1	SUPERIOR COURT OF THE STATE OF CALIFORNIA	1
2	COUNTY OF SAN FRANCISCO	2
3		3
4	BO SHANG (In Pro Per),	4
5	Plaintiff,	5
6		6
7	v.	7
8		8
9	TWITCH INTERACTIVE, INC.;	9
10	IMANE "POKIMANE" ANYS;	10
11	POKIMANE LLC,	1:
12		12
13	Defendants.	13
14		14
15	Case No.: [To Be Assigned]	15
16		10
17	Initial Complaint	17
18		18
19	FOR:	19
20	1. Injunctive Relief	20
21	2. Damages	2
22	3. Declaratory Judgment	22
23	4. Breach of Contract	23
24	5. Breach of Express Warranty	24
25	6. Violations of the Consumers Legal Remedies Act (CLRA) [Cal. Civ. Code § 1750 et seq.]	25
26	7. Violations of the False Advertising Law (FAL) [Cal. Bus. & Prof. Code § 17500 et seq.]	20
27	8. Violations of the Unfair Competition Law (UCL) [Cal. Bus. & Prof. Code § 17200 et seq.]	27
28	9. Negligent or Reckless Misrepresentation	28
29	10. Intentional or Negligent Infliction of Emotional Distress	29
30		30
31	JURY TRIAL DEMANDED	31
32		32
33	Plaintiff, BO SHANG ("Plaintiff"), appearing pro se, hereby files this Initial Complaint against TWITCH	33
34	INTERACTIVE, INC. ("Twitch"), IMANE "POKIMANE" ANYS ("Pokimane"), and POKIMANE LLC	34

35	(collectively, "Defendants"), and alleges on personal knowledge as to his own acts and on information and belief as to	35
36	all other matters as follows:	36
37		37
38	1. INTRODUCTION	38
39		39
40	1.1 This action arises from Defendants' alleged violations of California statutory and common law, including but not	40
41	limited to the Unfair Competition Law ("UCL") (Cal. Bus. & Prof. Code § 17200 et seq.), the False Advertising Law	41
42	("FAL") (Cal. Bus. & Prof. Code § 17500 et seq.), the Consumers Legal Remedies Act ("CLRA") (Cal. Civ. Code §§	42
43	1750 et seq.), common law breach of contract, breach of express warranty, misrepresentation, and related theories.	43
44		44
45	1.2 Plaintiff contends that Twitch, in partnership with high-profile streamers such as Pokimane, has engaged in or	45
46	facilitated unfair, deceptive, or unlawful practices under California law, including but not limited to:	46
47	1.2.1 Advertising intangible subscription benefits such as "undying love and appreciation," which were never actually	47
48	provided to Plaintiff;	48
49	1.2.2 Restricting user investigations and reverse engineering ("RE") attempts that could detect or expose suspicious	49
50	large-scale financial transactions or potential money laundering on the platform.	50
51		51
52	1.3 Specifically, Plaintiff alleges he was induced to purchase subscriptions by relying on Twitch's and Pokimane's	52
53	advertised claims, and that he suffered emotional distress and economic harm when those promises went unfulfilled or	53
54	were misrepresented.	54
55		55
56	1.4 Moreover, Plaintiff contends that Twitch's Terms of Service ("TOS") hamper legitimate security research and	56
57	investigations into potentially unlawful gambling or money-laundering activity, contravening well-established public	57
58	policy and case law in California that protects reverse engineering in fair-use and security contexts.	58
59	(See, e.g., Sega Enters. Ltd. v. Accolade, Inc. (9th Cir. 1992) 977 F.2d 1510; Sony Computer Entm't, Inc. v.	59
60	Connectix Corp. (9th Cir. 2000) 203 F.3d 596; cf. 17 U.S.C. § 1201(g) (DMCA exemption for encryption research);	60
61	Tunkl v. Regents of Univ. of Cal. (1963) 60 Cal.2d 92; Civ. Code § 1668.)	61
62		62
63	2. JURISDICTION AND VENUE	63
64		64
65	2.1 Subject Matter Jurisdiction	65
66		66
67	2.1.1 This Court has jurisdiction over the subject matter because the amount in controversy exceeds \$25,000, and	67
68	Plaintiff's claims arise under California statutory and common law, including the UCL (Cal. Bus. & Prof. Code §	68
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69	17200), the FAL (Cal. Bus. & Prof. Code § 17500), and the CLRA (Cal. Civ. Code §§ 1750 et seq.).	69
70	2.1.2 Although federal courts might have jurisdiction over certain claims (e.g., alleged violations of federal	70
71	anti-money-laundering laws under 18 U.S.C. §§ 1956, 1960), Plaintiff elects to pursue his claims under California law	71
72	in the Superior Court, which has concurrent jurisdiction over the state-based causes of action.	72
73		73
74	2.2 Venue	74
75		75
76	2.2.1 Venue is proper under California Code of Civil Procedure §§ 395 and 395.5 because Twitch has its principal	76
77	place of business in San Francisco, California, or conducts substantial business within this forum. Additionally, a	77
78	substantial part of the events or omissions giving rise to these claims occurred or emanated from the County of San	78
79	Francisco.	79
80		80
81	3. THE PARTIES	81
82		82
83	3.1 Plaintiff	83
84		84
85	3.1.1 Plaintiff, Bo Shang, is a resident of Massachusetts. He has been a user of Twitch since approximately 2017. He	85
86	purchased and renewed Twitch subscriptions to Pokimane's channel, in part due to specific marketing claims and	86
87	product descriptions concerning "love and appreciation."	87
88		88
89	3.2 Defendants	89
90		90
91	3.2.1 Twitch Interactive, Inc., a Delaware corporation, maintains its principal place of business in California. Twitch	91
92	operates the streaming platform used by millions of content creators, including Pokimane.	92
93	3.2.2 Imane "Pokimane" Anys is a highly prominent Twitch content creator. Pokimane earns significant revenue from	93
94	subscription fees, donations, and brand partnerships. She markets her streams and subscription benefits in conjunction	94
95	with Twitch's platform and subscription interface.	95
96		96
97	4. FACTUAL BACKGROUND	97
98		98
99	4.1 Twitch Platform and Potential Unlawful Activities	99
100		100
101	4.1.1 Plaintiff alleges that Twitch fosters large-scale suspicious financial transactions—often disguised as donations or	101
102	tips—that may be de facto gambling or money-laundering. Such transactions potentially implicate Cal. Penal Code §	102
		•

