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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Navika Desai

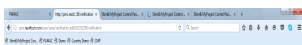
B266

**Date & Time :** 31-08-2016 06:57:PM

Case edit error | Emergency

Refer attached screen shot. Page goes blank on saving the case after edit.

Sample case ID - 102372259, 102352824



↓ Download

**Posted By :** Rakhi Gaud

B266

**Date & Time :** 31-08-2016 07:29:PM

Issue is resolved.

There was some database error while checking valid city.

Please verify.

**Posted By :** Navika Desai

B266

**Date & Time :** 31-08-2016 07:31:PM

Appreciate the immediate help beyond office hours.

Will check and confirm thanks.

**Posted By :** Navika Desai

B266

**Date & Time :** 07-09-2016 12:02:PM

Bug is closed.

**Posted By :** Navika Desai

B266

**Date & Time :** 09-09-2016 03:51:PM

Issue faced for below cases:

102352824

102372260

102372261

102372262

102372263

**Posted By :** Rakhi Gaud

B266

**Date & Time :** 09-09-2016 04:56:PM

Issue is resolved.

Please check.

There was an issue in database query while checking the validation of locality.

**Posted By :** Navika Desai

B266

**Date & Time :** 09-09-2016 05:56:PM

Operations confirm resolution of the bug.

Will this issue rise for every case?

**Posted By :** Rakhi Gaud

B266

**Date & Time :** 12-09-2016 09:37:AM

No, it will not rise for every case.

I have checked all three functions of validations(only for RSIL cases) used to validate city,location and pincode.

**Posted By :** Navika Desai

B266

**Date & Time :** 12-09-2016 12:13:PM

Bug is closed.