

PROFESSIONAL SUMMARY

- Joined Wipro and having 8 years of expertise in adding value to enterprise applications by involving in all aspects like requirements gathering, consulting solution architects, proposing optimal solutions, development, reviews, tests, deployments and fixing customer reported bugs.
- Involved in complete life cycle of the project and experience in interacting with end users right from collecting requirements to production support.
- Provided assistance to junior developers in application environment configuration, from developing to deployment of their user stories/tasks
- Flexible in extending my working hours to nights or weekends to do performance testing or to complete the assigned tasks or bugs whenever required.
- Expertise on Java concepts like OOPs, collections, multi-threading, exception handling and Java 8 features.
- Hands-on experience in writing test cases using Junits, powermocks
- Excellent communication, interpersonal, analytical skills, and strong ability to perform as part of team
- Exceptional ability to learn new concepts.
- Hardworking and enthusiastic

TECHNICAL SKILLS

- Languages : Java, J2EE
- Web Design : HTML, JavaScript, CSS, XML
- Development tools: Eclipse, Putty, WinSCP, STS
- Databases : Oracle
- Technologies/FWs: Spring Boot, Spring Data JPA, log4j, Jmockito, Junit4, Hibernate
- CI/CD Tools : GIT, Maven, Jenkins, Nexus

EXPERIENCE

Wipro, Hyderabad *Technical Lead* June 2022 – March 2024

Client: Apple

Description: Apple Inc. (www.apple.com) is an American multinational technology company headquartered in Cupertino, California, that designs, develops, and sells consumer electronics, computer software, and online services.

Project Name: WebChat Application

WebChat applications are used by Apple Customer's and Internal user's and connects them to Apple's automated assistant or live specialists for shopping help & product support. WebChat team manages 4 main production applications: 2 customer facing chat apps (Retail Web Chat & AppleCare Web Chat) & 2 internal Apple chat applications (People Chat and travel Chat).

Responsibilities:

- Migrating Travel Chat application from Aluminum framework 4.8 to 5.0.1 which involves updating of java version from 11 to 17, spring boot from 2.5.2 to 3.1.5 and other dependent jars.
- Involves lot of code changes without disturbing the existing functionality.
- Participated in discussions with client on proposing alternatives and help in decision-making.
- Tracking Tools: Radar.
- Frameworks: Spring Boot, Spring WebFlux.

Project Name: Retail Application

CS Retail is related to the Retail Domain, Apple Customer Systems to support iOS & Mac OS based applications - Mobile Genius & Repair Central. Mobile Genius and Repair Central are intended to create repairs for the

broken & non-functional Customer's Apple product. Help users in creating the repairs in Apple store, track the repairs till closure & deliver the issue-free product to the end customer to obtain high customer satisfaction.

Responsibilities:

- Participating in discussions with end-users to gather requirements, propose alternatives, and share insights on industry trends to aid decision-making.
- Engaging in coding tasks with a focus on maintainability, readability, reusability, and performance.
- Proficient in functional knowledge on how Retail system connects with the linked system GRIFFIN, AST2 Diagnostics, Horizon Calibration, POS, IDMS, Customer Data Management, Product Data Management.
- Ensuring the Production build version generation & release to market in pilot mode through Jenkins, self-service and software signing tools.
- Study Apple's Customer Systems Business requirements for new Application enhancements & Manage Design, Test Plan, Execution, Defect triage, Status Reports, UAT and Production Support.
- Tracking Tools: Radar.
- Frameworks: Spring Boot, Spring WebFlux.

Capgemini, Hyderabad *Consultant* Feb2019 – May 2022

Client: Discover Bank (USA)

Project Name: ATLAS Discover Financial Services

Description: Discover Financial Services which is a United States based financial services company, which issues the Discover Card and operates the Discover and Pulse networks. Discover Card is the third largest credit card brand in the United States, when measured by cards in force, with nearly 50 million cardholders.

Otis deposit is one of the flagship projects of Discover and it is a CRM Core Banking Application. It provides multiple core banking solutions to the customer through a call center application when customer calls in or visit branch. The project involves more than 100 screens that provide various complex Deposit and Origination functionalities starting from Account opening, transaction management till reinvestment and closure.

Responsibilities:

- Analysis of Production incidents tracking and resolution approach
- Responsible for deploying the application in multiple environments.
- Giving real time solution during regression and dress rehearsal testing.
- Updating Rally on daily basis and attending stand upcalls.
- Involved in grooming sections while developing userstories.
- Used GITHUB as source code repository.
- Tools used : JIRA, Maven, GIT, Jenkins, Eclipse, Putty, WinSCP
- Technologies - Core Java, Java EJB, REST API

Infosys, Hyderabad *Senior Software Developer* Jan 2016 – Dec 2018

Client: Development Bank Of Singapore:

Dev Tools/Technology: Finacle Scripting, Java, Java Scripting, PL/SQL, Shell Scripting, JSP, EMT tool, iReport Tool, Jenkins, JIRA

Modules Worked: Customization for loan menus Interfaces and Notice structure according to the client requirements. Handling BAU, PROD Tickets analyzing and resolving the issues.

Responsibilities:

- Customization of product menu and custom menu using Finacle Scripting, Java, JavaScript, JSP and logics in functionality.
- As a part of customization, worked on development of various Finacle menus which involves both front end and backend scripting.
- Developed various automated shell scripts which reduced the human efforts to the minimum.

- Good experience on defects resolving in SIT, UAT and production areas. Developed reports using iReport Tool.

EDUCATION

*Sri Venkateswara University College of Engineering, Tirupati - B. Tech(Computer Science & Engg.)
August 2011 - May 2015*

CGPA: 7.57/10

Place: Hyderabad