

CLIENT QUESTIONNAIRE EPICS@BUTLER PROJECT EVALUATION

NAME OF CLIENT AGENCY: Shalom Health Care Center

EVALUATOR'S NAME/TITLE: Morella Dominguez
Chief Marketing Officer

SEMESTER/YEAR WORKING WITH TEAM: January - May 2024

Please rate the degree to which you are satisfied with the following:

| | Very Satisfied | | Neutral | | Very Dissatisfied |
|-------------------------------------------------------------|----------------|---|---------|---|-------------------|
| a. Communication with student team | 1 | 2 | 3 | 4 | 5 |
| b. Responsiveness of team to customer's needs and interests | 1 | 2 | 3 | 4 | 5 |
| c. Professionalism of the team | 1 | 2 | 3 | 4 | 5 |
| d. Amount of time team devoted to this project | 1 | 2 | 3 | 4 | 5 |
| e. Skill level of team | 1 | 2 | 3 | 4 | 5 |
| f. Quality of the work | 1 | 2 | 3 | 4 | 5 |
| g. Degree of work completion | 1 | 2 | 3 | 4 | 5 |
| h. Overall experience with Butler students | 1 | 2 | 3 | 4 | 5 |

Also, please provide some feedback about your work with the EPICS software engineering team. You may respond to the following questions by writing your answers in the spaces below. Thank you.

- Did working with the group enable you to improve your business process? If so, how? yes, we made some progress, still my concern is that after three or four semesters we have not see the final results.
- What 1-3 things could be done to improve the team and their project?
 - improve communication among the students for a faster outcome
 - understanding of the project as a team.
- What would you like the students to know?
I would like to thank you the team for their time for effort to advance on the project.
- What would you like the faculty advisor to know?
Great experience, looking forward to conclude the project soon.

Thank you!

Morella