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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

Assigned To : (All Members)

B456 High

Date & Time : 17-10-2022 04:16:PM

Manas Dasgupta | Standard remark | High

Hi Manas,

As discussed, if FE select's Confirmed all standard remark shows on supervisor remark field.

But if FE shows any other options standard remarks does not display.

Sample case ID

Case ID- 108639126 to 108639124

Activity- CPV

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

B456 High

Date & Time : 18-10-2022 08:04:AM

ok mam will check it.

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

B456 High

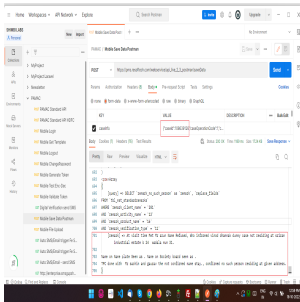
Date & Time : 18-10-2022 01:01:PM

Hello mam,

I have prepared a postman api and tested the result with a test webservice in live server, screenshot attached. But

it shows that remark is captured proper.

Is there any issue from mobile app during post of the data.



Download

Posted By : Dipika Yedge

Assigned To : Manas Dasgupta

B456 High

Date & Time : 18-10-2022 04:14:PM

Hi Manas,

As discussed, there is no issue from mobile app because for Positive remarks it shows proper.

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

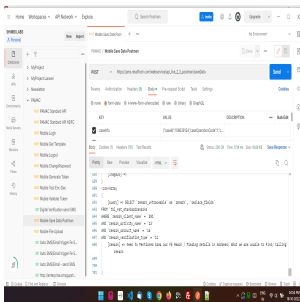
B456 High

Date & Time : 18-10-2022 05:26:PM

Hello mam,

I have checked with 108639124 also getting proper remark value using postman, screenshot attached.

Need to debug in android app with a test api , will have to check dumps for that.



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Posted By : Bhavana Pachpande

Assigned To : Dipika Yedge

B456 High

Date & Time : 19-10-2022 04:50:PM

Hello mam,

As found the issue was in field value match, it was taking data from table cases directly instead of form for card_limit, as such on 1st submit remark was not captured but was showing on second submit.

Changes are done in webservice for standard remark and uploaded on both demo and live server, please check and close.

Posted By : Dipika Yedge

Assigned To : Bhavana Pachpande

B456 High

Date & Time : 20-10-2022 12:27:PM

Hi

Please check below case ID

108639125

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

B456 High

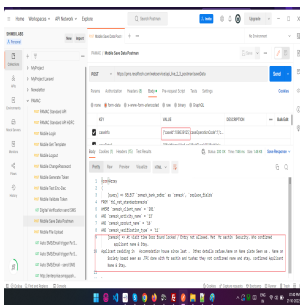
Date & Time : 21-10-2022 01:45:PM

Hello mam,

As checked via postman form above case id i am getting remark field captured, please check screenshot.

Also i think above case was submitted by Fe on : 2022-10-17 10:42:21, our bug fix code was updated on 19-Oct-2022 16:50:03 as such this must be an old case.

Please check with new case id.



Download

Posted By : Dipika Yedge

Assigned To : Manas Dasgupta

B456 High

Date & Time : 25-10-2022 03:08:PM

Hi Manas,

Now remark is visible, but field replace value not showing in remarks.

Case ID 108665061

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

B456 High

Date & Time : 27-10-2022 11:38:AM

Hello mam,

For above mentioned case id, which value are we talking about for replace.

Posted By : Dipika Yedge

B456

Date & Time : 07-11-2022 02:20:PM

Bug is closed.

Posted By : Dipika Yedge

Assigned To : Manas Dasgupta

B456 High

Date & Time : 10-11-2022 03:40:PM

Hi Manas,

Please check case ID

| 108711956

Standard remark not captured

Posted By : Manas Dasgupta

Assigned To : Dipika Yedge

B456 High

Date & Time : 11-11-2022 11:58:AM

Hello mam,

Please check now with new case.

Posted By : Dipika Yedge

Assigned To : Manas Dasgupta

B456 High

Date & Time : 12-11-2022 12:39:AM

Hi,

Its showing proper

Posted By : Dipika Yedge

B456

Date & Time : 12-11-2022 12:39:AM

Bug is closed.