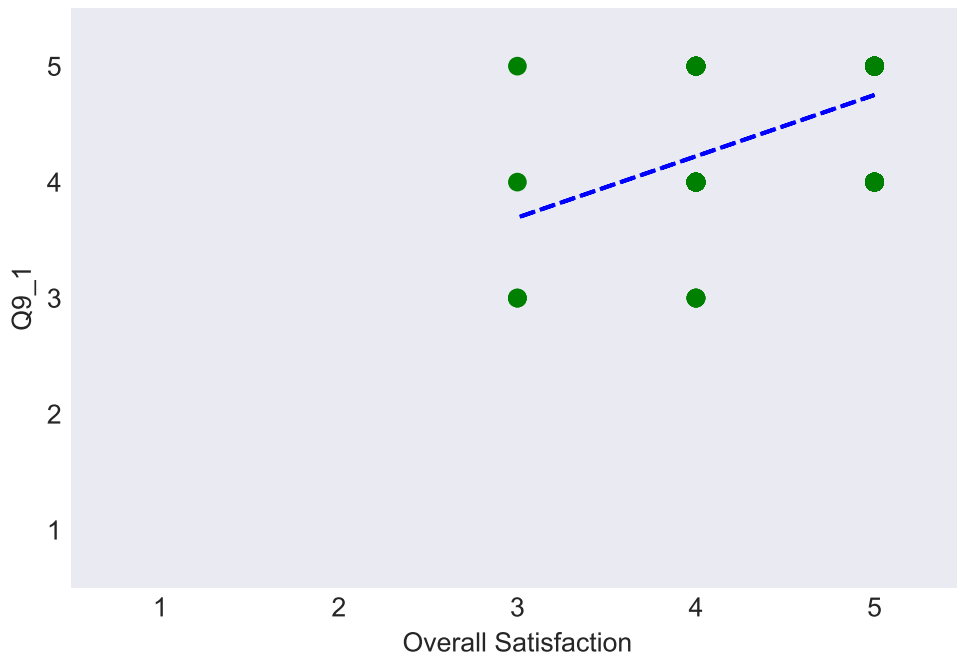
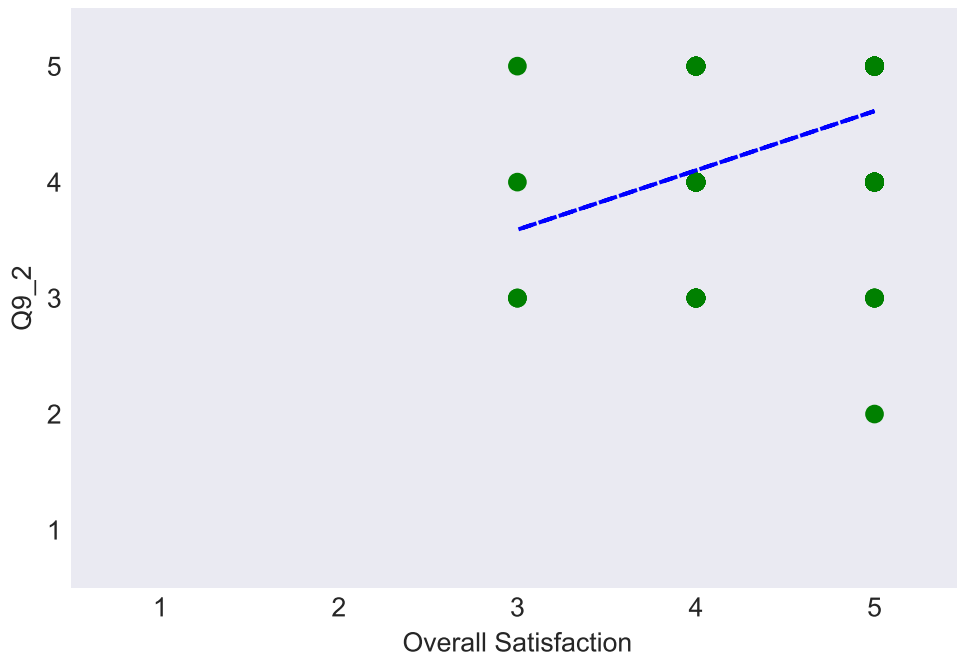


