ROGAN E

CONTACT

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📍 No28,Jayaram Chetty street,Saidape,Chenna-600015

EDUCATION

2017 - 2020
Panimalar Collage Chennai

- Diploma in Computer Engineering

SKILLS

- Software Installations
- Hardware Installation
- Diagnosing and Resolving
- Inventory management
- Effective Communication
- Critical Thinking

LANGUAGES

- Tamil (Fluent)
- English (Intermediate)

PROFILE

Results-driven IT support engineer with 1 Year of experience in technical support, network administration, and cybersecurity. Proven track record of resolving complex issues, improving efficiency, and delivering exceptional end user service. Strong analytical and problem-solving skills, with excellent communication and teamwork abilities.

WORK EXPERIENCE

RRD Go Creative
2024 - PRESENT

IT Support

- Troubleshooting hardware and software issues
- Installing, configuring, and maintaining computer systems and networks
- Providing technical support via phone, email, or in-person
- Resolving network connectivity and internet issues
- Implementing security measures to protect against cyber threats
- Conducting regular system updates and maintenance
- Collaborating with other teams to resolve technical issues

Apollo Pharmacy
2021 - 2022

Sales and store Incharge

- Increasing sales and archiving goals and targets.
- creating good relationships with customers to increase or upsell our products
- Develop a strong relationships with customers to maintain our trust
- Monitor and maintain brand consistency across all marketing materials.