

The Five Tests for whether you will be successful acquiring donors with a rental list

Test 1:

Are you well known in the community, in particular among those who may care about the need you meet?



Test 2:

Do you meet a pressing need? Is your 'offer' well defined? Does it engage emotions?

Test 3:

Are you credible? Or "do you pass the Google test"? Means that donors can find most of the following on your web site: track record, budget, performance numbers, board members, testimonials, services, staff names, phone number to call, donation button, branded transaction page.

Test 4:

Can I match your typical donor profile to a targeted list of people who will care enough to give?

Test 5:

Is your first time donor renewal rate above 30%? Does your first time donor stewardship process include:

- Immediate thank you letter (receipt in the footnote)?
- Immediate thank you email?
- Phone (voice mail) thank you call?
- Donor impact information by email and direct mail within 6 weeks?
- Second ask within 1-5 months?

Examples

Small Community Hospital	1.4%
1. Well known?	yes
2. Pressing need?	no
Well defined offer?	yes
3. Credible?	yes
4. Targeted list?	partially
5. Loyalty process?	partially

Bernie2016	8%
1. Well known?	yes
2. Pressing need?	yes
Well defined offer?	yes
3. Credible?	yes
4. Targeted list?	yes
5. Loyalty process?	yes

YMCA Cap Camp	>\$45000
1. Well known?	yes
2. Pressing need?	yes
Well defined offer?	yes
3. Credible?	yes
4. Targeted list?	yes
5. Loyalty process?	no

Children's Medical Care Facility	0.4%
1. Well known?	no
2. Pressing need?	no
Well defined offer?	yes
3. Credible?	yes
4. Targeted list?	partially
5. Loyalty process?	partially

Oceanic Research Lab	0.1%
1. Well known?	no
2. Pressing need?	no
Well defined offer?	no
3. Credible?	yes
4. Targeted list?	partially
5. Loyalty process?	partially

Page 3 www.fivemaples.com