


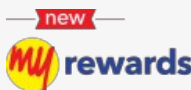
E-Ticket


MakeMyTrip Booking ID -NF7201050445331
Booking Date -Mon, 21 Sep 2015



Itinerary and Reservation Details

 Air India AI-545	Departure Chennai (MAA) Terminal1 Sun, 04 Oct 2015, 17:15 hrs	Arrival Hyderabad (HYD) Sun, 04 Oct 2015, 18:20 hrs	Non-Stop Flight Duration:1hr 5m Cabin:Economy
Passenger Name	Type	Airline PNR	E-Ticket Number
Sushma Biswas	Adult	HBXW8	098 9390910886


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Important Information

- » A printed copy of this e-ticket must be presented at the time of check in
- » Check-in starts 2 hours before scheduled departure, and closes 60 minutes prior to the departure time. We recommend you report at the check-in counter at least 2 hours prior to departure time.
- » It is mandatory to carry Government recognised photo identification (ID) along with your E-Ticket. This can include: Driving License, Passport, PAN Card, Voter ID Card or any other ID issued by the Government of India. For infant passengers, it is mandatory to carry the Date of Birth certificate.

Cancellation & Date Change Rules

Q. How can I cancel my booking?

A. You can cancel your booking by logging on to the [Customer Support](#) section of our website. If you are cancelling or rescheduling your flight within 3 hours of its departure time, kindly contact the airline directly. Please note that the booking can only be cancelled till 2 hours before the departure of the flight. Customers who (have not cancelled their bookings) and fail to report in time shall be deemed as No Show by the airline.

** Please submit your request under special claims for Non-Operational Flights, Flights delayed beyond a specified time, Unutilized No Show tickets, and tickets directly cancelled with the airline, by logging on to the [Customer Support](#) section of our website.*

Q. How do I make date change in my booking?

If you want to make any amendments to your itinerary, please logon to our customer support section. Please note that the airline rescheduling/cancellation fee, fare difference (if any) and a MakeMyTrip Service Fee is applicable for making changes to the itinerary.

Q. What are the charges to cancel my booking?

Airline	Type	Sector	Cancellation Fee Airline + MakeMyTrip		Date Change Fee Airline + MakeMyTrip	
Air India	Adult	Chennai-Hyderabad	Time of cancellation	Fee	Time of Date Change	Fee
			After Departure	Non Refundable	After Departure	Non Changeable
			> 0 hours - 4 hours to departure	Non Refundable	> 0 hours - 4 hours to departure	Non Changeable
			> 4 hours - 365 days to departure	1579+300*	> 4 hours - 365 days to departure	1579+300*

* MakeMyTrip Cancellation/Date Change Service Fee.

*** Applicable on cancellation and changes done at [Customer Support](#). If you cancel/modify your ticket offline through our call center, you will be charged INR 200 extra and the total MakeMyTrip fee will be INR 500.**

The above cancellation and date change fees are applicable before departure and are per sector, per passenger. If making an amendment to your booking, then along with the airline and MakeMyTrip.com fees, you will also be required to pay a difference in fare, if applicable. Please note that multiple flight sectors booked on one PNR can only be cancelled together.

Q. When will I get my refund after cancelling my booking?

A. The refund will be initiated within 3 working days for online cancellations and 5 working days for cancellations done on the phone. It may take an additional 7-14 working days for the refund to reflect in your account, depending on your bank. You can track the status of your refund by logging on the [Customer Support](#) section of our website.

Q. Can I change the name of the passenger travelling?

A. Your booking is non transferable and the name of a passenger cannot be changed. If you would like to change the name

of a passenger, you will need to cancel the original booking and make a new booking for the desired passenger.

- » Any refund claims arising due to cancellation or delay of flight by the Airline shall be subject to MakeMyTrip receiving the refund amount from the Airline. In the event Airline does not refund the amount to MakeMyTrip, MakeMyTrip shall not be held liable for the same.

Baggage Allowance

Check-in Baggage

Airline	Segment	Travel Class	Adult	Child	Infant
Air India	MAA-HYD	Economy	25 Kgs	25 Kgs	10 Kgs

The above are free baggage allowances. Pre-purchased extra baggage is over and above these.

Cabin Baggage

A. The Government of India regulations currently permit only one piece of cabin baggage per adult/child passenger on board. The weight of the cabin baggage should not exceed 7 kgs.

The above data is indicative and may change without notification. Kindly contact the airline directly for the latest information on baggage rules and allowances.

MakeMyTrip Support

Web: <https://support.makemytrip.com>
FAQ's: <http://makemytrip.custhelp.com/>
Telephone: 1-800-102-8747 (Tollfree)
0124-4628747 (Fixed Line)

Airline Contact Information

Air India: 1800 180 1407

Please reference the Airline PNR Number when communicating with the airline regarding this booking.

Note: Please do not reply to this mail. It has been sent from an email account that is not monitored.

To ensure that you receive communication related to your booking from MakeMyTrip.com, please add noreply@makemytrip.com to your contact list and address book.