

Pavan Josan

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IT professional seeking casual work to develop and gain experience in the Information Systems field. Currently enrolled in BCIT's Computer Information Systems Degree program. Degree features intermediate to advanced Microsoft, Web Development, Networking and ITIL curriculum. Programming courses include Java and html. I am comfortable supporting a Cisco based networks including Help desk duties (Windows, Printer, Documentation and Phone support). I am experienced in configuring and maintaining an office network with focus on DHCP, DNS and IP subnets.

PROFESSIONAL EXPERIENCE

McDonald's Restaurant **Crew Member**

Jun 2015 – 2017

- Maintained high standards of customer service during high volume, fast paced operations.
- Mastered point-of-service (POS) computer system for automated order taking.
- Assisted management with inventory control and stock management.

Glitz Glamour Wedding Designs **Decorator**

Aug 2013 – 2017

- Worked as part of a team to safely unload decorations in and out of venues.
- Communicated clearly and positively with coworkers and management.
- Collaborated with staff to ensure all equipment is safe to use and organize equipment into truck.

Central City Breakers **Soccer Coach**

Feb 2015 – Jun 2016

- Reinforced and maintained behavior management through incorporating motivational activities and positive fortification.
- Instilled confidence and provide encouragement to all students with special attentiveness support to children

EDUCATION

BCIT

2017-current

Computer Information Systems, Degree Program

Courses completed: CCNA Levels 1-2, Java, Html, Windows Server 2012

Ecole Panorama Ridge Secondary

High School Diploma, Jun 2016

AWARDS AND HONORS

Master Corporal at 2822 Royal Westminster Regiment Cadet Core

2014 Ultimate Frisbee Jr. Provincial Winner