## Smrithi Srinivasan

(248)-470-9209 https://pbworks111.github.io/sm rithi-srinivasan-portfolio/ smrithisrinivasan47@gmail.com

#### **EDUCATION**

Master of Science in Information
Concentration: User Experience Research & Design
University of Michigan School of Information - Ann Arbor, MI
EXPECTED GRADUATION - APRIL 2022

## **Bachelor in Business Administration (BBA)**

Eastern Michigan University, Ypsilanti, MI GRADUATED- APRIL 2020

- Majored in Computer Information Systems
- Majored in Management (Concentration Human Resources)

#### RELEVANT WORK EXPERIENCE

# **UX Design Intern (Remote)** Nuance Communications Burlington, MA

MAY 2021 - AUGUST 2021

- Assisted with creating low-fidelity mockups
- Conducted user analysis on Dragon Medical One
- Documented UIs for Dragon Medical One

## UX Research Intern (Remote) Traits A.I

San Diego, CA

**JANUARY 2021 - APRIL 2021** 

- Conducted clickstream analysis to determine user background
- Created survey to understand user pain points
- Conducted unmoderated interview + usability test on new users'
- Created user personas' based on user demographics
- Implemented UX recommendations on to chatbot system

# U-M Student Project Member (Remote) Bløm Meadworks (Student Project)

Ann Arbor, MI

SEPTEMBER 2020 - DECEMBER 2020

- Researched user website usage and competitive analysis
- Interviewed users to understand consumer behavior
- Assisted in designing wireframes for the website

### Chatbot Intern (Remote) Traits A.I.

San Diego, CA

JULY 2018 - JANUARY 2019

- Researched various types of chatbots for chatbot creation
- Created chatbot based on Nakamoto's personality
- Tested chatbot on colleagues for feedback on development

#### **SKILLS**

UX Tools- Miro, Figma, Adobe XD, Sketch, InVision, Justinmind and Photoshop (Beginner)

Coding Languages -HTML/CSS, JavaScript, MS SQL (Beginner)

Software-SAP and PeopleSoft (Beginner)

### **PROJECTS**

- Satoshi Chatbot:
  - https://www. messenger.c om/t/Satoshi App
- Augmented Reality Class Project
  - https://pbwo rks111.github. io/smrithi-sr inivasan-por tfolio/AR\_Pr oject.html