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- Ramakrishnan V <u>Manage Profile Preference Change Password</u> <u>Logout</u>

## **Changes (PAMAC (Cloud Version))**

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 $\bullet$  = Emergency,  $\bullet$  = High,  $\bullet$  = Medium,  $\bullet$  = Low

**Posted By :** Dipika Yedge **Assigned To :** Manas Dasgupta

C184 High

**Date & Time:** 12-10-2023 01:15:PM

Dipika Yedge | Change ID lock message for Bank URL login | High

Hi manas,

Right now users are getting message for locked login as

Maximum login attempts exceeded, account locked. Please contact RES Spoc for new login details.

Change it to below message

Maximum login attempts exceeded, account locked. Please click on forget password for new password.

**Posted By :** Manas Dasgupta **Assigned To :** Dipika Yedge

C184 High

Date & Time: 13-10-2023 08:13:AM

Hello mam.

If we change the message, to use forget password for locked account then after receiving email, i think the user still won't be able to login as the account still remains locked. The loginFlag field in employee table is not reset as i can check in code.

Please let me know what is to be done here.

Did you check once with any locked user forgot password?

Reply Move to Bug Cancel