

Welcome to TD Synnex

New Account Package

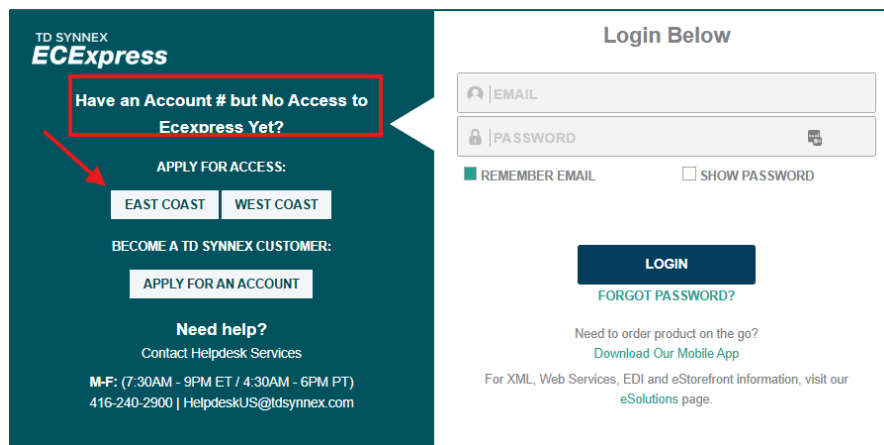
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Accessing Partner First

As a brand-new customer, you do not have access to our online portal yet and will need to apply for access.

1. Navigate to <https://ec.synnex.com/ecx/login.html>
2. Have an account # but no access to ECEXpress Yes?
 - Select 'East Coast' or 'West Coast'
3. You will be prompted to provide the following information:
 - **Account #:** *(Provided in your welcome email)*
 - **Sales Representative:** *(Provided in your welcome email)*
 - If you plan to make any Cloud Marketplace purchases or CSP transactions, you will also need Stream One portal access.



TD SYNnex
ECEXpress

Have an Account # but No Access to Ecexpress Yet?

APPLY FOR ACCESS:

EAST COAST WEST COAST

BECOME A TD SYNnex CUSTOMER:

APPLY FOR AN ACCOUNT

Need help?
Contact Helpdesk Services
M-F: (7:30AM - 9PM ET / 4:30AM - 6PM PT)
416-240-2900 | HelpdeskUS@tdsynnex.com

Login Below

EMAIL

PASSWORD

REMEMBER EMAIL

SHOW PASSWORD

LOGIN

FORGOT PASSWORD?

Need to order product on the go?
Download Our Mobile App

For XML, Web Services, EDI and eStorefront information, visit our eSolutions page.

TD SYNnex's digital commerce platform, Partner First, offers an easy and efficient tool for conducting business with us on your schedule. With Partner first, you can:

- View pricing, check availability and place orders
- Create quotes
- Check order status
- Access account information

Wire Transfer Instructions

If Wire Transfer is your assigned payment terms, you will need to wire the full payment for purchase orders made through TD SYNEX before the product can ship. If you would like to switch your payment terms to Credit Card or Net terms, please see the request [form](#) below, otherwise please follow the instructions on wiring payments below.

Beneficiary Name: SIT Funding Corp

Beneficiary Address: 44201 Nobel Dr. Fremont, CA 94538

Beneficiary Account: 1233935244

ABA/Routing #: **026009593**

Beneficiary Bank Name: Bank of America

Beneficiary Bank Address: 100 W. 33rd St New York, NY 10001

SWIFT Code: BOFAUS3N

SIT Funding Corp is a subsidiary that manages TD SYNEX banking

Important:

- ALL Wires must be originated in the name of the customer account.
- Customer account # and/or invoice # required on the wire
- We do not accept 3rd party wires

ACH Transfer Instructions

If Net Terms is your assigned payment terms, you will need to pay your invoices online on your partner first / EC Express within 30 days of the invoice posting. If you would like to increase your credit amount, please complete the payment terms [form](#) below, otherwise please follow the instructions on ACH payments below.

