Edgeport®

USB EXPANSION MODULES

Installation Guide

Models:

Edgeport/1

Edgeport/2

Edgeport/4

Edgeport/8

Edgeport/8r

Edgeport/8rr

Edgeport/421

Edgeport/21

Edgeport/42

Edgeport/416

Edgeport/2c

Edgeport/21c

Edgeport/22c



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Edgeport Products

Edgeport USB-to-Serial Converters offer an out-of-the-box alternative to serial cards for easy plug-and-play COM port expansion. Multiple serial, parallel and USB ports can be added to a PC, thin client or server in minutes — without opening the chassis or reconfiguring and rebooting the system. Its feature-rich design, reliable performance and unmatched operating system support (Windows NT 4.0, CE, XP, 2000, 2003 Server and more) make the Edgeport ideal for mission-critical enterprise applications.



Edgeport/1, Edgeport/2, Edgeport/4, Edgeport/8, Edgeport/8r, Edgeport/8rr

The Edgeport/2, Edgeport/8, Edgeport/8r, and Edgeport/8rr from Digi International are intelligent, stackable expansion modules that connect to a PC or server running Windows 98, SE, CE, Me, NT 4.0, 2000, or Windows XP via the Universal Serial Bus (USB), providing high-speed serial connectivity. For more detailed information as well as the latest manual and technical updates, visit **www.digi.com/support.**

Cabling Edgeport



Plug the Type A end of the USB cable into the USB port located in the back of your PC or into an available USB port on a standard hub or into a Digi Hubport. Plug the Type B end of the USB cable into the back of the Edgeport.

If the drivers are not already installed, go to "Edgeport Driver Installation" on page 7.

Edgeport/8r RJ-45 Pin Assignments

Use the table below to find the RJ-45 pin assignments for your Edgeport/8r.

Signal	Description	DTE Use	Pin #
RTS	Request to Send	Output	1
DSR	Data Set Ready	Input	2
DCD	Data Carrier Detect	Input	3
RXD	Received Data	Input	4
TXD	Transmitted Data	Output	5
SG	Signal Ground	Reference	6
DTR	Data Terminal Ready	Output	7
CTS	Clear to Send	Input	8

Edgeport/8rr RJ-12 Pin Assignments

Use the table below to find the RJ-12 pin assignments for your Edgeport/8rr.

Signal	Description	DTE Use	Pin#
RTS	Request to Send	Output	1
CGND	Chassis Ground	Reference	2
TXD	Transmitted Data	Output	3
RXD	Received Data	Input	4
GND	Ground	Reference	5
CTS	Clear to Send	Input	6

Edgeport/21, Edgeport/42, Edgeport/421

These Edgeports are multi-connector converters for mobile and high-end workstation users who need to attach multiple serial (RS-232) ports, a printer port, and USB peripherals to a single USB upstream connector.

Cabling Edgeport





Гуре А

Type B

The Edgeport/42 and Edgeport/421 operate as self-powered hubs, requiring a power supply to function. (For more information about hubs, see "Understanding Hubs" on page 17.) Connect one end of the power supply into the back of your Edgeport and the other end into an AC outlet.* The Edgeport/21 derives its power from the host machine through the USB cable, and thus, does not require a power supply.

<u>To connect your Edgeport to a PC or Hub</u>, plug the Type A end of the USB cable into the USB port located in the back of your PC *or* into an available USB port on a standard hub *or* into a Digi Hubport. Plug the Type B end of the USB cable into the back of the Edgeport.

<u>To connect a USB device to your Edgeport</u>, plug the Type A end of the USB cable into one of the Edgeport/421 or Edgeport/42 USB Type A slots and the Type B end of the USB cable into the device.

* Power to the Edgeport/421 may be supplied by a UL Listed Direct Plug-In Power Unit or Information Technology Equipment Rated Power Unit rated 5 V dc, at least 2.5 A if used in the U.S. and Canada or a power supply with similar rating and approved by your local safety code if it is used elsewhere. For polarity, see diagram to the right.



Installing the Hub Drivers

For Windows 98, CE, SE, Me, 2000 and XP Users

After following the instructions described in "Cabling Edgeport" on this page, hub installation will be complete and you may continue with "Edgeport Driver Installation" on page 7.

