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Bugs (PAMAC (Cloud Version))

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 \bullet = Emergency, \bullet = High, \bullet = Medium, \bullet = Low

Posted By: Navika Desai

B246

Date & Time: 14-06-2016 09:40:AM

Case closed in case verification but not shown in send to client tray | High

Case 102206856 has been closed in case verification tray but is not reflected in send to client tray. Please resolve.

Essel Finance RCU BL 102206856 Mytest pamac#1231

Posted By: Navika Desai

B246

Date & Time: 14-06-2016 09:58:AM

also the below cases:

102189303 102189306

Posted By: Rakhi Gaud

B246

Date & Time: 14-06-2016 05:55:PM

case id - 102206856

Parent case - 102198858

Status - Hold

Send to client date - 2016-06-11 13:43:45 Last Modified date - 2016-06-11 13:42:58

- As per discussion with Navika changed the status Hold to Close of parent case and issue have been resolved.

case id - 102189303 Parent case - 102170889 parent case status - Close

- This case was not getting saved properly, because there was an residence address field selected for pincode mapping(used to capture emp and client rate) and in that field " was there, causing database query error. Discussed this Navika and she did changes in setting of that field, and issue have been resolved.

case id - 102189306

Parent case - 102170890

parent case status - Close

- Not found any specific issue. Edit and saved case 102189306 again and visible into send to client tray.

Posted By: Navika Desai

B246

Date & Time: 15-06-2016 02:05:PM

Bug is closed.

Reply Move to Change Cancel