Beneficiary Name: SIT Funding Corp

Beneficiary Address: 44201 Nobel Dr. Fremont, CA 94538

Beneficiary Account: 1233935244

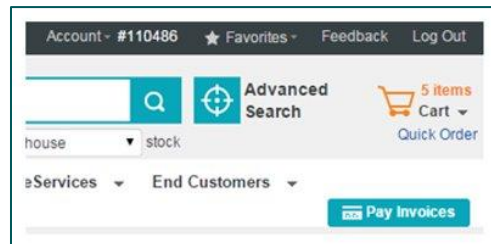
ABA/Routing #: **121000358**

Beneficiary Bank Name: Bank of America

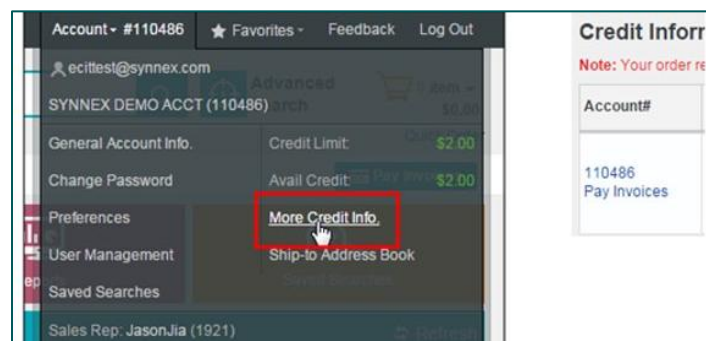
Beneficiary Bank Address: 100 W. 33rd St New York, NY 10001

NOTE: If you currently do not have the ability to Pay Invoices online, please contact your Credit Representative and ask for it.

- If you have the right to Pay Invoices, you can click the Pay Invoices link in the header:



- Or go to Account > More Credit Info and click the Pay Invoices link underneath the account number:

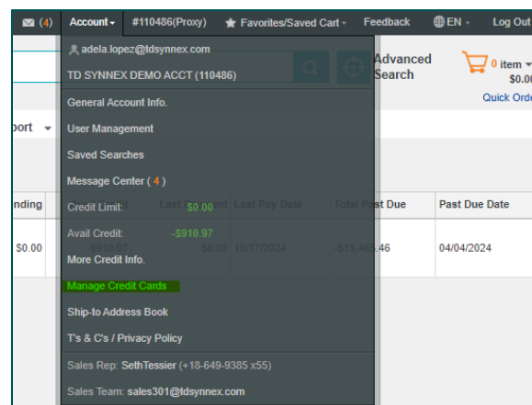


Credit Card Terms - adding a CC to EC Express/Partner First

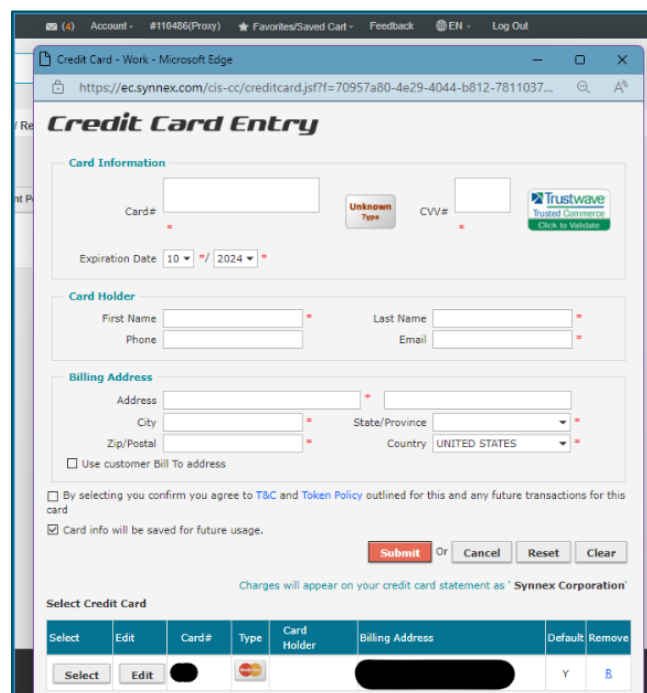
If Credit Card is your assigned payment terms, you will need to pay for your orders ahead of time with your preferred credit card. If you would like to switch your payment terms to Net terms, please see the request [form](#) below, otherwise please follow the below instructions on adding your CC information to Partner First.

