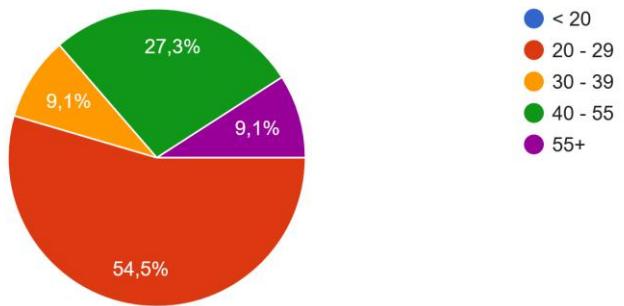


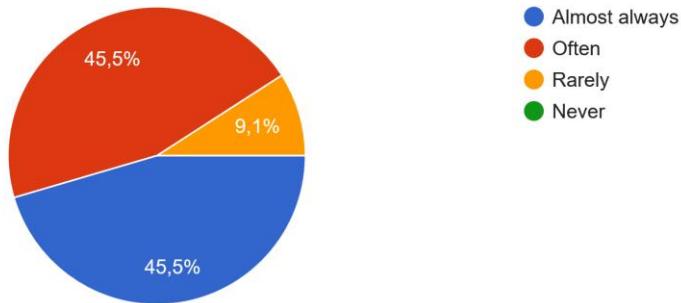
What is your age?

11 odgovorov



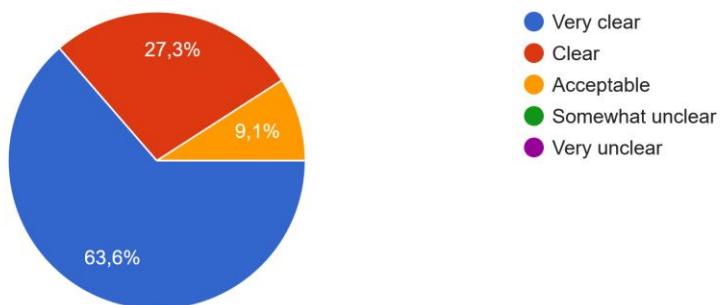
How often do you use a self-checkout system when you shop?

11 odgovorov



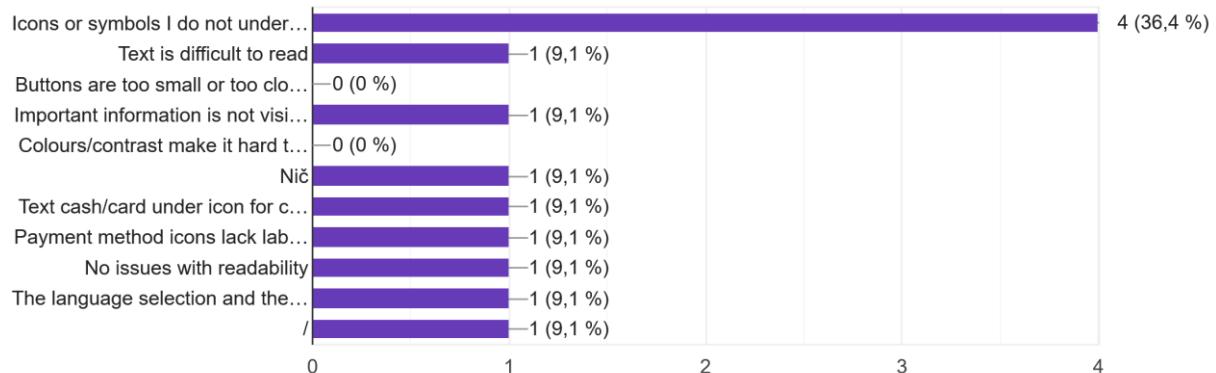
How clear are the on-screen instructions and labels in general?

11 odgovorov



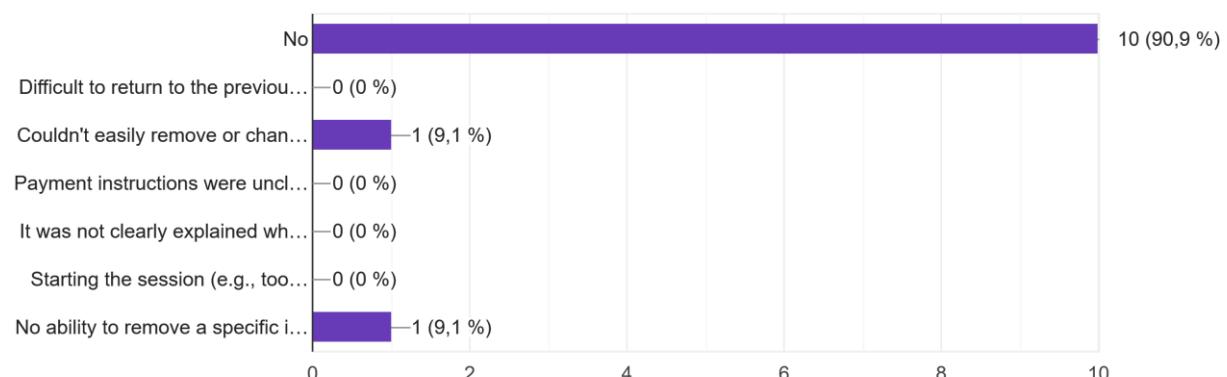
### Which of these visual issues have bothered you?

11 odgovorov



### Were you unsure what to do next at any step when testing the prototype, what were the problems that you encountered?

11 odgovorov



## **Which features in our prototype do you believe are clear improvements over the self-checkout machines you have used in the stores?**

5 odgovorov

The last product added is not only listed below "My items" but it is also displayed with big picture, name and price at the right, so i can make sure i took the right item. I like that by default there are 0 bags (not 1) - i like that feature as a customer, not sure if i would like it as the owner of the store.

Cleaner design and clear indicator what stage I am in

Mute button, easy scanning, the program not throwing a tantrum everytime you do something wrong

Displayed shopping progress. Language selection. Volume level selection. Option to remove an item. Selection of the number of bags or no bag option.

List of items is very clear and it is obvious what I bought and how much something costs. In the stores those lists are usually less clear, smaller text, discounts aren't clear.

## **Are there any features our prototype is still missing in your opinion?**

4 odgovori

Če klikneš "other" pri plačilu, ni jasno kaj so ostale možnosti plačila

No discounts hehe

When I finish shopping, the items are not cleared. The language selection does not work. It could also show what happens when there are more items than available space.

Changing the language doesn't work. I called the assistant and nobody came.