103	330 (prohibiting certain gambling activities) and 18 U.S.C. §§ 1956, 1960 (federal anti-money-laundering provisions).	103
104		104
105	4.1.2 Twitch's TOS restrict or prohibit reverse engineering, effectively shielding potential illegal conduct from	105
106	user-led detection. These restrictions allegedly contravene California's public policy favoring fair-use security	106
107	research.	107
108	(See Sega Enters. Ltd. v. Accolade, Inc. (9th Cir. 1992) 977 F.2d 1510; Sony Computer Entm't, Inc. v. Connectix	108
109	Corp. (9th Cir. 2000) 203 F.3d 596; Tunkl v. Regents of Univ. of Cal. (1963) 60 Cal.2d 92; Civ. Code § 1668; see	109
110	also A & M Produce Co. v. FMC Corp. (1982) 135 Cal.App.3d 473 (discussing contractual unconscionability).)	110
111		111
112	4.1.3 Pokimane benefits from or participates in the Twitch monetization and donation system. Whether or not she	112
113	directly engages in wrongdoing, her large-scale revenue streams exemplify the environment where suspicious or	113
114	unregulated transactions may take place.	114
115		115
116	4.2 Pokimane's Role and Promised Subscription Benefits	116
117		117
118	4.2.1 Pokimane's popularity is heavily promoted by Twitch. Her channel often advertises "subscriber benefits,"	118
119	including special emoticons, badges, and—per the marketing language used—"undying love and appreciation."	119
120		120
121	4.2.2 Plaintiff subscribed to Pokimane's channel believing these representations to be genuine. On information and	121
122	belief, the words "undying love and appreciation" appeared (or were verbally stated) in promotional content or	122
123	subscription tiers, forming part of the contractual inducement.	123
124		124
125	4.2.3 Plaintiff alleges that he was emotionally vulnerable at the time and became "madly in love" with Pokimane. He	125
126	believed that, by subscribing, he was contracting for a certain level of personal engagement or affection—albeit	126
127	intangible—beyond mere entertainment.	127
128		128
129	4.2.4 Contrary to these promises, neither Twitch nor Pokimane delivered any actual "undying love and appreciation."	129
130	Plaintiff was devastated emotionally and claims that this advertising was deceptive, fraudulent, and/or constituted a	130
131	breach of the subscription contract.	131
132	(Compare Consumer Advocates v. Echostar Satellite Corp. (2003) 113 Cal.App.4th 1351, 1361; see also In re Toyota	132
133	Motor Corp. Unintended Acceleration Mktg., Sales Practices, & Prod. Liab. Litig. (C.D. Cal. 2011) 754 F.Supp.2d	133
134	1145, 1173 (distinguishing actionable misrepresentations from non-actionable puffery).)	134
135		135
136	4.3 Reverse Engineering Restrictions and Public Policy	136