Navigate to the Account drop down menu.

- Select Manage Credit Cards.



- You will see the below Pop-up. This is where you can put in new credit card information and submit it to save.



The screenshot shows the 'Credit Card Entry' form. It includes sections for Card Information, Card Holder, and Billing Address. The form has fields for Card#, CVV#, Expiration Date, First Name, Last Name, Phone, Email, Address, City, State/Province, Zip/Postal, and Country. There are also checkboxes for 'Use customer Bill To address' and 'By selecting you confirm you agree to T&C and Token Policy outlined for this and any future transactions for this card'. A 'Submit' button is present. Below the form, there is a table for 'Select Credit Card' with columns for Select, Edit, Card#, Type, Card Holder, Billing Address, Default, and Remove.

Select	Edit	Card#	Type	Card Holder	Billing Address	Default	Remove
Select	Edit					Y	B

Payment Term Change Request form

Please email the format below to your assigned credit analyst for them to review and consider your request.

Hello,

I would like to submit a request to have my payment terms changed to [Credit Card terms, Net 30 terms (enter the amount)]. I have attached my financials for your consideration. Thank you.

In the email the following should be included:

- Please copy your sales team's email on your request.
- Accrual-based Balance Sheet and Income Statement for FYE 2023, 2024, and interim 2025 (audited or compiled preferred).
- If applicable, kindly share details of your revolving line of credit:
 - Line limit
 - Available amount
 - Outstanding balance
 - Maturity/renewal date
 - Interest rate
 - Compliance with bank covenants
- End User classification (e.g., government, private, hospital)
- Terms extended to the End User
- Purchase Order (if available)
- Lastly, confirm if you hold accounts with other TD SYNnex LOCs (e.g., DLT ERP, TD CAD). If so, please provide the account number(s) for coordination.

Amplify

Amplify is TD SYNnex's extended terms program to help you expand your current net terms line for more credit, or different payment terms.

What You Get with Amplify:

- Ability to better align your terms with your end user
- Access to our self-service portal, plus new system enhancements
- Consolidation, simplification and speed
- Cost savings

Why Use TD SYNnex Capital and Amplify?

We're not like a traditional bank or third-party financing company. As a trusted partner in the IT industry, we understand the challenges your business faces and offer services to provide:

- Ability to merge all your TD SYNnex business under one extended terms credit line.
- A customer experience like no other – because we're 100% focused on the technology sector.
- Amplification of your buying power with more credit options and flexible terms.
- Freedom from restriction by bank lending requirements

Contact Amplify@tdsynnex.com to begin your inquiry into our Amplify program.

TD Capital

TD SYNnex Capital provides flexible options that can overcome specific challenges that allow end customers to close on deals.

Terms that align to your solution

- Leasing
- Installment payment agreements
- Software/subscription
- Managed services
- White-label/embedded terms on quotes
- Accommodating terms
- Deferrals of first payments
- Step up (or down) structures
- Payment terms from 6 to 60 months
- Any size transaction

The Smart Choice for Technology Purchases

- Installment payments can be presented as monthly, quarterly or annual payments or customized to align with expected budgets and cash flow requirements.
- Combine hardware, software and services into a single, manageable Payment plan.
- Making payments improves cash flow and strengthens the balance sheet.
- Rates will not increase even if interest rates increase during the term.
- Upsell and finance for multiple years to take advantage of extra discounts or promotions and leverage installment payments to reduce upfront costs.
- Customers can push their payment start date for up to 90 days. You will be funded in full and upfront – even on multi-year agreements.

Get Started in 3 Easy Steps

1. Email TDSYNnexCapital@tdsynnex.com
2. TD SYNnex Capital will provide a planning quote and initiate the credit approval process. *
3. Documents are delivered to you and your customer electronically via DocuSign.