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## Discussions (PAMAC (Cloud Version))

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**Posted By :** Rahul Naik

D31

**Date & Time :** 15-07-2014 11:43:AM

Alert and Email Functionality

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### Alerts:

- 1) Add Employee :
  - If new employee is added in the system than we need to send USERID and PASSWORD to his personal mail ID at first time.
  - Once user login into the system next menu is "Change Password" must be shows where user can change the credentials
- 2) Case Verification:
  - We need one setting page where we can set the mail ID and whom to send these mail.
  - If any FE complete the Case Verification than we need to send one alert with concerned person.
  - Concerned person and mail ID we can select through setting.
- 3) Case Import:
  - Consider I have one main center and I would like to upload the all data to the respective center.
  - If I upload data successfully and then we need to send one mail to the concerned person of that center.
  - If we manage this through setting this is really well and good
- 4) FE App :
  - If FE accepts some case and rejected some case, on this scenario we need to send mail to the concerned person after receiving accepted/rejected case information at the server.

### Mail Sending Functionality:

- 5) Export Data:
  - Once the all verification is done and user want send this detail to Client.
  - We need one facility where we can add all email and send that email to clients.

## 6) All Report:

- If we generate the reports and we want send this to concerned person, we need a facility to send the mail.

**NOTE : Please suggest from your end also**

**Posted By :** Super Admin

D31

**Date & Time :** 15-07-2014 12:26:PM

Ok I will first prepare emplanes for each of above alerts and update here ...

**Posted By :** Super Admin

D31

**Date & Time :** 16-07-2014 11:52:AM

1) Add Employee :

- If new employee is added in the system than we need to send USERID and PASSWORD to his personal mail ID at first time.
- Once user login into the system next menu is "Change Password" must be shows where user can change the credentials

Email Template:

Sub: New Account Created

Dear <Name Of person>

You have account on Customer Profile Verification System.

Here are your account details -

User Name:

Password:

It is strongly recommended to change password on your first login.

System Admin

2) Case Verification:

- We need one setting page where we can set the mail ID and whom to send these mail.
- If any FE complete the Case Verification than we need to send one alert with concerned person.
- Concerned person and mail ID we can select through setting.

I would like to have discussion with PAMAC on this matter.

Lets show Dashboard alert

3) Case Import:

- Consider I have one main center and I would like to upload the all data to the respective center.
- If I upload data successfully and then we need to send one mail to the concerned person of that center.
- If we manage this through setting this is really well and good

YES OK

To whom email is sent ... will be decided with simple setting, where we will provide selection.

Sub: New Cases Updated

Dear <Name Of Person>

Hello, please find attached file for details of New Cases Updated in System through import function.

Name of File:

Time Of Import:

System Admin.

4) FE App :

- If FE accepts some case and rejected some case, on this scenario we need to send mail to the concerned person after receiving accepted/rejected case information at the server.

Please add there status on App as well as website

Accept/Accepted

Reject/Rejected

Reassign/Accepted

Detailed discussed with Rahul.

Email will go to person who assigned the cases.

Sub: Cass Assignment Status

Dear <Name Of Person>

Please see attached file for recent case assignment status.

System Admin

Mail Sending Functionality:

5) Export Data:

- Once the all verification is done and user want send this detail to Client.
- We need one facility where we can add all email and send that email to clients.

OK

6) All Report:

- If we generate the reports and we want send this to concerned person, we need a facility to send the mail.

OK

**Posted By :** Super Admin

D31

**Date & Time :** 05-08-2014 09:22:AM

Rahul this was why you where asking yesterday and I posted it long back ...

**Posted By :** Rahul Naik

D31

**Date & Time :** 14-08-2014 06:25:PM

Question is closed.

**Posted By :** Rakhi Gaud

D31

**Date & Time :** 26-08-2014 11:47:AM

Hello,

I have some queries regarding this functionality.

Find following excelsheet, I have mentioned all queries, please give reply ASAP.

Thanks,  
Rakhi

[Download](#)

**Posted By :** Super Admin

D31

**Date & Time :** 26-08-2014 04:04:PM

Rahul please clear them here

**Posted By :** Rahul Naik

D31

**Date & Time :** 26-08-2014 04:42:PM

Point 3) Three Check Box need to add Assign Employee at last

- 1) Import Mail
- 2) Export Mail
- 3) FE Accept and Reject Case

Rest of the point is cleared

**Posted By :** Rakhi Gaud

D31

**Date & Time :** 26-08-2014 07:52:PM

1) we are sending email at the time of import cases through file.

Is there need of send email at the time of add new case?

2) when we send case update mail to multiple employees of selected area then mail should be single(means first 2-3 in To option and remaining in CC option) or seperate?.

Please find following updated sheet.

Thanks,  
Rakhi

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**Posted By :** Super Admin

D31

**Date & Time :** 23-03-2015 11:27:AM

Question is closed.

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