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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Navika Desai

B174

**Date & Time :** 03-06-2015 10:13:AM

ENBD(PL) CASE | Emergency

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Export pdf is blank.

Please resolve urgently.



1106035\_MERTECMIDDLEEASTLLC\_EmiratesNBD.pdf

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**Posted By :** Navika Desai

B174

**Date & Time :** 03-06-2015 10:16:AM

Login details:

User ID: DS0027

Password: noman@2222

Emirates NBD > United Arab Emirates > Dubai > Dubai > Abu Dhabi > CPV > Dubai Verification > BV

**Posted By :** Bhavana Pachpande

B174

**Date & Time :** 03-06-2015 12:32:PM

Above issue is solved .

Please find screen shot in attachment .



1106035\_MERTECMIDDLEEASTLLC\_EmiratesNBD.pdf

[Download](#)**Posted By :** Navika Desai

B174

**Date & Time :** 03-06-2015 12:36:PM

What was the issue?

And what did we do to resolve?

**Posted By :** Bhavana Pachpande

B174

**Date & Time :** 03-06-2015 12:43:PM

We removed space which shows special character.

To overcome this type of issue we create new common function to allow only ., #/-&amp; and space character

If any other special character is enter it shows error message whenever case data is going to save.

**Posted By :** Navika Desai

B174

**Date & Time :** 03-06-2015 12:47:PM

the message will be shown to the supervisor prior to saving the case?

That "so and so" field has special characters that are not allowed?

**Posted By :** Kailash Kumawat

B174

**Date & Time :** 03-06-2015 08:28:PM

yes , it is applied on demo site for your verification.

**Posted By :** Bhavana Pachpande

B174

**Date & Time :** 04-06-2015 04:11:PM

Special character related changes are uploaded on live site.

Can you please close this bug?

**Posted By :** Navika Desai

B174

**Date & Time :** 04-06-2015 06:20:PM

Bug is closed.

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