SHAPHAN K. DIEU

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SUMMARY

Motivated and passionate cybersecurity professional with a strong commitment to continuous learning. Proficient in Microsoft Office Suite (PowerPoint, Word, Excel, etc.), with a focus on applying these skills in dynamic and secure environments. Known for strong decision-making abilities and the capability to engage effectively with diverse age groups. Eager to leverage knowledge and experience to contribute to cybersecurity initiatives, ensuring safety and efficiency in every project.

SKILLS

- Excellent Communication Skills
- Time management Skills
- Advanced Microsoft Programs (Word, PowerPoint, Outlook)
- Strong expertise in Technical Writing
- Active Listener
- Certified and CCR Approve
- Thrives under pressure

- Versatile Communication Skills (public speaking, written, verbal, etc.)
- Proficient in four languages (Multilingual); Spanish, French, English, Haitian Creole
- Decision-making

EDUCATION

Grand Canyon University- Phoenix, AZ   **December 2026**
Bachelor of Science in Cybersecurity
- 3.48 GPA

Phoenix College- Phoenix, AZ   **May 2024**
Associate in Arts

PROFESSIONAL EXPERIENCE

City of Phoenix- Phoenix, AZ   **Aug 2024-Present**
Recreation Instructor
- Mentored individuals of various backgrounds and ages through interpersonal communication.
- Delivered clear and structured physical demonstrations, employing well-organized instructional steps.
- Supervise children during after-school programs, ensuring their safety, distributing snacks, and offering general care and support.

Safeway- Phoenix, AZ   **Dec 2023-Aug 2024**
Courtesy Clerk
- Performed a variety of duties at Safeway, including pushing carts, operating the cash register, maintaining cleanliness, and providing customer service to diverse clientele.
- Assisted elderly customers with their needs and handled monetary transactions with attention to accuracy and care.

VOLUNTEER EXPERIENCE

New World Educational Center, Phoenix, AZ   **2022 -2023**
Phoenix College Preparatory Academy, Phoenix, AZ   **2022- 2014**
PROJECTS & CYBERSECURITY EXPERIENCE

• Involved in a Cyberdorm Project that includes building hackable infrastructure through VMs and IPs. (2025–Present)

• Knowledgeable in basic CTFs

• Proficient in Linux CLI

• Self-trained Purple Teamer

• Self-taught homelab enthusiast

• Documented progress on TryHackMe, HackTheBox, and OverTheWire Bandit games

• Quick learner, team player, patient, and humble