For Windows NT Users

No separate process is required. Go to "Edgeport Driver Installation" on page 7.

Using the Printer Port

For Windows 98, CE, SE, Me, 2000, XP and NT Users

The parallel port on your Edgeport/421 and Edgeport/21 supports only printers. To use your new printer port:

- 1. From the Start menu, choose **Settings** and then **Printers**.
- 2. Right click on the printer you wish to use on your new port and select **Properties**.
- 3. In the Details tab, click on the drop down list box under **Print to the following port** and choose **USBLPT1**, then click **OK**.

Edgeport/416

The Edgeport/416 utilizes a standards-based USB bus for connectivity, unlike many serial card products which require additional external proprietary hardware to support the same number of devices. This Edgeport also supplies four USB ports, providing users with a built-in migration path as peripherals become USB-ready. The converters can be rack mounted and easily daisy-chained together. This Edgeport converter is available in two models: one with DB25 connectors and one with DB9 connectors. The two models are functionally equal, but differ in the type and placement of the connectors.

Cabling Edgeport



Connect one end of the power supply into the back of your Edgeport and the other end into an AC outlet.*

<u>To connect your Edgeport to a PC or Hub</u>, plug the Type A end of the USB cable into the USB port located in the back of your PC *or* into an available USB port on a standard hub *or* into a Digi Hubport. Plug the Type B end of the USB cable into the back of the Edgeport/416.

<u>To connect a USB device to your Edgeport</u>, plug the Type A end of the USB cable into one of the Edgeport's USB Type A slots and the Type B end of the USB cable into the device (e.g. a Rapidport, Hubport, Edgeport/421, etc.).

* Power to the Edgeport-DB25 and Edgeport-DB9 may be supplied by a UL Listed Direct Plug-In Power Unit or Information Technology Equipment Rated Power Unit rated 5 V dc, at least 2.9 A if used in the U.S. and Canada or a power supply with similar rating and approved by your local safety code if it is used elsewhere. For polarity, see diagram to the right.



If the drivers are not already installed, go to "Edgeport Driver Installation" on page 7.

Edgeport/2c

The Edgeport/2c is an intelligent expansion module that connects to a PC or server running Windows 98, SE, CE, Me, NT 4.0, 2000 and Windows XP via the Universal Serial Bus (USB), providing high-speed serial connectivity. For more detailed information as well as the latest manual and technical updates, visit our website at **www.digi.com**.

Cabling Edgeport



Type A

Plug the USB cable (with the Type A plug) into a USB port located on your PC or into an available USB port on a standard hub or into a Digi Hubport.

If the drivers are not already installed, go to "Edgeport Driver Installation" on page 7.

Edgeport/21c, Edgeport/22c

The Edgeport/21c and Edgeport/22c are compact, multi-connector converters for mobile and high-end workstation users who need to attach multiple serial (RS-232) ports, a printer port, and USB peripherals to a single USB upstream connector.

Cabling Edgeport



Type A

These Edgeports operate as bus-powered hubs. For more information about hubs, see the section "Understanding Hubs" on page 17. To connect your Edgeport, plug the USB cable (with the Type A plug) into a USB port located on your PC or into an available USB port on a standard hub or into a Digi Hubport.

Installing the Printer Port

For Windows 98, CE, SE, Me, 2000, XP and NT Users

The parallel port on your Edgeport/21c supports only printers. To use your newly installed printer port:

- 1. From the Start menu, choose Settings and then Printers.
- 2. Right click on the printer you wish to use on your new port and select **Properties**.
- 3. In the **Details** tab, click on the drop down list box under **Print to the following port** and choose **USBLPTx** or **USB00x** (depending on OS), then click **OK**.

Installing the Hub Drivers

For Windows 98, CE, SE, Me, 2000, and XP Users

After following the instructions described in "Cabling Edgeport" above, hub installation will be complete and you may continue with "Edgeport Driver Installation" on page 7.

For Windows NT Users

No separate process is required. Go to "Edgeport Driver Installation" on page 7.

