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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B305

Date & Time : 16-02-2018 11:06:AM

Unable to do send to client | Emergency

page goes blank on clicking export. pls chk.



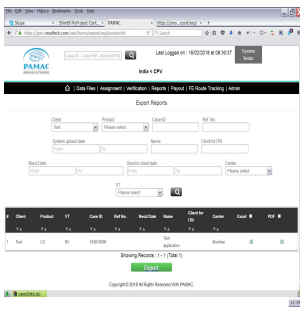
↓ Download

Posted By : Bhavana Pachpande

B305

Date & Time : 16-02-2018 11:38:AM

It is exporting. If not please add complete URL to popup blocker exception.



↓ Download

Posted By : Navika Desai

B305

Date & Time : 16-02-2018 11:43:AM

I have checked with the users, without making any changes in pop up blocker, the issue has been resolved.

Posted By : Navika Desai

B305

Date & Time : 16-02-2018 11:44:AM

Bug is closed.

Posted By : Sandeep Ghuge

B305

Date & Time : 13-06-2018 10:25:AM

Hello Team,

After change the Server's configuration. The case can not exported from send to client tray.

Scenario (Send to Client)

- 1) User select the cases and try to export.
- 2) For generation zip file its take more time.
- 3) After generate zip file case are remove from Send To Client Tray and In zip file there is no remarks available. Please check it.

Posted By : Dipika Yedge

B305

Date & Time : 13-06-2018 10:31:AM

Hi,

As requested below test cases uploaded (import) in RES

Activity- CPV

Case ID-104354105 to 104354114

Client- Siemens Financial Services

Product- Asset

VT- BV

Please check attached import file for your reference.

 Template.xls

↓ Download

Posted By : Bhavana Pachpande

B305

Date & Time : 13-06-2018 12:31:PM

Hi,

I have checked send to client of the case ids as discussed in live server. It has exported fast not slow as discussed. Please check network speed also.

Posted By : Sandeep Ghuge

B305

Date & Time : 13-06-2018 01:22:PM

For Dubai case Id.

Please refer the below Citibank cases.

APP ID	COMPANY NAME
829351	Travel Hub Tours and Travel
844094	WILLIAMSON DICKIE MIDDLE EAST
840891	MARATHON ENVIRONMENTAL SOLUTIONS LLC
841115	KATCH MIDDLE EAST BUSINESSMAN SERVICES
841207	PENTA SOL INFORMATION TECH LLC
843812	NOOR AL TAMAYAZ TECHNICAL AND CLEANING SERVICES LLC
807142	WELLTEC AS
824631	JBI PROPERTIES SERVICES LLC

Below are ENBD SME Account fresh cases which are already done sent to client.(Please re-check for these cases as RES is very slow again and not able to even check it again)

SR #	PID / CIF. #	COMPANY NAME
1	M4111983/49327649	ZTCO NATIONAL FZE
2	M4335351/25578766	AL SAMRAN PLASTER TILES & PAINTS CONT
3	M4294223/51912482	FUJAIH PLASTIC INDUSTRIES
4	M4275400/48466103	SHERITAL A M T COMMERCIAL BROKER LLC
5	M4294448/41237519	JAMPUR LTD
6	M4333405/52422539	JAMCO SUPERMARKET
7	M4086461/44268244	LOOKSON LTD

Note: There are no issues with the Internet connection as other sites are working faster.

Posted By : Sandeep Ghuge

B305

Date & Time : 13-06-2018 01:34:PM

For RCU activity

For Reference you can check below case. Kindly help us in this as we are unable to submit reports with client.

Case name-Welth Express

Sr no	Client name	Product	Verification type	Case ids	Date of import	Case name	Competition date
1	Aditya Birla Finance	LAP-DSA	Summary	104337546	7/6/2018	WELTH EXPRESS	8/6/2018
2	Aditya Birla Finance	LAP-DSA	Reference2	104337545	7/6/2018	WELTH EXPRESS	
3	Aditya Birla Finance	LAP-DSA	Reference	104337544	7/6/2018	WELTH EXPRESS	
4	Aditya Birla Finance	LAP-DSA	BV	104337543	7/6/2018	WELTH EXPRESS	8/6/2018
5	Aditya Birla Finance	LAP-DSA	RV	104337542	7/6/2018	WELTH EXPRESS	8/6/2018

Posted By : Bhavana Pachpande

B305

Date & Time : 14-06-2018 03:26:PM

For RCU activity the export and send to client was taking long time because of tcpdf plugin which was taking more time to fetch images using https:// as their path.

Now we have repalced https:// with http:// for image path in pdf and it is working fine. Please check.

Posted By : Kailash Kumawat

B305

Date & Time : 18-06-2018 08:53:AM

Please close if it is resolved.

Posted By : Dipika Yedge

B305

Date & Time : 31-10-2018 04:03:PM

Please close this point.

Posted By : Kailash Kumawat

B305

Date & Time : 31-10-2018 05:02:PM

Bug is closed.