Bheesham Kumar Sharma

RPA Developer

Professional Summary

- Have overall IT experience about six years including one year and eight months of experience in RPA for banking domain.
- Worked as Project Associate in Cognizant Technology Solutions Bangalore, Karnataka from March 2014 till date.
- Currently working as Software Developer in Cognizant Technology Solutions from March 2014 to till date.
- Extensive experience in Microsoft Technologies, C#, ASP.Net, MVC, OpenSpan, HTML, CSS, JQuery and JavaScript.
- Experienced in query optimization and performance tuning of SQL queries and stored procedures (Microsoft SQL Server 2008R2).
- Exposure to Waterfall model and Scrum model of Agile software development methodology.
- Ensuring full compliance with Cognizant quality standards in preparing documents and coding.
- Involved in following RPA roles & responsibilities:
  - ❖ Analyzing and understanding the business processes.
  - ❖ Identifying the technical software requirements & Involved in architecture design and Infrastructure setup for Open Span.
  - ❖ Creating new process and object based on the Robotic Process workflow efficiently.
  - ❖ Working within project planning constraints, providing inputs to the change control process, identifying & communicating project risks and issues to the delivery/project manager. Working with team and took for responsibilities to deliver the product on time.
  - ❖ Contributed majorly in Research & Development and Proof of Concepts which helped the outcome of the product in a well-designed manner.
- Certified OpenSpan Developer.

Technical Skills

Web Technologies	HTML 5/CSS, Java Script
RPA Tools	OpenSpan
Languages	ASP.Net 4.0, ADO .Net 4.0 and C#.Net 4.0
Database software	Sql Server 2008
Operation System	Windows7
Others	Microsoft Visual Studio 2010, MVC, XEROX's tool

Educational Qualification

Bachelor of Technology (Computer science and Engineering) GLA University, Mathura, Uttar Pradesh from 2006 to 2009 with 62.9 % of marks.

Professional Experience

1. Cognizant Technology Solution (CTS), Bangalore
   Designation: Project Associate.
   Duration: December 2014 to till date.

2. Cognizant Technology Solution (CTS), Bangalore
   Designation: Software Development Engineer.
   Duration: March 2014 to December 2014.
   Payroll: Magna InfoTech Ltd, Bangalore.

3. Nalashaa Solutions Bangalore
   Designation: Software Development Engineer.
   Duration: Oct 2013 to Feb 2014.

4. TechClove Software Products LLP, Hyderabad
   Designation: Software Development Engineer.
   Duration: Jan 2012 to July 2013.

5. Aligarh Muslim University, Aligarh
   Designation: Guest Faculty.
   Duration: Sep 2009 - Apr 2010.

Client: ANZ Bank

Project 1: Intelligent Process Automation Duration: Aug 2016 till date

Credit card fraud is a wide-ranging term for theft and fraud committed using a payment card, such as a credit card or debit card, as a fraudulent source of funds in a transaction. The purpose might be to obtain goods without paying or to obtain unauthorized funds from an account. Automation tool (OpenSpan) is applied to minimize the response time when customer calling to bank.

Responsibilities:
- Actively participated in requirement gathering, estimation and writing technical specification documents.
- Proof of concepts for problem solution.
- Creating project estimation and reviewing project plan.
- Coordinating with Infrastructure teams and/or other technical teams to address incidents/issues in the deliverables.

Client: Xerox

Project 2: Xerox Business Services Duration: March 2014 – July 2016

2

DART: It is unique production workflow and document tracking application software which is developed by XEROX. DART is custom services based application. This application is configurable and customizable platform to meet new client requirements. It optimizes and automates interaction between the people, processes and technology layers of our global centers - onsite or offsite. Added the functionality changes according to client requirement in DART tool.

Responsibilities:
- Actively participated in requirement gathering, estimation and writing technical specification documents.
- Development, bug fixing and daily status report to onsite lead.
- Implementation of services that scans the different types of document, business rule and reports information in database to give the required result.
- To analyze the document and task breakup.

Client: Mortgage Dashboard

Project 3: www.mortgagedashboard.com
Duration: October 2013 – February 2014

This is a CRM based mortgage loan origination system. Loan officer can process leads for banks. He can maintain his loan borrower's data and Mortgage Dashboard creates cloud based mortgage software for credit unions, community banks and mortgage bankers.

Responsibilities:
- Analysis, design, development and maintenance of web application and business logic.
- Creating SQL objects like Tables, Stored Procedures, Views, User defined data types and functions.

Client: 4. TechClove Software Products LLP, Hyderabad

Project 4: www.flatpebble.com
Duration: January 2012 – July 2013

Flatpebble.com is web-platform which was initially built for photographers and artists where they can showcase and sell their work to the world. Later we added the sections for candid wedding photographers, fashion photographers etc. where user can hire photographers by seeing their quality of work, price and availability.

Responsibilities:
- Analysis, design, development and maintenance of web application and business logic.
- Creating SQL objects like Tables, Stored Procedures, Views, User defined data types.