Edgeport Driver Installation

For Windows XP, 2000, and 2003 Server

Please note that you must be logged into an account with administrator privileges before proceeding.

- 1. Connect the USB cable. (Refer to the Table of Contents to locate the cabling instructions for your specific Edgeport model.) If your computer is connected to the internet, the latest Microsoft certified drivers will be automatically downloaded from the Microsoft driver update server. If not, continue with step 3.
- 2. Insert the "Edgeport Driver" CD into your CD-ROM drive. In most cases the drivers will be automatically installed from the CD. If not, proceed with step 4.
- 3. When the Found New Hardware Wizard appears, select **Install from a list or specific location** (Advanced) and click Next.
- 4. Select Search for a suitable driver for my device and click Next.
- 5. Select Specify a location and click Next.
- 6. Type in **<CD drive letter>:\Win2k** and click **OK**.
- 7. Confirm that Windows is pointing to <**CD drive letter>:\Win2k**. Then click **Next**.

Note: Drivers installed from the CD have received "Designed for Windows 2000" certification. Drivers downloaded from our web site may be pending certification. If so, Windows 2000 will display a warning: Digital Signature Not Found. Click **Yes** to continue with driver installation. If you click **No** you will need to contact Digi Technical Support before installing your USB Plus Series product.

8. Wait while Windows finishes installing the driver files and click **Finish** to complete the installation.

Your new COM port(s), numbered sequentially following the existing ports in your system, is/are ready.

For Windows 98, and Me

- 1. After connecting the USB cable, insert the "Edgeport Driver" CD into your CD-ROM drive. (Refer to the Table of Contents to locate the cabling instructions for your specific Edgeport model.)
- 2. When the Add New Hardware Wizard appears, click Next.
- 3. Select Search for the best driver for your device and click Next.
- 4. Select "Specify a location" and type in **<CD drive letter>:\Win98**. Then click **Next**.
- 5. Confirm that Windows is pointing to **CD drive letter>:\Win98**. Click **Next**. Windows will then copy over the driver files.
- 6. Click **Finish** to complete the driver installation.

Installation is complete when no more dialogs appear. Your new COM port(s), numbered sequentially following the existing ports in your system, is/are ready.

For Windows NT 4.0

Because Microsoft does not support USB in NT4.0, Digi supplies a set of USB drivers that will be installed along with the necessary Edgeport drivers. NOTE: You must install the drivers using an account that has administrative privileges!

To install the USB stack and Edgeport drivers:

- 1. Insert the "Edgeport Driver" CD into your CD-ROM drive.
- 2. When the welcome dialog appears, click the **Install Driver** button.

Once the driver installation program has begun, follow the on screen instructions.

- 3a. If you are installing drivers for the first time: An Information dialog informs you that the installation was successful. After clicking **OK**, the installation is complete.
- 3b. If you are replacing existing Edgeport drivers: Follow the on-screen instructions. Note that, before beginning the installation of the drivers, all applications with open ports must be closed and all USB devices unplugged. If you close all the applications and unplug all the USB devices, then you will not need to reboot for the new drivers to take effect immediately. If any applications are left open or USB devices plugged in, you may choose to abort the installation or to continue and be required to reboot before the upgrade can take effect.

Note that because Windows NT 4.0 is *not* Plug-and-Play, you will *not* see a pop-up dialog box indicating that new hardware has been found. You may verify correct installation with the Edgeport Utility (see page 11) or the USB Status Utility (Viewer), as described below.

The USB Status Utility can be accessed by clicking the USB icon in your system tray or by clicking on **Start/Programs/Digi USB/Edgeport Configuration Utility**. This utility lists all the USB devices installed on your PC and provides other relevant information for each device. You may also use this utility to create a log file.

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The System Status Light

For All Edgeports except the Edgeport/1

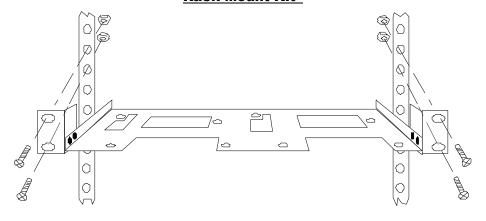
Red This light signifies a loss of USB communication with the host. If the loss is due to unplugging the unit, when it is reconnected the light will blink red a few moments before turning green. Otherwise, the light indicates a problem with the drivers, which may need to be reinstalled. The red light will also blink during installation until the installation is complete.