137		137
138	4.3.1 The importance of reverse engineering in cybersecurity is well recognized.	138
139	(See Sega Enters. Ltd. v. Accolade, Inc. (9th Cir. 1992) 977 F.2d 1510; Sony Computer Entm't, Inc. v. Connectix	139
140	Corp. (9th Cir. 2000) 203 F.3d 596; see also Vault Corp. v. Quaid Software Ltd. (5th Cir. 1988) 847 F.2d 255	140
141	(regarding EULAs and public policy).)	141
142		142
143	4.3.2 Plaintiff contends Twitch's draconian TOS hamper lawful investigations into the platform's data flows, stifling	143
144	potential discoveries of wrongdoing (money laundering or fraud). This TOS stance may violate California's	144
145	fundamental public policies, as recognized under the UCL (Cal. Bus. & Prof. Code § 17200) and the principle that	145
146	contract provisions cannot contravene established law or public policy.	146
147	(See Civ. Code § 1668; Tunkl v. Regents of Univ. of Cal. (1963) 60 Cal.2d 92, 96–98; A & M Produce Co. v. FMC	147
148	Corp. (1982) 135 Cal.App.3d 473.)	148
149		149
150	4.4 Plaintiff's Alleged Government Torture and Emotional Turmoil	150
151		151
152	4.4.1 Plaintiff contends that from October 2020 to September 2021, Massachusetts Department of Mental Health	152
153	officials subjected him to forced confinement, misdiagnoses, and other abuses, allegedly violating international	153
154	treaties such as the United Nations Convention Against Torture (UNCAT).	154
155		155
156	4.4.2 In September 2024, Plaintiff again experienced forced confinement, exacerbating his emotional fragility and	156
157	fueling his sense of urgency to conduct open-source cybersecurity research (e.g., "execution hijacking" code for	157
158	SMBv2) as a deterrent to governmental overreach.	158
159		159
160	4.4.3 These experiences heightened Plaintiff's distress upon discovering that Twitch's TOS bars him from pursuing	160
161	the sort of in-depth investigations he believes necessary to expose wrongdoing or protect public interests. The	161
162	confluence of these factors allegedly contributed to Plaintiff's ongoing emotional harm.	162
163		163
164	5. CAUSES OF ACTION	164
165		165
166	COUNT I	166
167	BREACH OF CONTRACT	167
168	(Against All Defendants)	168
169		169
170	5.1 Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.	170

