MyProject ▭

- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More](#)
  [Help](#)

- [R](#)

- [Ramakrishnan V](#)
  [Manage Profile](#) [Preference](#) [Change Password](#)
  [Logout](#)

Bugs (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge
Assigned To : (All Members)
B496 High
Date & Time : 14-08-2023 08:14:PM
(All Members) | Dubai- New client not showing in listing page | Low

---

Hi Manas,

As discussed we have added new client in client as Dubai Islamic Bank.

After saving message shows client has been added but it does not show in listing page.
Posted By : Manas Dasgupta
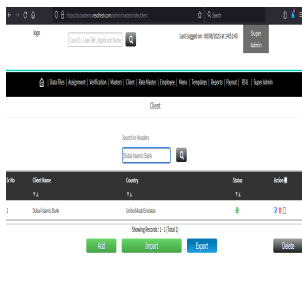**Assigned To :** Dipika Yedge
B496 High
Date & Time : 16-08-2023 09:37:AM
Hello mam,

As i have checked in Dubai demo server i was able to add client with that name and it is showing in list page also.
Screenshot attached.

⤓ Download

Posted By : Dipika Yedge
Assigned To : Manas Dasgupta
B496 High
Date & Time : 17-08-2023 09:13:AM
Hi manas,

Bug is about Dubai live server and not demo server
Posted By : Manas Dasgupta
Assigned To : Dipika Yedge
B496 High
Date & Time : 17-08-2023 09:16:AM
Hello mam,

As discussed yesterday with Sir Siddharth , you need to call him and take permission to switch task.
If granted please post here. Will shift to this task.
Posted By : Dipika Yedge
Assigned To : Ramakrishnan V
B496 High
Date & Time : 17-08-2023 12:33:PM
Dear Sir,

As discussed,

Client Name- Dubai Islamic Bank
 State- UAE
 City - Dubai
 Address - Dubai
 Pincode - 100001
Contact Person Name- N Desai
Contact No 1- 7303408315
 Email- nd@pamcal.com
Posted By : Ganesh Sawant
Assigned To : Manas Dasgupta
B496 High
Date & Time : 19-08-2023 04:06:PM
Hi Manas

It was discussed and agreed in the last call that bug resolution to be done by Shimbi then why separate approval
to be obtained?
Posted By : Manas Dasgupta
Assigned To : Ganesh Sawant
B496 High
Date & Time : 21-08-2023 11:44:AM

Hello sir.

As discussed with Sir Siddharth will discuss this on next meeting.
Posted By : Super Admin
Assigned To : Ramakrishnan V
B496 High
Date & Time : 21-08-2023 03:14:PM
Mr. Ramakrishnan Sir, please set priority
Posted By : Ramakrishnan V
Assigned To : Manas Dasgupta
B496 Low
Date & Time : 22-08-2023 12:35:PM
Hi
I understand from Dipika that the issue h as as been temporariy resolved by changing zone id etc., from the
backend.

We need to check the root cause as to whey earlier we were able to add clients and in this particular case it has
not happened.

I suggest that we should wait till this bug resurfaces.

Let the item be kept as Low and can be done after the bug resurfaces.

Posted By : Dipika Yedge
Assigned To : Ramakrishnan V
B496 Low
Date & Time : 22-08-2023 12:40:PM
Dear sir,

Manas has done changes for concern client, for now the issue is resolved.
Posted By : Ramakrishnan V
Assigned To : Dipika Yedge
B496 Medium
Date & Time : 13-09-2023 09:59:AM
I have sent a separate mail on the subject - please ignore the same.

I do understand that the temporary resolution is not full resolution.

Please simulate the issue and check whether the same is recurring.
Posted By : Dharmendrakumar Vishwakarma
Assigned To : Dipika Yedge
B496 Medium
Date & Time : 22-09-2023 03:43:PM
 Hi Ma'am,

Dubai client listing issue solved kindly test and confirm.
Posted By : Dipika Yedge
Assigned To : Dharmendrakumar Vishwakarma
B496 Medium
Date & Time : 25-09-2023 01:03:PM
Hi Dharmendra,

I have added client named as Dipika, but it only reflects in Client master and not in other client related menus for E.g. TAT master, Client Assign, Template assign

Posted By : Ramakrishnan V
Assigned To : Dipika Yedge
B496 Low
Date & Time : 26-09-2023 03:50:PM
hi dipika
During the morning discussions you had informed that this bug is resolved by giving permission in the employee master.

Please close the bug as the necessary activity is done on the live database also.

Posted By : Dipika Yedge
Assigned To : (All Members)
B496
Date & Time : 26-09-2023 05:09:PM
Bugs is closed.

Reply | Move to Change | Cancel