Deepika Bansal
Technical Consultant

Professional Summary

- One year of competitive experience in IT industry using Pega Robotics automation tool & Microsoft Technologies (C#, ADO.NET etc.).
- Hands-on experience in automation for applications like Windows, Web and Mainframe etc.
- Good work ethics with excellent communication and interpersonal skills.
- Capable to delve into the new leading technologies.
- Ability to contribute in both a team as well as individual environment.
- Pega Robotics and UiPath certified consultant with hands-on experience in providing desktop and RPA solutions.

Technical Skills

Web Technologies	ASP.net, HTML-5, CSS
RPA Tools	UiPath, Pega Robotics
Languages	C, C++, Java, C#.Net
Database software	SQL Server 2008
Test Case Design	User Acceptance Testing

Educational Qualification

B.Tech (Computer Science) from MRIU, Faridabad in 2017 with 82% of marks.

Professional Experience

Working as a Technical Consultant with Grid Infocom Pvt. Ltd. from January 2017 till date.

Client: United Health Group

Project 1: United Healthcare Global (UHCG)
Duration: November 2017 - December 2017

- UHCG provides insurance coverage to the customers.
- In this project we used Excel application, Portal (Web application), UNET (Mainframe) application.
- Claims are processed/denied/closed on the basis of some validations.
- There were four queues: Auto Batch, Potential Duplicate, UNET Adjudication and Pending Allowed Amount.

Responsibilities:
- Managing all the bots assigned on the project.
- Keeping track of bots processing data and maintaining user permissions.

Client: United Health Group

Project 2: Dignity Health Billing Process
Duration: August 2017 to January 2018

- Dignity Health Billing is a process where the teams work on claims in Sacramento business region that needs to be billed out to payers/insurances after validating all the errors. The inventory is available in the EFR (web application).
- Robot identifies the claims which have error codes in scope for the robot. Some error codes are out of scope for the robot due to the presence of images that need to be read. Errors are resolved by reading data from three mainframe applications called as MS4 which is different for each region.
- A detailed MIS report is sent out to the stakeholders about the inventory processed.

Client: United Health Group

Project 3: Dignity Health Rebilling Process
Duration: November 2017 to January 2018

- This is a separate queue in the billing process which processes all claims that need to be rebilled.
- Robot works on three types of rebills – Rebill 11, Adjustment and No late charges. Data is validated against MS4 and rebilled accordingly in EFR.
- A detailed MIS report is sent out to the stakeholders about the inventory processed.

Client: Grid Infocom Pvt. Ltd.

Project 4: Resource Capacity Planning
Duration: April 2017 - June 2017

- This is a web application built on Dot Net.
- The project tracks the resources deployed on various projects and their utilization.
- It is user friendly and provides information regarding the resources in an organization.
- For example- Personal detail of resource, Project details, How many resources are free on a particular date, Leave details of resource etc.