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Changes (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

C77

Date & Time : 06-02-2019 01:12:PM

FE assign to FE submit TAT Slab | High

Hi,

TAT calculation of FE should start from next day if the case is assign to FE after case cut off time.

Check the attached Case Detail MIS for your reference.

Error : File Not Found.

Posted By : Khamroddin Shaikh

C77

Date & Time : 14-02-2019 06:02:PM

since i am on leave will discuss about this after 19th feb.

Posted By : Khamroddin Shaikh

C77

Date & Time : 25-02-2019 10:18:AM

working on D180, after that will work on this change

Posted By : Dipika Yedge

C77

Date & Time : 26-02-2019 06:26:PM

Hi,

Please share the tentative days.

Posted By : Khamroddin Shaikh

C77

Date & Time : 27-02-2019 09:51:AM

Hi,

Please provide the following details:

- 1) Is it temporary change or permanent?
- 2) Is it for which country or for both?
- 3) it is only for FE and for other user.

Since it will be the change to existing tat calculation , so will take more time for testing.

Posted By : Dipika Yedge

C77

Date & Time : 27-02-2019 12:47:PM

Please provide the following details:

- 1) Is it temporary change or permanent?- Permanent
- 2) Is it for which country or for both?- Both
- 3) it is only for FE and for other user.- FE

Posted By : Khamroddin Shaikh

C77

Date & Time : 28-02-2019 12:40:PM

Hi,

As checked currently tat calculation is based on case created date.

and the change you posted tat should be calculated on basis fe assign date includes change in existing logic for tat calculation.

So for that i request to Deepika mam to discuss with Kailash sir regarding this.

Posted By : Khamroddin Shaikh

C77

Date & Time : 28-02-2019 05:05:PM

Hi,

discussed with Manas sir, issue is happening for some cases.

discuss with Sandeep sir is issue from mobile app from where we are getting FE assign to FE submit TAT Slab values as provided in excel.

Posted By : Khamroddin Shaikh

C77

Date & Time : 11-03-2019 12:32:PM

Hi,

after analyzing existing logic and discussed with Manas sir, the change is big and need Deepika mam to discuss with Kailash sir for this change, As currently the tat start is based on case created date and the requirement is:

TAT calculation of FE should start from next day if the case is assign to FE after case cut off time

So please confirm this change from Kailash sir.

Posted By : Khamroddin Shaikh

C77

Date & Time : 20-03-2019 05:52:PM

Discussed with Deepika mam for C77 following change to be implemented

Condition:

If case is imported today after cut of time and same day assigned to fe

Then:

fe assign to fe submit tat should start next working day

Reflection will be in BI column 'FE assign to FE submit TAT' of attached excel file

currently working on B379, will work after R22 on this change.

Posted By : Super Admin

C77

Date & Time : 08-04-2019 08:54:AM

Where are we now?

Posted By : Khamroddin Shaikh

C77

Date & Time : 08-04-2019 09:45:AM

Hi,

Working on R22.

Posted By : Khamroddin Shaikh

C77

Date & Time : 10-04-2019 04:08:PM

Hi,

Please check this change is already added in C86 change and conclude if found required transformations in output.

Posted By : Dipika Yedge

C77


Date & Time : 15-04-2019 11:48:AM

Hi,

Changes not done please check attached report.

As discussed with Ganesh Sir,

For "FE assign to submit TAT" & "FE assign to FE submit TAT Slab" TAT calculation should start from TAT Start date and Time.

 Fe Assign To Submit Tat Slab.xls

↓ Download

Posted By : Khamroddin Shaikh

C77

Date & Time : 16-04-2019 09:34:AM

Hi,

Changes:

Case details MIS query column:tat start time instead fe assign date time

Changes uploaded on countrydemo please check and confirm for live.

Posted By : Dipika Yedge

C77

Date & Time : 16-04-2019 10:35:AM

Hi,

As discussed, please upload the changes on live site.

Posted By : Khamroddin Shaikh

C77

Date & Time : 16-04-2019 11:13:AM

Hi,

Changes uploaded on live server for Case details MIS please check

Posted By : Dipika Yedge

C77

Date & Time : 16-04-2019 04:51:PM

Hi,

As discussed, please remove the changes from live & Demo site

Posted By : Khamroddin Shaikh

C77

Date & Time : 17-04-2019 09:33:AM

Hi,

It should be last change on this point. As suggested 15th April changes reverted on countrydemo and live server, Please check and conclude if required changes reflected in output.

Posted By : Dipika Yedge

C77

Date & Time : 18-04-2019 11:36:AM

Hi,

Checked, its proper.

Posted By : Dipika Yedge

C77

Date & Time : 18-04-2019 11:36:AM

Change Requirement is closed.

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