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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Navika Desai

B243

Date & Time : 28-05-2016 04:06:PM

MIS error | Medium

the highlighted cells in the attached MIS are incorrect.

MIS - DCR MIS

The values of cells is shifted left for few cases, also, the value for the fields where the columns are highlighted are blank, however the field has a value in case.

Check and resolve.



DCR MIS.xlsx

↓ Download

Posted By : Rakhi Gaud

B243

Date & Time : 08-06-2016 12:12:PM

Not worked yet because of other priority tasks.

Posted By : Super Admin

B243

Date & Time : 09-06-2016 02:06:PM

We try to clear next week... it depends on current work in hand.

I will follow this up

Posted By : Navika Desai

B243

Date & Time : 15-06-2016 02:05:PM

please update sir.

Posted By : Super Admin

B243

Date & Time : 15-06-2016 07:02:PM

As we complete we will update, I will try but I can not force them... As we need to fight on many front with limited resources.

Posted By : Navika Desai

B243

Date & Time : 16-06-2016 05:30:PM

Any tentative timeline for this?

Posted By : Rakhi Gaud

B243

Date & Time : 16-06-2016 06:14:PM

Hi Navika,

I have checked this issue.

Selected date range from : 16/5/2016 To : 17/5/2016

Found issue in case id : 102157004 that column values shifted in left side(by 3 columns) in export report, because there is no value available in first 3 columns(zone,center and subcenter) for that case.

The above case is assigned to country India only , there is no zone,center and subcenter.

And in DCR MIS columns are staring from zone.

Now, to resolved this issue I have added one more column before zone i.e. 'country name'.

Need to check the Excel plugin and solution for this type of issues.

And it will take time,also affect the current timelines.

Please verify.

Find attached sheet which I have downloaded after adding country name column.



DCR MIS Report.xlsx

↓ Download

Posted By : Super Admin

B243

Date & Time : 16-06-2016 07:01:PM

Is it exception or operational teams issue ?

Posted By : Rakhi Gaud

B243

Date & Time : 17-06-2016 08:40:AM

This is exception of excel plugin and this was never noticed before.

Now, we have to check it with sample data where first index of the array is empty(null).

Posted By : Super Admin

B243

Date & Time : 17-06-2016 06:08:PM

Ok, update once concluded

Posted By : Navika Desai

B243

Date & Time : 18-06-2016 04:50:PM

Issue of shifting of cells has been resolved.

What about the other issue of fields coming blank in MIS when there are values in case. Refer first post.

Posted By : Super Admin

B243

Date & Time : 22-06-2016 04:44:AM

Rakhi, please update

Posted By : Rakhi Gaud

B243

Date & Time : 22-06-2016 09:51:AM

Ok sir, I will check and update.

Posted By : Rakhi Gaud

B243

Date & Time : 22-06-2016 04:15:PM

Hi Navika,

I have checked MIS again for issue of some blank values columns.

Took some case ids from excel sheet given by you where some columns are blank.

102154240,

102154241,

102154242,

102154243,

102154245,

102154246,

102154267,

102154783,

102154868,

102154869,

102154870,

102154890,

102154891,

102155523,

102155842,

102155843,

102155845,

102156031,

102156032,

102156033,

102156034,

102156036,

102156040,

102156112,

102156219,

102156999,

102158036,

102158037,

102158039,

102158043,

102158047,

102158050,

102158051,

102158056,

102158210,

102158214,

102158215

Fetches the values directly from database for selected columns only.(sheet name is DCR DB Report.xls) and

Export a report of that selected cases from report module.(sheet name is DCR MIS Report 1.xlsx).

Compared both the excel sheets, not found any difference.

Find files in attachment.

Please verify it again.

 DCR MIS.zip

[↓ Download](#)

Posted By : Navika Desai

B243

Date & Time : 22-06-2016 04:46:PM

Hi Rakhi,

Attached is the screen shot for first two cases where value is available.

Not sure why it is not seen in database as well.

Please resolve asap.

 DCR.docx

[↓ Download](#)

Posted By : Rakhi Gaud

B243

Date & Time : 22-06-2016 05:24:PM

Below are the cases attached in screens given by you -

102154240 - Case is not updated yet using web application, and fields Submission status/ Submission sub-status has default values thats why view page showing values for that fields.

