



PEDRO LANZINHA SOUSA RAÇÕES

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SUMMARY

A passionate Quality Assurance Tester with over two and a half years of experience, that is complemented by over three years as an Analyst and Software Developer, who is knowledgeable in manual and automated testing, Python, and Agile methodologies, web and mobile development, and is always eager to learn more.

WORK EXPERIENCE

DAQA - Quality Assurance Tester

Remote (Contract) | 10/2022 – 5/2025

At DAQA, my tasks focused on test planning, execution, as well as reporting any bugs, issues, or defects, so as to identify any potential problems early through a Shift Left Testing approach, I was able to deliver important reports on problems for the projects I worked on. In addition to that, I contributed in the following ways:

- Participated in comprehensive testing of various projects, applying different QA testing techniques to verify the projects functionality, performance, as well as its security, all following QA best practices mostly in a black box testing environment.
- Executed test cases and scenarios based on project requirements, documenting and reporting any defects or issues discovered.

Tekever - Analyst and Software Developer - **Consultant for EDP**

Lisbon, Portugal | 08/2019 – 08/2022

Following the completion of my internship, I was hired full-time at Tekever as an Analyst and Software Developer, moving to another project, where I contributed to the following key initiatives:

- Played an important role as an Analyst and Software Developer in a new project for EDP (Portugal's leading energy company), having gained experience on a daily basis, with Oracle SQL, C#, and in-house software to develop and test both a website and a mobile application, managing everything through Jira.
- Adhered to project requirements by realizing tests over several environments ensuring developments were almost always issue free and adhering to deadlines.
- Utilized problem solving skills to optimize performance when needed.
- Used Jira and Confluence for project management to improve and track tasks, issues, and progress throughout the full development lifecycle.
- Used several techniques to ensure that functionality, performance, and security were as per project requirements, as well as managing to optimize several queries that helped thousands of call center and field agent users.

Tekever Internship - Software Developemnt Intern - **Consultant for CUF Hospital**

Lisbon, Portugal | 05/2019 – 08/2019

Joined Tekever as an intern on a team developing a web-based solution for CUF Hospitals. During my internship, I contributed in the following ways:

- Improved patient data access efficiency, by remodeling CUF Hospital's website user interface.
- Contributed to the development of a Web Application using PHP and MySQL for managing call center workers, aiming to increase productivity.
- Participated in meetings with client-side managers to gather requirements, discuss features, and provide progress updates.

EDUCATION

Bachelor in Modern Computer Science | Remote | 09/2024 – Expected 06/2026

Opit - Open Institute of Technology

Web Design & Development | Lisbon, Portugal | 2017 - 2018

World Academy

SKILLS

Testing & QA	Automation	Programming	Databases	Methodologies	Reporting	Tools
Manual Testing	Selenium	Python	Oracle SQL	Agile (Scrum)	Excel	Jira
Black Box Testing	Playwright	C#	PostgreSQL	Sprint Planning	Power BI	Confluence
Functional Testing	Cypress	PHP	MySQL	Daily Scrum	Tableau	Git
Regression Testing		JavaScript		Shift-Left Testing	Snowflake	Apache Airflow
Usability Testing		TypeScript		Kanban	Knime	dbt
Postman		React		CI/CD Principles	Visio	SharePoint
TestRail		React.js			Lucidchart	Docker
TestNG		Java				Jenkins
						Trello

Courses & Certifications

Data Engineer in Python - DataCamp

Associate Data Engineer in SQL - DataCamp

Data Warehousing Concepts - DataCamp

KNIME Certification L1 - KNIME Certification

AWS Getting Started - Pluralsight

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Tableau Masterclass 2024 - O'Reilly

SNOWFLAKE An Introduction Course - O'Reilly

The Complete Business Analysis Fundamentals - O'Reilly

Microsoft Power BI Skills - O'Reilly

Azure SQL Data Warehouse Synapse Analytics Service - O'Reilly