Pedro Cordeiro Lima

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Software/Application Developer

Skills Summary

✔ Web Platform Creation: Experienced in building web platforms using NestJS, Angular, and MySQL. Skilled in data analysis and providing comprehensive support throughout project lifecycles.

✔ Automated Testing: Developed and maintained automated tests in Java to ensure application quality and functionality.

✔ Custom Platform Support: Provided support for unique platforms using CML, focusing on process optimization and technical issue resolution.

✔ Tax Updates and Invoicing: Managed fiscal updates and generated invoices using the BRM framework with C, ensuring compliance with regulatory requirements.

✔ Intranet and Internal Dashboards: Created internal communication tools and dashboards using PHP, HTML, MySQL, and JavaScript to enhance organizational management.

✔ System Integration and Optimization: Collaborated with IT teams and other departments to implement new features and continuous improvements.

✔ Chatbots development with gen AI integration in Cognigy.

Academic Education

✔ Bachelor's Degree in Computer Engineering | UNASP-Hortolândia (2024)
✔ Technical Degree in Informatics | ETEC SP (2017)

Technologies

✔ HTML | Javascript | Java | PHP | CSS | MySQL | Git | GitHub | NodeJS | Cloud | Cognigy

Trajetória Profissional

Bosch
Tecnico Desenvolvimento Software Jr | 08/2025 - Atual

✔ Platform team: Actively contributed to the platform team, focusing on the development of internal chatbots. Building new conversational flows and agents, as well as providing support and maintenance for active agents and the platform itself.

✔ Power Tools team: Development and global launch of chatbots for the B2B and B2C customer service platforms as a member of the Power Tools team.

IBM
Developer | 07/2021 – 08/2025

✔ AT&T Project (2021-2022): Development and maintenance of a Mainframe application using Java/COBOL, ensuring high-volume daily data processing. Designed a data analysis platform that gained strategic visibility with the client.

✔ eConfig Project (2022-2024): Supported IBM's server sales platform by developing new business rules and updating existing processes using CML technology. Implemented automated tests with TestNG in Java.

✔ Oi Project (2024-Present): Led fiscal migration with BRM (C), ensuring regulatory compliance and system adaptation.

Greenbrier Maxion
Web Development Intern | 02/2020 – 07/2021

✔ Developed the company Intranet using PHP, HTML, MySQL and JavaScript, significantly improving internal communication and process efficiency. Designed customized dashboards to support multiple business units, providing real-time data visualization for key performance metrics. Built and maintained an internal ticketing system with JavaScript, reducing internal process resolution time. Participated in strategic meetings for requirements gathering and implementation of new features, ensuring technical solutions aligned with business objectives.

GLOBAL HITSS

Backoffice Assistant | 09/2019 – 02/2020
- ✔ Analyzed documents for data validation in Claro's business sales.
- ✔ Reviewed and corrected data inconsistencies to ensure accurate processed information.
- ✔ Collaborated with sales teams to ensure document compliance.
- ✔ Generated detailed reports on data validation.
- ✔ Utilized internal systems for process tracking and control.

Certifications
- ✔ AWS Certified Cloud Practitioner | Amazon Web Services (AWS) (2024)
- ✔ Linux Professional Institute Linux Essentials | Linux Professional Institute (LPI) (2022)]
- ✔ Node.js do Zero a Maestria com diversos Projetos | Udemy (2022)
- ✔ Programming for Everybody (Getting Started with Python) | Coursera (2022)
- ✔ Cloud Core | IBM (2021)
- ✔ Enterprise Design Thinking Practitioner | IBM (2021)
- ✔ Certified SAFe® 5 Practitioner | Scaled Agile, Inc. (2021)
- ✔ Microsoft Certified: Azure Fundamentals | Microsoft (2021)
- ✔ Interskill - Mainframe Specialist - Linux Operations and Programming – Experienced | IBM (2021)
- ✔ Interskill IBM Mainframe Application Programmer - Java on z/OS – Experienced | IBM (2021)

Languages
- ✔ English Advanced | Spanish intermediate