

MR AKSHAR H DETHARIYA
C/O.PAMAC FINSERVE PVT. LTD. 302-SURYA ARCADE
1/12-PANCHNATH PLOT CORNER.
RAJKOT - 360001
GUJARAT
Contact Number : 9723585707
CAN No : 100120835622

Bill Date : 11-04-2015
Bill No. : 284880704902
Billing Account No. : 100000122072944
Number of Services : 1

Bill Enquiries : 180030007777

Previous Dues (Rs.)(A)	Adjustments (Rs.)(B)	Payments (Rs.)(C)	Current Charges (Rs.)(D)	Total Amount Due (Rs.)(A + B - C + D)	Due Date
829.88	0.00	830.00	952.25	952.13	29-Apr-15

Please pay your Total Amount Due on or before Due Date in order to avoid disconnection of services and late payment charges.
Note : Late Payment Fee will be levied @2.5% or Rs. 100 whichever is higher

Summary of Current Charges	Amount (Rs.)
Recurring Charges	299.00
Usage Charges	548.50
Sub Total	847.50
Taxes	104.75
Total Current Charges	952.25

BlackBerry from Reliance now comes with EASY EMI
option, powered by ICICI Bank Credit Cards.
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Reliance World...today.

"This statement has been issued for services provided to you by Reliance Communications Limited"

Service Tax Reg No : AACCR7832CST001/PAN NO:AACCR7832C / CIN No : L45309MH2004PLC147531. Add: Reliance Communications Ltd, Dhirubhai Ambani Knowledge City,
Thane-Belapur Road, Navi Mumbai - 400710.

Please issue TDS certificate in favour of "Reliance Communications Ltd"

Category of Service - Telecommunication Service.

This is a computer generated statement and does not require signature.

Payment Slip (Please attach this payment slip with your payment.)

Name	Due Date	Total Amount Due (Rs.)
MR AKSHAR H DETHARIYA	29-Apr-15	952.13
Bill No.	Bill Date	Crossed Cheque/DD should be drawn locally in favour of
284880704902	11-04-2015	Reliance Communications Ltd A/C RIS-100000122072944



Paid By: Cash/Cheque No./DD	Dated- DD/MM/YY	Bank Name/Branch	Amount(Rs.)