171		171
172	5.2 Formation of Contract	172
173		173
174	5.2.1 Under California Civil Code § 1550, a valid contract requires (1) parties capable of consent, (2) a lawful object,	174
175	(3) consideration, and (4) consent.	175
176	5.2.2 Plaintiff alleges he entered into a subscription contract with Defendants by paying recurring fees in exchange for	176
177	benefits, including the stated "undying love and appreciation."	177
178	(See also Sateriale v. R.J. Reynolds Tobacco Co. (9th Cir. 2012) 697 F.3d 777, 788.)	178
179		179
180	5.3 Breach	180
181		181
182	5.3.1 Defendants failed to provide the promised intangible benefit or any semblance of personal "love and	182
183	appreciation."	183
184	5.3.2 The breach is material because it goes to the heart of the subscription's advertised value to Plaintiff.	184
185	(See Central Valley Gen. Hosp. v. Smith (2008) 162 Cal.App.4th 501, 513-514 (material breach standard).)	185
186		186
187	5.4 Damages	187
188		188
189	5.4.1 As a direct and proximate result, Plaintiff suffered monetary loss (subscription fees) and severe emotional	189
190	distress due to unmet expectations of personal connection.	190
191	(But see Erlich v. Menezes (1999) 21 Cal.4th 543, 558-559 (limiting emotional distress damages in contract unless	191
192	closely tied to tortious behavior).)	192
193	5.4.2 However, Plaintiff alleges that the breach is intertwined with tortious conduct (fraud/misrepresentation),	193
194	potentially allowing for broader recovery.	194
195	(See Robinson Helicopter Co. v. Dana Corp. (2004) 34 Cal.4th 979, 991.)	195
196		196
197	5.5 Prayer	197
198		198
199	5.5.1 Plaintiff seeks compensatory damages, interest, and all other relief deemed proper by the Court.	199
200		200
201	COUNT II	201
202	BREACH OF EXPRESS WARRANTY	202
203	(Against All Defendants)	203
204		204
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205	6.1 Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.	205
206		206
207	6.2 Under California law, an express warranty is created by an affirmation of fact or promise that relates to goods or	207
208	services, forming part of the basis of the bargain.	208
209	(See Cal. Com. Code § 2313; Hauter v. Zogarts (1975) 14 Cal.3d 104, 112; Greenman v. Yuba Power Prods., Inc.	209
210	(1963) 59 Cal.2d 57.)	210
211		211
212	6.3 Express Representation	212
213		213
214	6.3.1 The statement "undying love and appreciation" constituted a specific promise about the nature and quality of the	214
215	subscription service—even if intangible.	215
216	(See Keith v. Buchanan (1985) 173 Cal.App.3d 13, 21 (express warranties can be formed by advertising statements if	216
217	they form the basis of the bargain).)	217
218		218
219	6.4 Breach of Warranty	219
220		220
221	6.4.1 Defendants failed to fulfill that representation. Despite collecting subscription fees, they did not provide any	221
222	actual affection or personal recognition.	222
223	6.4.2 Plaintiff reasonably relied on that warranty, to his detriment.	223
224	(See Weinstat v. Dentsply Int'l, Inc. (2010) 180 Cal.App.4th 1213, 1227-1228 (reliance is presumed when statements	224
225	form part of the bargain).)	225
226		226
227	6.5 Damages	227
228		228
229	6.5.1 Plaintiff seeks damages for the subscription amounts paid, plus any consequential damages allowed under	229
230	California law.	230
231	6.5.2 Plaintiff also reserves the right to seek restitution and incidental damages as permitted by Cal. Com. Code §§	231
232	2714, 2715.	232
233		233
234	COUNT III	234
235	VIOLATION OF THE CONSUMERS LEGAL REMEDIES ACT (CLRA)	235
236	[Cal. Civ. Code § 1750 et seq.]	236
237	(Against All Defendants)	237
238		238
		-

