Harmeet Singh

Technical Consultant

Professional Summary

- Pega Robotics certified consultant with around two years of IT experience and hands-on experience in Robotics Process Automation Solutions.
- Proficient in Pega Robotics & Technologies like C#, ASP.Net & ADO.Net.
- Hands-on experience in automations in disparate applications like web connect, Java based applications, windows, Citrix, Mainframes & Web applications.
- Certified in UiPath & Uipath Orchestrator.

Technical Skills

RPA Tools	Pega, UiPath
Programming Languages	C#, ASP.Net, ADO.Net, Core Java,VBA
Microsoft Technologies	Word, Excel, Outlook, PowerPoint
Databases	My Sql

Educational Qualification

B.Tech (Computer Science) from Guru Tegh Bahadar Institute of Technology, GGSIPU, New Delhi.

Professional Experience

Working as a RPA Developer with Grid Infocom from August 2016 till date.

Client: One India

Project 1: Procure To Pay(PTP)
Duration: January 2018 till date

Objective of this project is to validate the data received in VIM and SAP applications. If the entered data matches, macro processes the document in VIM and moves the document for L3 validation in respective queues. If an exception message is not triggered, user has to perform necessary corrections so that the data matches and post that document is moved to L3 for validation & posting. Then, the document has to be moved to L3 user for posting with all the mandatory fields including tax amount those were updated in VIM against the respective PO #. Document has to be posted and should be D blocked as these invoices have to be adjusted against the advances.

Client: United Health Group

Project 2: TOPS
Duration: November 2017 to December 2017

The main objective of this project is to verify the details of the customer. The project is divided into four sprints. In sprint one It verifies the basic details of the customer. Source of truth is BTB (Word File) and details are verified from UNET (Main Frame) and BTB. After doing all the verification, the details that matches or does not match are updated in two different sheets categorized in matched data and unmatched data.

Client: United Health Group

Project 3: SMS Missing Info
Duration: March 2017 to October 2017

The Objective of the project is to resolve the errors on the basis of comments found in the inventory in GPS (Web application). User verifies the member's biographic details in BEQ (Web Application) and also verifies the address details that depend on the application's source to validate from LEAN, PEAS, OEC (Web application). If there is anything missing in address like zip code then user goes to USPS application to fetch zip code and update it in GPS. User verifies the plan adopted by the member in GRID (Web Application) & also verifies the election period and effective date based on the logic. The project is divided into two processes PI1 and PI2. If there is a need to send the letters to the member then details are fetched from AIL (Web Application) & updated in the comments in GPS and letter is sent to the member. This project contains EIGHT web applications. The inventory comes in the GPS application in an unassigned queue of SMS missing Info. The robot filters the inventory on the basis of age of the HICN then after doing all the logical match if the case is of DENY then the robot denies the application and in case of AIL, letter is sent and if error is resolved completely then case is complete.

Client: United Health Group

Project 4: MnR Physician
Duration: January 2017 to March 2017

The objective of this project is to verify details of applications used in project (CPW (Windows application), EDSS (Web Application), NPI (Web Application) and COSMOS (Main Frame)).
In this process user receives inventory/claims in database SQL server. Claims are further processed with the help of a unique ID in CPW after validating various information from EDSS (Web application), the source of truth; it goes for member selection and provider selection in COSMOS application. Finally, the claim is marked as either duplicate/non-duplicate or skipped (it requires further investigation to take the decision).

Client: United Health Group

Project 5: United Medical Resources(UMR)
Duration: December 2016 to January 2017

Objective of this project is to deploy the robotics automation for denying / suspending / pending queues to reduce the operation time for claims processing. This project covers automation of UMR – deny / pend / suspend scenarios. CFR / user works on different edits and takes decision after checking multiple screens or logics and takes following actions as per their decision - Deny / Suspend / Pend. In this case, CFR takes action on the claim with different reason codes.

- Deny – it indicates that services are not covered.
- Suspend – it is to get information from customer.
- Pend / Route – it is to confirm the information from different departments.