

#### **CAPSTONE PROJECT**

Shopping Intention Prediction using ANN

**Final Project** 

**Presented By** 

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## PROJECT TITLE

Apply artificial neural networks to accurately predict clients' shopping intentions when they make purchases online.

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## **AGENDA**

- 1.Proble Statement
- 2. Project Overview
- 3.End Users
- 4. Solution and Value Proposition
- 5. The Wow Factor in Your Solution
- 6. Modelling
- 7. Results



## PROBLEM STATEMENT

**Problem:**Businesses must comprehend and anticipate consumer purchasing intentions in order to maximize marketing efforts and improve customer satisfaction.

Challenge: The complexity of customer behavior may be too complicated for traditional methods to fully capture, which could result in ineffective targeting and engagement.

**Objective:** Using a variety of parameters, create an Artificial Neural Network (ANN) model that can effectively anticipate a person's intention to shop.



## **PROJECT OVERVIEW**

- Objective: use ANN to forecast consumers' intentions to shop.
- Methodology: Train the model with historical data on online interactions, demographics, and consumer behavior.
- Technique: Use a multi-layer perceptron (MLP) artificial neural network (ANN) for predictive analysis.
- Tools: Python, necessary data visualization packages, and TensorFlow/Keras for ANN implementation.



#### WHO ARE THE END USERS?

End Users: Retailers, E-commerce platforms, Marketing agencies.

Importance: Helps businesses tailor marketing efforts, personalize recommendations, and optimize inventory management.

Benefits: Enhanced customer engagement, increased conversion rates, and improved ROI on marketing investments.

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#### YOUR SOLUTION AND ITS VALUE PROPOSITION

- •Solution: Develop an ANN model capable of accurately predicting consumer shopping intentions.
- Value Proposition:
  - •Precision: Leverages advanced machine learning techniques to provide precise predictions.
    - Scalability: Adaptable to varying business sizes and industries.
    - •Efficiency: Streamlines marketing efforts by targeting the right audience with tailored campaigns. Competitive Edge: Empowers businesses with insights into consumer behavior, enabling proactive strategies.

## THE WOW IN YOUR SOLUTION

- •Personalized Recommendations: Recommends products based on individual preferences and past behavior.
- •Real-time Insights: Provides instant feedback on changing consumer trends and preferences.
- •Interactive Interface: User-friendly interface for businesses to explore and interpret predictions easily.
- •Continuous Learning: Adapts and improves over time with new data, ensuring accuracy and relevance.



## MODELLING

- Data Preprocessing: Cleaning, normalization, and feature engineering.
- Model Architecture: Multi-layer perceptron (MLP) with multiple hidden layers.
- Training Process: Splitting data into training and validation sets, optimizing hyperparameters, and iterative training.
- •Evaluation Metrics: Accuracy, precision, recall, and F1 score to assess model performance.

# **RESULTS**