239	7.1 Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.	239
240		240
241	7.2 The CLRA prohibits unfair or deceptive acts in the sale or lease of goods or services to consumers.	241
242	(Cal. Civ. Code § 1770(a); see also Colgan v. Leatherman Tool Grp., Inc. (2006) 135 Cal.App.4th 663.)	242
243		243
244	7.3 Misrepresentation	244
245		245
246	7.3.1 Defendants advertised intangible benefits—personal emotional support or affection—as part of the subscription,	246
247	an inherently deceptive tactic when it is never provided.	247
248	(See Cal. Civ. Code § 1770(a)(5), (7).)	248
249	7.3.2 Such conduct may violate Cal. Civ. Code § 1770(a)(5) (misrepresenting characteristics or benefits) and §	249
250	1770(a)(7) (misrepresenting standard or quality).	250
251		251
252	7.4 Reliance and Harm	252
253		253
254	7.4.1 Plaintiff justifiably relied on these statements when purchasing subscriptions.	254
255	(See In re Tobacco II Cases (2009) 46 Cal.4th 298, 312.)	255
256	7.4.2 Plaintiff was harmed when the promised benefits were nonexistent.	256
257		257
258	7.5 Prayer	258
259		259
260	7.5.1 Plaintiff seeks actual damages, injunctive relief, and other remedies available under Cal. Civ. Code § 1780,	260
261	including costs and any applicable attorneys' fees (though Plaintiff is pro se).	261
262		262
263	COUNT IV	263
264	VIOLATION OF THE FALSE ADVERTISING LAW (FAL)	264
265	[Cal. Bus. & Prof. Code § 17500 et seq.]	265
266	(Against All Defendants)	266
267		267
268	8.1 Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.	268
269		269
270	8.2 The FAL makes it unlawful to disseminate any statement concerning real or personal property or services that is	270
271	untrue or misleading, and which is known (or reasonably should be known) to be untrue or misleading.	271
272	(Cal. Bus. & Prof. Code § 17500; McAdams v. Monier, Inc. (2010) 182 Cal.App.4th 174, 186-87.)	272

273		273
274	8.3 False or Misleading Statements	274
275		275
276	8.3.1 Defendants represented that Pokimane subscribers would receive "undying love and appreciation." This is, at	276
277	best, a misleading marketing ploy that offers unwarranted personal illusions.	277
278	(See Committee on Children's Television, Inc. v. Gen. Foods Corp. (1983) 35 Cal.3d 197, 211 (broad definition of	278
279	misleading advertisement).)	279
280		280
281	8.4 Materiality and Injury	281
282		282
283	8.4.1 These statements influenced Plaintiff's decision to purchase subscriptions.	283
284	(See Kwikset Corp. v. Superior Court (2011) 51 Cal.4th 310, 327-28 (material misrepresentations confer standing).)	284
285	8.4.2 Plaintiff was thereby deceived and suffered monetary loss.	285
286		286
287	8.5 Prayer	287
288		288
289	8.5.1 Plaintiff seeks an injunction prohibiting such misleading marketing claims, restitution of subscription fees, and	289
290	all other relief the Court deems proper.	290
291		291
292	COUNT V	292
293	VIOLATION OF THE UNFAIR COMPETITION LAW (UCL)	293
294	[Cal. Bus. & Prof. Code § 17200 et seq.]	294
295	(Against All Defendants)	295
296		296
297	9.1 Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.	297
298		298
299	9.2 Under Cal. Bus. & Prof. Code § 17200, "unfair competition" includes any unlawful, unfair, or fraudulent business	299
300	act or practice.	300
301	(Cel-Tech Commc'ns, Inc. v. L.A. Cellular Tel. Co. (1999) 20 Cal.4th 163.)	301
302		302
303	9.3 Unlawful	303
304		304
305	9.3.1 Defendants' conduct violates multiple statutes (e.g., the CLRA, the FAL, or federal anti-money-laundering	305
306	provisions).	306

