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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

Assigned To : (All Members)

B455 High

Date & Time : 29-09-2022 03:11:PM

Dipika Yedge | TAT Slab | High

Hi Manas,

As discussed TAT slab column of case details MIS showing wrong data from 28th Sept 2022.

Checked attached excel for your reference.



report(172).xls

Download

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B455 High

Date & Time : 29-09-2022 05:30:PM

ok mam, we are checking it, will update once fixed.

Posted By : Dipika Yedge

Assigned To : Bhavana Pachpande

B455 High

Date & Time : 30-09-2022 04:05:PM

Hi Manas,

As discussed plz check below test case id

105577807 to 105577811

Posted By : Dipika Yedge

Assigned To : Bhavana Pachpande

B455 High

Date & Time : 03-10-2022 03:01:PM

Hi ,

Its showing proper. please upload on live site

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B455 High

Date & Time : 03-10-2022 04:30:PM

Hello mam,

As discussed, we have optimized the send to client tat capture logic by 1 query, this has changed the tat logic order in code as such, the changes need to be tested thoroughly in demo server, before we upload on live server.

Please check and confirm. Check with reopen cases, hold cases for tat logic.

Posted By : Dipika Yedge

Assigned To : Bhavana Pachpande

B455 High

Date & Time : 04-10-2022 01:45:PM

Hi,

TAT is showing is proper now for re-assign, re-do and normal cases.

Please upload the changes on live site.

Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B455 High

Date & Time : 04-10-2022 04:46:PM

Hello mam,

Changes are pushed on live server, please check and close if done.

Posted By : Dipika Yedge

B455

Date & Time : 10-10-2022 02:45:PM

Bug is closed.