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Bugs (PAMAC (Cloud Version))

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● = Emergency, ● = High, ● = Medium, ● = Low

Posted By : Sandeep Ghuge

B275

Date & Time : 30-12-2016 12:24:PM

DATETIME datatype's value not display properly. | Emergency

As per requirement of client EmiratesNBD - SME Account ,while importing they want to Field name PID Recd from Bank Date and Time = '19/10/2016 12:35:00 and PID Initiation Date and Time as per SLA = '20/05/2016 10:00:00.

For that we given field type DATETIME .

After importing case the App Date display as 01-01-1970 and if we click on edit case not displaying any value.

For more detail please check below detail

Client Detail

Client Name =EmiratesNBD - SME Account, Product Name=SME - Fresh, Activity =BV

Import Detail: Import Template Name= Dubai NBD CPV SME -Fresh

Also attached Import file. Please check it.

Template(6).xls

↓ Download

Posted By : Sandeep Ghuge

B275

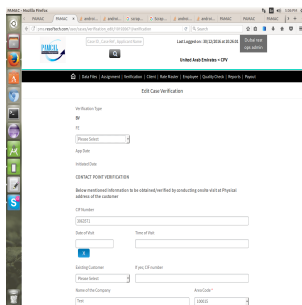
Date & Time : 02-01-2017 05:07:PM

Today import one test case for above same detail

Data imported successfully .For date and time we used 'YYYY-MM-DD HH:MM:SS format.

Now issue is if we edit case field value displayed blank.

Please check attachment.



↓ Download

Posted By : Rakhi Gaud

B275

Date & Time : 03-01-2017 09:31:AM

I need to discuss some points with Navika and you.

Posted By : Navika Desai

B275

Date & Time : 03-01-2017 09:42:AM

Let us discuss at 12 noon today

Posted By : Navika Desai

B275

Date & Time : 03-01-2017 12:33:PM

As discussed, for the datetime field type, the coding has to be completed properly.

Share the drop down that will be seen in case of field edit before implementing.

Posted By : Rakhi Gaud

B275

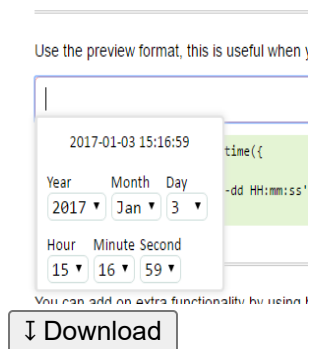
Date & Time : 04-01-2017 05:18:PM

As per discussed on skype, format used for datetimepicker(find in attachment).

Uploaded the changes on demo and live site.

Only one issue is remaining, i.e. datetime should be capture on side click of datepicker without changing any value in date time picker box.

Please verify and confirm other changes.



Posted By : Navika Desai

B275

Date & Time : 04-01-2017 05:31:PM

other changes have been tested okay on live and demo

Posted By : Rakhi Gaud

B275

Date & Time : 05-01-2017 12:27:PM

datetime should be capture on side click of datepicker without changing any value in date time picker box.

- Issue have been resolved, uploaded on demo and live site.

Please verify and confirm.

Note:

1. Datetime format for import cases is 'DD/MM/YYYY HH:MM:SS'.
 2. There is validation set for this field for right format.
 3. If user input value(date)(field type is other than datetime) and then change field type to datetime, in this case system will not show date in proper format for that field.
- System converts datetime value in required format while saving it into database.


Posted By : Navika Desai

B275

Date & Time : 05-01-2017 01:15:PM

DD/MM/YYYY HH:MM:SS format is okay.

One concern the format of date in export excel is not standard. Sample attached for reference.

 excel_05-01-2017_1.xlsx

[Download](#)

Posted By : Navika Desai

B275

Date & Time : 05-01-2017 01:16:PM

Date format in excel export should also be DD/MM/YYYY HH:MM:SS

Posted By : Navika Desai

B275

Date & Time : 12-01-2017 03:47:PM

Please update.

Posted By : Rakhi Gaud

B275

Date & Time : 12-01-2017 04:27:PM

Working on B277.

Will check and update after B277.

Posted By : Rakhi Gaud

B275

Date & Time : 13-01-2017 05:33:PM

Resolved issue on demo site.

But date format is DD-MM-YYYY and date time format is DD-MM-YYYY HH:MM:SS.

Please verify on demo site first.

Note : Field used in export template to show date time value then it should be of field type 'Datetime' in all global(main templates) templates used to design that export template.

Posted By : Navika Desai

B275

Date & Time : 13-01-2017 05:57:PM

Date format in export excel is tested okay.

Please upload on live

Reason for issue?

Posted By : Rakhi Gaud

B275

Date & Time : 16-01-2017 09:51:AM

Uploaded changes on live site.

There was issue with function used to create .xls file, which was converting given date format to its default format.

We have did some changes for given format in code and issue have been resolved.

Please verify and confirm on live site.

Posted By : Navika Desai

B275

Date & Time : 16-01-2017 10:07:AM

This has been tested okay.

@Sandeep-Please close the bug.

Posted By : Sandeep Ghuge

B275

Date & Time : 24-01-2017 12:08:PM

Bug is closed.

Reply

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