Manas Dasgupta
D119
Date & Time : 26-10-2017 05:42:PM
As per discussion with Sir Sandeep following changes are noted. Please check :

a)Not Required Label
b)label : Apply Rate : 1)radio Pincodewise 2)radio Categorywise (4 input boxes)Icl/bocl/

Calcultaion Example

Client Rate Entry :
Priority 1 : cpv > axis > cc > bv : pincodewise : 400056 : Rs 80
Priority 2 : cpv > axis > cc > bv : categorywise : ICL : Rs 40 , OCL : Rs 50, Bocl : Rs 60 , Ns : Rs 70
Priority 3 : cpv > axis > cc > bv : Rs 100

While Calulating Client rate :

Check Priority : cpv > axis > cc > bv > pincode(if any) with case data
-> whichever matches rate will be calculated accordingly.

Example :
case_id1 pincode : 400044 > Check Priority 1 then Priority 2 and lastly Priority 3.
case_id2 pincode : 400056 > Check Priority 1 then Priority 2 and lastly Priority 3.
case_id3 pincode : 400055 : (no entry in pincode master) : > Check Priority 1 then Priority 2 and lastly Priority 3.

Note : If non of the priority matches then Rate will be 0. Stored in database as null.
Posted By : Navika Desai
D119
Date & Time : 01-11-2017 12:39:PM
Timeline?
Posted By : Manas Dasgupta
D119
Date & Time : 01-11-2017 05:15:PM
It will take 7 days. Will upload changes in demo server on monday 6-11-2017.

Since a number of combination needs to be checked according to which pincodewise and categorywise client rate will be selected for calculation.
Posted By : Navika Desai
D119
Date & Time : 01-11-2017 05:53:PM
Please initiate other pending tasks.

Will let you know once this is to be done.
Posted By : Manas Dasgupta
D119
Date & Time : 06-11-2017 05:51:PM
Client rate changes are uploaded on demo server. Please check.
Posted By : Navika Desai
D119
Date & Time : 06-11-2017 05:53:PM
Which demo?

It was already discussed to skip demo & upload on live mirror after local.
Posted By : Bhavana Pachpande
D119
Date & Time : 09-11-2017 04:46:PM
As discussed with Sandeep we have uploaded in demo server first for testing because of the priority wise conditions are applied it needs to be tested in demo before uploading directly on live server.

Changes are also made in : http://country-pamac.urdemo.net/pamac_live/
Please check.
Posted By : Navika Desai
D119
Date & Time : 10-11-2017 11:35:AM
You should have uploaded on live mirror. Why demo?
Posted By : Bhavana Pachpande

D119
Date & Time : 10-11-2017 12:30:PM
Uploaded in demo for testing and as per discussion with Sandeep. Also need to keep all copies in the same stage.
Posted By : Manas Dasgupta
D119
Date & Time : 13-11-2017 08:54:AM
Should i upload changes in live today ?
Posted By : Navika Desai
D119
Date & Time : 13-11-2017 04:24:PM
Sandeep - Is this tested on demo?
Posted By : Bhavana Pachpande
D119
Date & Time : 18-01-2018 11:38:AM
Please check and confirm before uploading on live.
Posted By : Bhavana Pachpande
D119
Date & Time : 24-01-2018 08:14:AM
Please check and confirm before uploading on live.
Posted By : Navika Desai
D119
Date & Time : 24-01-2018 10:17:AM
Sandeep - this was to go live on Monday. What is the status?
Posted By : Sandeep Ghuge
D119
Date & Time : 25-01-2018 10:48:AM
Hello Bhavana,

I tested on demo site.
Client rates are as follows

1) India	West	Mumbai	Wadala	Axis Bank	CPV	CC	400709	100 INR
2) India	West	Mumbai	Wadala	Axis Bank	CPV	CC	400016	70 INR
3) India	West	Mumbai	Wadala	Axis Bank	CPV	CC		110 INR
4) India	West	Mumbai	Wadala	Axis Bank	CPV	CC		80 INR(ICL) 90 INR(OCL) 150 INR(BOCL) 200 INR(NS)

For 1^{st} 2^{nd} and 3^{rd} conditions are working fine.
For 4^{th} condition not showing rates. Please check it (case id's are 102084309=[ICL],102084310=[OCL],102084311=[BOCL],102084312 =[NS]).

