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Posted By : Ajit Kedare
Assigned To : (All Members)
D243
Date & Time : 15-06-2022 02:46:PM
Bhavana Pachpande | Video call in RES

Dear Team,

Pamac Operations have shared the requirement of incorporation of Video call in the PD process

As a process,

-       A link will be shared with the client(single/multiple) for initiating a Video Call (connect link/meeting invite to be shared via application)
-       The invite should have the details of start time and end time of the meeting
-       During the video call , the FE should be able to update the case details parallely
-       Every video call should be recorded and stored for sharing further with client.
-       Lat-long of the client to be captured.

Kindly analyse the requirement and help with the feasibility for incorporating the same.
Posted By : Bhavana Pachpande
Assigned To : Ajit Kedare
D243
Date & Time : 20-06-2022 02:36:PM
Hello sir,

Queries:
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1) Is this a mobile app development ?

2) During the video call , the FE should be able to update the case details parallely .

Reply: Fe uses mobile app to submit case, if video call happens on mobile app then how will he be able to do it parallely.

3) Every video call should be recorded and stored for sharing further with client.
Reply: Where will we store it on pms.resoftech.net server, since video size will be big we may run out of space, so need to keep a logic for deleting them also, cannot store them permanently.

4) Lat-long of the client to be captured.
Reply: I think in mobile app they can do this, if any webservice is required let us know.
Posted By : Ajit Kedare
Assigned To : Bhavana Pachpande
D243
Date & Time : 19-09-2022 04:43:PM
discussion can be closed
Posted By : Ajit Kedare
D243
Date & Time : 19-09-2022 04:44:PM
Question is closed.

Reply   Cancel