# AI-Driven Parcel Management System for India Post

# **Project Description**

This project is an AI-driven parcel management system for India Post, designed to enhance parcel delivery efficiency while providing convenience for senders, receivers, postmen, and administrators. It features three interfaces: 1. A mobile app for users (senders and receivers) and postmen. 2. A web-based admin dash-board for delivery operations. 3. Backend APIs for seamless data management.

## **Key Features:**

- A shared user interface (mobile app) for senders and receivers.
- A dedicated postman interface for delivery management.
- A web dashboard for administrators to monitor and optimize delivery operations.
- Real-time tracking powered by Google Maps API.
- Secure OTP-based verification and SMS alerts using Twilio.

#### **Tech Stack Summary:**

- **Frontend:** React Native (Expo) for mobile apps, React.js for the web dashboard.
- Backend: Node.js for APIs.
- Database: MongoDB.
- **APIs:** Google Maps API, Twilio for SMS integration.

# **Project Architecture**

### **Frontend Technologies**

- Mobile App:
  - Built using React Native (Expo) for cross-platform compatibility.
- Admin Dashboard:
  - Built using React.js for responsive and dynamic web interfaces.
  - Primarily used by administrators for monitoring and managing operations.

#### **Backend Technologies**

- Server-Side Framework:
  - Developed using Node.js with Express for API creation and request handling.

### **Database**

MongoDB

## **APIs and Integrations**

- Google Maps API: For route mapping, distance calculation, and traffic insights.
- Twilio API: For SMS notifications (parcel updates, OTPs).

# **Setup Instructions**

## **Prerequisites**

- 1. Node.js (v16.x or higher) and npm (v8.x or higher).
- 2. MongoDB (Installed locally or a connection to a remote MongoDB instance).
- 3. Expo CLI for running the React Native app (SDK 51).
- 4. React Developer Tools (optional, for debugging).
- 5. Python

#### **File Structure**

```
parcel-management-system/
backend/ # Node.js backend APIs
```

mobile-app/ # React Native app
admin-dashboard/ # React.js admin dashboard

### **Setup Steps**

## 1. Setup Backend

cd backend npm install

• Create a .env file in the backend directory with the following variables:

```
# Server Configuration
PORT=5000
NODE_ENV=development

# MongoDB Connection
MONGO_URI=mongodb://localhost:27017/your_database_name

# JWT Authentication
JWT_SECRET=your_jwt_secret

# Logging Level
```

LOG\_LEVEL=info

# API Keys and Secrets SECRET\_KEY=your\_secret\_key API\_SECRET=your\_api\_secret

# Email Configuration HOST=smtp.gmail.com SERVICE=gmail EMAIL\_PORT=587 SECURE=false USER=your\_email@gmail.com PASS=your\_email\_password

#Twilio keys and tokens
TWILIO\_AUTH\_TOKEN=your\_auth\_token
TWILIO\_ACCOUNT\_SID=your\_account\_sid
TWILIO\_SERVICE\_SID=your\_service\_sid
MOBILE\_NUMBER\_VERIFIED=your\_mobile\_number\_verified\_by\_twilio\_for\_getting\_otp

# Application URL BASE\_URL=http://localhost:3000/

• Run the backend server:

npm start

## 2. Setup Python

cd backend/python

• Install the requirements:

pip install -r requirements.txt

• Run the python server:

python app.py

### 3. Setup Mobile App

cd ../mobile-app
npm install --legacy-peer-deps

• Create a .env file in the mobile-app directory with the following variables:

EXPO\_PUBLIC\_API\_URL=http://<your-backend-ip-address>:5000

• Run the app in development mode:

npm start

 Install Expo Go (SDK 51) on your mobile device to scan the QR code for testing.

# 4. Setup Admin Dashboard

cd ../admin-dashboard
npm install

• Create a .env file in the admin-dashboard directory with the following variables:

VITE\_API\_ENDPOINT=http://localhost:5000

• Run the React.js admin dashboard:

npm run dev

# **Contact Information**

• Email: pratikbulkunde4@gmail.com

• WhatsApp: 9699076606