



- [Dashboard](#)
- [My Projects](#)
- [Holiday List](#)
- [More Help](#)
- [R](#)
- [Ramakrishnan V](#)
[Manage Profile](#) [Preference](#) [Change Password](#)
[Logout](#)

Bugs (PAMAC (Cloud Version))

[Home](#) [Requirements](#) [Discussions](#) [Documents](#) [Daily Updates](#) [Changes](#) [Bugs](#)

● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

B314

Date & Time : 24-07-2018 02:46:PM

FE rate issue | High

Hi,

1) Please check below case id, as case status is close but FE rate not captured

Client Name	Activity	Product	Verification Type	Zone	Center	Sub Center	Added Date	Case ID
Bank of Baroda CPV		Retail Loan	Form 16	South	Hyderabad	-	4-Jul-18	104437296
Bank of Baroda CPV		Retail Loan	Form 16	South	Hyderabad	-	4-Jul-18	104437297
Bank of Baroda CPV		Retail Loan	Form 16	South	Hyderabad	-	5-Jul-18	104441020
Bank of Baroda CPV		Retail Loan	Form 16	South	Hyderabad	-	6-Jul-18	104444321

2) Please find the attached file wherein case status is blank or open still employee rates are showing.

Book1.xls

↓ Download

Posted By : Bhavana Pachpande

B314

Date & Time : 24-07-2018 04:44:PM

Hi,

Point #1

I have checked the 4 case id as you have mentioned whose Fe rate is not captured as mentioned, but as i checked the database table rate is captured for FE as 30.

Also you can check with this URL : cahnge the case ids at the end of the URL

<https://pms.resoftech.com/user/checkrate/setClientEmpRates/104437296>

You can see at the last emp_rate as 30 which is Fe rate captured when the case is closed.

Point #2:

Will have to check the case history for the last action performed on the case, so that we know why the case had rate captured even if it was not closed.

Posted By : Bhavana Pachpande

B314

Date & Time : 25-07-2018 04:59:PM

As discussed with Sandeep remove employee rate, client rate and icl_ocl_flag capture at the time of Import, multi import, add new case and case entry.

Also i have checked the billing mis, for the above four cases in yellow, fe rate is captured as shown in the attachment below.



Download

Posted By : Bhavana Pachpande

B314

Date & Time : 24-08-2018 08:21:AM

As per new discussion only icl_ocl_flag will capture at the time of Import, multi import, add new case and case entry.

Please close this point if done.

Posted By : Sandeep Ghuge

B314

Date & Time : 17-09-2018 04:04:PM

Hello Dipika,

Please close this .

Posted By : Dipika Yedge

B314

Date & Time : 16-10-2018 02:53:PM

Bug is closed.

Reply

Move to Change

Cancel