# Paulo Chaves

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System Analysis and Development @ Estácio de Sá University – Campus Goiânia; A+ Certified Professional intermediate level by COMPTIA <http://www.comptia.org> (USA 2003); fluent in English, Spanish, having Portuguese as native language; proficient in software, hardware, LAN / WAN; Linux Network Manager; Windows Server 2003 Network Manager; remote assistance (help desk); Knowledge of desktops computers and laptops, hardware and basic configuration in a professional environment; troubleshooting skills; strong work ethic and a desire to learn.

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| Education | |
|  | * System Analysis and Development: Estácio de Sá University - 2020/1; * A+ Certified Professional, March 2003, by CompTIA - Excellent achievement on the Software and on the Hardware exam; * English Adult School (Biscayne Adult School), San Francisco - CA, USA, 1991; * Windows Server 2003 Network Manager, SENAC - Brazil, 2008; * Linux Power User, SENAC - Brazil, 2008; * Linux Network Manager, SENAC - Brazil, 2008. |
| Work History | |
|  | * January 2012 to Present - Self-employed as Computer Technician and assistant for Companies and private network managers. * January 2011 to October 2011 – English – Portuguese language Translator/interpreter – Anglo American Group - Brazil * January 2010 to December 2011 – Self-employed as Computer Technician and assistant for Companies and private network managers. * March 2009 to December 2009 - Production Manager - Auto Elétrica e Acessórios Rio Preto, Goiânia - Goiás; * January 2008 to April 2009 - Certified Computer Technician: Compmasters Assistência Técnica, Goiania - Goiás; * July 1999 to October 2007, Professional Chauffeur, Checker Cab Co, Miami FL – Worked in Miami Dade area for 8 years. Knowledge in dealing with public relations and daily basis traffic stress; * March 2003 to October 2007 - Certified Computer Technician, Compmasters IT Solutions, Miami - FL; * Proficient in Excel, Access and numerous software packages. On the Computer Industry business specialized in "HOUSE CALLS" and “ON-SITE” services, thus dealing directly with the customer on face to face basis. |