

Gourav Soni

Application Development Analyst-RPA

Experience Summary

Performance driven Application Development Analyst, having 2.9 years of diverse experience in Robotic Process Automation, Application Development and Test Automation.

Skills

- Currently working in Pega Robotic Studio (OpenSpan). Have worked on UiPath as well.
- General proficiency in Robotic Process Automation, Test Automation and Java Development.
- An effective team player having innovative ideas and strong problem solving analytical skills.
- A quick learner with positive attitude towards work.
- Good communication & interpersonal skills.
- Analyzing and understanding the business processes.
- Capable enough to create new process and object based on the Robotic workflow efficiently.
- Working within project planning constraints, communicating any identified project risks and issues to the delivery project manager accordingly and providing inputs to the change control process.
- Working with team and look for responsibilities to deliver the product on time.
- Contributed major part in Research & Development and Proof of Concepts which helped the outcome of the Product in a well-designed manner.
- Involved in Architecture design and Infrastructure setup for various Robotic tools.
- Involved in understanding and analyzing the requirements, identified and designed components for different business processes and implemented End-to-End solution.
- Developed Automated Test suite for different functionalities of Siebel that includes Functional/Shakeout/Regression Test Automation suites.
- Excellent exposure to Software Development Life Cycle following Waterfall and Agile methodologies.
- Good amount of experience & understanding in Software Test Life Cycle, Defect Process management, Test Automation Planning and strategies, approach, process & compliance.
- Acquainted with sufficient knowledge of Telecom products, Order Customization & validations, Error handling & debugging in Siebel application.
- Defect management – logging defects, following up with dev team in order to track those, preparation of defect status report.
- Worked on backend/frontend part of project's Product module.
- Developed two new standalone applications purely in Java to automate testing work which aided Developers/Testers to a large extent.

Educational Qualification

- B.E. (Computer Science) from Jan Nayak Ch.Devilal College of Engg., Sirsa(Hry.)

Work Experience

- Currently working as an Application Development Analyst- Robotic Process Automation with Accenture Solution Private Limited, Bangalore

Professional Experience

Client: ABINBEV

Project : Service Now-Incidents Reporting

Duration : Mar 2017 – Apr 2017

The project was aimed at automating the incidents dumps download process in ABInBEV.

Responsibilities:

- Search incidents reports from service now (web based interface) by filtering data.
- Download the above excel report, apply filters to have only required rows and columns in excel

1

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sheet.

- Save and send the report (as an attachment in outlook mail) to respective team.

Client: ABINBEV

Project : Invoice Robotization

Duration : May 2017 – Jun 2017

Automation asks user to browse for pdf invoice file. It then reads data from invoice and update the same to excel file. It also performs some client-defined validation to check authenticity of invoice.

Client: ABINBEV

Project : SAP User Creation, Password Reset and User Unlock

Duration : Jul 2017 – Oct 2017

System receives user creation or password reset or user unlock request through email with respective info attached in excel format. Automation login to SAP system, execute specific T-codes and processes the corresponding request. Finally email is sent to the requestor with success/fail status.

Client: Alstom

Project : SAP System Restart

Duration : Dec 2016 – Feb 2017

An Email requesting to restart a particular system triggers the automation. Automation login to Putty, execute stop-start commands, health check commands and exit from putty. Automation verifies each command output for success or failure and triggers email for the same.

Client: Telstra

Project : Automation Tool: Order Simulation

Duration : Dec 2014 – Nov 2016

Developed a standalone Java based application and developed on apache tomcat server. It basically an automation tool which reduced a 20 steps process to 4 steps only with cut in time as well. Its being used across 3 teams as of now which includes Testing, NTT and Products team.

Manual Process:

- After placing order in Siebel CRM application, download item's row ids.
- Fetch integration ids from database corresponding to these row ids.
- Create an XML using integration ids and paste it on server to complete the order.

Automated Process:

- Input the order id in order simulation tool. It will be processed and completed automatically then.