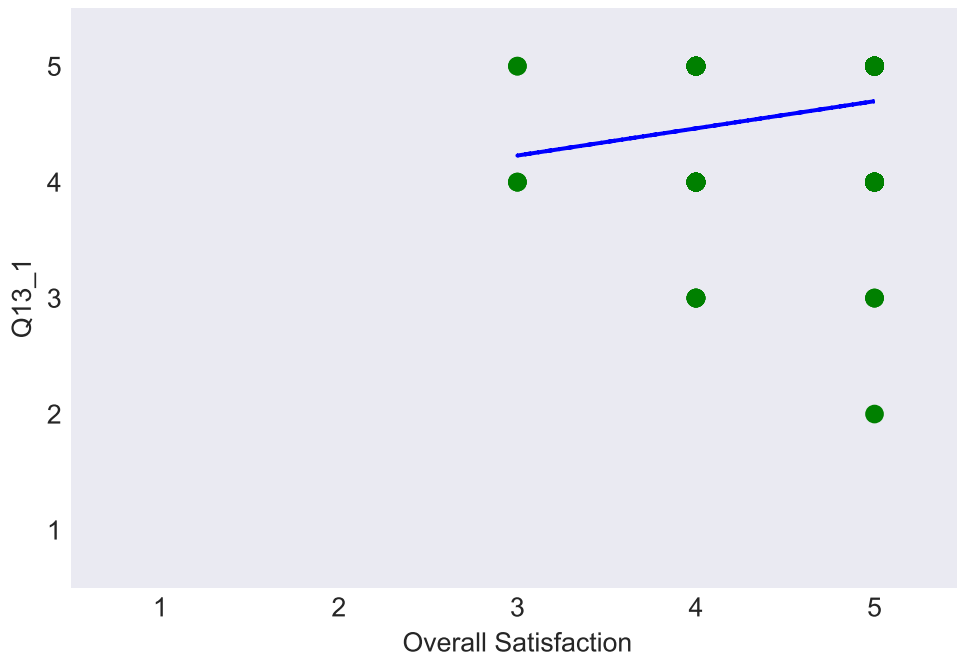
Q9\_1 vs Overall Satisfaction



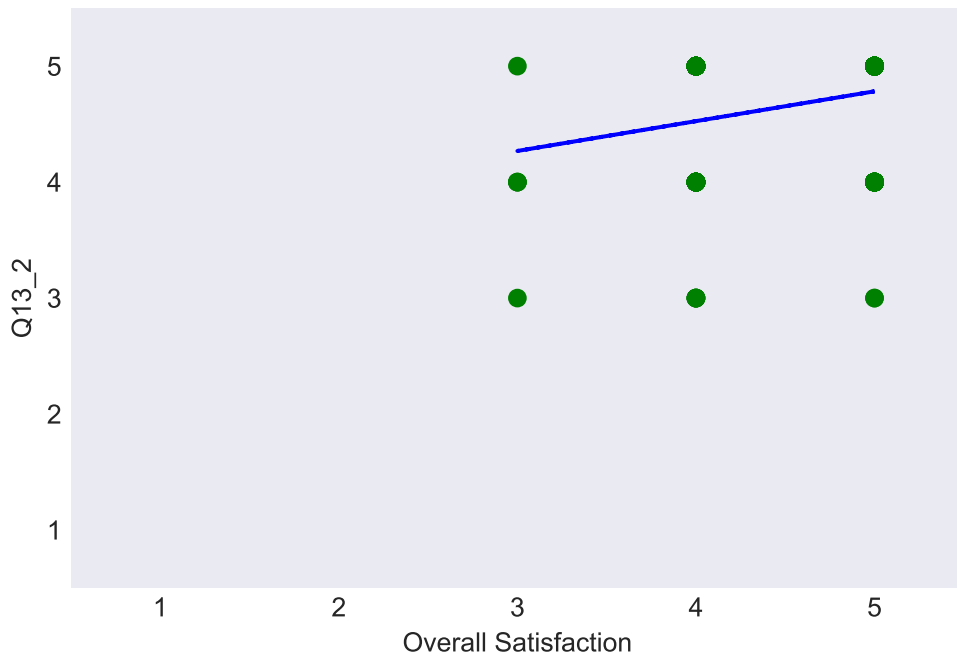
Q9\_2 vs Overall Satisfaction



