## What went well?

What should we keep doing? What should we celebrate? Where did we make progress?

1.safety measures,

Innovation,

Accessibility,

Driver support,

Community

3.iPhone

Android

IOS and

Blackberry

engagement.

Global expansion,

Voyage vista

## What went poorly?

Where did we have problems? What was frustrating to us or others? What held us back?

1.safety concerns, Regulatory and legal battles, Driver compensation and rights, Data privacy, Competitive pressure, Financial losses.

2. Surge pricing, Long wait times, Driver cancellations, Safety concerns, App issues, Customer support, Rating system.

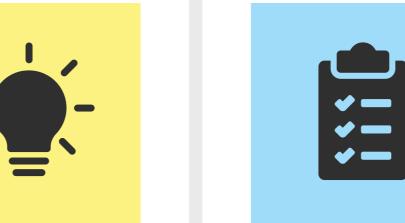
3. Some of the factors that have held Uber back include regulatory issues and legal battles in different regions, concerns about driver working conditions and classification, safety and security concerns, competition from other ridesharing platforms, and controversies surrounding company culture and leadership.

2.To celebrate this milestone, here is a look back at the impact Uber has ... It's been an incredible journey and we are just getting started.









1. Autonomous vehicles, Electric vehicles, Multi-modal transportation, Subscription services, Package and food delivery, In-car entertainment.

3.Delivery services, Rural and underserved Transportation partnerships, Vertical integration, Healthcare transport, Data utilisation, B2b solutions, Space utilisation.

2.Uber subscription packages, as a byproduct, increase LTV per rider.

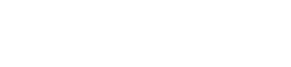
1. Focusing on improving driver and rider experiences, expanding into new markets, and investing in innovative technologies could be beneficial strategies for Uber's future growth.

2.Fair pricing, Reduced wait times, Driver accountability, Safety enhancements, Improved app stability, Driver benefits, Driver earnings.

3.Extending the impact of changes in Uber beyond a single meeting or announcement is crucial for sustained improvement.

## What ideas do you have?

What ideas do you have for future work together? Where do you see opportunities to improve? What has untapped potential?



## How should we take action?

What do you believe we should do next? What specific things should we change? What should extend beyond this meeting?

