

# Patrick Castorena

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## Patrick Castorena

Pocatello, Idaho 83202

### Seeking Remote Employment

Currently based in Pocatello, ID and seeking fully remote opportunities that align with my partner's clinical rotation schedule. Open to immediate onboarding and long-term commitments.

(385) 298-5117

patrickc77hhs@gmail.com

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## Skills

### Customer Service & Communication

- Experience providing top-tier service in customer-facing roles, maintaining professionalism and clarity under pressure.
- Proven ability to communicate complex information to clients in an understandable and reassuring way.

### Detail-Oriented & Confidentiality-Driven

- Background in roles requiring precision, data integrity, and confidentiality, including security systems and military engineering.
- Experienced in managing sensitive data and following regulatory guidelines.

### Cash Handling & Compliance

- Familiar with structured procedures, safety regulations, and systems diagnostics.
- Strong understanding of compliance from military and technical roles.

### Technical Literacy & Office Software Proficiency

- Proficient in MS Office, Google Suite, and modern digital systems.
- Experience with internal databases and CRM tools, along with bonus skills in web/app development (React, Node.js, JavaScript).
- Microsoft Office Suite, Google Sheets/Docs, Excel
- Comfortable with POS systems and online platforms for booking, scheduling, and communication
- Bonus familiarity with modern coding tools (HTML, CSS, JavaScript, MongoDB)

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## Experience

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### Freelance Web Developer | Self-Employed

*June 2024 - Present | Pocatello, ID*

- Built and deployed websites to support customer booking, payment processing, and digital visibility.
- Created user-friendly interfaces and organized backend data flows to streamline small business operations.
- Showcased adaptability to new platforms and client requirements under tight timelines.

### Utah Yamas Controls | Security Systems Technician

*Apr 2024 - Jun 2024 | Salt Lake City, UT*

- Installed security systems, conducted diagnostics, and maintained confidentiality while working in client homes and businesses.
- Adapted to customer schedules and delivered solutions efficiently, ensuring satisfaction and safety compliance.

### Code-Red Contents | Pack-out Supervisor

*Apr 2023 - Jan 2024 | Pocatello, ID*

- Managed inventory and restoration logistics for high-value customer possessions.
- Coordinated team operations and upheld consistent documentation, frequently interfacing with clients.

### LA Semiconductor | E-test Technician

*Oct 2022 - Apr 2023 | Pocatello, ID*

- Conducted quality control and diagnostics on precision electrical components.
- Collaborated with engineers to ensure adherence to detailed specs and testing protocols.

### Professional Meters Inc. | Electric Meter Installer

*Oct 2021 - Oct 2022 | Blackfoot, ID*

- Installed and maintained residential and commercial electric meters in compliance with strict safety standards.
- Interpreted technical layouts and communicated with customers and contractors onsite.

### United States Marine Corps | Combat Engineer Sergeant

*Jan 2015 - Mar 2021*

- Led engineering operations, drafted construction layouts, and oversaw project safety in domestic and international

operations.

- Maintained confidentiality, managed logistics, and collaborated with foreign militaries and civilians.

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## Education

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### University of Utah | Full-Stack Coding Bootcamp Certificate

*Jun 2024 | Salt Lake City, UT*

### Highland High School | Diploma

*May 2014 | Pocatello, ID*

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## Awards

### Navy and Marine Corps Achievement Medal

Awarded for outstanding leadership and technical expertise in **humanitarian aid and disaster relief operations** in Northern Guatemala. Recognized for **planning and executing critical infrastructure repairs, including roofing schools and medical clinics**, enhancing long-term structural integrity and community resilience.