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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge
C59
Date & Time : 12-11-2018 11:55:AM
Error on Sent to client page | Emergency

Hi,

There are multiple names (Applicant & Co-applicant) in applicant name field but Loan a/c number will be same, due to this users are facing problem for sent to client process. Print screen attached for your reference.

Sent to client should be done by Loan a/c number for RCU activity

---

[w] New Microsoft Word Document.doc
⤓ Download
Posted By : Bhavana Pachpande
C59
Date & Time : 12-11-2018 03:01:PM
This change will be applicable to RCU activity only and country India during send to client, Applicant name to be same won't be considered for validation.

Is it ok ?
Posted By : Dipika Yedge
C59
Date & Time : 12-11-2018 03:07:PM
Hi,

Yes. Please make the necessary changes on urgent basis.
Posted By : Bhavana Pachpande

C59

Date & Time : 12-11-2018 03:20:PM

Hi, can you please check on country demo server by adding new cases for RCU activity with same Ref no but different Applicants Name.

There are no cases added for me to test. I have made changes and updated.

Posted By : Dipika Yedge

C59

Date & Time : 12-11-2018 04:06:PM

Hi,

I have done Test case but while doing sent to client pdf check box not showing on page

Case ID- 102084484, 102084483

Check attached print screen.

📄 New Microsoft Word Document.doc

[⤓ Download]

Posted By : Bhavana Pachpande

C59

Date & Time : 12-11-2018 04:24:PM

Please add "Pdf export" and Excel export design for the activity product and also assign the template.

After that edit the case and save it again from case verification list for the check boxes to appear in send to client.

Posted By : Bhavana Pachpande

C59

Date & Time : 13-11-2018 11:58:AM

Hi, i have uploaded changes to live server , please check there directly and reply, i shall revert incase of any issue.

Posted By : Dipika Yedge

C59

Date & Time : 13-11-2018 12:34:PM

Hi,

I have checked on live server multiple pdf is generating instead of 1.

On test server attached error showing.

📄 Print screen of Sent to client.xlsx

[⤓ Download]

Posted By : Bhavana Pachpande

C59

Date & Time : 13-11-2018 01:17:PM

Hi changes are reverted in live server. Will create a senerio in local and demo to test first and then upload again for multiple pdf issue.

Posted By : Bhavana Pachpande

C59

Date & Time : 13-11-2018 02:51:PM

Hi new changes for multiple pdf generate issue is uploaded in country demo server. Can you please check and confirm.

Checkboxes are now appearing in the send to client tray for the new cases you have added.
Pdf Export assign need to be saved again for following PDF export design :
1) Residence Profile Report - RCU and
2) ITR - RCU

Then i have edited the case and save it again from case verification list for the check boxes to appear in send to client.

Please check again also check for summary page and let me know in case of any issue.
Posted By : Bhavana Pachpande
C59
Date & Time : 13-11-2018 04:42:PM
Changes are uploaded in live server, please check and confirm.
Posted By : Bhavana Pachpande
C59
Date & Time : 15-11-2018 09:44:AM
Can we close this point ?
Posted By : Dipika Yedge
C59
Date & Time : 15-11-2018 10:50:AM
Yes.
Posted By : Dipika Yedge
C59
Date & Time : 15-11-2018 10:50:AM
Change Requirement is closed.

Reply | Move to Bug | Cancel