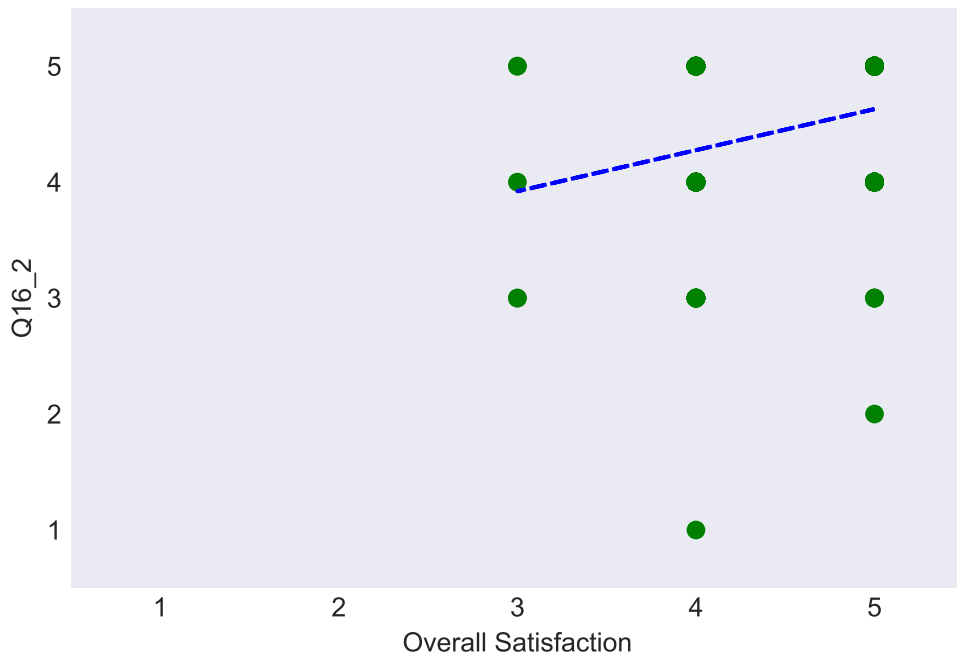
Q13\_1 vs Overall Satisfaction



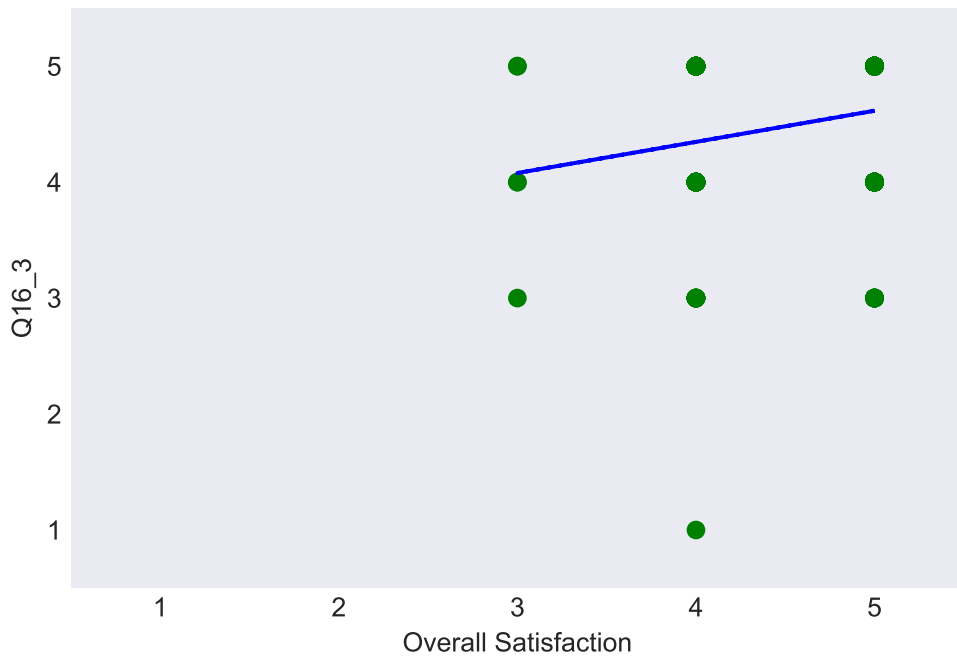
Q13\_2 vs Overall Satisfaction



