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Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge
B343
Date & Time : 27-12-2018 01:16:PM
Cases not showing after import | Emergency

Hi,

After import cases are not showing in case verification or FE assignment tray.

Activity- CPV
Client- Siemens Financials Services
Product- Asset
VT- SV
Center- Kolhapur
Posted By : Khamroddin Shaikh
B343
Date & Time : 27-12-2018 02:02:PM
Hi,
as i tested on test server, showing some imported cases with given information. please check

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Posted By : Khamroddin Shaikh
B343
Date & Time : 27-12-2018 02:02:PM
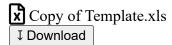For Fe assignment tray, please check following attached image.

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Posted By : Dipika Yedge
B343
Date & Time : 27-12-2018 02:15:PM
Please import with Myopsadmintest login

import file is attached herewith.

🗎 Copy of Template.xls
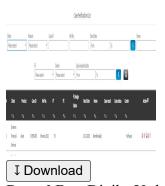
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Posted By : Khamroddin Shaikh
B343
Date & Time : 27-12-2018 03:20:PM
Hi,
As tested on test server, the issue was resi pincode values is set to integer and in excel provided as 'NA' character so it was not inserting record to database.
Removing NA from resi pincode from excel file will solve the issue. please check attached image.

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Posted By : Dipika Yedge
B343
Date & Time : 27-12-2018 03:28:PM
Thanks.
Done
Posted By : Dipika Yedge
B343
Date & Time : 27-12-2018 03:29:PM
Bug is closed.

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