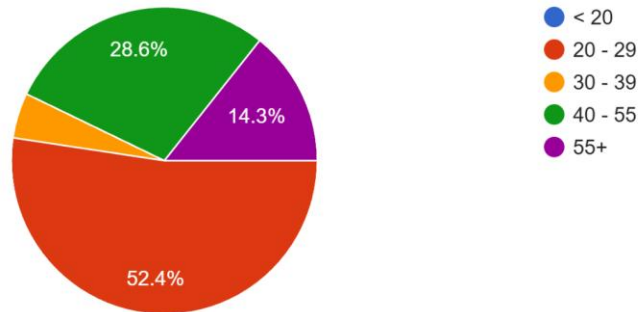


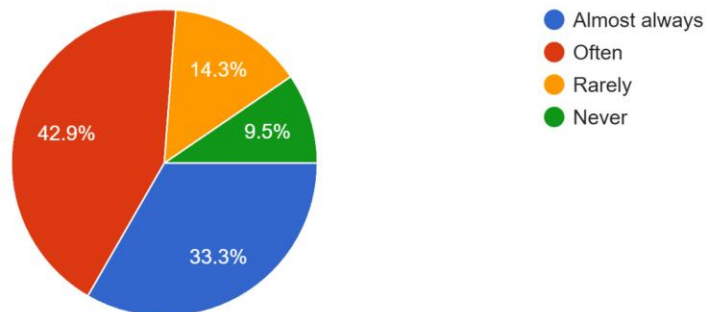
What is your age?

21 responses



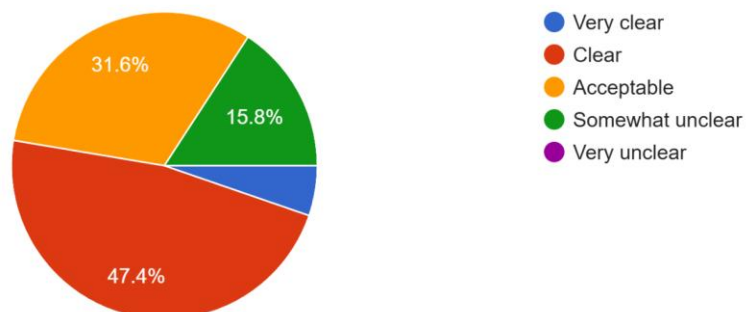
How often do you use a self-checkout system when you shop?

21 responses



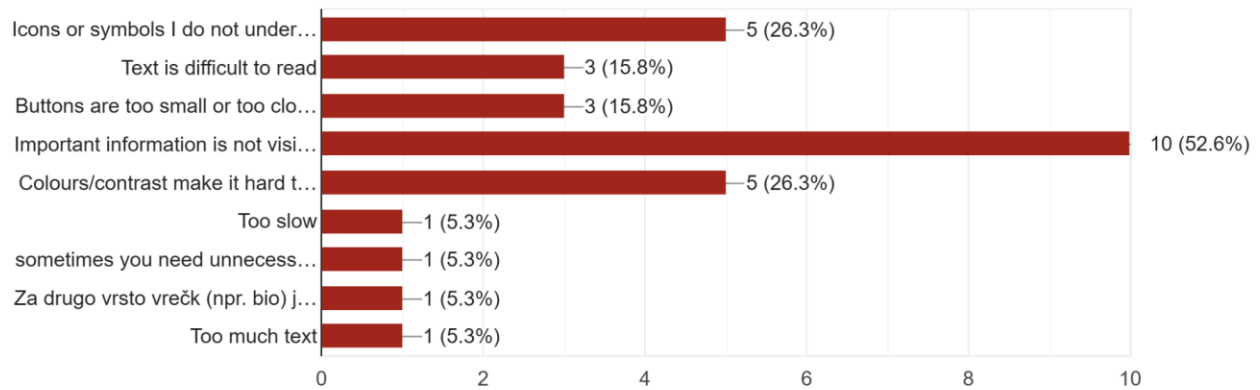
How clear are the on-screen instructions and labels in general?

19 responses



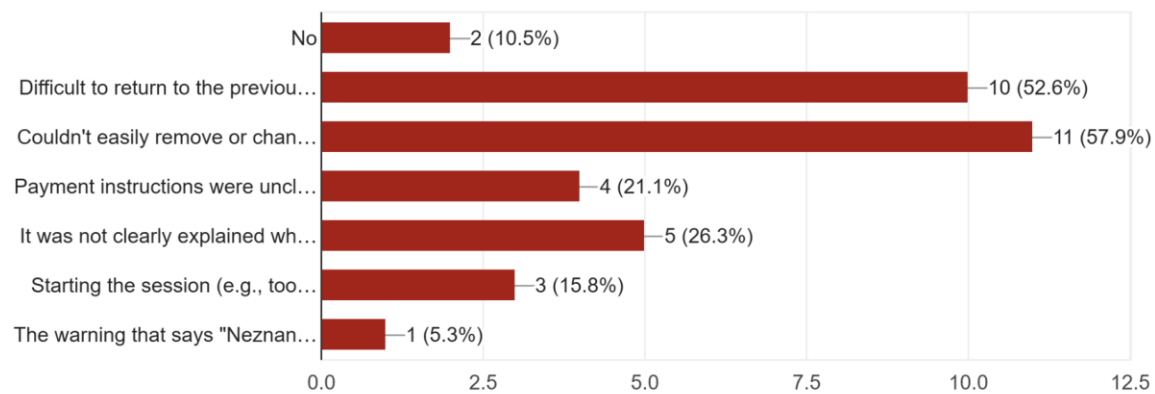
### Which of these visual issues have bothered you?

19 responses



### Have you ever felt unsure what to do next at self-checkout, what usually causes the problem?

19 responses



## Which features do you think would make the self-checkout better?

8 responses

Faster scanning

No start buttons and no unnecessary clicks to scan loyalty card

Less distractions on screen

more simplicity use for the customer

Clearly explain how to do payment

A mute button, an option to remove an already scanned item

ikone včasih niso najbolj jasne

Better audio communication/explanation, more clear directions, on which side to do what. Option for creating account and personalization.