

PROGRAM MECHANICS

- A. The 1-year unconditional warranty program by Apollo Tyres offers its' users the ultimate peace of mind on the road.
- B. Tires bought under this program can enjoy 1-Year unconditional warranty protection.
- C. Tire damages subject to the terms and conditions, that is bought within 1 year from the date of purchase, are entitled to receive a credit (as described further under 'Claiming the warranty') based on the remaining tread depth such warranty claim is approved.

CLAIMING THE WARRANTY

1. The customer must return the damaged tire and submit the original invoice together with one (1) valid identification card (ID) to the dealer where the tires were purchased.
2. Submitted warranty claims can be processed within the day, subject to Drakester Inc. Technical Manager approval. The processing of the warranty will be internal between the partner dealer and Drakester Inc.
3. If the warranty claim is approved, the customer will be entitled to receive the credit based on remaining tread depth (Remaining Tread Depth (mm) at % Tread Wear). The credit will be acquired from the dealer and may be in the form of either a discount on a new purchase or replacement of tires, depending on the assessment.
4. The fitting and services will incur additional charges (to be confirmed by the dealer)

WARRANTY TERMS AND CONDITIONS

Product Range	Conditions accepted for % credit/replacement	Scope Limit
Entire Passenger Car Tyres, per piece of tire bought. <ul style="list-style-type: none">• Amazer 3G Maxx• Amazer XP• Alnac 4G• Alnac• Alnac 4Gs• Aspire 4G+• Aspire 4G• Apterra Cross• Apterra H/L• Apterra H/P• Apterra H/T2• Apterra AT2• Aptera Cross• Altrust Line	Tires and unrepairable damage as a result <ul style="list-style-type: none">• Impact• Accidental damage	Tires bought 365 days / 1 year from the date of purchase with DOT of 3 (three) years.

Note: The foregoing is a non-exhaustive list of Excluded Items. Any incident other than an Included Item shall be deemed to be an Excluded Item. In the event of any doubt or dispute as to whether an incident is an Included Item or if the damage to the tire(s) is due to a combination of Included Items and Excluded Items, Apollo shall have the absolute right and discretion to assess and determine whether to allow the customer's warranty claim. Apollo's determination shall be final and binding. In addition and for avoidance of doubt, except for the credit and save to the extent otherwise provided in the general sales conditions, Apollo excludes liability, to the fullest extent permitted by law, for all other costs, expenses, losses, damages, claims and liabilities (including but not limited to consequential losses or injury to any person) suffered or incurred by the customer or any third party due to any incident involving or attributable to the tyre(s) regardless of whether the incident is an Included Item or Excluded Item.