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Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai
B297
Date & Time : 05-09-2017 10:38:AM
Images not showing in browser from pdf export link | Emergency

On clicking the image hyperlink in PDF, images are not opening.

Sample pdf attached.

Image error.zip

[Download](#)

Posted By : Manas Dasgupta
B297
Date & Time : 06-09-2017 08:51:AM
Which hyperlink, is it the image itself on click the image, it should open in browser.
Posted By : Navika Desai
B297
Date & Time : 06-09-2017 12:39:PM
Its not showing full images in browser on clicking the thumbnail in pdf
Posted By : Manas Dasgupta
B297
Date & Time : 06-09-2017 03:12:PM
There is no anchor tag placed for images, to open in browser. Only image is shown.
Anchor tag is required to open image in browser.
Is the anchor tag required before images.
Posted By : Navika Desai
B297
Date & Time : 06-09-2017 03:45:PM
No When clicked on images it gives server 404 error. Resolve that
Posted By : Sandeep Ghuge
B297
Date & Time : 08-09-2017 09:25:AM
Needed images and pdf related below cases:

Sr No	Number	Ref Number	RES case ids
1	KPMG0148258STVST-NM2017	STVAD0817-995	103282665
2	KPMG0145181SCRT-M2017	STVAD0817-805	103260491
3	KPMG0145778STVST-M2017	STVAD0817-844	103270584
4	KPMG0146326SCRT-M2017	STVAD0817-892	103280441
5	KPMG0140166SCRT-NM2017	STVAD0817-574	103240507
6	KPMG0146324SCRT-M2017	STVAD0817-891	103280440
7	MD JAPHIRUL HAQUE	STVAD0817-905	103280447
8	KPMG0147187SCRT-M2017	STVAD0817-516	103282669
10	KPMG0148201SCRT-M2017	STVAD0817-994	103282664
11	KPMG0147187SCRT-M2017	STVAD0817-954	103282657

Please done on urgent basis .
Few more case id will send after few minutes.

Posted By : Manas Dasgupta
B297
Date & Time : 08-09-2017 10:51:AM
We have requested for the images as mentioned in the above table.
Attached is the list of images requested, as found for the case ids.

11_request_images_2017-09-08.txt

[Download](#)

Posted By : Sandeep Ghuge
B297
Date & Time : 08-09-2017 11:26:AM
Please request images and pdf for below case id and this also on urgent basis , need to send report to client

Sr.No	Store Name	Case Id Start
1	SURAT - VIRTUOUS MALL	103150842
		103150843
		103150844
		103150845
		103150846
		103150847
		103150848
		103150849
		103150850
		103150851
		103150852
		103150853
		103150854
		103150855
		103150856
		103150857
		103150858
		103150859
		103150860
		103150861
		103150862
		103150863
		103150864
		103150865
		103150866
		103150867
		103150868
		103150869
		103150870
		103150871
		103150872
		103150873
		103150874
		103150875
		103150876
		103150877
2	SURAT - MARK	103150878
		103150879
		103150880
		103150881
		103150882
		103150883
		103150884
		103150885
		103150886
		103150887
		103150888
		103150889
		103150890
		103150891
		103150892
		103150893
		103150894
		103150895
		103150896
		103150897
		103150898
		103150899
		103150900
		103150901
		103150902
		103150903

3	SURAT - KODODARA	103150904
		103150905
		103150906
		103150907
		103150908
		103150909
		103150910
		103150911
		103150912
		103150913
		103150914
		103150915
		103150916
		103150917
		103150918
		103150919
		103150920
		103150921
		103150922
		103150923
		103150924
		103150925
		103150926
		103150927
		103150928
		103150929
		103150930
		103150931
		103150932
		103150933
		103150934
		103150935
		103150936
		103150937
		103150938
		103150939
		103150940
		103150941
		103150942
		103150943
		103150944
		103150945
		103150946
		103150947
		103150948
		103150949
		103150950
		103150951
		103150952
		103150953
		103150954
4	SURAT - MILLIONAIRE ADAJAN	103203652
		103203653
		103203654
		103203655
		103203656
		103203657
		103203658
		103203659
		103203660
		103203661
		103203662
		103203663


5	MEHSANA - NAGALPUR	103203664
		103203665
		103203666
		103203667
		103203668
		103203669
		103203670
		103203671
		103203672
		103203673
		103203674
		103203675
		103203676
		103203677
		103203678
		103203679
		103200679
		103200680
		103200681
		103200682
		103200683
		103200684
		103200685
		103200686
		103200687
		103200688
		103200689
		103200690
		103200691
		103200692
		103200693
		103200694
		103200695
		103200696
		103200697
		103200698
		103200699
		103200700
		103200701
		103200702
		103200703
		103200704
		103200705
		103200706

Posted By : Manas Dasgupta
B297
Date & Time : 08-09-2017 12:07:PM
Please provide the case ids as comma separated.
Ex : 103200704,103200705,103200706

And also mention the country name to which the case belongs.
Posted By : Sandeep Ghuge
B297
Date & Time : 08-09-2017 12:28:PM
Below all cases belong to India
103150842,103150843,103150844,103150845,103150846,103150847,103150848,103150849,103150850,103150851,103150852,103150853,103150854,103150855,103150856,103150857,103150858,103150859

Please update related KPMG cases which are mentioned in this bug.
Posted By : Manas Dasgupta
B297
Date & Time : 08-09-2017 01:36:PM
No images found for above mentioned cases.


