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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Dipika Yedge

**Assigned To :** (All Members)

B425 High

**Date & Time :** 20-02-2020 12:53:PM

Dipika Yedge | Not able view cases | High

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Hi,

Below cases are not showing in FE assignment & Case Verification.

102042388

102042389

102042390

Login- Dubaiopsadmin

Password - pamac@jan

Activity - CPV

**Posted By :** Manas Dasgupta

**Assigned To :** Dipika Yedge

B425 High

**Date & Time :** 20-02-2020 03:05:PM

Ok mam, I will check this issue.

**Posted By :** Manas Dasgupta

**Assigned To :** Dipika Yedge

B425 High

**Date & Time :** 20-02-2020 03:27:PM

Hello mam,

I have checked the case history for all the mentioned case id above, and found that the send\_to\_client\_time field was added in import as such the value of send to client field was captured as 0000-00-00 00:00:00. The case ids were not showing in the list page.

Please remove send to client filed from template and also from import.

**Posted By :** Dipika Yedge

B425

**Date & Time :** 20-02-2020 04:31:PM

Bug is closed.

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