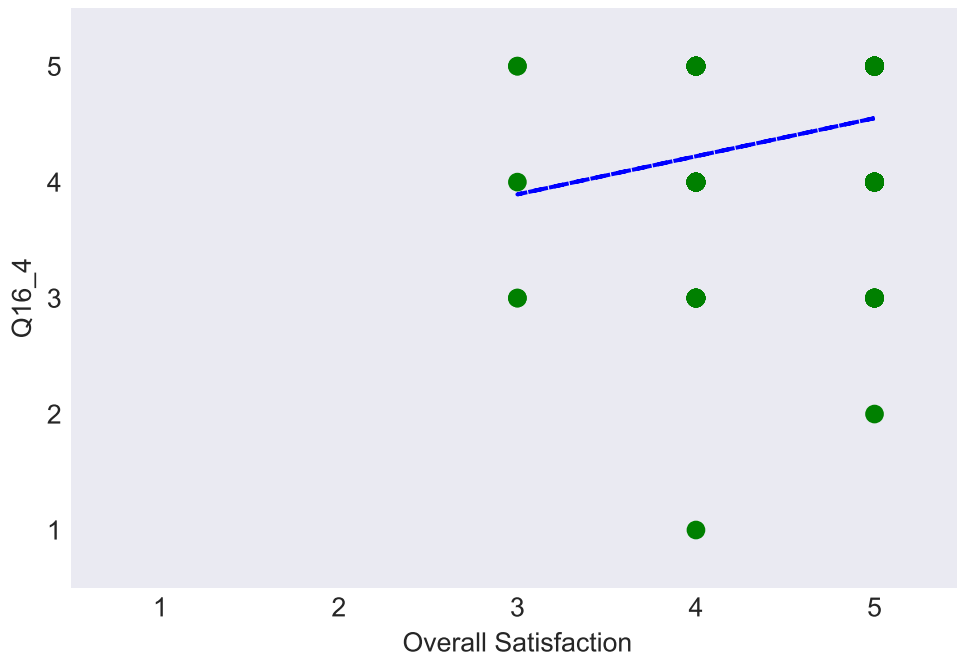
Q16\_2 vs Overall Satisfaction



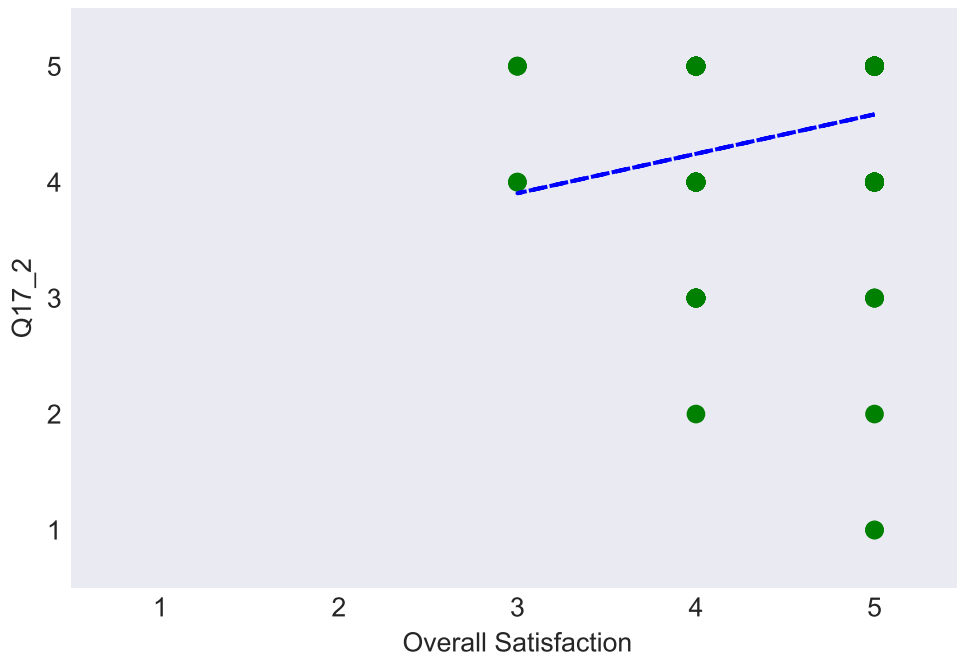
Q16\_3 vs Overall Satisfaction



