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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Navika Desai

B306

**Date & Time :** 26-02-2018 04:38:PM

Unable to search / export report MIS | High

Unable to search and/or export report MIS from RES. Sample report below:

<https://pms.resoftech.com/user/reports/viewreport/52/nosearch>

Activity - DCR, DCR\_appt

Added date - 15th Jan 2018 to 26th Feb 2018.

**Posted By :** Navika Desai

B306

**Date & Time :** 27-02-2018 12:47:PM

Update?

**Posted By :** Bhavana Pachpande

B306

**Date & Time :** 27-02-2018 05:05:PM

Records are searched for DCR\_appt no records found for DCR. Screenshot attached.

The screenshot shows the PAMAC system interface. At the top, there's a header with the PAMAC logo and user information. Below that, a navigation bar contains links like 'Home', 'Dashboard', 'Reports', etc. The main content area displays a search results page for 'DCR MIS'. It includes a table with columns: Region, Center, Date, Activity, Patient, Location, and Customer. The table is currently empty, indicating no records found. Below the table, there's a 'Showing Records: 1 - 15 (Page 1/1)' message. At the bottom, there's a 'Download' button.

**Posted By :** Navika Desai

B306

**Date & Time :** 27-02-2018 05:39:PM

Not working on my pc. Please take remote of system and confirm.

**Posted By :** Bhavana Pachpande

B306

**Date & Time :** 01-03-2018 08:14:AM

Will check once R22 is completed.

**Posted By :** Navika Desai

B306

**Date & Time :** 01-03-2018 09:40:AM

Okay

**Posted By :** Navika Desai

B306

**Date & Time :** 05-03-2018 12:16:PM

Bug resolution will have to wait till development is completed?

**Posted By :** Bhavana Pachpande

B306

**Date & Time :** 06-03-2018 08:17:AM

Yes R22 point changes are going now. Will have to check why the queries are taking so long in reports to generate excel sheet.

Will have to discuss with Sir Kailash if we could resolve it by breaking the report in parts to reduce load from tbl\_cases, if necessary like in "Export" menu under Data Files menu or reduce the date in search. So this point might take time also.

**Posted By :** Navika Desai

B306

**Date & Time :** 06-03-2018 11:20:AM

MIS are different from excel report. FYI.

Let me know post discussion.

**Posted By :** Navika Desai

B306

**Date & Time :** 07-03-2018 09:49:AM

update? Bugs cannot be kept on hold for so long. What is the TAT for High priority Bug resolution?

**Posted By :** Bhavana Pachpande

B306

**Date & Time :** 08-03-2018 04:49:PM

I have check mis like Daily TAT mis, Casewise tat mis with large date range , no issue found and with export action.

FOR DCR mis the query is causing slowness. Was the query updated recently ?

Query is taking long time in local server also.

**Posted By :** Navika Desai

B306

**Date & Time :** 08-03-2018 05:53:PM

Yes, the query was updated recently. Last 2 columns added.

**Posted By :** Navika Desai

B306

**Date & Time :** 09-03-2018 12:37:PM

I have reduced the query. And hence the data is shown faster.

**Posted By :** Navika Desai

B306

**Date & Time :** 09-03-2018 12:37:PM

Bug is closed.

Reply

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