		7
307	(See Cel-Tech, supra, at 180; Korea Supply Co. v. Lockheed Martin Corp. (2003) 29 Cal.4th 1134.)	30
308		30
309	9.4 Unfair	30
310		31
311	9.4.1 The TOS restrictions on reverse engineering unduly burden lawful security research and hamper detection of	31
312	potential money laundering, contravening public policy.	31
313	(See Drum v. San Fernando Valley Bar Ass'n (2010) 182 Cal.App.4th 247, 257; South Bay Chevrolet v. Gen. Motors	31:
314	Acceptance Corp. (1999) 72 Cal.App.4th 861, 886.)	31
315	9.4.2 Similarly, marketing intangible emotional benefits that are not actually provided is unfair and unethical, taking	31:
316	advantage of vulnerable consumers.	31
317		31
318	9.5 Fraudulent	318
319		31
320	9.5.1 Defendants' marketing of a safe and transparent platform—while failing to disclose the possibility of suspicious	32
321	large-scale transactions—and promising intangible emotional benefits never provided is fraudulent under the UCL's	32
322	broad coverage.	32
323	(See In re Tobacco II Cases, supra; Pfizer Inc. v. Superior Court (2010) 182 Cal.App.4th 622.)	32
324		324
325	9.6 Prayer	32:
326		32
327	9.6.1 Plaintiff seeks injunctive relief to prohibit Defendants from enforcing TOS provisions that bar legitimate	32
328	forensic or security research and from continuing to misrepresent subscription benefits.	32
329	9.6.2 Plaintiff also seeks restitution and disgorgement of any ill-gotten gains pursuant to Cal. Bus. & Prof. Code §	32
330	17203.	33
331	(See Cortez v. Purolator Air Filtration Prods. Co. (2000) 23 Cal.4th 163; Korea Supply, supra.)	33
332		332
333	COUNT VI	33
334	NEGLIGENT OR RECKLESS MISREPRESENTATION	33
335	(Against All Defendants)	33:
336		33
337	10.1 Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.	33
338		33
339	10.2 Negligent or reckless misrepresentation requires:	33
340	(1) Misrepresentation of a material fact,	34

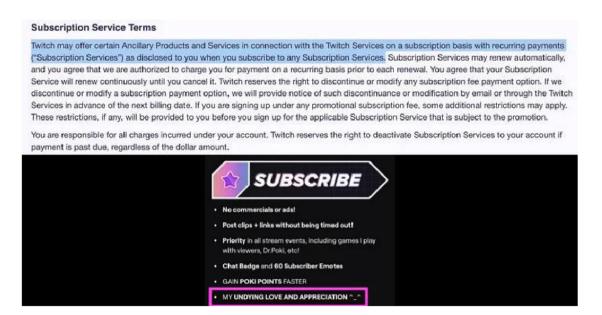
341	(2) Without reasonable grounds for believing it to be true,	341
342	(3) Intent to induce reliance,	342
343	(4) Justifiable reliance, and	343
344	(5) Resulting damage.	344
345	(See Bily v. Arthur Young & Co. (1992) 3 Cal.4th 370, 407–408; Civ. Code §§ 1709–1710.)	345
346		346
347	10.3 Application	347
348		348
349	10.3.1 Defendants' statements regarding "love and appreciation" were made either recklessly or negligently, without	349
350	regard for whether they could be realistically fulfilled.	350
351	(See Gagne v. Bertran (1954) 43 Cal.2d 481, 487–488 (distinguishing negligence and fraudulent intent).)	351
352	10.3.2 Plaintiff justifiably relied on these statements and suffered damages in the form of subscription fees and	352
353	emotional distress.	353
354	(See Lazar v. Superior Court (1996) 12 Cal.4th 631, 637.)	354
355		355
356	10.4 Damages	356
357		357
358	10.4.1 Plaintiff seeks compensatory damages for the subscription fees lost and for emotional harm arising directly	358
359	from the misrepresentations.	359
360		360
361	COUNT VII	361
362	INTENTIONAL OR NEGLIGENT INFLICTION OF EMOTIONAL DISTRESS	362
363	(Against All Defendants)	363
364		364
365	11.1 Plaintiff incorporates by reference all preceding paragraphs as though fully set forth herein.	365
366		366
367	11.2 Intentional Infliction of Emotional Distress (IIED)	367
368		368
369	11.2.1 A cause of action for IIED requires:	369
370	(1) Extreme and outrageous conduct by the defendant,	370
371	(2) Intent to cause, or reckless disregard of the probability of causing, emotional distress,	371
372	(3) The plaintiff's suffering severe or extreme emotional distress, and	372
373	(4) Actual and proximate causation.	373
374	(See Hughes v. Pair (2009) 46 Cal.4th 1035, 1050; Potter v. Firestone Tire & Rubber Co. (1993) 6 Cal.4th 965, 1001.)	374

