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Posted By : Kailash Kumawat
D158
Date & Time : 24-01-2018 03:53:PM
API call for all case event

New Requirement.
As per phone discussion client will notify for each action with his cases.
We are considering below actions.
1) case import (import/multi-import)
2) case add (case entry, new case)
3) case assign to FE/Tele
4) case accept by FE
5) case reject by FE
6) case submit by FE
7) Tele verification (hold/working progress, all status)
7) case verify by supervisor/admin.
8) case update/save by supervisor(every time)
9) case close by supervisor
10) case sent to client
11) case reopen
12) case reassign
13) case redo

No API calls on case delete, case archive, export, QC and other activities.
We do it with standard API (already developed).
We setup standard API for this client, need some modification.
We are assuming for every API call fields will be same.
The application will send data in JSON format and will be template wise settings.
Posted By : Navika Desai
D158
Date & Time : 24-01-2018 03:58:PM

This is okay and agreed.

Please share timelines.
Posted By : Kailash Kumawat
D158
Date & Time : 24-01-2018 04:24:PM
We have one developer.
It will take 10 working days(5 days development and settings in existing standard API module, 5 testing with various actions and with mobile app).
This timeline is for demo site confirmation from your end.
For live site deployment, you can consider 2 more days.

Posted By : Kailash Kumawat
D158
Date & Time : 25-01-2018 09:37:AM
I think we can start on Tuesday 30th January.
Posted By : Navika Desai
D158
Date & Time : 25-01-2018 11:22:AM
This is under discussion with the client. Hence Please do not start development till we inform.
Posted By : Navika Desai
D158
Date & Time : 27-02-2018 12:44:PM
You can hold/close this requirement.

Will let you know once this is to be done / initiated.
Posted By : Kailash Kumawat
D158
Date & Time : 27-03-2018 05:17:PM
Question is closed.

[Reply] [Cancel]