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- Ramakrishnan V <u>Manage Profile Preference Change Password</u> <u>Logout</u>

Bugs (PAMAC (Cloud Version))

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 \bullet = Emergency, \bullet = High, \bullet = Medium, \bullet = Low

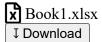
Posted By : Dipika Yedge **Assigned To :** (All Members)

B431 High

Date & Time : 09-11-2020 11:48:AM Dipika Yedge | SMS sending failed | High

Hi Manas,

As discussed please check the attached sheet. SMS sending failed showing while assigning cases to applicant



Posted By: Bhavana Pachpande **Assigned To:** Dipika Yedge

B431 High

Date & Time: 09-11-2020 02:35:PM

Hello mam.

As discussed and checked log table, sms sending failed due to character limit was reached.

Original MSG:

Dear Customer, with reference to your application with **client_id** for the **product_id** Product, please click on the URL **unique link** and update all the required details and submit the documents.

Replaced MSG:

Dear Customer, with reference to your application with Baroda Global Shared Services Ltd for the EBC Check

Product, please click on the URL $\underline{\text{https://pms.resoftech.com/se/yztrzquvq-xMsBn}}$ and update all the required details and submit the documents.

Char Count: 246

Please increase char limit or decrease template replaced values characters to successfully send the sms.

Posted By: Dipika Yedge

B431

Date & Time: 25-11-2020 11:31:AM

Bug is closed.

Reply | Move to Change | Cancel