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Posted By : Rahul Naik
D26
Date & Time : 09-07-2014 10:44:AM
Need to finish

Client Assignment: This functionality is used to assign the client for Country->Region/Zone->Centre->Sub Centre->Activity->Product->Verification Type and Client.

This helps use only those client which fall under particular Country->Region/Zone->Centre->Sub Centre->Activity->Product->Verification Type and Client and there is no any duplication of client in other activity and product.

This helps us, we can access only those client which are assigned.

Dedup Search: Once the user import the client data using excel than we need to check the dedup(Duplicate records). This helps us to know, customer already applied for product. Search Criteria are – First Name, Middle Name and Last Name

TAT Calculation: This is used to calculate TAT of client after case is closed with Manager Comments. Please check the previous mail on this regards and result.

Report: Need to prepare different types of report through template (Sample reports are given).

Export / Import Template: Both are explained. For export report we need to prepare according the client requirements.

Case Updation: If there is any problem in case details verification detail than we need to update the case. This depends on whom is right assigned.

Case Re-open: If client find any problem in case than team is reopen the case once again. This operation is done only after the TAT calculation.

Right Assignment:

Employee Client Assignment

Designation wise Payment

Posted By : Rahul Naik
D26
Date & Time : 04-08-2014 10:14:AM
Question is closed.

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