



MyProject

- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More Help](#)
- [R](#)
- [Ramakrishnan V](#)  
[Manage Profile](#) [Preference](#) [Change Password](#)  
[Logout](#)

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## Bugs (PAMAC (Cloud Version))

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[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Dipika Yedge

B389

**Date & Time :** 13-05-2019 06:37:PM

SMS acknowledgement | High

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Hi,

Bank of baroda acknowledgement sms not receiving to customer.

SMS template Name- Bank Of Baroda\_DCR

SMS Template ID- 130

Case ID- 105561151

**Posted By :** Khamroddin Shaikh

B389

**Date & Time :** 14-05-2019 11:47:AM

Please provide the mobile no. as well, as checked in database  
above case id have mobile no:7303408315 is it correct.

Checked in case history,case process in following manner and mobile no changed time to time

Process

import case

1) at import case mobile no:7021345370

fe assign, fe accept

fe submit

fe submit case

case edit verification

2) at case edit verification : 9833892047,9819610286

fe assign, fe accept

fe submit

fe submit case

case edit verification

3) user: sayli Adhatrao mobile no:9833892047

fe assign, fe accept

fe submit

fe submit case

4)case edit verification

User: System tester mobile no:7303408315 case status: close

case edit verification

User: System tester mobile no:7303408315 case status: close

case edit verification

User: Rakhi Gaud mobile no:7303408315

case edit verification

User: System tester mobile no:7303408315 case status: close

**Posted By : Khamroddin Shaikh**

B389

**Date & Time : 14-05-2019 12:02:PM**

Hi,

Discussed with manas sir and checked in log for sms error,

Error found: Message specified does not match with any template

Acknowledgement-

Received Cheque from TEST On behalf of BOB

Ref No. NA

Cheque No. 789456

Amount. 5000

Date. 2019-05-11

Bank Name Sbi

PAMAC Finserve Pvt.Ltd.

Disclaimer - It's an acknowledgement of collection done and not be considered as official receipt.

**Posted By : Dipika Yedge**

B389

**Date & Time : 16-05-2019 12:48:PM**

Mail sent to Gupshup to add new client,

**Posted By : Dipika Yedge**

B389

**Date & Time : 16-05-2019 12:48:PM**

Bug is closed.

Reply

Move to Change

Cancel