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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Dipika Yedge

**Assigned To :** (All Members)

B426 High

**Date & Time :** 10-05-2020 12:04:PM

Manas Dasgupta | Fe submit after Send to client | High

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Hi,

FE has submitted the below case through Web after Send to client.

as per process after send to client case will reflect only in case reopen redo or export menu.  
Then how the below case were showing in FE's login?

Case ID- 102043382

STC Date- 29th Feb2020

Fe close date- 12 March 2020

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge

B426 High

**Date & Time :** 10-05-2020 07:37:PM

Hello mam,

Will check this point tomorrow.

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge

B426 High

**Date & Time :** 11-05-2020 09:35:AM

Hello mam,

Can you provide FE and SUP login details where case id is shown in verification list also.

**Posted By :** Manas Dasgupta

**Assigned To :** Manas Dasgupta

B426 High

**Date & Time :** 11-05-2020 04:47:PM

Hello mam,

I have checked the login as per sms received for Fe. But the case id is not visible there in Verification List.

**Posted By :** Dipika Yedge

**Assigned To :** Manas Dasgupta

B426 High

**Date & Time :** 11-05-2020 06:21:PM

Hi,

We added 2 test case id's to check below issue, but after sent to client cases were not showing in his web id.

Test case id's are 102046310 & 102046309

**Posted By :** Dipika Yedge

B426

**Date & Time :** 11-05-2020 06:21:PM

Bug is closed.