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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Dipika Yedge

**Assigned To :** (All Members)

B437 High

**Date & Time :** 17-11-2021 11:14:PM

Dipika Yedge | Images not showing in pdf | High

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Hi,

For below case id images not showing in pdf and if clicked on images message shows as image can not be displayed because it contains error.

Case ID- 107571288 & 107571307

Activity- RCU

Login- Mytest

pass- Pamac@oct1

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge

B437 High

**Date & Time :** 18-11-2021 08:04:AM

ok mam we are checking it.

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge

B437 High

**Date & Time :** 18-11-2021 08:20:AM

Hello mam,


I have checked the case ids, and found that 107571288 is in the verification list tray not export unlike 107571307.

For : 107571288 and 107571307 , all the 3 \* 3 image files are corrupted - images attached. Please re-open and upload the correct images and then send to client again.

I have manually removed the corrupted images from backed.

Invalid images attached.

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 2021-10-23.zip

[↓ Download](#)

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge


B437 High

**Date & Time :** 18-11-2021 08:46:AM

Hello mam,

Below are the pdf files generated without images.

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 pdf-zip.zip

[↓ Download](#)

**Posted By :** Dipika Yedge

**Assigned To :** Bhavana Pachpande

B437 High

**Date & Time :** 18-11-2021 10:57:AM

Hi,

We are not able to upload images, it shows images are corrupted.

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge

B437 High

**Date & Time :** 18-11-2021 05:11:PM

Hello mam,

Don't upload same image they are corrupted, upload new images.

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge

B437 High


**Date & Time :** 19-11-2021 11:23:AM

Hello mam,

As per discussion with Sir Kailash we have checked the last modified datetime for images on server and compared with case history fe submit, it seems that images were corrupted when uploaded to server.

Check attachment for screenshot for both case ids.

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 server-image-upload-time.zip

[↓ Download](#)

**Posted By :** Bhavana Pachpande

**Assigned To :** Dipika Yedge

B437 High

**Date & Time :** 22-11-2021 08:11:AM

Hello mam,

Please close if done.

**Posted By :** Dipika Yedge

B437

**Date & Time :** 23-11-2021 12:28:PM

Bug is closed.