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Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Ganesh Sawant
B388
Date & Time : 06-05-2019 03:41:PM
Reopen cases not refleting in FE payout | High

Pl refere the attached printscreen it shows cases were reopen and processed but same cases are not reflecting in the FE payouts /Report.

Check and resolve the issue

📄 Doc1.docx
[⬇ Download]
Posted By : Ganesh Sawant
B388
Date & Time : 06-05-2019 05:00:PM
Bug is closed.
Posted By : Khamroddin Shaikh
B388
Date & Time : 06-05-2019 05:03:PM
Hi,
The cases belongs to RCU activity. Please select activity RCU after login and search for FE Payout summary. Please find image for reference.
If still not generating please provide following details
Activity:
Searching criteria for FE payout summary.

Please re-close bug

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Posted By : Khamroddin Shaikh
B388
Date & Time : 08-05-2019 03:15:PM
Please close this bug, as it was human error.
Posted By : Ganesh Sawant
B388
Date & Time : 08-05-2019 06:23:PM
Bug is closed.

[Reply] [Move to Change] [Cancel]