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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

B327

Date & Time : 19-11-2018 12:21:PM

Online_FE rate showing wrong | Emergency

Hi,

We have updated 0 rate for Online FE, still rate are shwing in billing & FE summary payout report.

Check attached report for your reference.

 report-1.xls

↓ Download

Posted By : Bhavana Pachpande

B327

Date & Time : 19-11-2018 02:17:PM

I have checked with case id : **104875268**. Using test function :

<https://testres.resoftech.com/user/checkrate/setClientEmpRates/104875268>

But as per employee rate master there is no matching rate found for the case id.

[Cluster] => West

[Center] => Mumbai

[Subcenter] => Wadala

[Activity] => RCU

[Product] => Home Loan

[VT] => Summary

As such rate was not captured. Please update employee rate master accordingly for proper rate to capture.

There are entries for RCU but not for VT : Summary.

For any query, Please use the test URL to check.

Posted By : Dipika Yedge

B327

Date & Time : 19-11-2018 02:43:PM

Issue post on C60

Posted By : Dipika Yedge

B327

Date & Time : 19-11-2018 02:43:PM

Bug is closed.