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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B186

Date & Time : 21-08-2015 11:15:AM

Auto FE auto assignment error | Medium

Hi,

Users are unable to auto assign cases to FE.

Please check and resolve.

Posted By : Rakhi Gaud

B186

Date & Time : 21-08-2015 11:20:AM

Issue have been resolved.

This issue occurred because of checking template id wise table exist or not to avoid database error. While uploading optimized code this condition remained as it is.

Now, I have removed this, it is working fine.

Please verify and close.

Posted By : Super Admin

B186

Date & Time : 11-09-2015 06:50:AM

Can we close this?

Posted By : Navika Desai

B186

Date & Time : 11-09-2015 09:49:AM

Bug is closed.