

Java app. No server. Only used by receptionists or customer at a single shared computer.

Epic: Basic single person registrations system

Story 1: Anna, the spa lover, wants to be able to make a scheduled reservation for a mineral spa for easy use.

Story 2: The employee Matt wants to be able to make edits with higher authority so that employees can help customers remove and make their reservations.

Story 3: Derek the regional manager, would also like to see how well the customer experience is going and how the reservation system is going along.

Story 4: The regional manager also wants to prevent any accidental actions from customers that could make appointments during time where they shouldn't.

Story 5: As for the customer, Molly, she would want to have a great experience with her choices of a facial, massage, and special treatment.

Story 6: Molly would also like to try one of each type of spa and extra treatment for each spa.

Story 7: Paul wants to be able to have a good payment experience and would like to get a form of a receipt from his purchase.

Story 8: Samantha would like to be able to make edits to her reservation without encountering any hassle or annoyance.

Story 9: The Boss, Ryan, would want to have all his customers happy and satisfied with the machines working correctly, meaning little to no errors, in order to earn more revenue and great ratings.

Story 10: Karen, a spa reviewer, would want to be able to get a refund after a horrible experience because it is important for her to have everything perfect.

Story 11: Ryan is in demand for good security and would want only employees to have direct access to securely access financial information.

Story 12: The manager recommends only having the customers only choose time from 8am to 8pm in order for customers to not come in too early or end up really late.

Story 13: Megan would like to top reviews and recommendations that she would see and feel intrigued to get a spa, massage, and even a facial.

Story 14: Linda, a recurring customer, would like to not be too “techy” because she always wants the same massage with the same price and same hour.

Story 15: Carl, the accountant would want to collect all this information of how much money was earned and determine how well the business is going.