

Loan Management

Prepared by: Gohila

Date: 21-11-2024

Assigned to: Murali

Task 1

Audit Trail Module

Track User Actions:

- Record actions like loan application creation, updates, deletions, payments, repayment schedule modifications, status changes, and document uploads.
- Capture details of actions performed by users (e.g., loan officers, admins) on specific loan records.

• Track User Login/Logout Events:

- Record when users log in or out of the system for security monitoring.

• Track Loan and Payment Changes:

- Log changes made to loan applications, payments, and repayment schedules.

• Track Modifications to Penalties/Interest Rates:

- Log updates to penalty calculations, interest rates, and fees for loans.

Admin Interface for Viewing Logs

- **Admin Interface for Viewing Audit Logs:**
 - Create an admin interface where administrators can view the audit trail logs.
 - Provide filtering options for date ranges, users, action types, etc.
-

Task 2

Loan Approval

1. Register Approvers

- **Who:** Credit Administrators, Loan Administrators.
- **Action:** The Credit Administrator or Loan Administrator registers the approvers (Approver 1, Approver 2, Approver 3) for loan applications based on loan amounts exceeding the defined threshold.

2. Loan Application Submission

- **Who:** Customer Service or Loan Officers.
- **Action:** A loan application is created and submitted with a loan amount that triggers the approval quorum.

3. Send Notification to Approvers

- **Who:** System.
- **Action:** The system sends notifications (SMS, Email, WhatsApp) to the registered approvers (Approver 1, Approver 2, Approver 3) indicating that a loan application requires their approval.

4. Approver Review and Decision

- **Who:** Approvers (Approver 1, Approver 2, Approver 3).
- **Action:** Each approver reviews the loan application and either approves or rejects it.
 - If they approve, the loan moves closer to approval.
 - If they reject, the loan application is marked as rejected.

5. Approvals and Quorum Check

- **Who:** System.
- **Action:** The system checks if the required number of approvers (e.g., 2 out of 3) have approved the loan application. If the quorum is met:
 - The loan status is updated to **Approved**.
 - If the quorum is not met, the loan remains **Pending**.

6. Pending and Approved Screen

- **Who:** Loan Administrators, Credit Administrators.
- **Action:** Administrators can view the loan applications in the **Pending** or **Approved** screens:
 - **Pending:** Shows loan applications that are awaiting approval.
 - **Approved:** Shows loan applications that have received the necessary approvals.

7. Final Status Update

- **Who:** System.
- **Action:** Once the quorum is met, and the loan is approved, the system finalizes the approval and moves the loan application to the next stage in the workflow.