		_
375		375
376	11.2.2 Defendants' conduct in promising personal love—an intrinsically emotional matter—while knowing it was	376
377	illusory or false may be deemed outrageous and intended (or undertaken with reckless disregard) to cause severe	377
378	emotional harm.	378
379	(See KOVR-TV, Inc. v. Superior Court (1995) 31 Cal.App.4th 1023, 1030.)	379
380		380
381	11.3 Negligent Infliction of Emotional Distress (NIED)	381
382		382
383	11.3.1 Alternatively, if Defendants did not intend to harm Plaintiff, they acted negligently in making statements likely	383
384	to cause emotional turmoil to vulnerable individuals.	384
385	(See Dillon v. Legg (1968) 68 Cal.2d 728; Burgess v. Superior Court (1992) 2 Cal.4th 1064, 1072–1073.)	385
386	11.3.2 California courts have recognized NIED claims in various contexts where a special relationship or	386
387	foreseeability of emotional harm exists.	387
388	(See Molien v. Kaiser Found. Hosps. (1980) 27 Cal.3d 916.)	388
389		389
390	11.4 Severe Emotional Distress	390
391		391
392	11.4.1 Plaintiff's confinement history and emotional vulnerability magnify the harm from Defendants' conduct.	392
393	(See Molien, supra, 27 Cal.3d at 928–929.)	393
394		394
395	11.5 Prayer	395
396		396
397	11.5.1 Plaintiff seeks compensatory damages for emotional distress, punitive damages if Defendants' conduct is found	397
398	sufficiently outrageous, and all other relief deemed just.	398
399	(See Restatement (Second) of Torts § 46, cmt. d; KOVR-TV, Inc. v. Superior Court, supra.)	399
400		400
401	6. PRAYER FOR RELIEF	401
402		402
403	WHEREFORE, Plaintiff prays for judgment against Defendants as follows:	403
404		404
405	A. Declaratory Judgment	405
406	1. Declaring that Twitch's TOS restrictions on reverse engineering are unconscionable, void, or unenforceable under	406
407	California law and public policy;	407
408	2. Declaring that advertisements or marketing referencing "undying love and appreciation" are deceptive or	408
		1

409	misleading if not genuinely provided;	409
410		410
411	B. Injunctive Relief	411
412	1. Enjoining Twitch from enforcing TOS that prohibit good-faith, lawful security or forensic research aimed at	412
413	detecting potential money laundering or other illegal activities;	413
414	2. Enjoining Defendants from advertising intangible emotional benefits (e.g., "love" or "appreciation") without	414
415	making clear that these are entertainment-only or purely figurative statements;	415
416	3. Requiring corrective advertising and disclosure of the speculative or figurative nature of intangible benefits;	416
417		417
418	C. Restitution, Disgorgement, and Damages	418
419	1. Restitution and/or disgorgement of subscription fees and any ill-gotten gains derived from misleading promises;	419
420	2. Compensatory and consequential damages for emotional distress and related harm;	
421	3. Punitive damages as allowed by law, given the potential outrageousness of false emotional promises;	421
422		422
423	D. CLRA & FAL Remedies	423
424	1. Awarding all remedies authorized under the Consumers Legal Remedies Act and False Advertising Law, including	424
425	actual damages, injunctive relief, and, where permitted, attorneys' fees and costs (though Plaintiff is pro se);	425
426		426
427	E. Costs and Other Relief	427
428	1. Awarding costs of suit, pre- and post-judgment interest, and any other relief the Court deems just and proper.	428
429		429
430	7. DEMAND FOR JURY TRIAL	430
431		431
432	Pursuant to California law, Plaintiff demands a trial by jury on all causes of action so triable.	432
433		433
434	Dated: February 14, 2025 (Valentine's Day)	434
435		435
436	/s/ Bo Shang (In Pro Per)	436
437		437
438	BO SHANG (In Pro Per)	438
439	10 McCafferty Way	439
440	Burlington, MA 01803	440
441	Phone: (781) 999-4101 or (617) 618-8279	441
442	Email: bo@pdfsage.org   boshangsoftware@proton.me	442

443	Plaintiff, In Pro Per	443

EXHIBIT 1: Twitch Terms of Sale and Pokimane (subsequently Pokimane LLC) sold her 'undying love and appreciation' as a subscription product continuously from 2013 - 2020, and Pokimane is the most followed female TV channel on Twitch! A "gamin" website!