Total 169 cases.
Log file is attached.

 11_request_images_caselog_2017-09-08.txt.zip
[Download](#)

Posted By : Manas Dasgupta
B297
Date & Time : 08-09-2017 03:25:PM

From Request 1 :
21 images are found and restored :
List is attached.

103282665,103260491,103270584,103280441,103240507,103280440,103280447,103282669,103282664,103282657

 success_restore_request-images.txt
[Download](#)

Posted By : Sandeep Ghuge
B297
Date & Time : 11-09-2017 05:44:PM
Thank you for support. We will post case id if any case's images or pdf needed .
Posted By : Sandeep Ghuge
B297
Date & Time : 14-09-2017 03:11:PM
Hello Team ,
we needed images and pdf of below cases
103281909,103281910.
Above both cases belongs to India .
Please check it.
Posted By : Manas Dasgupta
B297
Date & Time : 15-09-2017 10:55:AM
Following images were found for the mentioned case ids (103281909,103281910).
File attached.
We have requested images from cold storage and will restore as soon as they provide us with the images.

 11_request_images_2017-09-15.txt
[Download](#)

Posted By : Navika Desai
B297
Date & Time : 15-09-2017 11:26:AM
These are images fr live cases, then why did we not put the images on live server?

Why is case wise details needed for image retrieval?
Posted By : Bhavana Pachpande
B297
Date & Time : 15-09-2017 04:16:PM
As per reply from cold storage Admin, requested images were not found in cold storage.
Posted By : Sandeep Ghuge
B297
Date & Time : 25-09-2017 01:16:PM
Below all cases belong to India




103159638	103159639	103151236	103151237	103159646	103157829	103156105	103159648	103159652
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Images and PDF not found in server site, Please check it.
Posted By : Sandeep Ghuge
B297
Date & Time : 25-09-2017 05:22:PM
Below all cases are belongs to India

case ID	Customer Name	Submission Status	Submission Sub Status	Image Status	Month
103101751	Mohit Kumar	Picked Up	Couriered	Not Found	July
103101753	Sanjay Kumar	Picked Up	Couriered	Not Found	July
103101756	Anandraj George Edwin Praveen	Picked Up	Couriered	Not Found	July
103108223	Shami Alam	Picked Up	Couriered	Not Found	July
103108224	Anoop M S	Picked Up	Couriered	Not Found	July
103108225	Imran Khan R	Picked Up	Couriered	Not Found	July
103108753	Amit Kumar	Picked Up	Couriered	Not Found	July
103108771	Jaspreet Kaur	Picked Up	Couriered	Not Found	July
103108776	Manish Kumar	Picked Up	Couriered	Not Found	July
103108795	Shreshtha Gupta	Picked Up	Couriered	Not Found	July
103108818	Yash Vir	Picked Up	Couriered	Not Found	July
103108819	Manju Malviya	Picked Up	Couriered	Not Found	July
103109251	pankaj wadhwa	Picked Up	Couriered	Not Found	July
103109252	Akshay Aggarwal	Picked Up	Couriered	Not Found	July
103109320	Braj Mohan Singh	Picked Up	Couriered	Not Found	July
103109680	Ajay Prakash	Picked Up	Couriered	Not Found	July
103109684	Sujitha S	Picked Up	Couriered	Not Found	July
103110829	Syed Ajaz Ali	Picked Up	Couriered	Not Found	July
103110830	Manish Gupta	Picked Up	Couriered	Not Found	July
103110833	Biju Joseph	Picked Up	Couriered	Not Found	July
103110836	Preeti Sahu	Picked Up	Couriered	Not Found	July
103110840	Rajesh Kumar	Picked Up	Couriered	Not Found	July
103110841	Salman	Picked Up	Couriered	Not Found	July