Amber This light signifies serial port activity on the Edgeport. The amber light may also flash briefly during installation.

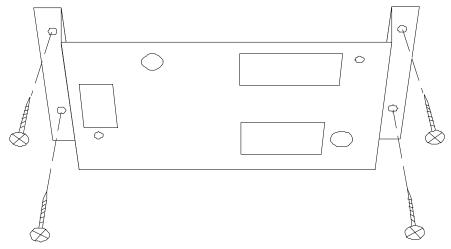
Green This light indicates the serial ports are successfully set up and the Edgeport is operating normally.

Mounting Diagrams

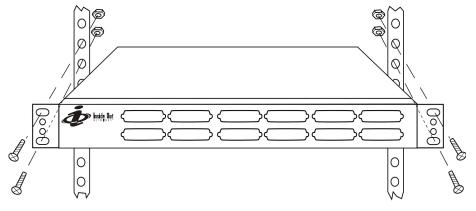
For all Edgeport Products except Edgeport/416 Rack Mount Kit*



Under-Shelf Mounting Bracket*



For Edgeport/416*



*Nuts, bolts, and screws are not included.

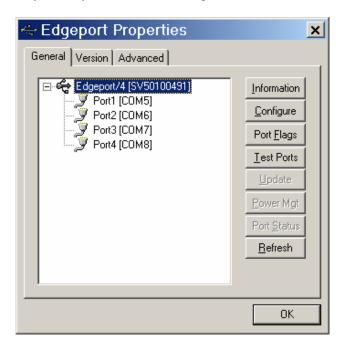
The Edgeport Utility Program

For All Windows Operating Systems

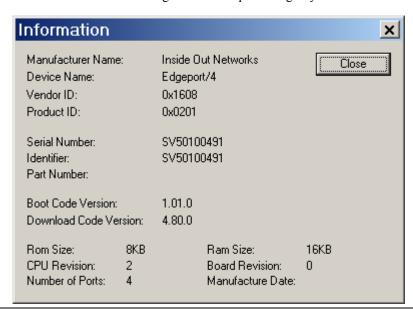
The Edgeport configuration utility program (**edgeport.exe**) allows you to manage the serial ports of your Edgeport product. Note that with Windows NT you must have administrative privileges in order to change the COM port settings. For more information, see the Support section at **www.digi.com**.

General Tab

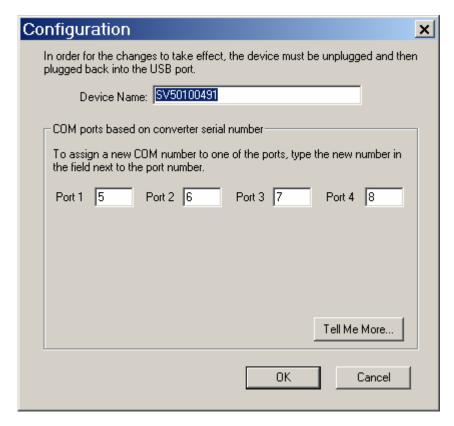
The General tab in this utility allows you to do the following:



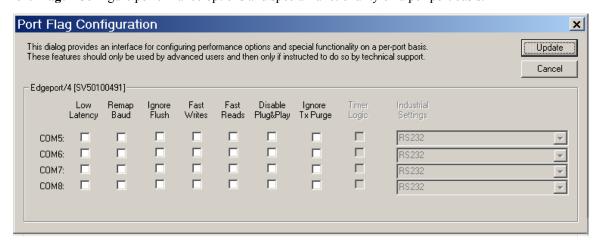
• **Information** - Check the manufacturing information pertaining to your device.



Configure - Reassign the physical port on your device to any available Windows COM port number from 1
to 255 and give your device a user friendly Device Name. This capability is particularly helpful if you have
more than one device.



