

PROFILE SUMMARY:

- A highly skilled CCTV Technician with extensive experience in maintenance and repair. Possesses the technical knowledge and expertise to diagnose and resolve complex system issues.

Experience:

- 2 Years Sales & Marketing experience in Lalitha Nanda Agencies.
- 3 Years CCTV Technician Experience in Eagle eye Security systems.
- 3 + Years CCTV Technician Experience in Enliven Solutions.
- 3 + Years Technician – IT Experience in SKANDHANSHI infra projects India Pvt Ltd
- 1 Year Experience in INTRACTIVE Data Systems as a Service Engineer.
- Present I am working on the Protector Facilities Management Pvt Ltd. on 14th April 2025.

Roles and Responsibilities:

- Asset Handling & Vendor Communications.
- Installing and maintaining the CCTV Cameras and NVR Setup.
- Customize desktop applications to meet user needs.
- Monitor and analyses CCTV system performance.
- Maintain records of CCTV system activities
- Troubleshooting networking and connection issues.
- Traveling to the client location or connecting via a remote link.
- Record technical issues and solutions in logs.
- Direct unresolved issues to the next level of support personnel.
- Receive support calls from client and log a ticket on behalf of the client and work.
- Maintaining CCTV Infrastructure, View Live and recording videos and report to management.
- Configured software applications for efficient operations of the CCTV system.

1) Presently am working in Protector Facilities Management Pvt Ltd as a Sr. Technician in Hyderabad (Punjagutta).

Roles and Responsibilities:

- Installation and commissioning of CCTV Systems.
- Replace Faulty Parts or components due to wear and tear or malfunctioning issues.
- Provided technical support to users on how to operate the system.
- Installation and testing of Structured Cabling Systems.

TECHNICAL SKILLS

- CCTV System Maintenance & CCTV Camera operations
- Fiber Cable Splicing works & Patch panel Crimping (IOS), Network Racks Dressing,
- Installation Planning's & Customer Relationship managements.
- Configuring devices & Troubleshooting.
- Installation and Repair works
- Equipment Repairs and followup.

EDUCATION:

Qualification	Institution	Percentage	Year of Pass
Intermediate	Govt Junior College, Kalluru, Kurnool		pursuing
Polytechnic	G.V.M.P College Parchuru	0 (Disc)	---
S.S.C	ZP High School Ipurupalem	68%	2010

Personal Details

Name : Balla. Naga Venkatesh
Father Name : B. Shiva
Mother Name : B. Aruna
DOB : 08-Oct-1994
Languages Known : Telugu, English
Marital Status : Single
Hobbies : Listening Songs and Playing Games

Date:

Place:

(Naga Venkatesh .Balla)