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Bugs (PAMAC (Cloud Version))

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● = Emergency,   ● = High,   ● = Medium,   ● = Low

Posted By : Navika Desai
B285
Date & Time : 07-03-2017 05:34:PM
New case not added from New case module | High

New case for the below is not added from New case module, message received as Case Added, but case is not added in database
Dubai
Test Dubai
CPV
SME
BV
Posted By : Rakhi Gaud
B285
Date & Time : 08-03-2017 11:41:AM
Issue have been resolved.
Please verify.

I happened because, one field('field147') used in some template was not in exist in cases table as a column but available in field master.
Now, I have added it in cases table and issue get resolved.

Posted By : Navika Desai
B285
Date & Time : 08-03-2017 12:18:PM
The system should not show the message case added if it did not actually save the case.

Resolved.
Posted By : Navika Desai

B285
Date & Time : 05-06-2017 06:11:PM
Bug is closed.

[Reply] [Move to Change] [Cancel]