• Port Flags - Configure performance options and special functionality on a per-port basis.



Low Latency: (930 based Edgeport only)

Normally the UART will interrupt when the receiver has been idle for 4 character times. (For example 4ms at 9600) As long as data is being received the UART will continue to buffer them until its internal FIFO is full (~56 bytes). This flag causes the Edgeport to poll the RX FIFO for received bytes. If any bytes are available they will be sent to the driver without any delay.

Remap Baud: (All operating systems - 930 and TI based Edgeport)

Setting the baud rate to 1200 baud will result in 230400 baud

Ignore Flush: (Windows NT/2K/XP 930 and TI)

If an application sends IRP MJ FLUSH BUFFERS it will be ignored.

Excerpt from Microsoft documentation:

Drivers of devices with internal caches for data and drivers that maintain internal buffers for data must handle this request.

When Sent

Receipt of a flush request indicates that the driver should flush the device's cache or its internal buffer, or, possibly, should discard the data in its internal buffer.

Operation

The driver transfers any data currently cached in the device or held in the driver's internal buffer(s) before completing the flush request. The driver of an input-only device that buffers data internally might simply discard the currently buffered device data before completing the flush IRP, depending on the nature of its device.

Fast Writes: (All operating systems - 930 and TI based Edgeport)

When an application sends a write to the driver, by default the Edgeport driver will wait until all data has been transmitted out of the Edgeport device before completing the write. When the Fast Writes flag is set, we complete the write even if data is still buffered in the driver and the Edgeport device.

Fast Reads:

This flag is used when an application requires that a read complete immediately. In the read immediate case, the Edgeport driver will send a request to the Edgeport device asking for any buffered data to be sent up. This buffered data will be included when the read completes. If this flag is set, the driver will not query the Edgeport device for additional data.

Disable Plug & Play: (Windows 2k/XP only)

Do not let the serial port enumerator detect devices plugged into the Edgeport.

Ignore Tx Purge:

The IOCTL_SERIAL_PURGE request cancels the specified requests and deletes data from the specified buffers. The purge request can be used to cancel all read requests and write requests and to delete all data from the read buffer and the write buffer.

When the **Ignore Tx Purge** flag is set the SERIAL_PURGE_TXCLEAR command will be ignored. The function will not purge the write buffer.

Timer Logic: (Windows 9x only)

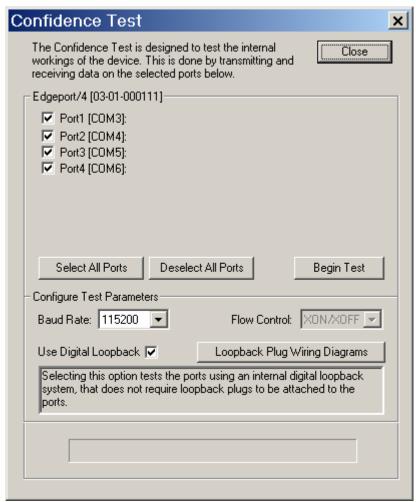
If application uses PortSetReadCallBack(), the notification routine will only be called when the number of bytes in the receive buffer is greater then the RX trigger. The Microsoft serial VxD also implements a timer that will trigger and call the notification routine if some amount of data \underline{is} available in the RX buffer but no new data has been received for ~200ms (receiver is no longer active).

We do not enable this behavior by default because of the nature of Edgeport buffering. But if you set the flag we will complete the read when we detect \sim 200 ms no activity.

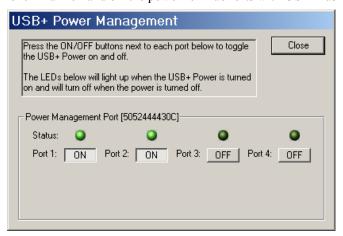
Here is a comment from the code:

If the receiver is active then do not complete this read. The problem is that the Edgeport buffers the RX bytes and we poll the driver. If we do not receive any bytes in 200ms we may report an erroneous event even if there are available bytes in the Edgeport device or driver.