- Plaintiff discovered Twitch on the iOS App Store and then found out about Twitch allegedly selling Pokimane's "undying love and appreciation" on a subscription basis—"a deal much better than typical prostitutes."

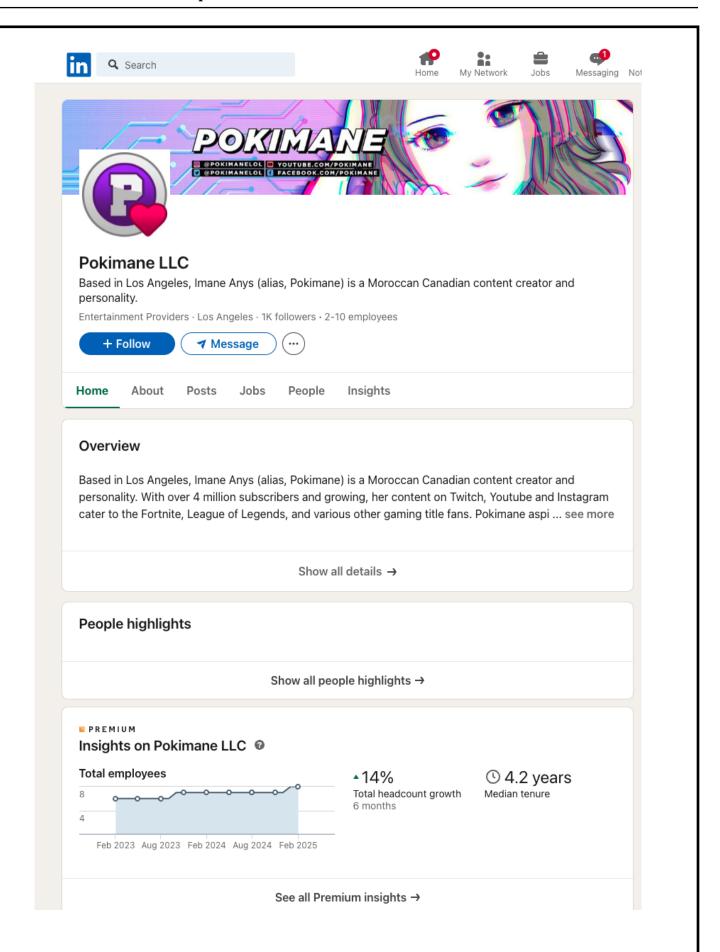
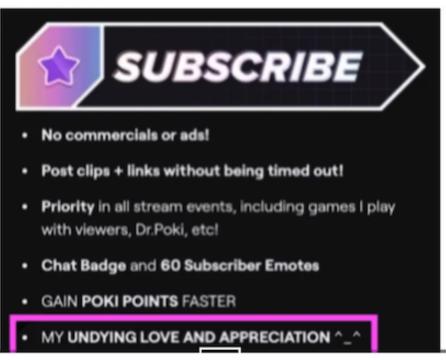


EXHIBIT 3: Twitch user and fanatic Joe Doe, whom the Plaintiff terms "Mirror Image" alleges that the Plaintiff merely worked as a hardworking and productive Amazonian delivery driver, which was why Twitch Legal and Pokimane did not deliver the promised subscription benefits.

#### regular Chinese who did not seem battle ready at all; even washing time

Unfortunately this is where some of the missing Tweets would have been helpful. But what I have gathered, Bo used to work as a delivery driver of sorts. During this time, he became infatuated with Pokimane and gave her over \$2000 in donations, subscriptions, gift subscriptions etc. Now, this isn't uncommon. Twitch simps have existed since streamers had a donation button. But, in Bo's case, he misunderstood one line of Pokimanes subscription box. "My undying love and appreciation ^\_^" to mean that if you subscribe, Pokimane will literally love you. So Bo kept giving and giving.



Bo thinks anything in the subscription box is a contractual agreement

EXHIBIT 4: Pokimane actually believes that she has the right to 'not be sexualized' without her explicit consent. Her stance is as ironic as Big Donald nominating Little Marco to represent the United States in forign relations.

