



# MyProject

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## Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Navika Desai

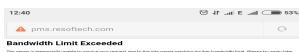
B244

**Date & Time :** 30-05-2016 10:09:AM

Server Bandwidth error | Medium

Users faced server bandwidth error, screen shot attached.

This was resolved immediately, however please share the reason for the error and the rectification action done.



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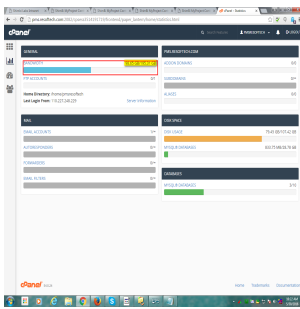
**Posted By :** Rakhi Gaud

B244

**Date & Time :** 30-05-2016 10:32:AM

This issue was occurred because of the bandwidth usage reached to its limit(also mentioned in error message). To resolve this increased the bandwidth limit to 200GB, it was 100GB previously.

Find attachment.

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**Posted By :** Navika Desai

B244

**Date & Time :** 30-05-2016 10:36:AM

is the bandwidth dependent on the number of simultaneous users or something else?

**Posted By :** Rakhi Gaud

B244

**Date & Time :** 30-05-2016 11:23:AM

It is dependent upon communication with server like- no. of database queries(request for data), file uploading/downloading, form submitting, FTP connection, email access

These all operations need the bandwidth to communicate with server.

**Posted By :** Navika Desai

B244

**Date & Time :** 30-05-2016 11:34:AM

It was a sunday and India operations were not working in full strength, it was just Dubai operations using resoftech.

Hence, I am not convinced with the above explanation.

**Posted By :** Rakhi Gaud

B244

**Date & Time :** 30-05-2016 11:44:AM

This is not one day calculation of bandwidth, it is for whole month.

It gets reset at the start of every month.

**Posted By :** Navika Desai

B244

**Date & Time :** 30-05-2016 11:53:AM

Ok thanks, this helped.

**Posted By :** Navika Desai

B244

**Date & Time :** 30-05-2016 11:53:AM

Bug is closed.

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