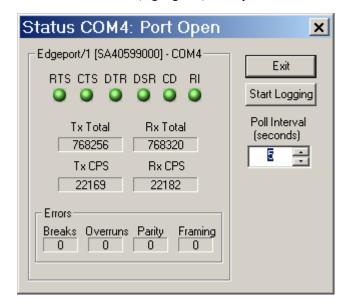
• Test Ports - Perform a confidence test on the internal workings of the serial ports.

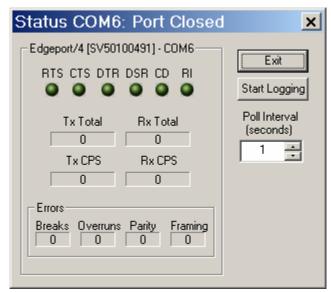


• Power Management – Turn on and off the power for HubPorts with USB PlusPower ports



• Port Status – Provide the status of a selected (highlighted) serial port.





The Poll Interval is the number of seconds between updates of this window. This is also the number of seconds between each entry in the log file.

To create a log file, click the Start Logging button and enter a filename for the log file. This file will contain all of the information displayed in the Port Status window until the Stop Logging button is clicked.

• Refresh – Scan for ports. Note that NT 4.0 does not automatically scan.

Version Tab

The Version tab allows you to check the file information pertaining to the software.

Advanced Tab

The Advanced tab allows you to do the following:

- Uninstall Uninstall the drivers.
- Enable Event Logging Place event messages in system event log.
- **COM Port Assignment** Configure how COM ports will be assigned.



The driver supports COM port number assignment in two ways:

1. Assign COM ports based on converter serial number.

This is the default setting. In this mode, the driver uses the serial number of each converter to uniquely identify it, and the COM port assignments for a given converter are based on its serial number. No matter which physical USB port a converter is plugged into, it will maintain its assigned COM port numbers.

2. Assign COM ports based on physical USB port.

In this mode, the driver identifies a converter based on the physical USB port it is plugged into. This effectively assigns COM port numbers to physical USB ports. No matter which converter is plugged into a given USB port, it will use the COM port numbers assigned to that USB port. This permits a converter to be to be replaced with a new unit, and, although the new unit has a different serial number, it will receive the same COM port assignments as the old unit because they were both plugged into the same USB port.

When using this mode, converters are identified not by their serial number, but by a 2-7 digit number that identifies which USB port it is plugged into.

After changing this setting, you will need to reboot before the change takes effect.

Understanding Hubs

Hubs, critical components in the USB architecture, are wiring concentrators that enable the attachment of multiple devices, thus converting a single attachment point into multiple attachment points. USB architecture allows a cascaded multiple hub configuration with certain power limitations (explained later in this section). See figure 1.

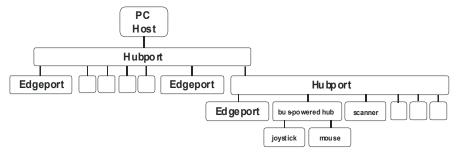


Figure 1: Example of a Typical Hub Configuration

Each hub has an upstream port, connecting to the host, and multiple downstream ports, connecting to downstream devices, possibly including other hubs. A hub can detect attachment and detachment of downstream devices and enable and monitor the distribution of the power to downstream devices via their integral hardware and the operating system.

Each USB device reports its power requirements to the operating system, which then enables and disables the device as a function of its power requirements and the amount of available power. High powered devices typically need to be connected to a self-powered hub, such as the Hubport, which obtains power from its external power supply and provides up to 500 mA for each downstream port. Only low powered devices, such as a mouse, can be connected to a bus-powered hub, which obtains power from its upstream host and provides up to 100 mA for each downstream port.

Due to the limited available power for bus-powered hubs, cascading two bus-powered hubs is an illegal topology, and devices connected to the second hub will not function. *USB specifications limit the connection of a bus-powered hub to a self-powered hub or host only.* Since Edgeport/421, Edgeport/42, Edgeport/42+, and Edgeport/416 operate as self-powered hubs, they are not affected by this limitation.

According to the USB Specification, the maximum limit of hubs cascaded in series cannot exceed five. In other words, you may have a maximum of five hubs between any device and the host. This does NOT mean that the maximum number of hubs in a system is five. Indeed, up to seven hubs can be connected parallel *at any given level*. You must tally both external and embedded hubs when counting downstream hubs.