Posted By : Navika Desai
D119
Date & Time : 25-01-2018 11:21:AM
Please resolve urgently.
Posted By : Navika Desai
D119
Date & Time : 27-01-2018 10:39:AM
This has to go on live on Monday morning.

With /without bugs

Posted By : Bhavana Pachpande
D119
Date & Time : 29-01-2018 10:06:AM
Changes are done for 4th condition not showing rates for Categorywise.
When verification type is present in case but not present in Client Rate master condition was fetching 2 results and only first with null value was considered, as such rate was showing blank. Issue is resolved and tested with case id :
case id's are 102084309=[ICL],102084310=[OCL].

Please check in demo server with other case ids and all the points (Pincodewise and Categorywise and wihtout both).

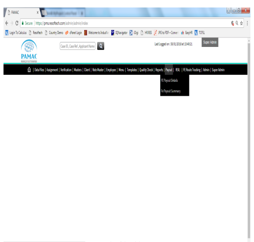
Posted By : Navika Desai
D119
Date & Time : 29-01-2018 12:06:PM
This has to be uploaded on live tomorrow morning.

Please prepare accordingly.
Posted By : Sandeep Ghuge
D119
Date & Time : 29-01-2018 04:09:PM
Hello Bhavana ,

I tested above all conditions on demo site. Please update this module on online.

Posted By : Bhavana Pachpande
D119
Date & Time : 30-01-2018 08:44:AM
I have updated changes on live site.
Please check for both countries 11 and 12 also.
Please use any test case to check all the points in live server.
Posted By : Navika Desai
D119
Date & Time : 30-01-2018 02:24:PM
Which menu do i check?

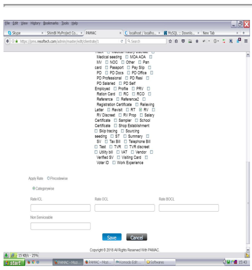
cant see the menu.



↧ Download
Posted By : Bhavana Pachpande
D119
Date & Time : 30-01-2018 03:22:PM
Super Admin Login :
https://pms.resoftech.com/admin/master/index/clientrate/nosearch

Screenshot attached.

When any case is closed then client_rate of that case will be updated in case table as per the points mentioned above (Post : 25-Jan-2018 10:48:25).



↧ Download
Posted By : Navika Desai
D119
Date & Time : 30-01-2018 04:05:PM
What about the modules and menu for client billing & client billing report?
Posted By : Bhavana Pachpande
D119

Date & Time : 31-01-2018 08:11:AM
What about the modules and menu for client billing & client billing report?

Reply : Did not understand ? Client rate is now captured as per above four condition (as posted by Sandeep on 25-Jan-2018 10:48:25).
Posted By : Navika Desai
D119
Date & Time : 31-01-2018 12:30:PM
The requirement in this discussion was a new module & menu for client billing.

Refer the first post of discussion. When will that be live?
Posted By : Sandeep Ghuge
D119
Date & Time : 31-01-2018 03:28:PM
Hello Bhavana,

I tested above four condition for client rate on live site. Its working fine .

Posted By : Bhavana Pachpande
D119
Date & Time : 31-01-2018 04:44:PM
I will check both "**Client Billing**" and "**Client Billing Report**" module and prepare files to upload on live.

As per checking :
a) Client Billing : module has Export button which is not exporting any sheet , whereas **Client Billing Report** has Export button also and it is working.

Should Export button be removed from "**Client Billing**" module and kept only in
Client Billing Report ?

b) Difference between both the modules as found is that in "**Client Billing Report**" we cannot enter any Penalty or Incentive, it is just like a report for view and export only for later use.

Posted By : Navika Desai
D119
Date & Time : 31-01-2018 04:53:PM
Both need to have export.
Posted By : Bhavana Pachpande
D119
Date & Time : 01-02-2018 04:48:PM
I have uploaded changes of Client Billing and Client Billing report in live server, with export issue fixed for Client Billing module.

