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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B254

Date & Time : 18-07-2016 11:28:AM

Previous cases of activity not shown | Emergency

Fe/Tele operation was selected for PD activity yesterday, after that, the previous cases of the activity are not shown in any of the trays.

Please check and resolve.

Posted By : Navika Desai

B254

Date & Time : 18-07-2016 11:46:AM

Cases are shown in MIS & search option, but not in seen in any menu list.



Activity - Old case error.docx

↓ Download

Posted By : Rakhi Gaud

B254

Date & Time : 18-07-2016 02:33:PM

I think this was not an issue.

We have already discussed that this point will not be applicable for old cases.

If you want to use this setting please make sure that there is no case is pending(send to client is not done).

Should have to clear old cases first.

Posted By : Navika Desai

B254

Date & Time : 18-07-2016 03:24:PM

Statement on Myproject was: For ongoing cases Fe/Tele seperation process won't work. It will work for only new cases added to the system after making necessary changes.

What i understood from the statement was : separate flow will work for new cases and old cases will follow old process.

Thank you for the clarification now.

Closing the bug.

Posted By : Navika Desai

B254

Date & Time : 18-07-2016 03:24:PM

Bug is closed.