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Bugs (PAMAC (Cloud Version))

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⚫ = Emergency,   ⚫ = High,   ⚫ = Medium,   ⚫ = Low

Posted By : Navika Desai
B231
Date & Time : 07-04-2016 06:05:PM
Error - Curl Failed | High

Hi,

Please refer the attached screen shot for error faced by the user while assigning the case to FE

Case id: 102082616

Fe Name: Harikrishnan

Please resolve.

📄 dcr.doc
⤓ Download

Posted By : Rakhi Gaud
B231
Date & Time : 08-04-2016 09:10:AM
Is this error still exist?
and facing this issue in only above mentioned case or in any other case also?
Posted By : Rakhi Gaud
B231
Date & Time : 08-04-2016 04:50:PM
Hi,

I have copied the data of above mentioned case on demo site and assigned it to FE

Fe Name: Harikrishnan

But not found any issue while assignment.
Also checked the code where we have used curl code, used it in sending notifications.
Now we are trying to generate same error for more investigation and to know the root cause.
Posted By : Super Admin
B231
Date & Time : 11-04-2016 09:20:AM
Please update your observation at PAMAC since 8th April
Posted By : Super Admin
B231
Date & Time : 18-04-2016 06:41:AM
Thread can not remain open for 10 days ... please update on this matter
Posted By : Navika Desai
B231
Date & Time : 11-05-2016 11:54:AM
Please update.
Posted By : Navika Desai
B231
Date & Time : 28-05-2016 10:11:AM
Update please.
Posted By : Rakhi Gaud
B231
Date & Time : 08-06-2016 12:09:PM
It is rare case and difficult to track, it might be because of network at user side.

Posted By : Super Admin
B231
Date & Time : 09-06-2016 02:04:PM
We could not reproduce, we think its local or ISP network or DNS server issue if next time it let us know. It is also possible that Google server may have issue for that moment.

So I am closing this bug for now.
Posted By : Navika Desai
B231
Date & Time : 15-06-2016 02:05:PM
Bug is closed.

[Reply] [Move to Change] [Cancel]