102154241 - No issue. In sheet(attached in my last post) also showing the values for above mentioned fields.

Posted By : Navika Desai

B243

Date & Time : 22-06-2016 05:34:PM

Default values are still values and should show in MIS.

Posted By : Kailash Kumawat

B243

Date & Time : 22-06-2016 05:43:PM

sorry but still your operation team closing cases from import only.

they have to save case once from webform.

it is mandatory to set default values.

if you want to set default values set at the time of import then it will take time and existing timeline will increase(approx 2 days).

We discuss this matter on email also with pravin sir and you told us to train your operation team about this.

Posted By : Navika Desai

B243

Date & Time : 22-06-2016 06:21:PM

The cases with issue are not closed from import, these are open cases. Please check again.

The earlier discussed was a different matter, this is different.

I do not understand the logic of the need to edit a case for case values. If is is there in the field, it may be default, then it has to show wherever required.

Posted By : Super Admin

B243

Date & Time : 23-06-2016 05:52:AM

Kailash call and clear this point. If flow required then required. And if flow change required we will need approval from Pravin. But to avoid any further delay or miss understanding please have call and clear matter ASAP

Posted By : Kailash Kumawat

B243

Date & Time : 23-06-2016 02:14:PM

for open cases default value will not set until not saved from web-form.

If you want to save default values at the time of import it will take some development time(approx 2 days).

Posted By : Navika Desai

B243

Date & Time : 23-06-2016 03:29:PM

Then what is the purpose and point of putting default values if they are not shown unless some one edits and saves the case??

This is incorrect flow/logic/development.

Please rectify this.

We have no option but to accept the pinch of 2 days. I hope this is for one developer only and the other developer will continue with the schedule.

Posted By : Kailash Kumawat

B243

Date & Time : 23-06-2016 04:05:PM

There is no incorrect flow, development was done as per discussion and use for more than 1 and half year. Please set priority.

Posted By : Navika Desai

B243

Date & Time : 23-06-2016 06:35:PM

Kailash,

I have asked the initial development document multiple times and i have not received it yet.

Not sure who communicated or approved this.

Anyways, there is no point in discussing that now. Please rectify it now that it has been identified, after one and half year. There are many other gaps that were identified and rectified after a long time of system deployment and many more may be identified later also as we do not have end to end system documentation yet to identify the gaps in one go.

Priority - most urgent and has to be resolved immediately.

Posted By : Super Admin

B243

Date & Time : 24-06-2016 04:58:AM

Document should be with since Rahul is on PAMAC role. Moving forward ... Kailash first pest here new flow, how it will fit other process and time required.

Posted By : Kailash Kumawat

B243

Date & Time : 24-06-2016 10:03:AM

flow is simple.

When user import cases, record create in database with given values in import file, now application will check all fields inside template and store it's default values(if mention in template design) in database.

Posted By : Navika Desai

B243

Date & Time : 24-06-2016 04:34:PM

By when will this be resolved?

Posted By : Rakhi Gaud

B243

Date & Time : 24-06-2016 04:38:PM

It will take 2 days(27/06/2016 and 28/06/2016).

Posted By : Super Admin

B243

Date & Time : 25-06-2016 06:34:AM

Conclude it ASAP

Posted By : Rakhi Gaud

B243

Date & Time : 28-06-2016 02:25:PM

Completed the changes related to default values in add new case and import module.

Uploaded on demo site.

Note:

1. This change is applicable to field types inputbox,textarea,dropdown(select),radio only.
2. While import/add new case if value is not given for any field(in add case form/in import sheet) then system will consider and update default value which is given in template design.
3. For dropdown(select),radio will update default value only if the default value is exist in given field options.
4. Default value will not update in edit case in field which are not visible in form.There is no change in edit case module.
5. Change(for default value) in any field of template will not reflect in existing cases.

Please verify and confirm.

Posted By : Navika Desai

B243

Date & Time : 28-06-2016 04:55:PM

Changes tested ok on demo. Please upload on live

Posted By : Super Admin

B243

Date & Time : 29-06-2016 04:04:AM

Please take this live and close this long pending issue

Posted By : Rakhi Gaud

B243

Date & Time : 29-06-2016 10:44:AM

Uploaded the changes on live site.

Please verify and confirm.

Posted By : Navika Desai

B243

Date & Time : 30-06-2016 10:18:AM

Bug is closed.

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