



IT Technician (Apprenticeship)

Salary – progressive scale from Grade B to Grade E, based on qualifications

37 hours per week, 52 weeks per annum

(Requests for flexibility on hours and/or weeks worked will be considered)

Benefits include 24 days' holiday per annum plus bank holidays, Local Government Pension Scheme

We are looking for an IT Technician to help to support the school networks, ensuring the needs of the staff and students are met in terms of IT support.

Reporting to the IT Manager, the postholder will be dealing with hardware, software and network challenges on a daily basis. The successful candidate will be supported to undertake an apprenticeship ranging from Level 4 to degree level (unless already qualified to degree level in a relevant subject), enabling career development.

To be accepted on the apprenticeship you should have a level 3 qualification, such as A-levels, or have completed an advanced apprenticeship.

Desirable skills include technical IT skills and network knowledge, with a good understanding of both hardware and software.

Main responsibilities in the role will include monitoring the ticket recording system and emails for support requests, proactively resolving support requests, and keeping customers informed of progress. You will also be involved in the creation of the school's newsletter and other marketing materials.

Salary:

- Starting at Support Staff Grade B1 £18,562 per annum
- Progressing to Grade C1 £18,933 upon completion of Level 4
- Further progression to Grade D1 £21,403 upon completion of Level 5
- Grade E1 £26,544 when the Degree is completed.

To download a Support Staff Application Form, please visit

www.pcs.hants.sch.uk/employment.php or email recruitment@pcs.hants.sch.uk.

Closing date: 11th February 2022

Park Community School is committed to safeguarding children and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. All successful candidates will be subject to Disclosure & Barring Services (DBS) checks along with other relevant employment checks.

In promoting equal opportunities, the School welcomes applications from all sections of the community.