Terms and conditions

- 1. Service Provision :** Provision of service is subject to terms and conditions printed on the Customer Application Form (CAF) as amended time to time and commercial code of the Company.
- 2. Payment Instructions :** Please deposit your Cheque/DD in any of the conveniently located drop boxes. The list of drop box locations is enclosed herewith.
Cheques/DD should be drawn in favour of "Reliance Communications Ltd A/C RIS - Billing Account Number....."
The customer shall be responsible in case of delay or loss of Cheque sent through Post.
All Cheques must be of current date. The Cheques shall be payable locally. Outstation Cheques shall not be accepted. For any Cheques returned unpaid by the Bank, a charge of Rs.100/- would be levied in the next billing statement.
- 3. Late Payment charges :** Payments for Bill statement should be deposited on or before the due date specified in the Bill. In the event of non-payment of bills, a penalty of 2.5 % or Rs. 100/- whichever is higher shall be levied in the next billing statement.
- 4. Bill Delivery and Dispute :** Bill will be sent for the respective billing period at the billing address mentioned in Customer Application Form only.
Any change in billing address should be communicated immediately to the Reliance customer Care Centre by dialing 180030007777 and submit the proof of your new address along with the request form. The address change will be done subject to positive address verification and the same will reflect from the next bill onwards.
The Customer shall not hold Company liable for loss or delay in receipt of bill.
In case customer does not receive the Billing Statement within 7 working days of normal billing date, duplicate copy of the bill may be requested from the CUSTOMER CARE CENTRE.
The bill shall be deemed to have been accepted by customer, if the Company receives no communication within 10 days from date of bill.
- 5. Suspension of Service :** Company has the right to suspend the services/connection in case of non-payment of bill within the due date and non compliance of notice conditions in case of exceeding credit limit.
Notice shall be issued to the customer, in case the customer does not pay the bill amount. In case of non-receipt of payment within 7 days of notice, Company reserves right to the wholly or partially disconnect the service as per terms and conditions of Customer Service Agreement.
Reconnection charges of Rs 100/- shall be levied per connection in the next billing statement.
In the event customer does not effect the payment within a reasonable period, the company reserves right to terminate the agreement terms stipulated in the customer service agreement.
The company will not be liable for consequential loss or third party claims resulting from termination of service due to non-payment.
The Company reserves the right to call for additional settlement charges from customer upon termination of service.
- 6. Methodology of charging :** For all voice calls (Local, STD, ISD), as soon as a call matures, minimum charge of 1 pulse becomes applicable. Pulse is rounded up to generate Call Units. These call units when multiplied with the pulse rate form the Call Charges.
- 7. Complaint Redressal Mechanism :**
 - In case of any clarification regarding this bill, please intimate our customer care on 180030007777 (Toll free)
 - A unique docket number will be provided for every complaint registered with us.
 - For Web based Complaint booking and monitoring mechanism you may visit our Official website www.rcom.co.in Customer Care>Wireline Internet> Reliance Broadband and Landline Complaint Registration Form - Link - <http://cnm.reliancecommunications.co.in/cnm/web/genTTCreation.jsp> - If the complaint is not resolved, you can approach the Secretariat of Appellate Authority on 1860 200 2011.
 - You can get the name and contact details of the Appellate Authority by visiting our website www.rcom.co.in under section contact us. Model calculations of estimated financial implication of tariff plans are available at our website www.rcom.co.in under the following section: - For Wireline > Home Phone > Postpaid Plans > Plan comparison as per TRAI.
- 8.** No Migration fee is chargeable for migrating to any tariff plan.
- 9.** No increase permissible in any item of tariff for a period of six months from date of enrollment of a subscriber under a tariff plan.
- 10.** No charge to be levied for any service without the explicit consent of the subscribers.
- 11.** Refund of security deposit to be made within 60 days of closure of telephone connection, otherwise eligible for interest at the rate of 10%.

**For any queries related to Service or Billing Statement, Kindly contact our Customer Care on our Toll free number 180030007777 or 198 (from Reliance landline phone only)
Email: broadband@relianceada.com Our website : www.rcom.co.in**

Account Level Charges

Payments		Amount (Rs.)
Credit Card Payment	28-03-2015	830.00
Total Payments Received		830.00

Current Charges		Amount (Rs.)
Recurring Charges		
Recurring Charges	299.00	299.00
Usage Charges		548.50
Taxes		
Service Tax	101.70	
Education Cess On Service Tax	2.03	
SHE Cess On Service Tax	1.02	104.75
Total Current Charges		952.25

Reliance India Phone - Fixed Line Phone Number: 0281-3067184

Plan Name: WFL299CS

Plan Description: FLP (POTS)

Location Name: 001

Location Id.: 100126159845001

Details for Reliance India Phone - Fixed Line Phone Number 0281-3067184		Amount	Amount
Recurring Charges			
Charges for the period			
Fixed Line Phone Rental Charge WFL299CS:FLP (POTS) 11-03-2015 to 10-04-2015		299.00	
Total Recurring Charges			299.00
Usage Charges			
Local Calls		548.50	
Total Usage Charges			548.50
Taxes			
Service Tax		101.70	
Education Cess On Service Tax		2.03	
SHE Cess On Service Tax		1.02	
Total Taxes			104.75
Total Charges on Reliance India Phone - Fixed Line Phone Number 0281-3067184			952.25

Usage Summary

	No. of Call Units	Call Charges (Rs.)
Local Calls	1527	548.50
Total	1527	548.50