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Changes (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Dipika Yedge

C55

Date & Time : 09-08-2018 01:22:PM

ICL/ OCL flag not showing in Billing MIS | Emergency

ICL/ OCL flag not showing in Billing MIS for some cases.

Please check attached MIS for your reference.

Book.xls

↓ Download

Posted By : Bhavana Pachpande

C55

Date & Time : 09-08-2018 04:08:PM

Hi,

I have checked one random case in Case history : 104544220.

It was found that case was closed by FE : AQUIB MOHAMMAD.

If fe closes the cases then there is no such functionality to update emp rate or client rate or icl_ocl_flag.

Important !!:

1) For any such issue. Please check case history of that case first.

2) Then use the test url to check the pincode and Emp/Client rate masters :

<https://pms.resoftech.com/user/checkrate/setClientEmpRates/104544220>.

3) If it is urgent to show the rate in mis or for Fe payout, then use the manual process of updating the case Employee rate and Client Rate using the menu

SuperAdmin > "Check Case Rates".

Copy case ids from excel sheet and enter them either by comma separated or in a new line (one after another in a new line).

Posted By : Dipika Yedge

C55

Date & Time : 16-08-2018 03:27:PM

Hi,

as discussed, if the case is not close then rate should not be updated through check case rates module, and the same case should not be included in invalid mis.

Posted By : Bhavana Pachpande

C55

Date & Time : 17-08-2018 10:50:AM

hi,

Changes are updated in country demo server. Please check and confirm there first before upload in live server.

Posted By : Dipika Yedge

C55

Date & Time : 17-08-2018 12:03:PM

Hi,

I have check, its proper please upload the changes on live server.

Posted By : Sandeep Ghuge

C55

Date & Time : 21-08-2018 11:28:AM

Hi Bhavana,

I move this Bug in Changes Section.

Now changes is when we import the case that time should be calculate ICL/OCL/BOCL flag with respective Pincode.

Please update this changes in Import module, New cases, Multiple Import.

Posted By : Bhavana Pachpande

C55

Date & Time : 22-08-2018 04:57:PM

Changes are updated in country demo server and live server please check.

Posted By : Bhavana Pachpande

C55

Date & Time : 23-08-2018 04:41:PM

Changes are updated in live server. Please check and close.

Posted By : Dipika Yedge

C55

Date & Time : 31-10-2018 04:04:PM

Change Requirement is closed.