



- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More Help](#)
- [R](#)
- [Ramakrishnan V](#)  
[Manage Profile](#) [Preference](#) [Change Password](#)  
[Logout](#)

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## Discussions (PAMAC (Cloud Version))

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[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

**Posted By :** Dipika Yedge

**Assigned To :** (All Members)

D276

**Date & Time :** 15-05-2023 02:11:PM

(All Members) | Images not showing in RES

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Hi Team,

Images are not showing for May cases in case verification. Check below case ids for reference

**109436177**

**109436180**

**109436168**

**109436167**

**109436160**

**Posted By :** Manas Dasgupta

**Assigned To :** (All Members)

D276

**Date & Time :** 15-05-2023 04:46:PM

Hello team,

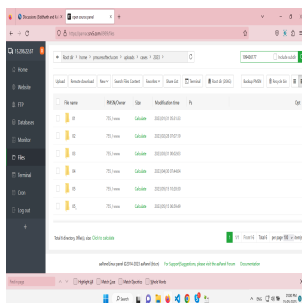
As per discussion with Prasad and Mam Dipika and Sir Kailash below are the findings:

1) When checking via screenshare in Sir Kailash system, found 2 folders **05** and **05\_** for images.  
In 05 there was only **15** folder, i.e today's images submitted by Fe or allowed user in web.  
In 05\_ folder all 01 to 14 folders were present.

The creation of 05\_ folder is still **unknown**. We are trying to search the occurrence of how the folder got

created.

Screenshot attached of the folder with last modified datetime.



Download

**Posted By :** Ramakrishnan V

**Assigned To :** Kailash Kumawat

D276

**Date & Time :** 15-05-2023 08:20:PM

Hi kailash

The time (modified or created) time of folder 05\_ is 6.59 of 15th (which is today early morning).

Please check how this could have happened. For the time being we may have to move all the files (upto yesterday from 05\_ to 05 to keep the tasks going.

But this is a very unusual scenario. Please examine this on priority.

**Posted By :** Ramakrishnan V

**Assigned To :** (All Members)

D276

**Date & Time :** 06-08-2023 05:24:PM



Hi after lot of calls and discussions it was informed that we cannot know how this happened.

I therefore suggest we close ticket.

Reply

Cancel