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Changes (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Ganesh Sawant

Assigned To : (All Members)

C173 High

Date & Time : 10-03-2023 12:05:PM

(All Members) | For the HDFC Bank Limited - KYC product Authorisation date to be considered as Added date in the all reports | High

Hi Manas

Currently import date is considered as added in the RES and accordingly it reflected in all the reports and TAT calculated. For the HDFC Bank limited - KYC product exclusively we want the authorization date to be considered as Added date and TAT calculate accordingly.

Posted By : Manas Dasgupta

Assigned To : Ganesh Sawant

C173 High

Date & Time : 10-03-2023 12:07:PM

ok sir, will check this point and update, this is for Bank url change only right ?

Posted By : Ganesh Sawant

Assigned To : Manas Dasgupta

C173 High

Date & Time : 15-03-2023 02:28:PM

Yes Above change only for the Bank URL

Posted By : Ganesh Sawant

Assigned To : Manas Dasgupta

C173 Medium

Date & Time : 15-03-2023 02:28:PM

Please confirm by which date it will be available

Posted By : Ganesh Sawant

Assigned To : Manas Dasgupta

C173 High

Date & Time : 24-03-2023 01:34:PM

Please confirm the timelines

Posted By : Super Admin

Assigned To : Manas Dasgupta

C173 Medium

Date & Time : 27-03-2023 07:10:PM

Manas is it pending at our end then update and clear from your desk, if you need help let me know

Posted By : Manas Dasgupta

Assigned To : Prasad Gawade

C173 Medium

Date & Time : 29-03-2023 05:44:PM

Hello Prasad,

Please start working on this task based on priority from PAMAC. Let me know if any discussion is required.

Posted By : Ganesh Sawant

Assigned To : (All Members)

C173 High

Date & Time : 07-04-2023 07:55:PM

Please confirm by when development will be done

Posted By : Prasad Gawade

Assigned To : Ganesh Sawant

C173 High

Date & Time : 26-04-2023 11:43:AM

Hello,

Below are the queries related to the changes

1) Currently import date is considered as added in the RES and accordingly it reflected in all the reports and TAT calculated. For the HDFC Bank limited - KYC product exclusively we want the authorization date to be considered as Added date and TAT calculate accordingly.

-> Here authorization date means when authoriser send case to pamac (i.e approve case).

Process -

1) Also added date will be same as per current process i.e **when inputter add case to RES**, but after authoriser approves the case the added date will be replaced with **authoriser submit date** and TAT will be calculated as per authoriser submit date.

2) This process will also be applicable to bulk authoriser approval.

Please answer above queries and confirm process flow.

Posted By : Ganesh Sawant

Assigned To : Prasad Gawade

C173 High

Date & Time : 26-04-2023 01:09:PM

Yes Prasad, as discussed logic is same

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

C173 High

Date & Time : 26-04-2023 02:56:PM

As per discussion with Dipika maam and manas sir.

The process will be same as mentioned before, but to keep track of initial added date of case i.e when first time

the case was added to system by inputter, **we need another field(for inputter added date time) to capture that date time, please mention the field name to be used to capture inputter added date time.**

This will be additional functionality i.e capture inputter added date time, also need to change HDFC KYC report MIS to add inputter added date time field and give filter to generate MIS according to inputter added date time.

Posted By : Dipika Yedge

Assigned To : Prasad Gawade

C173 High

Date & Time : 26-04-2023 02:58:PM

Hi Prasad,

Please use date4 field

Posted By : Manas Dasgupta

Assigned To : Prasad Gawade

C173 High

Date & Time : 26-04-2023 03:17:PM

Hello,

Please check date4 is present for both India and Dubai tbl_cases or not as sahre schema in email.

Posted By : Prasad Gawade

Assigned To : Manas Dasgupta

C173 High

Date & Time : 28-04-2023 10:59:AM

Yes checked present in both schema

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

C173 High

Date & Time : 28-04-2023 05:04:PM

Hello,

As discussed provided you excel files containing case ids and template in which date4 is used for India live database.

In dubai live database there were no case ids and template containing date4 field.

Please confirm on India live database.

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

C173 High

Date & Time : 03-05-2023 01:05:PM

Hello maam,

Changes are present in India demo server, please check and confirm the changes.

Posted By : Prasad Gawade

Assigned To : Ganesh Sawant

C173 High

Date & Time : 06-05-2023 06:05:PM

As discussed we don't need **Inputter added date** filter in HDFC KYC MIS, Just added extra field **Inputter added date** in HDFC kyc MIS and Case detail MIS.

Just to confirm the process:

When inputter add case in RES for the first time **added date** and **inputter added date** gets updated.

Inputter send case to authorizer for approval.

If Authorizer **approve** case and send case to pamac same **added date** will be updated(replaced) with the new

one.

If Authorizer **reject** case **added date** won't get updated.

MIS side changes:

Inputter added date to be added before **Inputter submit Date Time** in HDFC KYC mis.

Inputter added date to be added before **Received Date Time** in case detail mis.

Please confirm the above changes and process.

Posted By : Ganesh Sawant

Assigned To : Prasad Gawade

C173 High

Date & Time : 06-05-2023 06:20:PM

Okay please proceed

Posted By : Dipika Yedge

Assigned To : Prasad Gawade

C173 Medium

Date & Time : 08-05-2023 03:57:PM

please upload the changes on live server to check.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

C173 Medium

Date & Time : 09-05-2023 01:19:PM

Hello mam,

Changes are uploaded in both India and Dubai live server, please check and confirm.

Posted By : Ganesh Sawant

Assigned To : Bhavana Pachpande

C173 High

Date & Time : 10-05-2023 03:44:PM

If requirement is only for HDFC Bank URL INDIA Operation then why it uploaded for Dubai?

Posted By : Bhavana Pachpande

Assigned To : Ganesh Sawant

C173 High

Date & Time : 10-05-2023 03:49:PM

Hello sir,

Since changes in code are common for both India and Dubai server, it is uploaded in Dubai server also.

Please discuss with Prasad and Mam Dipika for any changes to be done in code to make it specific for Dubai only.

<https://pmsdubai.resoftech.com/bank>

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

C173 High

Date & Time : 13-05-2023 11:04:AM

Hello maam,

Please check and close this point if done.

Posted By : Prasad Gawade

Assigned To : Dipika Yedge

C173 High

Date & Time : 15-05-2023 06:10:PM

Hello maam,

Any updates on this ?

Posted By : Dipika Yedge

Assigned To : Ganesh Sawant

C173 High

Date & Time : 16-05-2023 01:01:PM

Changes has been done, please close the ticket

Posted By : Prasad Gawade

Assigned To : Ganesh Sawant

C173 High

Date & Time : 22-05-2023 09:37:AM

Hello sir,

Please close this ticket if done.

Posted By : Ganesh Sawant

Assigned To : (All Members)

C173

Date & Time : 24-05-2023 04:23:PM

Changes is closed.