We shall update changes in demo site and check in demo. Please check in live site from your end.
Posted By : Navika Desai
D119
Date & Time : 01-02-2018 05:14:PM
Will check and confirm
Posted By : Navika Desai
D119
Date & Time : 27-02-2018 12:45:PM
Team is checking but output data is not proper.

Sample attached, please check.

W.R.T Client billing MIS though we had updated rates it is showing blank in many clients. I had done UAT for HDFC CC Mumbai where below is discrepancy – PFA file for same.

ICL, OCl & BOCL client rated are not reflecting where count is correct.

Total cases which need to Bill were **22703** where total client rate is **61,839/-** which is not possible.

No Pin code amount shows diference as client rate is INR 67.00/- where amount should be 35*67=**2345/-**

Client rate_All Indai_RES updated_16 May 17.xlsx
↧ Download
Client Billing.xls
↧ Download
Posted By : Bhavana Pachpande
D119
Date & Time : 27-02-2018 03:11:PM
Will check once R22 is updated on demo server. Will have to check actual client rate stored for the individual cases and compare the sheet.
Posted By : Navika Desai
D119
Date & Time : 27-02-2018 03:17:PM
Okay
Posted By : Bhavana Pachpande
D119
Date & Time : 12-03-2018 01:38:PM
I have checked with case id 104003559. Client rate has captured accordingly 110.

Test under DCR_appt also i have added this new case under test client.
Test client has been assigned to Pune region also for this purpose. I have removed it again.

Please check if for new cases ICL rate are captured ok as per new update in client rate table. (categorywise > ICL).
Posted By : Navika Desai
D119
Date & Time : 14-03-2018 11:51:AM
It is with ops team for testing.
Posted By : Dipika Yedge
D119
Date & Time : 12-04-2018 01:01:PM
Hello Bhavana,

New pincode wise FE rate has been updated in RES, still FE payout report shows old rate against the same pincode.
New pincode entries in employee rate updated in combination with verification type but that values not reflected in FE payout.
Please check attached file for your reference.

Book1.xls
↧ Download
New Microsoft Word Document.doc
↧ Download
Posted By : Dipika Yedge
D119
Date & Time : 13-04-2018 11:45:AM
Reply awaiting...
Posted By : Bhavana Pachpande
D119
Date & Time : 13-04-2018 12:28:PM
Will have to check in local live copy first. Cannot die on live directly.
Posted By : Sandeep Ghuge
D119
Date & Time : 13-04-2018 12:33:PM
Hello Bhavana,

Please check on urgent basis.
Posted By : Bhavana Pachpande
D119
Date & Time : 13-04-2018 01:49:PM
The change was done in client rate not employee rate where the issue is posted .

We have changed (icl,ocl,bocl,na) categorywise and pincodewise for client rate.
Employee Rate their was no change. Its coding was untouched.
The excel file shows employee rate ..

Can you provide the case ids i will check what emp rate is captured their for the pincode mentioned.
Posted By : Sandeep Ghuge

D119
Date & Time : 13-04-2018 04:28:PM
Hello Bhavana,

Please check message of Dipika Yedge

For case id Please check attachment which is posted by Dipika Yedge
Posted By : Bhavana Pachpande
D119
Date & Time : 16-04-2018 10:54:AM
I have checked the case ids using a test function , which is same as the one present for getting employee rate and client rate when case is closed.

Example : Here case_id at the end of the URL can be changed to check the details
URL : https://pms.resoftech.com/user/checkrate/setClientEmpRates/103975756

Here as per the code the rate is captured properly as (22 for case id : 103975756).

Will check if case history has any record, if the rate is updated again or twice.
Posted By : Bhavana Pachpande
D119
Date & Time : 16-04-2018 03:31:PM
I have checked the history for the mentioned case ids, their is no record found.

Also i have checked the case table, as per observation :
i) created_date of all the case ids mentioned are : 2018-03-01
ii) case_close_time of all the cases ids are : 2018-03-01
iii) send_to_client time of all the cases ids are : 2018-03-01

And Employee rate table :
i)ID : 11198 for rate to be captured as 20
West Mumbai Wadala CPV RV 400010 20 INR

was added on 2018-03-16

Similarly other employee rate for pincode 401107,400093 (RV) was added on
2018-03-16

As such when the case was closed on 01-03-2018 the new employee rates for that pincode was not present at that time. The new employee rates were added on 16-03-2018.

