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Posted By : Ramakrishnan V
Assigned To : (All Members)
D288
Date & Time : 27-10-2023 09:03:AM
(All Members) | login into application set up locally

Hi Manas

I understand from Dharmendra that he has been able to get the index screen and on click of the Login - (if the password is correct) - moves forward but the page display is shown as "user/home/myPMS and a blank screen is visible.

Would appreciate if you would assist him immediately (even if required holding back other tasks) so that he is able to login and check the application set up. There is no server side error and the hardware team has confirmed that all settings are as per requirement.

The issue is in the software side and hence I request you to immediately intervene and do the needful. The urgency is for me to test the load etc on the local server during month end to analyse further the slowness of the LIVE server in addition to your examination.

Ramakrishnan
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D288
Date & Time : 27-10-2023 10:13:AM
ok sir
Posted By : Manas Dasgupta
Assigned To : Ramakrishnan V
D288
Date & Time : 27-10-2023 05:35:PM

Hello sir,

As checked today via anydesk, login is working now. However due to missing view tables list page won't work and procedure is also missing. As discussed with Dharmendra the root user of db did not have right for view table and procedure so team is working on that.

"There is no server side error and the hardware team has confirmed that all settings are as per requirement. "
Reply: Also the mysql variable: **sql_mode** : ONLY_FULL_GROUP_BY flag was active which was causing issue in query after login for Mytest supervisor. Please re confirm if all server settings including mysql variables are same as live aws Pamac India. No coding related changes were done today to solve the issue.
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
D288
Date & Time : 27-10-2023 06:32:PM
Thanks manas for your support to Dharmendra and Kishor.

I understand that the first scenario was that there was no user and password in country table. This was put by Kihsor. But i am not sure why the root user and password should be in a table which is by itself unsecure. Any way we need to see how this can be removed (this is a very non conventional way of using user and password).

The second change was in mysql db variables - I am informed that the variable sqlMod was modified and group was removed.

After the above two changes the solution started working to the extent of login and menu. On scrutiny of some items it was found that views and stored procedure have not been restored. The team has informed me that they are on the job.

Thanks once again.
Posted By : Ramakrishnan V
Assigned To : (All Members)
D288
Date & Time : 31-10-2023 12:43:PM
Discussions is closed.
Posted By : Ramakrishnan V
Assigned To : (All Members)
D288
Date & Time : 11-11-2023 10:07:AM
Discussions is on hold.
Posted By : Ramakrishnan V
Assigned To : (All Members)
D288
Date & Time : 11-11-2023 10:08:AM
Discussions is closed.

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