



**IBM System Storage™
DR550 and DR550 Express
Interoperability Directory Overview**

Covering: IBM System Storage DR550 and DR550 Express

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IBM System Storage and TotalStorage Products Division
<http://www.ibm.com/storage>



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Introduction

The IBM® System Storage™ DR550 and DR550 Express Interoperability Directory is a source of information for customers to help select the best combination of integrated storage technologies. It is intended to help enable customers to reduce expenses, increase efficiency and expedite storage infrastructure implementation for IBM's DR550 and DR550 Express offerings.

The information in this directory overview is intended to aid in the identification of high quality solutions for leading storage platforms. The interoperability directory overview is intended to help reduce solution design time by identifying Enterprise Applications which support the IBM Data Retention API interface.

IBM's commitment to interoperability is visible through its ongoing work with standards organizations including the vendor-neutral Storage Network Industry Association (SNIA) group and the Storage Solutions Forum (SSF), furthering storage networking technology through collaborative innovation. As one of the founding members of the SSF, IBM has played a leadership role in the development of interoperable SAN and storage hardware and software solutions that provide customers with interoperable multi-vendor storage networking options designed to have high value and help solve real-world business problems.

Note: The term “IBM Data Retention products” includes the IBM TotalStorage Data Retention 450 & the IBM System Storage DR550 and DR550 Express offerings.

Overview

The IBM System Storage DR550 and DR550 Express & its predecessor, the IBM TotalStorage Data Retention 450, are IBM's disk offerings providing a fast access platform for archiving and retrieving data in non-erasable and non-rewritable format, a function traditionally found only in “write once, read many” (WORM) technologies such as optical disks. Such WORM-like functionality and capabilities are increasingly important to users as they seek to address data retention requirements driven by business and legal imperatives.

The IBM Data Retention products are accessed via the integrated System Storage Archive Manager (formerly Tivoli Storage Manager for Data Retention) Application Programming Interface (API). IBM System Storage Archive Manager is used as the control code that manages the both the IBM System Storage DR550 and DR550 Express offerings.

The IBM System Storage Archive Manager and the IBM System Storage Data Retention products can help organizations address new regulatory and legal compliance requirements in environments where businesses are looking for an appropriate hardware and software solution to help them address compliance issues.

A host application that has been designed to support the DR550 API enables businesses to use the IBM System Storage Data Retention products for addressing new regulatory and legal compliance requirements in environments where businesses are looking for a complete hardware and software compliance solution.

Operating in conjunction with one of the listed Enterprise Application Programs and the IBM System Storage Data Retention products, the solution can help facilitate compliance with data retention requirements by helping customers manage and simplify the retrieval of archival and backup data that they must retain in accordance with strict record retention policies and regulations.

Enrolling in the "Ready for IBM Tivoli software validation program" will allow independent application program providers and Independent Solution Vendors (ISVs) to demonstrate that this solution has been validated by IBM and meets IBM standards for integration with the IBM System Storage DR550.

Overview

This document can be used as a guide to determine the ISVs that currently support the IBM System Storage DR550 API interface as well as provide a list of our reseller business partners. For questions or comments regarding the content of this document, please contact: John Barrows (jbarrows@us.ibm.com) or Bill Watson (billwats@us.ibm.com)

IBM SWG applications that currently support the DR550 interface:

- IBM DB2 CM for Multiplatforms
- IBM DB2 CM for zOS
- IBM DB2 CM On Demand for Multiplatforms
- IBM DB2 CM On Demand for zOS
- IBM CommonStore for Exchange Server
- IBM CommonStore for Lotus Domino
- IBM CommonStore for SAP
- BRMS (iSeries) (also via IFS to BRMS)

ISVs that currently support the DR550 interface:

- BrainTribe (Formerly Compendium)
- Caminosoft Corporation
- Ceyoniq Technology GmbH
- d.velop AG
- Easy Software AG
- FileNet Corporation
- Heilig & Schubert (H&S) Software AG
- Hummingbird
- Hyland Software (OnBase)
- Hyperwave AG
- MBS Technologies
 - (iSeries Connector for IBM CM V5)
- MicroStrategies (Interwoven Connector)
- OpenText (formerly IXOS)
- Princeton Softech Optim 6.2
 - for PeopleSoft; Siebel; Oracle
- Saperion
- SER Solutions GmbH
- Triade Information Systems GmbH (NFS/CIFS/FTP Gateway)
- Symantec Enterprise Vault (formerly Veritas/KVS)
- Windream GmbH
- Zantaz

Here is a core list of our IBM Business Partner resellers to help provide our customers a complete end-to-end business solution.

North America

- **Avnet**
- **CAS Severn**
- **Champion**
- **DataTrend**
- **Jeskell**
- **Key Information Systems**
- **Lighthouse**
- **Logicalis**
- **Mainline**
- **Maxium**
- **MicroStrategies**
- **MSI**
- **Novipro**
- **Saturn Business Systems**
- **Sirius**
- **Solutions II**
- **Strategic Computer Solutions**

Europe

- **becom Informationsystems GmbH**
- **Bell Micro**
- **Comparex**
- **Graebert**
- **InTechnology**
- **Morse**
- **Profi**
- **Real Solutions Limited**
- **SVA**
- **TecTrade**

Note: *For detailed information on each of the supported ISVs and their associated products, as well as our partner resellers, please refer to the DR550 Interoperability Directory located at the following external web site: <http://www-1.ibm.com/servers/storage/disk/dr/interop.html>.*

Additional Information about Support with Non-IBM Software

IBM strives to help reduce the customer's total cost of ownership by designing, testing and tuning the Data Retention offerings for use within network attached storage environments -- a substantial enhancement compared to a general file server product. This is also intended to help reduce customer setup and installation efforts.

It is also possible that a product not listed or a configuration not identified will interoperate correctly. Neither IBM nor the vendors exhaustively test these products individually or in combinations. IBM does not warrant interoperability functionality or problem resolution of any listed product or of an unlisted product.

Regardless of whether a software program or other third-party products is listed in this document, IBM does not support other vendors' software or products -- therefore, the IBM Data Retention Product Support group cannot provide telephone, on-site, or development lab support for vendors' software. Likewise, the IBM Data Retention Product Support group does not provide a single vendor interface for problem isolation and resolution for other vendors.

For problems with non-IBM products working in conjunction with the IBM Data Retention products, IBM may work with non-IBM software suppliers. IBM does not guarantee that all problems will be resolved. Also, IBM does not guarantee to resolve all problems in IBM-supplied products that only appear when other (bug-free) non-IBM hardware or software is also used.

Customers should contact the corresponding vendor for related pre-sales and post-sales support issues, as Data Retention Product Support can only assist on DR550 and DR550 Express -specific items. Customers who desire a turnkey multi-vendor support solution should investigate an IBM Global Services multi-vendor support contract.

Request Updates

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