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Posted By : Kailash Kumawat

D197

Date & Time : 27-02-2019 11:55:AM

fallback testing on server

Please give confirmation on below.

Need to shift operation on every month between 3-12 to US server

First testing on 2nd march night so on 3rd march whole operations will be on US server

Posted By : Ganesh Sawant

D197

Date & Time : 27-03-2019 06:06:PM

Okay please share the revised date and process as schedule date is already passed away

Posted By : Super Admin

D197

Date & Time : 28-03-2019 08:27:AM

it will be next month ... will update in few days

Posted By : Kailash Kumawat

D197

Date & Time : 22-07-2019 10:49:AM

Ganesh sir, Please provide date by when we can start it.

Posted By : Bhavana Pachpande

D197

Date & Time : 29-07-2019 03:30:PM

Hello sir,

Please provide date by when we can start it.

Posted By : Bhavana Pachpande

D197

Date & Time : 14-08-2019 12:16:PM

Hello sir,

Please provide date by when we can start it.

Posted By : Bhavana Pachpande

Assigned To : Ganesh Sawant

D197

Date & Time : 03-09-2019 08:35:AM

Hello sir,

Please provide date by when we can start it.

Posted By : Bhavana Pachpande

Assigned To : Ganesh Sawant

D197

Date & Time : 10-09-2019 10:08:AM

Hello sir,

Please provide date by when we can start it.

Posted By : Ganesh Sawant

Assigned To : Bhavana Pachpande

D197

Date & Time : 23-09-2019 10:39:AM

Hi

Please ensure it will be tested by beginning of the month. As month end approaching please ensure it will be tested by 3rd Oct 2019.

Let we know when set for the testing accordingly we will inform to Ops.

We hope while testing link will auto divert on the test side

Posted By : Bhavana Pachpande

Assigned To : Kailash Kumawat

D197

Date & Time : 01-10-2019 08:32:AM

Hello sir,

Please check this point, Sir Ganesh has updated testing date.

Posted By : Super Admin

Assigned To : Ganesh Sawant

D197

Date & Time : 03-10-2019 10:43:AM

Due to recent server issue, we kept it on hold, We will post new date here. Mostly mid month.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

D197

Date & Time : 30-03-2020 04:54:PM

Hello mam,

As discussed on phone, new change to show connection name in the header and footer is added for pamac live server, Pamac backup US server and Dubai server.

For any queries discuss with Sir Siddharth.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

D197

Date & Time : 17-04-2020 03:29:PM

Hello mam,

As discussed on phone for new change of image backup policy, check the below points :

1) If case image/pdf is not found in India live server (pms.resoftech.com) then check if it is present in backup us server (pmsus.resoftech.com). This change is only for Inida and not Dubai.

Point 1 change will affect the following modules where case image is shown: Case verification , pdf download , Send to client, Export, Reopen/Redo

2) Create a cron to delete images from India and Backup US server.

Please acknowledge the above points and change.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

D197

Date & Time : 20-04-2020 10:37:AM

Hello mam,

As discussed on phone we have pushed point 1 changes for image fetch in live server.

Today we shall test and monitor changes , in case of any issue please let us know.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

D197

Date & Time : 22-04-2020 03:32:PM

Hello mam,

Point 2 changes for cron file, to delete images from India and US backup server have started, please note below changes :

1) Delete images by send to client time from both servers.

2) Delete images older than 2 months by send to client time from India server.

3) Delete images older than 6 months by send to client time from US backup server.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

D197

Date & Time : 08-05-2020 05:07:PM

Hello mam,

Point 2 , image/pdf deletion script is live now. In case of any issue please let us know.

Posted By : Super Admin

Assigned To : (All Members)

D197

Date & Time : 12-05-2020 10:29:AM

Can we have your feedback. Its been 4 days since we went live.

We must close every thread went live in 48 hours or proceed with corrections.

Posted By : Super Admin

Assigned To : Ganesh Sawant

D197

Date & Time : 12-05-2020 06:05:PM

No sure finally we got feedback or not, but we done with this now mostly India server will not face problem.

From Manas

- 1) Check Live database table cases count from time to time if its is in sync with US server.
- 2)Check for code sync also for live and US server.
- 3) Check to avoid case image delete folder from US server as per new discussion with Sir Kailash.
- 4) Check and test step wise development and report issues to Manas for correction for each affected modules at a time.
- 5) Find solution for alternative php function to use \$_SERVER for ip address fetch.
- 6) Resolve SSL issue for unable to send email using SMTP conenction in live server.

so if you are ok we can close the thread?

Posted By : Super Admin

D197

Date & Time : 15-01-2021 07:20:AM

Question is on Hold.

Posted By : Bhavana Pachpande

Assigned To : Kailash Kumawat

D197

Date & Time : 31-03-2021 03:58:PM

Hello sir,

Can we close this thread ?

Posted By : Super Admin

D197

Date & Time : 14-04-2021 07:02:AM

Question is closed.