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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Sandeep Ghuge

B345

Date & Time : 29-12-2018 10:25:AM

While Importing case check special characters | Medium

Hello Team,

While importing there is no special character checking .

Please put validation to check special character which are used in case verification edit page.

Posted By : Jayant Singh

B345

Date & Time : 29-12-2018 11:06:AM

Okk Sir!

Let me Fix This BUG.

Posted By : Jayant Singh

B345

Date & Time : 04-01-2019 11:37:AM

Still, I did not get import file for testing purpose in the mail. As you will provide me that file I would be able to find that point where I need to put that this new change.

Posted By : Bhavana Pachpande

B345

Date & Time : 14-01-2019 03:37:PM

Please provide import file.

Posted By : Dipika Yedge

B345

Date & Time : 17-01-2019 04:49:PM

Hi,

Please find the attached sample import file.



 KPMG RV TEMPLATE.xls

↓ Download

Posted By : Jayant Singh

B345

Date & Time : 18-01-2019 12:03:PM

Please provide client, product and template name for this file. So that i fix this.

Posted By : Dipika Yedge

B345

Date & Time : 18-01-2019 12:07:PM

Client	PRODUCT	Template Name
KPMG	EBC CHECK	KPMG - EBC RV NEW

Posted By : Jayant Singh

B345

Date & Time : 24-01-2019 12:50:PM

Hello Mam,

I checked that `special_character_validation` in case verification where

- that validation was available but it did not work due to blocked by us
- and when I enable this, it was applying in each and every field of that case_id which was an issue too.
- But if you need this kind of validation you can directly apply from template design after enabling

- ☐ Alphabets only
- ☐ Alpha Numeric
- ☐ Numeric
- ☐ Valid Email
- ☐ Minimum Length
- ☐ Maximum Length

It will work similarly this special character validation in case verification which is still not completed.

Let me Discuss with Sandeep sir then we will do changes on this ...

Posted By : Jayant Singh

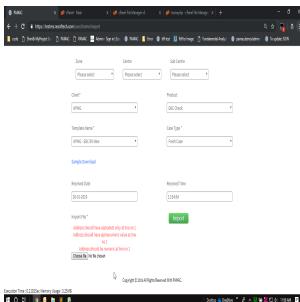
B345

Date & Time : 28-01-2019 11:59:AM

After check that validation checkboxes,

we get this validation message like this.and which shows that there is no need of Special Character Validation to implement.

these checkboxes are sufficient to apply as a validation



↓ Download

Posted By : Jayant Singh

B345

Date & Time : 31-01-2019 12:16:PM

you can close this Bug

Posted By : Dipika Yedge

B345

Date & Time : 31-01-2019 04:18:PM

Hi,

Confirmation has been received from ops team.

Please close this.

Posted By : Jayant Singh

B345

Date & Time : 13-02-2019 12:57:PM

sandeep sir please close this.

Posted By : Sandeep Ghuge

B345

Date & Time : 14-02-2019 03:45:PM

Bug is closed.

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