





PRASANTH KUNNUMAL RAMESH,

PMP®

Product Owner | Senior Technical Business Analyst | Project Manager

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EXECUTIVE SUMMARY

Dynamic and result-oriented Project Management Professional (PMP®) with over 20 years of IT expertise. A rare blend of technical depth (Software Development & Data Science) and leadership excellence (Product Ownership & Team Management). Proven track record at IBM and NVSSoft in delivering high-impact global applications, managing cross-functional teams of 30+, and fostering agile transformation. Recognized for a "boundless energy" approach to problem-solving and a distinguished background as a Microsoft Certified Trainer.

CORE COMPETENCIES

Strategic Leadership & Management

Agile (Scrum/Kanban), DevOps, Team Leadership (30+), Stakeholder Management, Project Planning, Change Management, Process Improvement, ITSM, Business Development

Technical & Product Ownership

Product Vision & Strategy, Backlog Prioritization, User Story Mapping, IBM Cloud, SharePoint, Jira, Trello, MURAL, monday.com, Microsoft Excel (Expert)

Data Science & Analytics

Python, Pandas, Jupyter Notebooks, PostgreSQL, SQL, Data Analysis, KPI Tracking, User Adoption Metrics

Software Development

.NET, C#, ASP.NET, JavaScript, HTML, Java, SDLC, EHR Systems, Document Management Systems, Arcmate Enterprise Suite

PROFESSIONAL EXPERIENCE

Business Analyst

September 2024 – Present

IBM | Bratislava, Slovakia

- Leading on-site Scrum initiatives and project management for strategic business units
- Facilitating agile transformation and process improvements
- Managing stakeholder relationships and requirements gathering

Senior Technical Business Analyst / Product Owner

April 2019 – October 2023

IBM | Bratislava, Slovakia

- Managed development of a worldwide IBM application for invoice access across multiple billing tools
- Facilitated all Scrum ceremonies; managed technical debt, security compliance, and feature roadmaps
- Leveraged PostgreSQL, Pandas, and Jupyter to track user adoption and KPI metrics
- Led cross-functional teams in delivering high-impact solutions for global users
- Implemented data-driven decision making through comprehensive analytics

Account Project Manager / Team Lead

June 2013 – May 2018

NVSSoft | Riyadh, Saudi Arabia

- Led cross-functional teams of 30+ to deliver enterprise document management solutions
- Negotiated with external suppliers and managed vendor relationships
- Implemented rigorous document control and traceability processes
- Achieved 100% on-time delivery rate for critical enterprise projects

Training Manager / Assistant Academic Head

August 2008 – April 2012

APTECH EUROPE / QATAR | Slovakia & Qatar

- Managed a team of 7 certified trainers across multiple locations
- Designed curricula for programming and project management courses
- Awarded "Best Trainer of Aptech Qatar" (2008-2009)
- Achieved 95%+ student satisfaction ratings consistently

Senior Executive Trainer & Technical Coordinator

2004 – 2008

Synergetics IT Services & NIIT | India

- Delivered technical training in C#.NET, ASP.NET, and related technologies
- Coordinated technical programs and managed training schedules
- Mentored junior trainers and developed training materials

EDUCATION

Bachelor of Science in Computer Science

2000 – 2004

University Name

Graduated with honors. Focused on software engineering, algorithms, and data structures.

LICENSES & CERTIFICATIONS

PMP® - Project Management Professional PMI (ID: 3696499)	Microsoft Certified Trainer (MCT) Microsoft
MCAD: .NET Microsoft	MCTS Microsoft
Scrum Fundamentals Certified Udemy	ICDL ICDL Foundation

Certified Arcmate Administrator

Arcmate (7.2, 8 Enterprise)

Kodak Scanner Specialist

Kodak

PROFESSIONAL ENDORSEMENTS

"The Solution Finder" - Colleagues describe Prasanth as an "honest employee with boundless energy" who focuses on solutions instead of problems.

"The Expert Mentor" - Former students and clients highlight his unique ability to explain "difficult issues in a simple, understandable way."

"The Disciplined Leader" - Managers recognize him as "highly talented, dynamic, and very accurate," with proven multitasking abilities.

VOLUNTEERING & LEADERSHIP

Toastmasters International

Competent Communicator (CC) & Competent Leader (CL). Served as VP Membership, developing public speaking and leadership skills.

References available upon request