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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Rahul

B165

**Date & Time :** 12-05-2015 03:58:PM

CITI Bank - Dubai | Emergency

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Today system generate few line pdf report in CITI Bank Dubai... This is ongoing process and need to resolve asap...

Please check mail also for report

**Posted By :** Kailash Kumawat

B165

**Date & Time :** 12-05-2015 04:12:PM

provide more detail

supervisor username and password

client name and template name

case id where you face this issue.

**Posted By :** Rahul

B165

**Date & Time :** 12-05-2015 04:20:PM

Client name is already in subject line,

Template name - Dubai CITI Bank

Search the application ID or name - find attachment

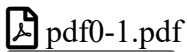
Supervisor name - D0006

pswd - HARI@2222

**Posted By :** Rahul

B165

**Date & Time :** 12-05-2015 04:21:PM

[Download](#)**Posted By :** Rahul

B165

**Date & Time :** 12-05-2015 04:30:PM

Emirates NBD is the main master template and Dubai CITI Bank is the pdf template

**Posted By :** Rahul

B165

**Date & Time :** 12-05-2015 06:30:PM

issue is resolved ?

**Posted By :** Bhavana Pachpande

B165

**Date & Time :** 12-05-2015 07:02:PM

In address field (Office Address) there is special character because of that pdf report shows few record .

We solved this issue by removing "<" sign from address field directly from database. Now you can test on live.

We will working on solution. we remove special character from all the fields when pdf is generate.

Please set priority for this change.

Please check screenshot in attachment.

[Download](#)**Posted By :** Navika Desai

B165

**Date & Time :** 23-05-2015 10:09:AM

hi,

We got the same error for another client in India with the character "<" in the report.

Reports attached. Client Shriram Housing Finance.

Please resolve.

[Download](#)**Posted By :** Bhavana Pachpande

B165

**Date & Time :** 25-05-2015 09:36:AM

can you please give me Supervisor details ?

**Posted By :** Navika Desai

B165

**Date & Time :** 25-05-2015 09:45:AM

You can take any supervisor details:

Mytest

admin@123

**Posted By :** Bhavana Pachpande

B165

**Date & Time :** 04-06-2015 04:11:PM

AS per Skype discussion we apply validation for fields when case data is save.

Allowed characters only alphabet,digit,.,#/-&<>()?"' and space and if any special character found at the time of save case data it shows error message.

Steps:

- 1) login to client
- 2) Select client => proceed
- 3) In verification menu above validation add in
  - i) new case (Add)
  - ii) Case verification (Add / edit)
  - iii) Supervisor(Rater)

On the demo site please check in export

case 4152

Reference No 32296035

above case having all allowed characters .

IS any change or sugession in same please let me known.

Please check below Pdf file and screenshot

Thanks,  
Bhavana

**Posted By :** Bhavana Pachpande

B165

**Date & Time :** 04-06-2015 04:12:PM

Special character related changes are uploaded on live site.

Can you please close this bug?

**Posted By :** Kailash Kumawat

B165

**Date & Time :** 06-06-2015 01:25:PM

please close this bug.

**Posted By :** Super Admin

B165

**Date & Time :** 11-09-2015 06:51:AM

Can we close this?

**Posted By :** Navika Desai

B165

**Date & Time :** 11-09-2015 09:52:AM

Hi,

the bug can be closed after removing the below line on top of every form:

Only Alaphabate(A-Z,a-z),Digits(0-9),dot(.),comma(,),hash(#),slash(/),dash(-),ampersand(&),space( ),<,>,'",?,(,);,;,@,%!,\$,^,\*~,+,=[,],,\_ is Allowed.Special Characters are not allowed Eg. •,”,...,É,‘

**Posted By :** Navika Desai

B165

**Date & Time :** 15-10-2015 05:35:PM

Hi,

Please do the needful as mentioned above and close the bug

**Posted By :** Rakhi Gaud

B165

**Date & Time :** 19-10-2015 11:00:AM

Hi,

I have removed the below line on top of every form :

Only Alphanumeric(A-Z,a-z),Digits(0-9),dot(.),comma(,),hash(#),slash(/),dash(-),ampersand(&),space( ),<,>,'",?,(,),:;,.,@,%,!,\$,^,\*,~,+,=,[,],,\_ is Allowed.Special Characters are not allowed Eg. •,”,...,É,‘

Updated it on demo as well as on live site.

Please verify and confirm.

**Posted By :** Navika Desai

B165

**Date & Time :** 19-10-2015 12:13:PM

Done.

Please close the bug.

**Posted By :** Super Admin

B165

**Date & Time :** 19-10-2015 12:28:PM

Bug is closed.