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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B166

Date & Time : 13-05-2015 12:35:PM

Resoft not working | Emergency

Hi,

Resoft is not working, please resolve.

Regards,

Navika

Posted By : Navika Desai

B166

Date & Time : 14-05-2015 12:36:PM

hi,

Resoft is working very sloe, yet again.

Please resolve.

Posted By : Navika Desai

B166

Date & Time : 14-05-2015 01:10:PM

Resoft is not working.

Please resolve urgently.

Posted By : Navika Desai

B166

Date & Time : 15-05-2015 10:49:AM

hi,

System is not working.

Mobile app is not loading as well

Posted By : Navika Desai

B166

Date & Time : 15-05-2015 12:49:PM

Resoftech is working slow.

Posted By : Navika Desai

B166

Date & Time : 16-05-2015 03:49:PM

Hi,

Entire day today resoft was not working.

In case it was up for some time, then it was working very slow.

Please find mail attachments for the same.



Error.zip

↓ Download

Posted By : Navika Desai

B166

Date & Time : 16-05-2015 05:49:PM

Not working still:



Error.zip

↓ Download

Posted By : Navika Desai

B166

Date & Time : 18-05-2015 05:03:PM

Not working again: Refer attached screen capture.



Error.doc

↓ Download

Posted By : Navika Desai

B166

Date & Time : 18-05-2015 05:17:PM

Error message



Error 2.doc

↓ Download

Posted By : Navika Desai

B166

Date & Time : 18-05-2015 05:45:PM

Please resolve this.

Posted By : Navika Desai

B166

Date & Time : 19-05-2015 03:07:PM

Hi,

Resoftech is not working.


Please resolve.

Posted By : Navika Desai

B166

Date & Time : 19-05-2015 03:24:PM

Error message attached.

 Resoft error.doc

[Download](#)


Posted By : Navika Desai

B166

Date & Time : 19-05-2015 03:50:PM

Resoft was working for 5 mins, it stopped working again.

Error message attached

 Resoft error.doc

[Download](#)

Posted By : Navika Desai

B166

Date & Time : 21-05-2015 10:15:AM

Hi,

Resoftech is not working.

Login and MyPMS page is loading ok. Its not loading further pages.

Regards,

Navika

Posted By : Super Admin

B166

Date & Time : 26-05-2015 10:38:AM

if this issue is resolved please close the bug.

Posted By : Navika Desai

B166

Date & Time : 26-05-2015 10:54:AM

Bug is closed.

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