103112050	Naveen Kumar K R	Picked Up	Couriered	Not Found	July
103112051	Kshitiz Dass	Picked Up	Couriered	Not Found	July
103112053	Pranav Mishra	Picked Up	Couriered	Not Found	July
103112057	Ankit Balgotra	Picked Up	Couriered	Not Found	July
103112060	Jahir Rafi Shaikh	Picked Up	Couriered	Not Found	July
103112061	Samrat Ashokan	Picked Up	Couriered	Not Found	July
103112063	Ishwar Bhatu Deore	Picked Up	Couriered	Not Found	July
103117079	Thippani Krushna Reddy	Picked Up	Couriered	Not Found	July
103119263	Riten Hasvinbhai modi	Picked Up	Couriered	Not Found	July
103119267	Mamta Sharma	Picked Up	Couriered	Not Found	July
103119269	MD Manzer Alam	Picked Up	Couriered	Not Found	July
103119967	Trupti Chetan Chafekar	Picked Up	Couriered	Not Found	July
103120088	Deepak Dagar	Picked Up	Couriered	Not Found	July
103121889	Thumpilla Naresh	Picked Up	Couriered	Not Found	July
103121892	Chintakindi Prasad	Picked Up	Couriered	Not Found	July
103121893	Darla Kusuma	Picked Up	Couriered	Not Found	July
103121894	Mohammed Moinuddin	Picked Up	Couriered	Not Found	July
103121895	Ashish Kumar	Picked Up	Couriered	Not Found	July
103121897	Ganga Saran Sharma	Picked Up	Couriered	Not Found	July
103123232	Ketan Shrikant Ranade	Picked Up	Couriered	Not Found	July
103123234	Sujith Kumar Nagineni	Picked Up	Couriered	Not Found	July
103124566	Prakash Simhasanad	Picked Up	Couriered	Not Found	July
103127658	Arun Kumar Gupta	Picked Up	Couriered	Not Found	July
103127659	Dhirendra Kumar Rai	Picked Up	Couriered	Not Found	July
103131317	Irfana Begum	Picked Up	Couriered	Not Found	July
103131318	Tiyyagura vijay krishna reddy	Picked Up	Couriered	Not Found	July
103131319	E SHIVA KUMAR	Picked Up	Couriered	Not Found	July
103131320	Ravikant Ghanshyam Sharma	Picked Up	Couriered	Not Found	July
103131321	Shah Saumil Jayeshkumar	Picked Up	Couriered	Not Found	July
103131323	Anand A	Picked Up	Couriered	Not Found	July
103134819	janapareddi L Mangamma	Picked Up	Couriered	Not Found	July
103137714	Kaushal Kumar	Picked Up	Couriered	Not Found	<p>Posted By : Kailash Kumawat B297 Date & Time : 25-09-2017 05:53:PM Operational support is difficult in absence of Manas, already inform to Navika about this. Posted By : Ganesh Sawant B297 Date & Time : 26-09-2017 12:43:PM</p> <p>Hi Kailash</p> <p>We have to share the report to client ,let Bhavana to work on this requirement..</p> <p>Regards,</p> <p>Ganesh Sawant</p> <p>Posted By : Kailash Kumawat B297 Date & Time : 26-09-2017 03:12:PM in this case sms/email schedule will delay. Posted By : Ganesh Sawant B297 Date & Time : 27-09-2017 11:49:AM</p> <p>Hi Kaiilash</p> <p>Okay let Bhavana to work on this today. I hope the my due date for the SMS/ Email will be extended by 1 manday.</p> <p>Regards,</p> <p>Ganesh Sawant</p> <p>Posted By : Bhavana Pachpande B297 Date & Time : 27-09-2017 01:23:PM September month images not found. July month images found and copied, please verify. Posted By : Sandeep Ghuge B297 Date & Time : 27-09-2017 06:35:PM Below all cases belong to India</p>

103159638	103159639	103151236	103151237	103159646	103157829	103156105	103159648	103159652
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				<div>Images and PDF not found in server site, Please check it Above all cases are done in July. Posted By : Navika Desai B297 Date & Time : 28-09-2017 04:19:PM Please check. Posted By : Bhavana Pachpande B297 Date & Time : 04-10-2017 11:06:AM Images have been requested from cold storage. List of requested images is attached.</div> <div> 11_request_images_2017-10-04.txt <div>Download</div>Posted By : Navika Desai B297 Date & Time : 04-10-2017 11:12:AM What about 103157829? Posted By : Bhavana Pachpande B297 Date & Time : 04-10-2017 11:40:AM No images found for case id 103157829. Case Log for requested images attached.</div> <div> 11_request_images_caselog_2017-10-04.txt <div>Download</div>Posted By : Navika Desai B297 Date & Time : 07-10-2017 04:43:PM Did we receive the images? Posted By : Manas Dasgupta B297 Date & Time : 09-10-2017 09:43:AM Following images were restored. List attached.</div> <div> Restored Images.txt <div>Download</div>Posted By : Super Admin B297 Date & Time : 14-12-2017 03:15:PM please close the thread ... Posted By : Navika Desai B297 Date & Time : 16-12-2017 10:42:AM Bug is closed. <div>ReplyMove to ChangeCancel</div></div>
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