

Priyesh Kumar Mishra

Customer Support Executive

Dedicated to delivering unparalleled customer experiences through empathetic communication and swift issue resolution.

✉ mishrapriyeshkumar38@gmail.com

☎ 09693549569

📍 Roorkee, India

EDUCATION

Matriculation examination

Don Bosco Academy / Patna

03/2017 - 03/2018

Courses

- Council for the Indian School Certificate (I.C.S.E) (STD : X)

Intermediate Education

International School (C.B.S.E) / Patna

06/2018 - 03/2020

Courses

- (C.B.S.E) (STD : XII)

B.Tech CSE (Cyber Security)

Quantum University / Roorkee

08/2020 - Present

WORK EXPERIENCE

Head of State(Bihar)

Youth Against Injustice Foundation(YAIF)

02/2019 - 08/2020

Achievements/Tasks

- An interactive experience building connections with the victims and learning more about their problems and trying to get a solution

Web Developer Intern

Tata Motors

07/2023 - 08/2023

Achievements/Tasks

- Frontend Developer for a Hospital management system, a team flow for the project with technologies like HTML, CSS, Javascript and Bootstrap was really worth investing time for new skills (
https://drive.google.com/file/d/1BhkE3jjo84v2en1lnAPrW_tD_ml8ZdJc/view?usp=drive_link)

Contact : HR - 8084956242

SKILLS:

Proficient in computer skills

Strong verbal and written communication

Problem Solving

Knowledge base management

Live chat software expertise

Remote support tools (e.g., TeamViewer, Zoom)

Proficient in Microsoft Office Suites

PERSONAL PROJECTS

Covid Relief (05/2020 - 06/2020)

- Supplied food and ration to the needy through a well channelled system of acceptance and distribution with our clients.

CERTIFICATES

Cyber Sikshaa Micorosoft (03/2022)

ISEA Certified Cyber Hygiene Practitioner (09/2022)

(https://drive.google.com/file/d/1aeYoE_Zqu0RkgBBTDz2Ve0BCSfOWAzuH/view?usp=drive_link)

LANGUAGES

English

Full Professional Proficiency

Hindi

Native or Bilingual Proficiency

INTERESTS

Running

Adventure sports