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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B226

Date & Time : 14-03-2016 03:12:PM

Manually aded cases not moving to respective center | Medium

Hi,

I imported test case from the ID - P52465 Nasik@123

Only Nasik center is assigned to this ID, when I added a new case from 'New case" menu, then the case was not seen in Naik location, the case is available in India only and not under any region/center.

I have checked the employee assignment, employee has only Nasik center rights.

While adding the new case, the center and zone have fixed values of Nasik and west respectively.

Test case added - 102035659

Please check and resolve.

Posted By : Rakhi Gaud

B226

Date & Time : 16-03-2016 10:02:AM

Hi,

Issue have been resolved.

Uploaded and tested on demo site.

Also uploaded on live site but unable to test.

Please verify and confirm.

Posted By : Navika Desai

B226

Date & Time : 16-03-2016 10:45:AM

Hi,

Tested for one case on live, issue has been resolved, however will keep the bug open for a couple of days for observation.

Posted By : Navika Desai

B226

Date & Time : 22-03-2016 07:00:PM

Bug is closed.

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