Q16\_4 vs Overall Satisfaction

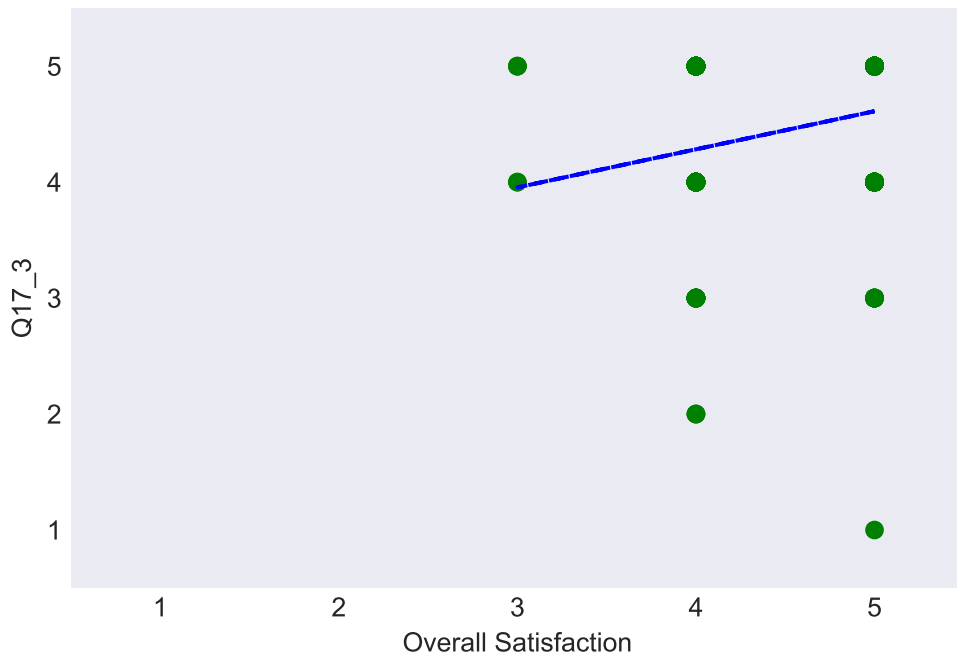


Q17\_2 vs Overall Satisfaction

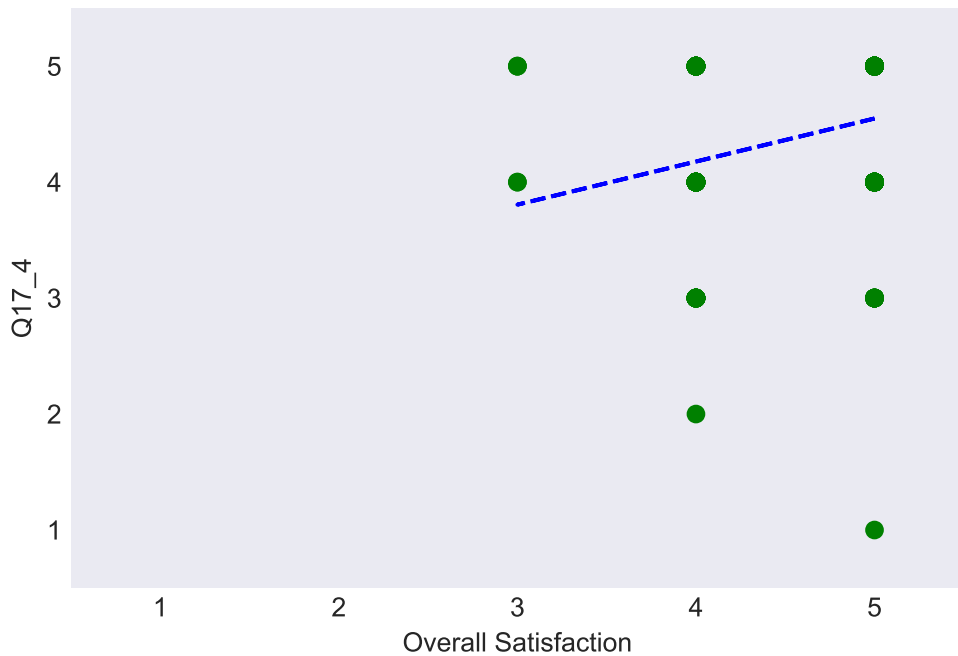




