AS-IS HEALTHCARE SYSTEM IN UNILAG

Start

Student feels ill

Does student know about telehealth options?
— Yes →
— No →

Searches online capus healthcare otpions.

Does he find options?
— Yes →
— No →

Attempts to access telehealth

Is telehealth available and responsive?
— Yes
— No →

Uses telehealth service

End

Proceeds to medical center

Arrives medical center

Join the queue

Waits 1hour or more

Wait time too long?
— Yes →
— No →

Student leaves and goes home

Waits his turn

Searches for his health record file in archive

Vitals are tested

Sees the doctor

Gets diagnosed

Receives prescription

Gets medication from pharmacy

End