

USE CASE	Leaving Feedback	
Goal in Context	Customer provides feedback for the used recipe to show to the editor, whether he needs to improve something.	
Scope & Level	Company, Summary	
Preconditions	Order was performed, payment was done	
Success End Condition	We received feedback, improve recipe, customers are happy	
Failed End Condition	We haven't received any feedback, recipe is bad, customers are not paying for coffee	
Primary, Secondary Actors	Customer (coffee drinker)	
Trigger	Payment was done + encoded time passed (1 hour)	
DESCRIPTION	Step	Action
	1	Customer receives a pop-up, that asks to rate a recipe
	2	Customer sees a window with 5 stars and text field
	3	Customer clicks on star and/or writes a short message
	4	Customer clicks submit button
EXTENSIONS	Step	Branching Action
	4a	If mark is <3 message „Thank you for your feedback, please contact our support to elaborate more on your negative experience” will be shown
	4b	If mark is 3 or 4 message “Thank you , for your feedback, you’re helping us becoming better” will be shown
	4c	If mark is 5 message “Thank you , for your feedback, see you next time!” will be shown