# MyProject ◯

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## Bugs (PAMAC (Cloud Version))

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● = Emergency,  ● = High,  ● = Medium,  ● = Low

**Posted By :** Navika Desai
B201
**Date & Time :** 20-11-2015 10:06:AM
101839711 - Case not moving to Send to client tray | High

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hi,

the mentioned case is closed, however it is not moving to Send to client tray.

Please resolve.
**Posted By :** Rakhi Gaud
B201
**Date & Time :** 27-11-2015 10:36:AM
Issue has been resolved.
This happened because FE resend the case data of parent case of given case id after closing it, so the case status field got updated and not showing in send to client page.


**Posted By :** Navika Desai
B201
**Date & Time :** 27-11-2015 11:06:AM
Bug is closed.

[Reply] [Move to Change] [Cancel]