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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B170

Date & Time : 26-05-2015 05:54:PM

Supervisor case save error | Medium

Hi,

Please refer the attached error received while supervisor saves a closed case.

Client name: CRISIL limited

Verification type: All 3

Login: Mytest (admin@123)

Regards,

Navika



Case save error.doc

↓ Download

Posted By : Bhavana Pachpande

B170

Date & Time : 27-05-2015 07:27:PM

I found that 'image7' field is not available in cases table.

It did not properly added from field master module.

I have deleted it and added it again.

Please remove it and add it again in those templates you have used this field.

Please verify.

Thanks,

Bhavana

Posted By : Bhavana Pachpande

B170

Date & Time : 27-05-2015 07:27:PM

I found that 'image7' field is not available in cases table.

It did not properly added from field master module.

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Please remove it and add it again in those templates you have used this field.

Please verify.

Thanks,

Bhavana

Posted By : Navika Desai

B170

Date & Time : 28-05-2015 12:34:PM

Bug is closed.

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