# PANKAJ **CHETTRI**

## QA Engineer

+371-2562-7075

pcmellow44@gmail.com

11. Novembra Krastmala 29

## SUMMARY

Passionate and eager IT student with a solid knowledge of software testing and development concepts. Eager to acquire new skills, apply theoretical knowledge to real-world projects, and contribute to the quality assurance of mobile/web apps. Excellent communication and problem-solving abilities, adaptation to new technology, and a collaborative spirit. Seeking an opportunity to obtain hands-on experience in the software testing field.

## EDUCATION

**Riga Technical University**

Master's Degree in Business Informatics
2022-2024

**LINKEDIN PROFILE**

## SKILLS

- Good Knowledge about SDLC and STLC
- Test Case Designs
- Defect/ Error Reporting
- Programming Languages (Python, Java, C#)
- S.Q.L (PostgreSQL, Microsoft SQL, MySQL)
- Spreadsheets (Excel, Google Sheets)
- Adaptability
- Critical Thinking
- Time Management

## CERTIFICATIONS

- LambdaTest Software Testing Professional Certificate
- Cypress UI test automation
- Business Process Improvement
- Google Data Analytics Professional Certificate

## PROFESSIONAL EXPERIENCE

**Data Processing Specialist Intern**

MSC Shared Service Center, Riga | Nov 2022 - May 2023

- Developed and configured MACRO in Excel VBA to support and automate internal applications, resulting in improved efficiency and reduced manual effort.
- Conducted Business Analysis to identify and address process inefficiencies, contributing to streamlined workflows and enhanced productivity.
- Supported the configuration of tariffs using SQL and C#, demonstrating proficiency in database management and programming languages.

## PERSONAL EXPERIENCE

**Optimizing Testing Practices in Agile Development**

Research Paper | Jan 2024

- Focus areas:
  - Address issues in dynamic environments, acceptance-driven development, and time limits in Agile.
  - Focus on adaptable techniques for Agile software development success.
  - Investigate the interplay between manual and automated testing.
- Insights:
  - Recommend testing framework to promote agility in SD.
  - Propose solutions for software development uncertainty.
  - Utilize a variety of testing methodologies to improve testing operations.
- Significance:
  - Relevant to testing professionals, software engineers, and project managers.
  - Provides a road map for improving testing techniques in the emerging Agile ecosystem.