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● = Emergency, ● = High, ● = Medium, ● = Low

**Posted By :** Steven Pereira  
B347  
**Date & Time :** 31-12-2018 12:00:PM  
Total 78 cases map is not downloaded in pdf- Resolve on very urgent basis | Emergency

Dear Team,

Please note we have faced issues in Total 78 cases wherein the map was not captured.


Please refer the application ids of all the cases in attachment

Error was shown as below.

"This site cannot load Google maps completely Do you own this website"

Please check and rectify for all the cases at the earliest.

Regards,  
Steven Pereira

 Total 78 cases with No Location Maps \_dated 30.12.2018.xls  
[Download](#)

**Posted By :** Khamroddin Shaikh  
B347  
**Date & Time :** 31-12-2018 12:28:PM  
Hi,  
We are working to find the cause of the problem, and will solve as soon as possible.

**Posted By :** Super Admin  
B347  
**Date & Time :** 31-12-2018 02:00:PM  
Create new API key and deploy for now.  
Call Kailash

**Posted By :** Khamroddin Shaikh  
B347  
**Date & Time :** 31-12-2018 03:06:PM  
Hi,  
created new one with account  
pamacdemo@gmail.com and password:pamac@123  
but still same issue arising.

map generate issue:

As i tested for map generate issue, its google map api key problem about request limit over. Needed to renew it.

MONTHLY VOLUME RANGE

(Price per REQUEST)		
0-100,000	100,001-500,000	500,000+
0.005 USD per each	0.004 USD per each	
(5.00 USD per 1000)	(4.00 USD per 1000)	Contact Sales for volume pricing

With new key AlzaSyB8\_H9ZjMrEWflnX0cqP6t\_hkftk-GUPe8 getting error:

**Posted By :** Super Admin

B347

**Date & Time :** 31-12-2018 03:29:PM

I sure there is some reference to old Check with kailash

**Posted By :** Khamroddin Shaikh

B347

**Date & Time :** 31-12-2018 06:13:PM

changes done for map images, please check

**Posted By :** Super Admin

B347

**Date & Time :** 31-12-2018 06:21:PM

is it working now? Please test thoroughly and inform Kailash too

**Posted By :** Khamroddin Shaikh

B347

**Date & Time :** 01-01-2019 09:40:AM

Hi,

Tested, working and informed to Kailash sir.

**Posted By :** Super Admin

B347

**Date & Time :** 02-01-2019 08:22:AM

get confirmation from India and Dubai teams

**Posted By :** Dipika Yedge

B347

**Date & Time :** 02-01-2019 10:17:AM

Its working proper in India.

**Posted By :** Bhavana Pachpande

B347

**Date & Time :** 02-01-2019 02:46:PM

I think in Dubai also it is working as per email confirmation.

Please close this thread.

**Posted By :** Steven Pereira

B347


**Date & Time :** 02-01-2019 06:23:PM

Dear Dipika,

As discussed please note the maps are missing for attached Total 23 cases.

Same were sent to bank in the morning on 31/12/2018.

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 Total 23 cases Location Map missing.xls

 Download

**Posted By :** Super Admin

B347

**Date & Time :** 02-01-2019 07:09:PM

clear it and close thread...

Kailash please work out permanent solution on this as discussed

**Posted By :** Khamroddin Shaikh

B347

**Date & Time :** 03-01-2019 10:25:AM

As it is found that the cases are of dated 30 dec 2018 and we solved map issue on 31 dec after that map of some cases were not updated. Hence map generated for given 23 cases please check.

**Posted By :** Kailash Kumawat

B347

**Date & Time :** 14-01-2019 03:40:PM

Please close, if all 78 cases map is generated.

**Posted By :** Dipika Yedge

B347

**Date & Time :** 24-01-2019 11:43:AM

Please close this bug

**Posted By :** Steven Pereira

B347

**Date & Time :** 24-01-2019 04:03:PM

Bug is closed.