The system captured the employee rate which was present at that time.

Posted By : Sandeep Ghuge
D119
Date & Time : 20-04-2018 10:35:AM
Hello Bhavana ,

We received Billing MIS for
Client=HDFC Limited
Activity= CPV
Product =Home Loan
Verification Type=NOC

For Above combination there is Employee rate entry is available in RES which added in 2018-03-15 17:48:11

We have attached Billing MIS Added dated 1-April-2018 to 14-April-2018.
In that for **some cases not available FE rate and Client rate** please check it .

HDFC_CPV_NOC.xls
↧ Download
Posted By : Bhavana Pachpande
D119

Date & Time : 21-04-2018 12:16:PM
I have checked sone case ids whose client rate and employee rate are not captured according to the Billing MIS.

But if i use the test script to check for those case_id then rate is properly captured. Example :
https://pms.resoftech.com/user/checkrate/setClientEmpRates/**104106751**

Her case_id : **104106751** has no client rate or employee rate captured in case table. But the test script shows the actual captured client and employee rate.

I have also checked the created date and case close date which is proper.

Will need to test this **scenerio** on live with dummy case data and save it and then close it but not perform any send to client operation so that we can check why the rate is not captured.

Will use the test script to compare also.

One **possibility** is that after case close and save the execution must have timedout or connection must have broken from the server for some of the cases when submitted. This can cause the case not get updated with rates.

Solution : We can use the test script to update the rates for such case. The test script now only shows the actual rates. We can add a piece of code to update the case table for that case id with the rates. We need to do it manually one by one using the URL.

Query:
For now do you want me to add the piece of code to update the case table using the test script.

Please add some test case in live server with same criteria for :
Client=HDFC Limited
Activity= CPV
Product =Home Loan
Verification Type=NOC

and then let us know, we will check those cases on Monday.

Billing_Mis report.xls
↧ Download
Posted By : Dipika Yedge
D119
Date & Time : 21-04-2018 04:36:PM
Hi Bhavna,

We have import 5 Test cases i.e (104166433 to 104166437).
For reference please check employee rate entry id =11187
Link https://pms.resoftech.com/admin/master/edit/employeerate/11187

Please check the attached Billing MIS of CPV from Dt. 1st April 2018 to 20th April 2018.
Rate not showing against some pincode.
Please check it.
We need to solve this issue on priority basis .

CPV RES FE PAYOUT 01 TO 20 APRIL 2018. (1).xls
↧ Download
Billing MIS of CPV
Posted By : Manas Dasgupta
D119
Date & Time : 23-04-2018 12:00:PM
I have checked some of the case ids, in case history and direct table.

Case history :
URL : https://pms.resoftech.com/admin/case_history/index
Example Seached case id : 104104272, 104107313

Employee rate and Client Rate not being captured for this cases are put on hold and then re-assigned and then send to client. There is no case "close".

Also for case_id : 104105073, it was found that the case status was closed by FE himself.
There's no such functionality in web service to update employee rate or client rate for mobile app.

For new test cases added, (104166433 to 104166437), i have tested with some case ids and clsoed them with proper client and emp rate captured.

Please ask Sir Sandeep to discuss on skype.

Posted By : Manas Dasgupta
D119
Date & Time : 23-04-2018 03:39:PM
Please let us know should we update Client rate and Employee rate for the given case id using manual script.
If so, we would prepare a function and update tomorrow.

Also let us know the webservice which is currently being used in live server for mobile app and the test webservice also. We will update for case close by Fe then fetch Employe Rate and Client Rate.
Posted By : Sandeep Ghuge
D119
Date & Time : 26-06-2018 11:38:AM
Hello Manas,

For this point you are implemented "Check case emp rate" module , using this module we can cross check whats the issue for fetching emp rate. So you can close this point.
Posted By : Kailash Kumawat
D119
Date & Time : 26-06-2018 04:49:PM
Question is closed.
Reply Cancel