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● = Emergency,   ● = High,   ● = Medium,   ● = Low

Posted By : Navika Desai
B300
Date & Time : 02-11-2017 01:40:PM
Dedupe search result incorrect | High

Attached is the import file & dedupe search result for the below import.

As per the dedupe field mapping master, there is no matching criteria to show such a large number of result.

What is the issue?

🗎 Dedupe error.xlsx
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Posted By : Navika Desai
B300
Date & Time : 04-11-2017 03:16:PM
2 days gone and no reply on a bug?
Posted By : Bhavana Pachpande
B300
Date & Time : 06-11-2017 08:12:AM
Need to check. Today we shall check on local and demo first.
What is the activity proceeded and whose login while importing the sheet.
Also which zone,center,sub-center,client,product,template,case type was selected during import.
Posted By : Navika Desai
B300
Date & Time : 06-11-2017 10:47:AM
Karvy Financial
CPV

Retail Loan

Login:
Myopsadmintest
admin@123

Details selected during import:
Client: Karvy Financial
Product: Retail Loan
Import template : Karvy Financial RL

No zone, center, subcenter selected during import.
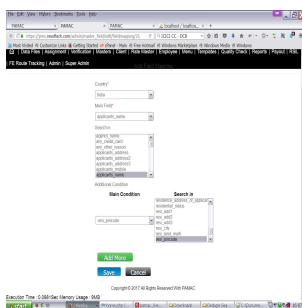**Posted By :** Manas Dasgupta
B300
Date & Time : 06-11-2017 05:47:PM
I have checked the query for dedupe search when importing the sheet :
Query as follows:
SELECT `case_id` FROM (`tbl_cases`) WHERE ((resi_pincode LIKE "%400031%")) AND (delete_flag IS NULL);

resi_pincode is used to search for pincode which is mentioned in dedupe master, screen shot attached.

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Posted By : Navika Desai
B300
Date & Time : 06-11-2017 05:52:PM
In the shared screen shot, alongwith residence pincode, additional condition is applicants name match as well. Name is not matching, then how the dedupe is shown?
Posted By : Bhavana Pachpande
B300
Date & Time : 07-11-2017 08:55:AM
I have updated the code in live server after checking in local , please check.
Before 0(empty) field value were skipped in dedupe search query as such applicants name was skipped, i have removed that as such now the search is done first in additional_fields and then in main_fields.

Please check.
Posted By : Navika Desai
B300
Date & Time : 08-11-2017 09:58:AM
The sequence was not an issue.

Dedupe master is designed such that if only both main and additional condition is met only then the dedupe result should be shown.

IS it done that way?

Posted By : Manas Dasgupta
B300
Date & Time : 08-11-2017 10:52:AM
Yes both main and additional condition are met, then the dedupe result will be shown.
Posted By : Navika Desai
B300
Date & Time : 08-11-2017 11:12:AM
Using the same import files hsared earlier for the same client, i am still getting a huge list of dedupe result.
Result shows ALL cases with the same pincode as import case.

This is still incorrect. Please check thoroughly.

AS per development, if a field value is 'Null' then it should not be considered for dedupe search.
Posted By : Manas Dasgupta
B300
Date & Time : 08-11-2017 01:58:PM
I have imported the sheet with applicants name and getting only single result.
Without applicants name it will search only Resi pincode and matches are shown.

If a field in the sheet is null it won't be used in dedupe search i have checked the coding. But if the field is present it will be used. Pincode is mentioned as such it searches for pincode matches only.

Both sheets attached.

📄 Template_import_dedupe.zip
⤓ Download
Posted By : Navika Desai
B300
Date & Time : 08-11-2017 02:58:PM
Will check with ops team and confirm.
Posted By : Bhavana Pachpande
B300
Date & Time : 21-12-2017 10:38:AM
Please close this bug if completed.
Posted By : Navika Desai
B300
Date & Time : 21-12-2017 10:59:AM
Bug is closed.

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