Regulatory & Other Information

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Federal Communications Commission (FCC) Regulatory Information (USA only)

This equipment has been tested and found to comply with the limits for a Class B digital

device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet that is on a circuit different from the receiver.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: The connection of a non-shielded interface cable to this equipment will invalidate the FCC Certification for this device.

FCC Regulation - Part 15

Declaration of Conformity (DoC)

This device complies with the requirements of the Code of Federal Regulations listed below:

FCC Title 47 CFR, Part 15 Class B for a digital device.

Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

<u>Department of Communication</u> (DOC) Notice (Canada only)

This Class B digital apparatus meets the requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouiller du Canada.

European Community - CE Mark

Declaration of Conformity (DOC)

According to ISO/IEC Guide 22 and EN 45014

Manufacturer's Name: Digi International Manufacturer's Addr.:

11001 Bren Road East Minnetonka, MN 55343 declares that the product

Product Name: Edgeport/1
Model Numbers:

North America International 301-1001-11 301-1001-15 301-1001-21 301-1001-21 301-1001-22 301-1001-22

Product Name: Edgeport/2

Model Numbers:

North America International 301-1000-02 301-1000-02 301-1000-03 301-1000-03 301-1000-80 301-1000-80

Product Name: Edgeport/4

Model Numbers:

North America International 301-1000-04 301-1000-04 301-1000-81 301-1016-01 301-1016-01

Product Name: Edgeport/8

Model Numbers:

North America International 301-1002-08 301-1002-08 301-1016-08 301-1016-08

Product Name: Edgeport/8r

Model Numbers:

North America International 301-1002-14 301-1002-14

Product Name: Edgeport/8rr

Model Numbers:

North America International 301-1002-15 301-1002-15

Product Name: Edgeport/421

Model Numbers:

North America International 301-1004-21 301-2004-21

Product Name: Edgeport/21

Model Numbers:

North America International 301-1000-21 301-1000-21

Product Name: Edgeport/42

Model Numbers:

North America International 301-1042-01 301-2042-01

Product Name: Edgeport/416

Model Numbers:

North America International 301-1016-16 301-2016-16 301-1000-10 301-2000-10

Product Name: Edgeport/2c

Model Numbers:

North America International 301-1003-10 301-1003-10

Product Name: Edgeport/21c

Model Numbers:

North America International 301-1003-20 301-1003-20

Product Name: Edgeport/22c

Model Numbers:

North America International 301-1003-30 301-1003-30

Product Options: All

conforms to the relevant EU Directives listed here:

EMC Directive 89/336/EEC | Low Voltage Directive 73/23/EEC Amending Directive 93/68 EEC

using the relevant section of the following EU standards and other normative documents:

Safety:

IEC 950:1991 +A1, A2, A3, A4 EN 60950:1992 + A1, A2, A3, A4

EMC

The following summarizes the specifications and requirements for EN55024, EN55022 Class B & CISPR 22 Class B emission and immunity tests. If the actual test levels are higher or different than required, these levels are listed in the appropriate tables.

EN 55022 Class B (1994 w/A1 1995)

	-	
Test	Specification EN55024	Requirement
Electrostatic Discharge	EN61000-4-2	+4 kV contact +8kV air
Radiated Immunity	EN61000-4-3	3 V/m
Electrical Fast Transient Burst	EN61000-4-4	1kV (A/C), .5kV (I/O)
Surge	EN61000-4-5	2kV common mode 1kV differential mode
Conducted Immunity	EN61000-4-6	3V rms
Magnetic Immunity	EN61000-4-8	1 A/m Not Applicable
Voltage Dips & Interrupts	EN61000-4-11	>95%, 30% & >95%

EN55024 (1998)

Test	Specification EN55022	Requirement
Radiated Emissions	_	Class B
Conducted Emissions	CISPR 22	Class B

European Contact

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UL/CSA Safety Information

This device complies with the requirements of following safety standards below:

UL 1950, 3rd edition CSA No. 950

Quality Manager Austin, Texas October 2006



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