MyProject ☐

- Dashboard
- My Projects
- Holiday List
- More
  Help

- R

- Ramakrishnan V
  Manage Profile Preference Change Password
  Logout

Bugs (PAMAC (Cloud Version))

Home Requirements Discussions Documents Daily Updates Changes Bugs

● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Ganesh Sawant
Assigned To : (All Members)
B446 High
Date & Time : 29-04-2022 03:51:PM
Kailash Kumawat | RES issue on 29th April 2022 | High

Today morning there was an issue with RES from 11:00 am onwards and there list of issues.

First it was showing issue as "Did Not Connect : Potential Security Issue" then it was showing error as : "Your Account is locked"@ 1:29 pm able login the RES but it all accepted and assign cases removed automatically from RES and Mobile application.

Then we have received complaint that there is an issue with case ID. Ops team assigned case ID 108060425 whereas when report received from the FE it shows case # 107779957

Please look into the matter it seems some issue from the backend.

Posted By : Bhavana Pachpande
Assigned To : Ganesh Sawant
B446 High
Date & Time : 02-05-2022 08:52:AM
ok sir, we are checking it and will post update here regarding the issue.
Posted By : Ganesh Sawant
Assigned To : Bhavana Pachpande
B446 High
Date & Time : 01-06-2022 12:58:PM
Hi Bhavana

Any update on this, please confirm

Posted By : Bhavana Pachpande
Assigned To : Kailash Kumawat
B446 High
Date & Time : 03-06-2022 05:10:PM
Hello sir,

As discussed please update on this thread.
Posted By : Super Admin
B446
Date & Time : 05-07-2022 11:00:AM
Bug is closed.

[Reply] [Move to Change] [Cancel]