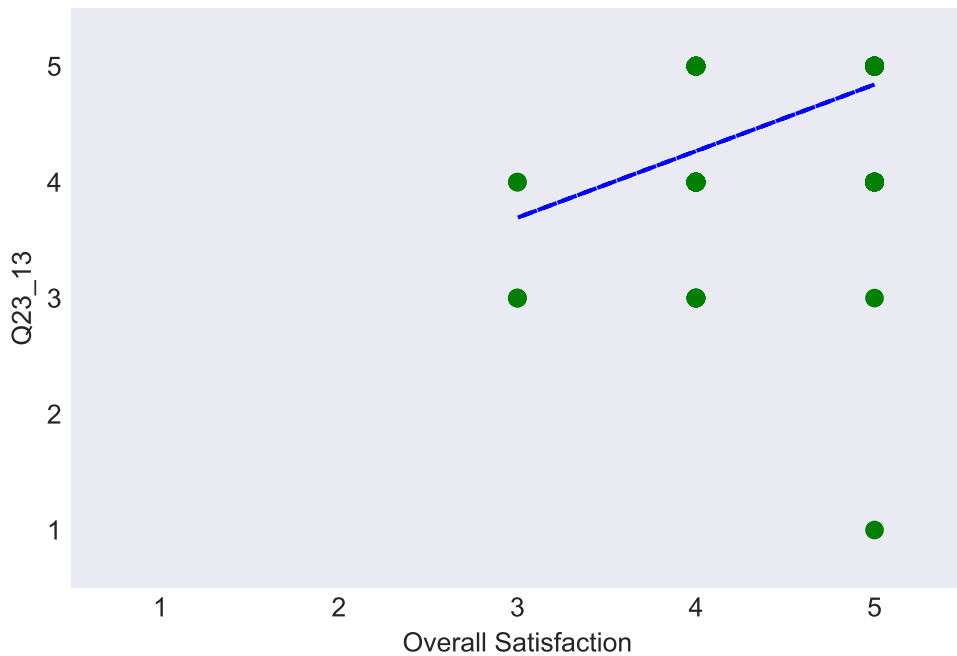
Q17\_3 vs Overall Satisfaction



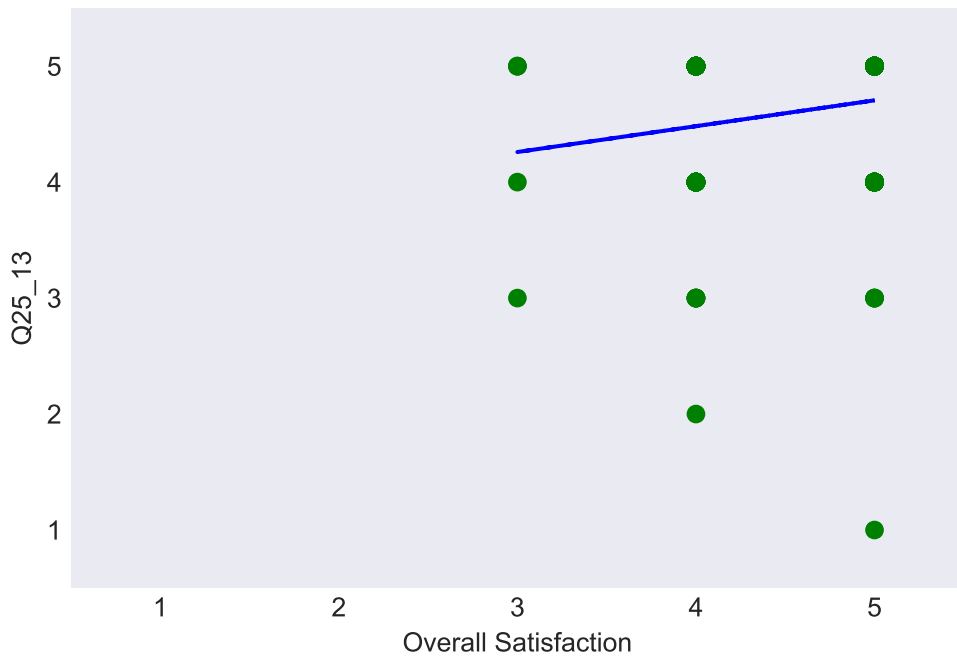
Q17\_4 vs Overall Satisfaction



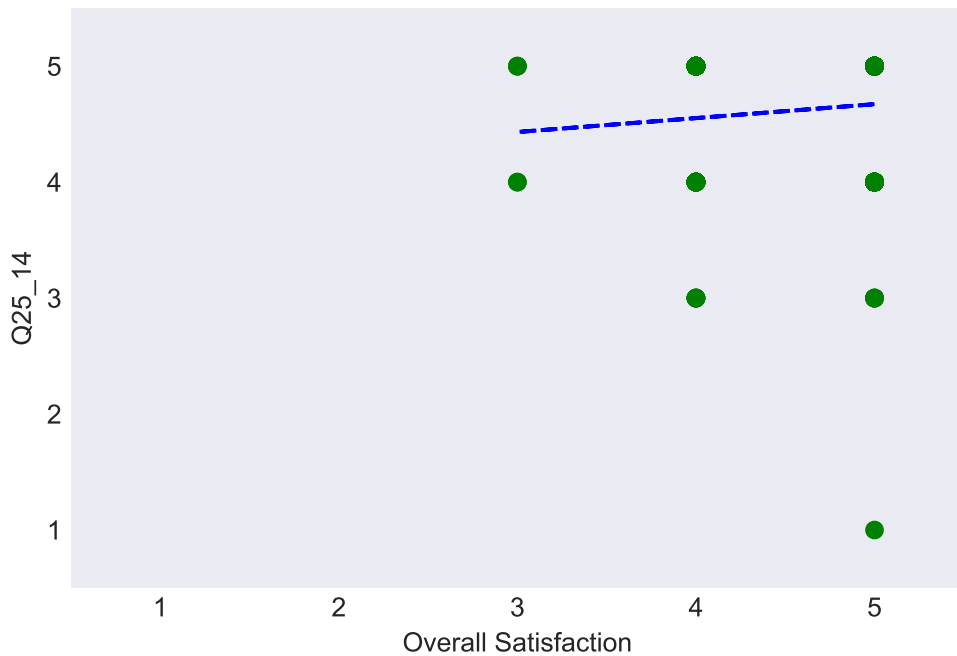
