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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Navika Desai

B237

**Date & Time :** 10-05-2016 07:13:PM

Dedupe not checked | Emergency

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While importing the attached file for the Dubai client Emirates NBD < Dubai Verification the cases were not found in dedupe check.

Please check.

Existing cases with the same name are:

101900908

101901053

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Dedupe.zip

↓ Download

**Posted By :** Navika Desai

B237

**Date & Time :** 11-05-2016 03:39:PM

one more error of same type.

Please check urgently... we have 24 hours case TAT for operations and this needs to close.

Documents attached, earlier cases for dedupe:

101898537

101900971

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Dedupe.zip

[↓ Download](#)**Posted By :** Rakhi Gaud

B237

**Date & Time :** 11-05-2016 06:00:PM

Checked above issue and found that there was extra space in value of applicants name.

Because of this it was not matching the value with existing cases.

Did changes in existing function of dedupe search to trim(remove) the extra space from value and then compare.

Uploaded on live site.

Please verify.

**Posted By :** Navika Desai

B237

**Date & Time :** 11-05-2016 06:02:PM

The issue has been resolved. Will keep this bug open for obervation in case of any further complaints from operations team.

**Posted By :** Navika Desai

B237

**Date & Time :** 14-05-2016 06:15:PM

Bug is closed.

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