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Discussions (PAMAC (Cloud Version))

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Posted By : Jayant Singh
D181
Date & Time : 26-11-2018 05:37:PM
Center name is blank

Dear Jayant,

While importing case with Lease Sale Agreement template auto center assignment not happen.

Every time the ops team moves the cases to the respective location.

As discussed please check the case id- 104961910

Please check.
Posted By : Jayant Singh
D181
Date & Time : 26-11-2018 05:39:PM

In that case id, I found that
- center field updated after getting 'pincode_name ' value during import.
- if we select any pincode field in database design there are some pincode field which are not fe assignment and fe visited.
- like in this teplate they select resi_pincode which store the blank value in the database.
- That is why in tbl_cases inside pincode_name field store NULL value '
- and this is the reason where other dependency field like zone , center , subcentre became empty.
- to solve this we have to select pmt_pincode field in template design.

Posted By : Jayant Singh
D181
Date & Time : 27-11-2018 05:52:PM
final Solution!
During import, we select a template from Template design and same here we do but in that template, there was a field with ICL_OCL where web form and app form was unchecked but FE ASSIGNMENT PINCODE was checked.

Which insert in place of pin code into an array and cause an error to bring center, sub-center, and zone for that case.
After unchecking that fielding error resolved.

case id: 104961910
Template ID: Lease sale agreement RCU   318
client :   aditya Birla Finance
product :   lap

Error solved

Posted By : Jayant Singh
D181
Date & Time : 27-11-2018 05:52:PM
Question is closed.

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