Rohit Kumar Panchani
Technical Consultant

Experience Summary

Pega Robotics Certified consultant with over Five years and five months IT experience and hands on experience for Desktop and Robotics Process Automation Solutions and UiPath.

Skills

- A result driven Professional with 5.5 years of experience in .Net Application development and RPA Pega Robotics (OpenSpan) development
- Possess good experience in Requirement, Design, Coding, Testing, Implementation and Integration of projects
- Expertise in development of web applications using Asp.net, C#, SQL Server and RPA (Robotic Process Automation) OpenSpan, UI Path. Identify and design appropriate automation workflows.
- Experience in all activities of Software Development Life Cycle (SDLC), Agile, team skills, troubleshooting, presentation abilities and issue resolution capabilities.
- Good work ethics with excellent communication and interpersonal skills.

Educational Qualification

- B.E (Computer) from Gujrat Technological University, Rajkot,(2008-2012).

Work Experience

- Currently working as a RPA Developer with Infosys Limited, Pune from December 2014 to till date.

Professional Experience

Client: Infosys Limited

Project   : Xcelerated Desktop - Chrome Upgrade
Duration: July 2017 to till date

Xcelerated Desktop –Chrome Upgrade is a Toolbar Application designed for Call Centre Employees upgrading to Universal Adapter. It serves as a Process Guidance Tool and to reduce Average Handling Time (AHT) of Customers. Xcelerated Desktop uses RPA-Open Span Software for automating Siebel (CRM Tool).

Responsibility:
- Requirement Analysis
- Design, Development and Unit testing of the application
- Responsible for resolving issues & client interaction
- Identify and design appropriate automation workflows

Client: Infosys Limited

Project   : Sun Trust-RPA
Duration : February 2017 to July 2017

Suntrust RPA is a process automation application used by one of the leading bank in USA to automate Mortgage process. It reduces mortgage processing time by 40-60% and cost of bank. Suntrust RPA uses RPA –Pega Robotics(OpenSpan) Software for automating Empower(CRM tool). Involved in doing development, Unit testing activities.

Responsibility:

- Requirement Analysis
- Design, Development and Unit testing of the application
- Responsible for resolving issues & client interaction
- Identify and design appropriate automation workflows

Client: Infosys Limited

Project   : Xcelerated Desktop
Duration: December 2015 to February 2017

Xcelerated Desktop is a Toolbar Application designed for Call Centre Employees. It serves as a Process Guidance Tool and to reduce Average Handling Time (AHT) of Customers. Xcelerated Desktop uses RPA-Open Span Software for automating Siebel (CRM Tool). Involved in doing development, Unit Testing activities.

Responsibility:
- Requirement Analysis
- Design, Development and Unit testing of the application
- Responsible for resolving issues & client interaction
- Identify and design appropriate automation workflows

Client: Infosys Limited

Project   : Customer Information Management Database
Duration: August 2015 to November 2015

CIMDB is a MVC application used by Telstra Customer representatives to migrate its customer from Telstra Copper wire to NBN fiber Network.

Responsibility:
- Design, Development and Unit testing of the application
- Responsible for resolving issues & client interaction
- Provide technical guidance to the team members
- Involved in code reviews

Client: Infosys Limited

Project   : MPC(Master Product Catalogue) Services
Duration: December 2014 to August 2015

MPC is Window and WCF Services which used by BSS system for fulfill order. It takes input from MCOM(Order Management systems) performs various business operation and send back to MCOM. I was involved in Requirement Analysis, Coding, Major Enhancements, Bug Fixing.

Responsibility:
- Design, Development and Unit testing of the application
- Responsible for resolving issues & client interaction
- Provide technical guidance to the team members
- Involved in code reviews

Client: Tatvasoft Pvt Ltd. – Ahmedabad

Project   : Real Estate Management System(MLS System)
Duration: July 2013 to December 2014

A MLS(multiple listing service) is a suite of services that enables real estate brokers to establish contractual offers of compensation (among brokers), facilitates cooperation with other broker participants, accumulates and disseminates information to enable appraisals and is facility for the orderly correlation and dissemination of listing information to better serve brokers clients, customers and the public.

Responsibility:
- Client Communication
- Requirement gathering & analysis
- Design, Development and Unit testing of the application