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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Dipika Yedge

**Assigned To :** (All Members)

B460 High

**Date & Time :** 11-11-2022 02:41:PM

Dipika Yedge | Export- Doc | High

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Hi,

While exporting doc file from Export Menu screen goes blank.

Case ID- 108722515

Activity- CPV

Client- CRIF

Product- Retail Assets

VT- BV Discreet

**Posted By :** Bhavana Pachpande

**Assigned To :** Prasad Gawade

B460 High

**Date & Time :** 11-11-2022 03:34:PM

Hello Prasad,

Please check the issue and do needful.

**Posted By :** Prasad Gawade

**Assigned To :** Bhavana Pachpande

B460 High

**Date & Time :** 12-11-2022 03:45:PM

Hello,

As discussed with Kailash sir, need to create same template, case data in local server.  
so working on the same.

**Posted By :** Prasad Gawade

**Assigned To :** Bhavana Pachpande

B460 High

**Date & Time :** 14-11-2022 09:57:AM

Hello manas,

Case ID- 108722515

I checked above case id in local server using live read only database, export to word doc was working properly.  
Need to check on live server to see what exactly the issue is, please do the needful.

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge

B460 High

**Date & Time :** 14-11-2022 11:22:AM

Hello mam,

Please check now, issue is resolve. It was because of new optimization changes, error in function call.

**Posted By :** Dipika Yedge

B460

**Date & Time :** 15-11-2022 02:45:PM

Bug is closed.