Q23\_13 vs Overall Satisfaction



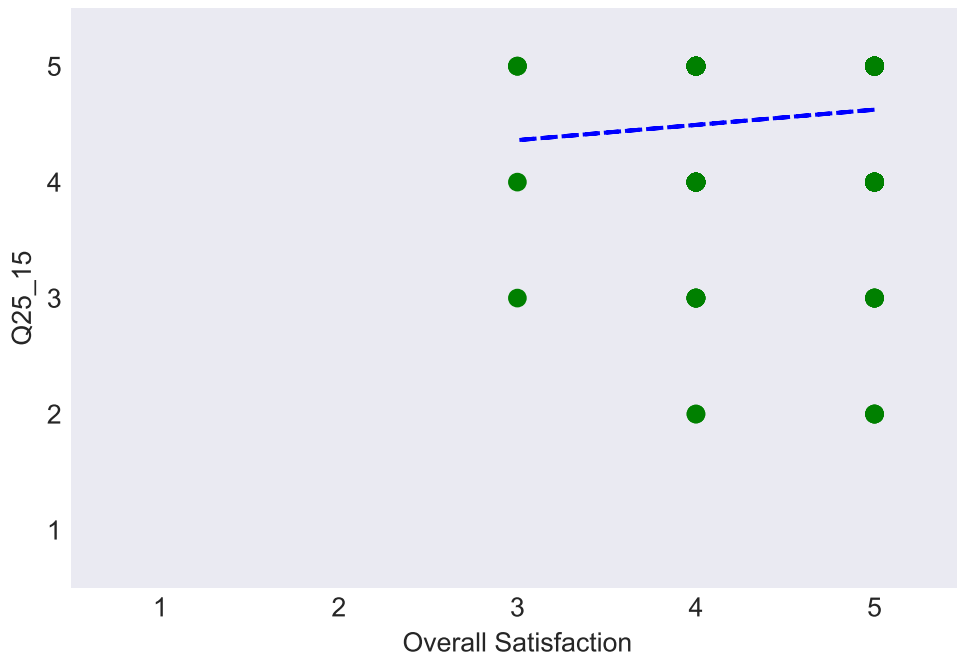
Q25\_13 vs Overall Satisfaction



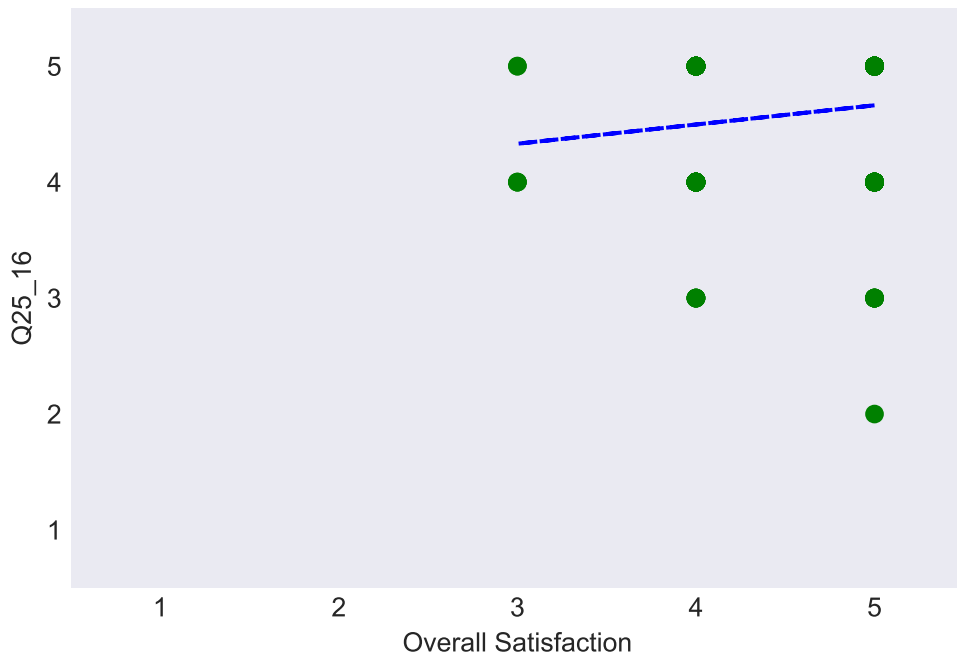
Q25\_14 vs Overall Satisfaction



Q25\_15 vs Overall Satisfaction



Q25\_16 vs Overall Satisfaction



Q25\_17 vs Overall Satisfaction

