

Saloni Sisodia

Technical Consultant

Professional Summary

- Have two years and six months of IT experience in Insurance & Finance Domain.
- Experience in development and maintenance using OpenSpan.
- Worked on POCs using UiPath.
- Ability to understand functional requirements and design documents.
- Good communication and problem solving skills & keen interest in improving processes and product quality.
- Certified in UiPath.

Technical Skills

Operating Systems	Window OS
Languages	c#.net, asp.net, HTML
RPA Tools	OpenSpan, UI Path, Blue Prism
Databases	SQL Server 2012 (SSIS)
Applications	Insurance applications, Ticketing applications
Application Servers	Windows
IDE	Visual Studio 2010

Educational Qualification

BE from Acropolis Technical Campus, Indore in 2015 with 73.9% of marks.

Professional Experience

- Mphasis - Working for AIG Team – 1st January 2017 to till date.
Working on development, maintenance, deployment and automating applications and processes. The main goal of the project is providing ease to their current process through RPA as per the client requirements, support for production and the criticality. The client base is mainly from US (New York).
- Mphasis - Worked for QBE Team – 3rd December 2017 to 1st January 2018.
Working on development and automating its application and processes. Goal of the project was providing ease to their repetitive tasks through RPA as per the client requirements and the criticality. The client base was mainly from Australia.
- Mphasis - Worked for EIS Team – 3rd August 2016 to 31st December 2016.
Involved in the application development, maintenance and deployment. The primary goal of the project was enhancing the applications through RPA as per the client requirements & support for production. The client base was worldwide, mainly from UK.
- Mphasis - Trainee – From August 2015 to August 2016.
Did training in .net & OpenSpan and worked on some POCs in the above mention time duration.

Client: American International Group

Project 1: American International Group

Duration: 1st January 2017 till date

In this, automation for major processes is done which are

- One Tax Process – Comprising of two processes (Unit form requests and User Form request). Automation was done for these two ticketing applications which include downloading and performing the required action over these tickets/requests generated by the user.
- OLE L&R- Open Link Extension-Life & Retirement, in which the account details of account numbers present in the excel sheet are being downloaded and stored. These account details comprises of Bank Statements & Bank Transactions for the respective account. The Bank Statement is the PDF file for that account & the Bank Transaction has an excel file as well as PDF for respective account. That means in this process, for each account we have three files to be downloaded and stored in the system.
- TaxStream Reconciliation (1.01a) – In this process we downloaded seven reports for particular entity (mapped to every user) and transfer all the data into an excel and then performed the required task over it. All this is done by automation using OpenSpan tool.
- Tax 1.01b - We download several reports from different applications combine these in one excel and then perform necessary action. This is request based process depending upon request mail, acting as triggering point for automation.

Responsibilities:

These processes which involve downloading of sensitive information are being automated. This reduced the time for process and increased efficiency. The initial requirements were told by clients and then development of Robot was done. The development, testing and changes in requirements were done as per client's requests and concern.

Client: QBE Insurance Group Limited

Project 3: QBE Insurance Group Limited

Duration: 3rd December 2017 - 1st January 2018

In this, automation for claims were done which are

- Motor Claims.
- Casualty Claims.

These processes are user interface based. In this process the user will have PDF files in local/shared folder. The user will take input from PDF of particular customer who are claiming for their insurance after accidents or any casualty happened. These inputs from PDF will be feed in QBE website for claims and then the claims will be issued.

Responsibilities

In this process development was done with 0% "Static Pause". The processes which involve interaction with PDF and use PDF data for populating website are automated. The complete process from reading & taking input from PDF till providing claims & payments is being automated. At certain places we have given user the UI to interact with applications as per client requests. This reduced the time for process and increased efficiency. The initial requirements were given by clients and then development of Robot was done. The developments were done as per client's requests and concern.

Client: EIS

Project 2: Endsleigh Insurance Services

Duration: 3rd August 2016 - 31st December 2016

In this, automation was done for 5 major processes which are

- Cancellation (Home & Motor) - Cancelling the active policy.
- Home MTA- Midterm adjustments for home policy.
- Home MTT- Midterm transfer of home policy from one scheme of insurance to another and from one bank to another as well.
- Motor MTA- Midterm adjustments for motor policy.
- Motor MTT- Midterm transfer of Motor policy from one scheme of insurance to another and also from one bank to another.

These processes collectively, fetch data of the customer on call and then act according to customer's request for process to be performed. The on call agents retrieve data from one application and copy it to other applications. There are transactions and payments to be done in the processes.

Responsibilities:

The complete process followed by the on call agent was automated and developed. The initial requirements given by the client were analyzed and estimated the timelines for required enhancement by team. The work distribution within team, development, testing and deployment of changes were done as per the client's requirements and concern.